

Discover User-App Interactions & Solutions to Reducing the Initial User-CPU Latency



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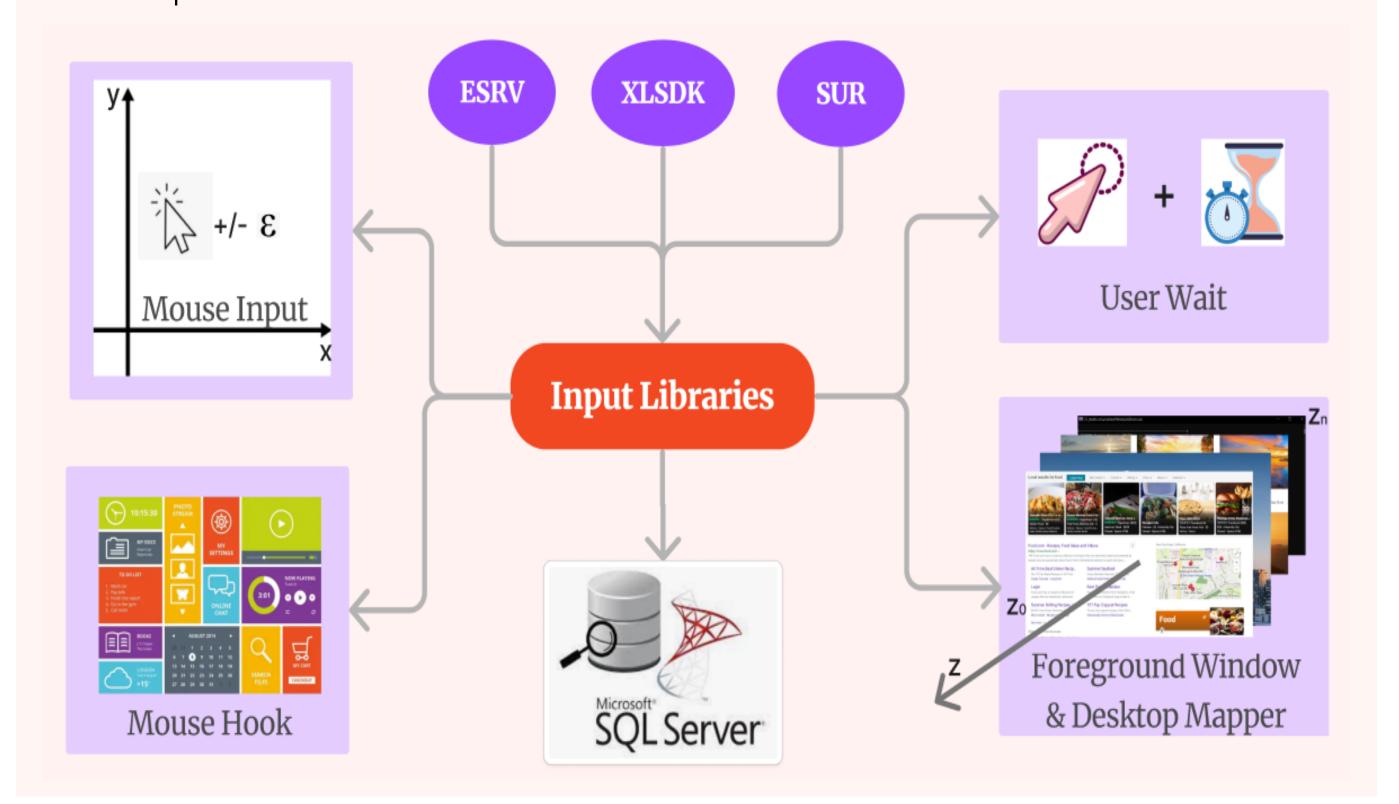
Abstract

- "Data loading" icons signal unpleasant user-wait experiences and can tear people away from using an app.
- We mitigate the initial latency by collecting system usage data using Intel's Telemetry and analyzing past behaviors by EDA, HMM, and LSTM/RNN.



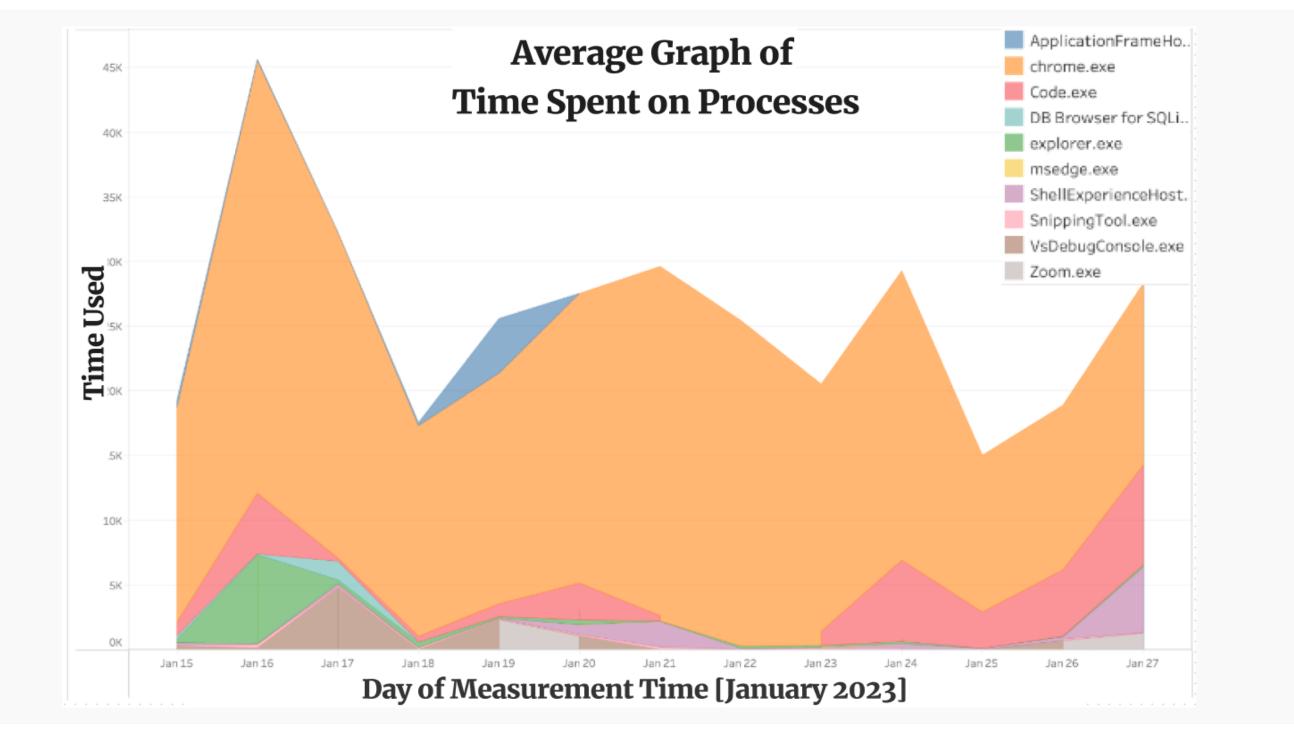
Methodology of Data Collection

- Tools: Software Development Kit, Environment Server, Intel® System Usage Report framework
- Purposes Anonymously gather and analyze data usage from multiple devices.



Exploratory Data Analysis

Chrome is the top frequently used app of this user according to the time measurement in 01/2023



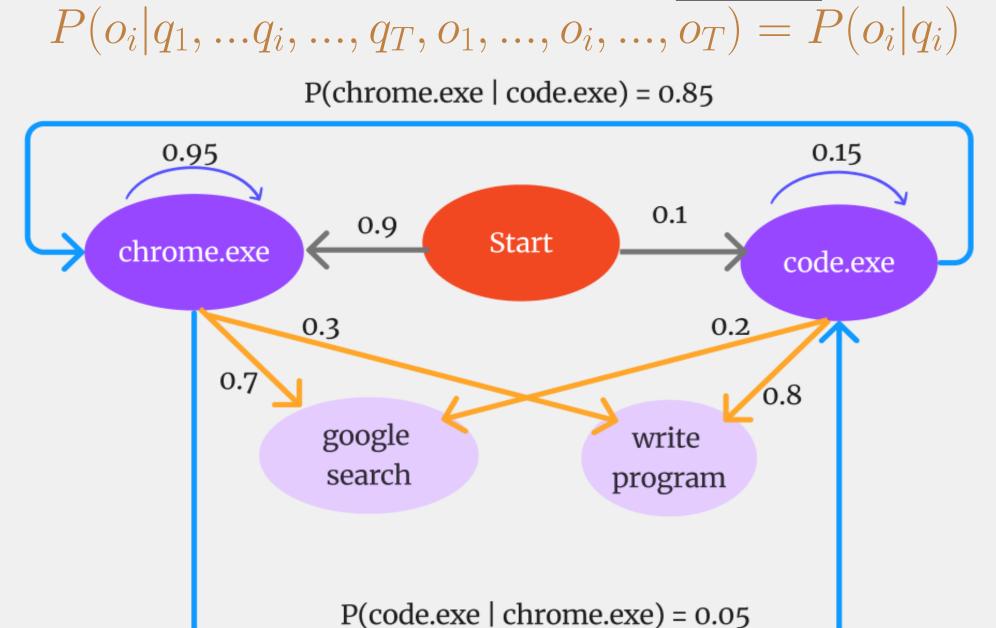
Methodology of Predictive Tasks

Hidden Markov Model (HMM)

- Problem Statement: Predict the likelihood of using an app given the former sequence of application usage
- Idea: Use conditional probability $P(A|B) = \frac{P(A \cap B)}{P(B)}$
- A1. Markov Chain: Only the <u>current</u> state q_{i-1} plays the most crucial role in predicting the future in the sequence

 $P(q_i = a | q_1 q_2 ... q_{i-1}) = P(q_i = a | q_{i-1})$

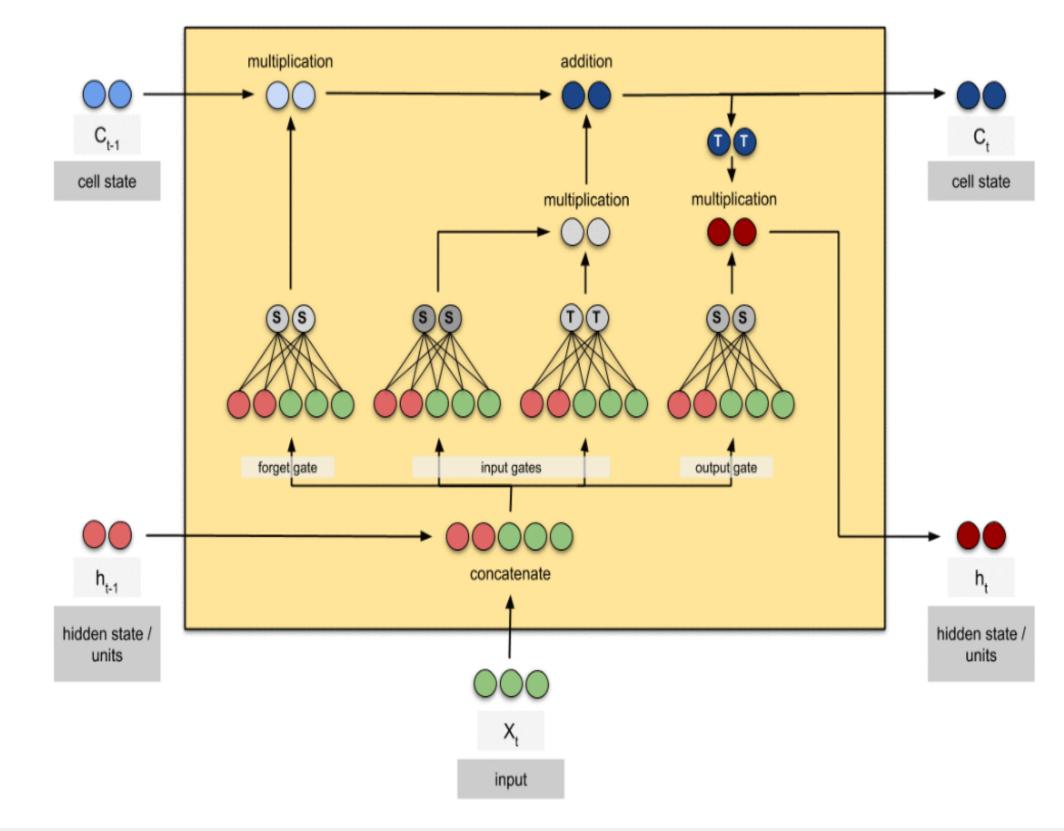
• A2. Output Independence: The probability of observing an event o_i only relies on the state q_i that <u>directly</u> produced o_i



• Metrics: Preds==True if within top n probabilities of the app

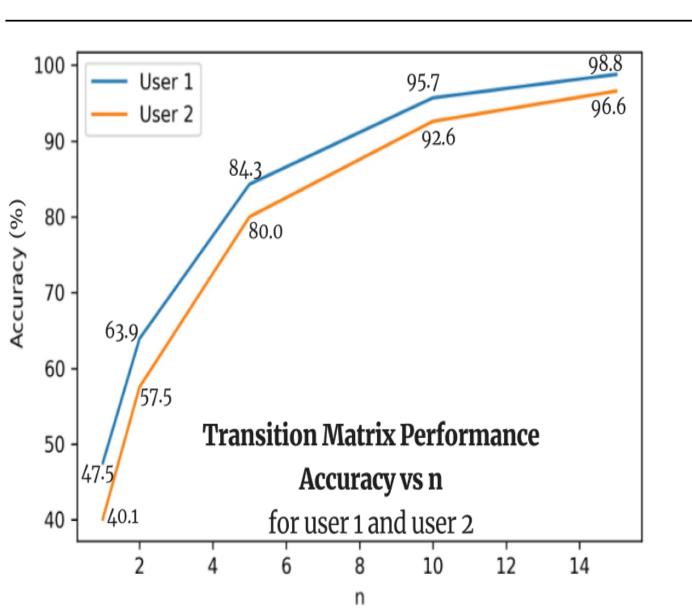
Recurrent Neural Network (LSTM/RNN)

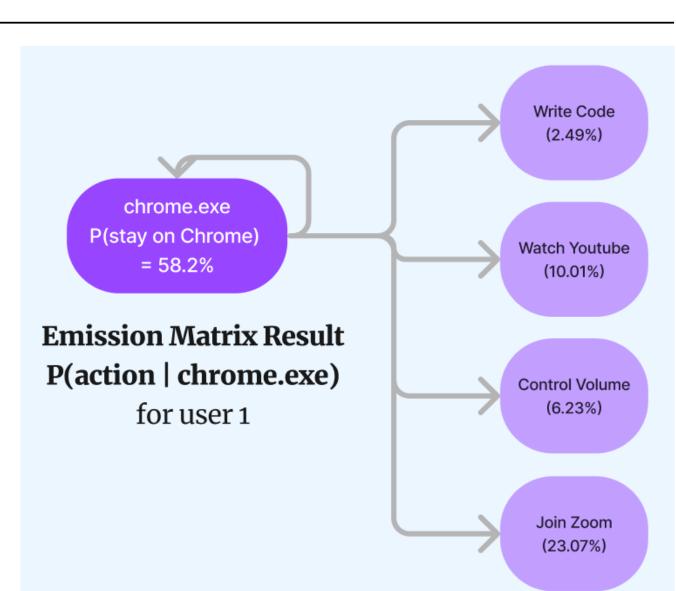
• Problem Statement: Predict the (total) time usage of an app/tab/recorded process using the past time-series data

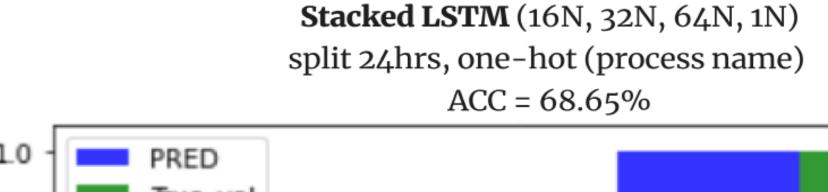


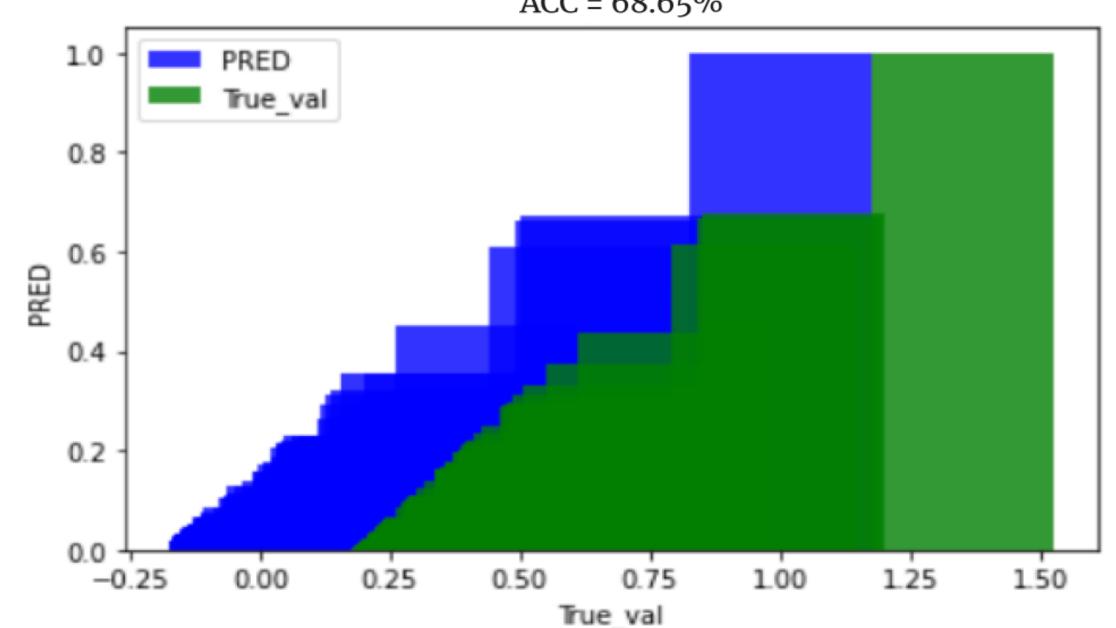
- Feature Engineering:
- 1. Hourly split daily usage into 24 cols (labeled 0 23)
- 2. Lookback 3-5 time steps from the current timestamp
- 3. One-hot-encoding; Min-Max scaler
- Experiments: Train/Test: 80/20, no shuffle
- Metrics: RMSE, TP/TN/FP/FN, Preds==True if w/in 1 sec

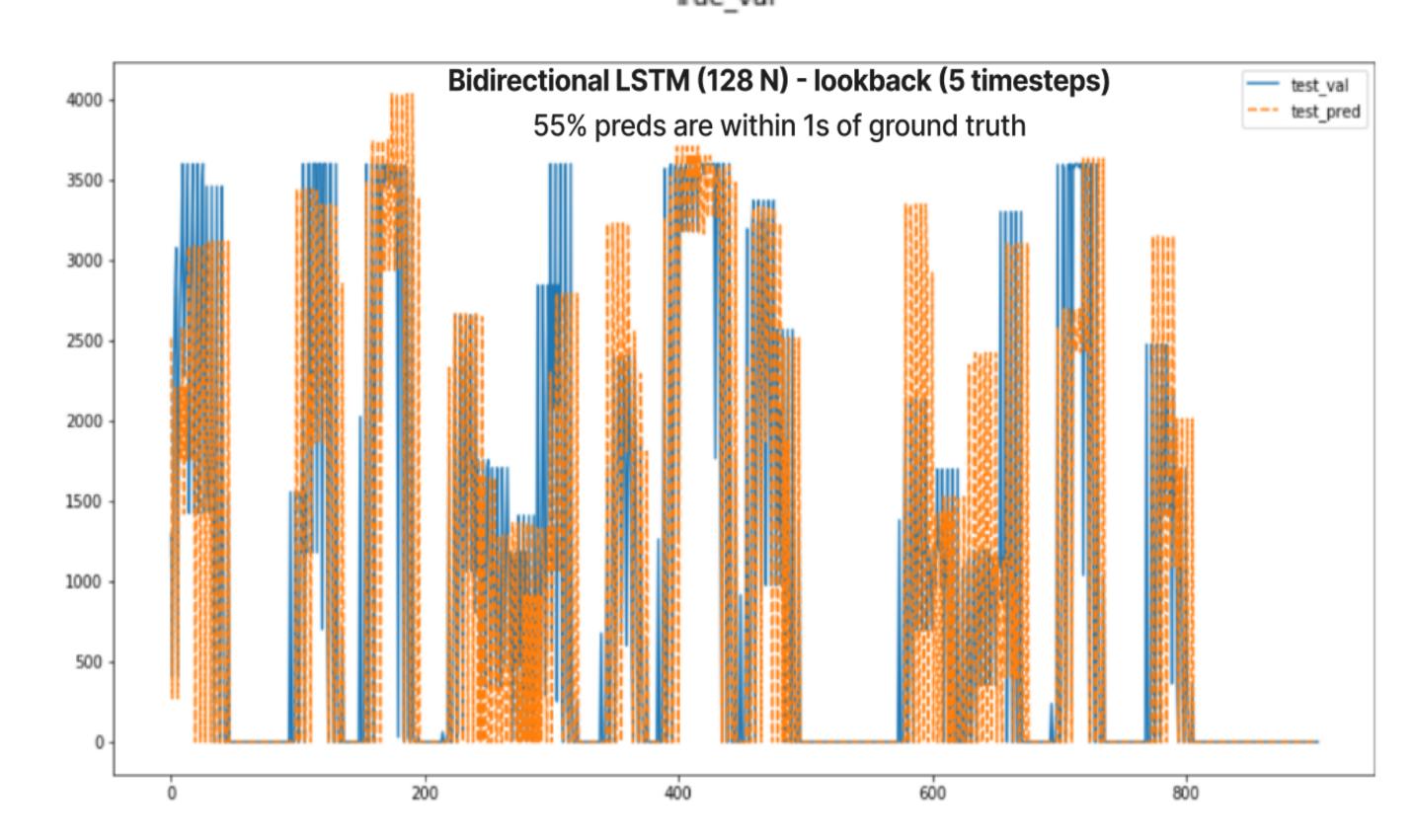
Predictive Results











Conclusions

- 1. Data should be collected <u>continuously</u> and <u>consistently</u> to achieve high accuracies in detecting patterns of user behaviors
- 2. Using these results helps infer the daily sequence of apps and usage time, so we can further develop a script to process the background tasks and utilize the *Task Manager* to open the next app 2-3 mins beforehand