Hi, I require the detail of the project – User roll & Use case & Data Model & The functionality of the site and …

After checked the manual, I composed draft as following.

You read these and correct or add requirements so that I can understand the site’s business and decide **what to do** and **budget** and **time frame**.

1. Functionality of the site ( business )

* Customers join to the site and choose membership.  
  They can search complaint records with their name, phone … but why they need to search complaint? This isn’t clear for me.

Answer:

* Companies\* get the complaint and do something, also they can choose membership. Right?

Answer:

* And any other functions for v1?

Answer:

1. User roll

* Admins can:
  + CRUD users

fields of user model: email, first/last name, …(complete the detail in section 4 - Data Model)

* + toggle auto approve ( leave description in following )

( \_description\_ )

* + CRUD category ( here category means what? )

( \_ category means …\_)

* + Something else?

Answer:

* Company\* : I am not sure about this, probably you should describe business of company here, and is the frontend for this is prepared or same as customer pages?

Answer:

* Customer: I don’t understand the business of the site, so have no idea for this.

Answer:

1. Use case

The following is example of use case, I think,

You can add use case diagram like this here.

1. Data Model

* User
  + Email
  + name
  + Roll ( admin or customer or company )
  + Mobile
  + Address
  + Drive license
  + password
* Category
  + Name
  + isActive
  + order
* Complaint
  + Company/Owner info (id of company or owner)
  + Date of incident
  + Customer info (customer id)
  + Rented date
  + Return date
  + Comments
  + Images
  + Videos
  + Type of complaint
  + Owed amount
  + Something else
* Membership
  + level
  + Monthly fee
  + Number of state
  + Number of searches
  + Image limit
  + Video limit
  + Record limit

And some more question:

* I am not sure about “6.Messages, Subscribe opt-in”, “Reviews” in your requirement doc

Answer:

* I want to know if there is special page for company\* account, or if I should create.

Answer:

Anyhow the project isn’t clear enough for me now.  
So if possible, you please read the doc and give me answer.

Best regards.