

Unit 7 – Digital Workplace with SAP Work Zone

Certification: [C_LCNC_01](#)

Low-Code / No-Code Applications

Agenda

- Digital Experience (DX) Services
- Key use cases for SAP Work Zone
- Capabilities of SAP Work Zone
- No-Code Page Builder experience
- SAP Work Zone Extensibility options

Digital Experience (DX) Services at SAP



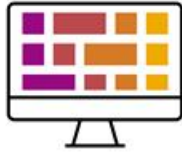
SAP Work Zone



**SAP Launchpad
Service**

Apps & LoB content packages (e.g. SuccessFactors content package)

- Guided experiences, web content, document access, knowledge base and workspaces for collaborative knowledge sharing
 - Empowering customers to build a user-centric, modern digital experiences
-
- Integrate applications, tasks, and processes into a central access point
 - Common UX integration for SAP solutions (for example, SAP S/4HANA), custom apps and extensions following the SAP Fiori UX



SAP Launchpad Service

SAP Home | Home | Central Procurement | Operational Purchasing | Purchasing Analytics and Supplier Evaluation

Overview

Quick Access

- Procurement Overview
- Purchasing
- Sourcing and Contract Management
- Purchasing Rebates
- Purchase Order Items
- Manage Purchase Orders
- Monitor Purchase Order Items (593 Overdue)
- Manage check-books SAPUI5
- Innovation at SAP SAP.io program

Manage Service Entry Sheets | **Manage SA Delivery Schedule** | **Monitor Supplier Confirmations** (24) | **My Purchasing Document Items** | **Search POs**

Generic Insights

- Purchase Requisition To Order Cycle Time**
Release Strategy
1.48
Days Medium-Cost: 0.3
Days High-Cost: 0
30 min. ago
- Invoice Price Variance**
Since the beginning ...
80.27
1000
30 min. ago USD
- Purchasing Spend Comparison of Spend**
100 %
16 hr. ago
- Operational Supplier Evaluation Score and Variance**
Domestic US Sub ... 144.3
EV Parts Inc. 142.1
WaveCrest Labs 142.1
30 min. ago
- Overdue Purchase Order Items**
Number and Value
40
No. of Overdue It... 40
Open PO ... 134.71K USD
30 min. ago
- Monitor Procurement-Related Tasks**
- Supplier Evaluation Weighting and Scoring**
- Display Business Volume Condition Contracts**



SAP Work Zone

SAP Home - Welcome | Home | My Workspace | Applications | Workspaces | Tools

Company Blog Posts

- A Message from the CEO
- Employee Compensation ...
- Wind Energy Facts pptx
- A Message from the CEO

Microlearning: Solar Power

- The future of solar power
- Future of Solar Power
- Why Solar is spreading in Africa
- Solar Summit 2015
- The Solar Revolution
- The Future is Clear

Highest ranked Knowledge Article

- Power Pump Pressure Regulation
- Wind Power Frequently Asked Questions
- Solar Panel Dura Residential - Reflection Problem
- Azer Corporation Frequently Asked Questions

Project Summary - General Expenses

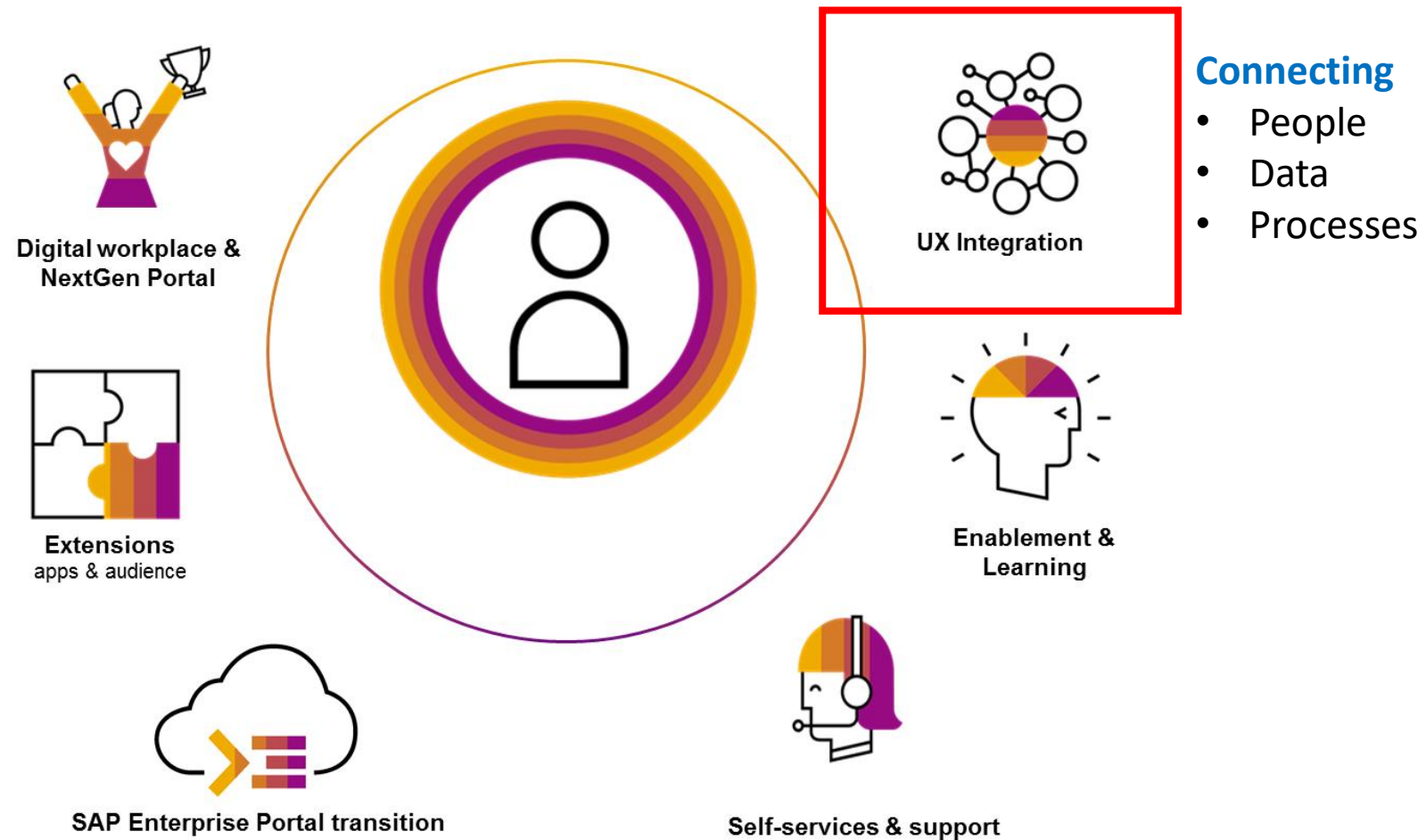
SAP S/4 HANA Finance

18

Target: 30K
Deviation: 20K

Bar chart showing values for Q1, Q2, Q3, and Q4.

Typical use cases for SAP Work Zone



UX Integration across ERP systems



App launcher
(link, tile, card)



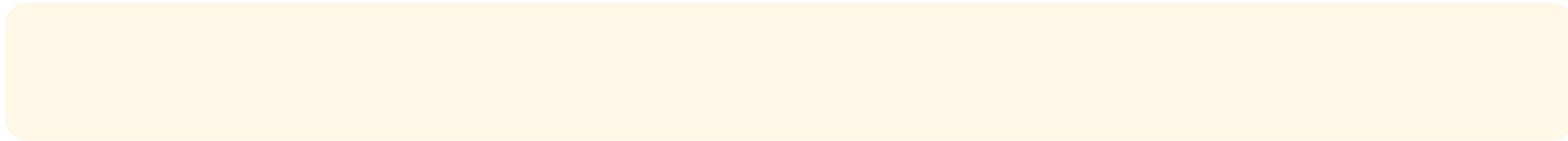
Open app
in new tab, in-place



**Navigation &
URL parameters**



Language



**Theme &
branding**



**Single sign-on &
session management**



**Roles &
authorizations**





Content structure
(incl. roles and
apps)

Key building blocks of SAP Work Zone

- Administration
 - Enables role based access and business focused decentral ways of working
 - By default, all settings, content, design get created at the “company level”
- Homepages
 - Design entry page experience for all users – Can be different for various roles
- Workspaces
 - Web content presentation – core element of user interaction
 - **Most important building block of SAP Work Zone**
- Applications Launchpad
 - Built-in launchpad capabilities

Workspaces

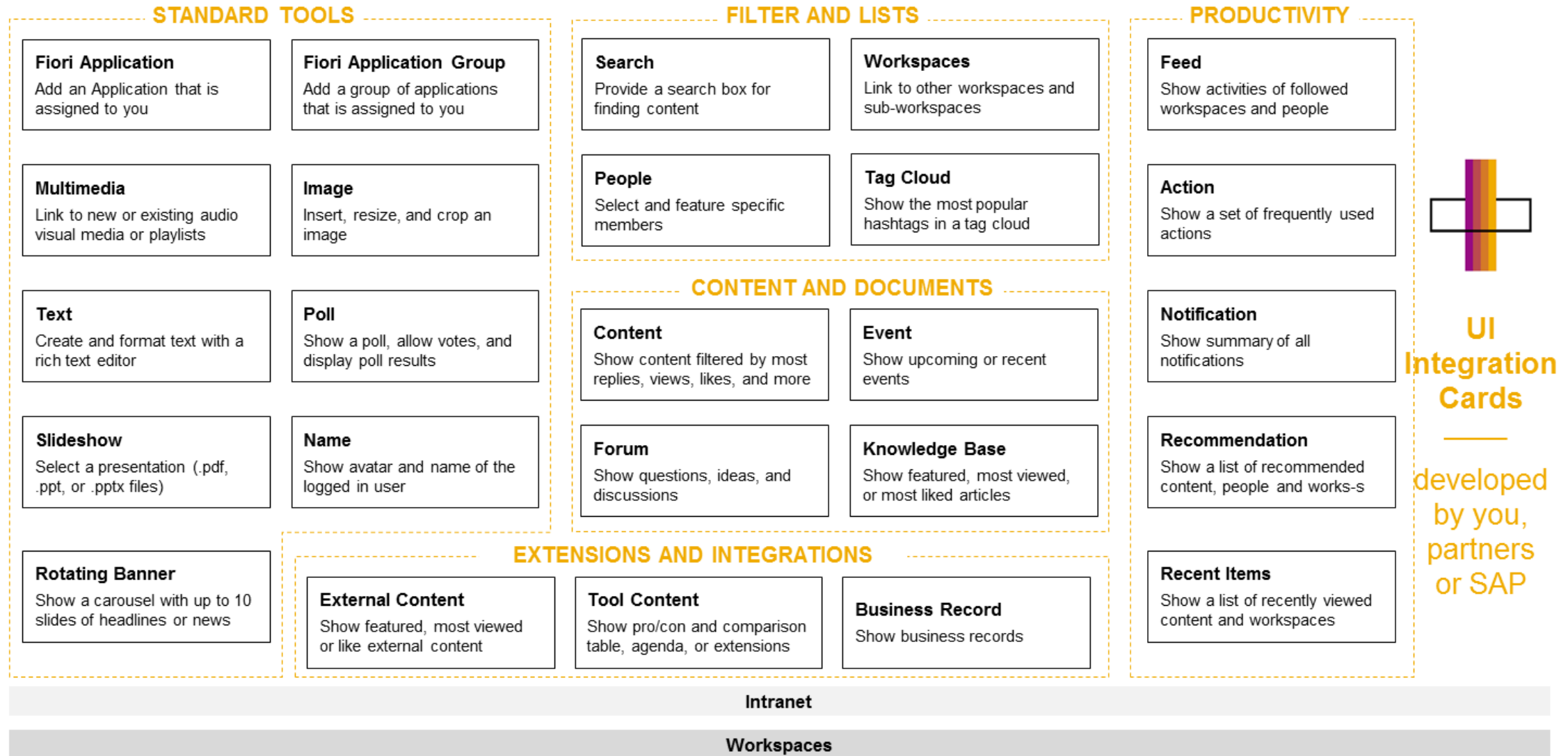


	Launchpad	Homepages	Administrative Areas	Workspaces
 Features	<ul style="list-style-type: none"> Integrate apps deployed on SAP S/4HANA on premise, SAP BTP Cloud Foundry or ABAP environment. Expose content of various content providers: SAP S/4HANA on premise, SAP Enterprise Portal or SAP BTP on Cloud Foundry. Enables individual application and application group widgets to be used across homepages and workspaces. 	<ul style="list-style-type: none"> Inform users of company-wide information, announcements, and much more. Out-of-box cards and widgets for homepages Flexible design and integration options with a combination of content widgets, UI cards, guided experiences and business applications. 	<ul style="list-style-type: none"> Central role object to bundle different product capabilities such as homepages, templates, integration setups and more, e.g. per company division or region. Dedicated content section for area homepages. Area membership assignment based on memberlists 	<ul style="list-style-type: none"> Creation of public, private and external workspaces based on the target audience. Out-of-box cards and widgets for workspace overview pages. Structured collaboration and knowledge management capabilities with e.g. forum and knowledge base. Include external stakeholders with restricted view into dedicated workspaces.
 Strengths	<ul style="list-style-type: none"> Identity propagation eliminates a need to setup additional security roles for SAP business apps. Flexible, manual integration and content federation to re-use existing applications. 	<ul style="list-style-type: none"> Embedded visual page editor enables end-users to design pages without IT overhead Multi-level navigation using subtabs for homepages. 	<ul style="list-style-type: none"> Enables decentralized (content) administration Users gain access to a combination of features based on their individual admin area memberships. 	<ul style="list-style-type: none"> Out-of-the-box and custom workspace templates ease the creation and ensure consistency across the entire company. Enables decentralized (content) administration Workspace administrators can flexibly adjust workspace features based on desired use case.

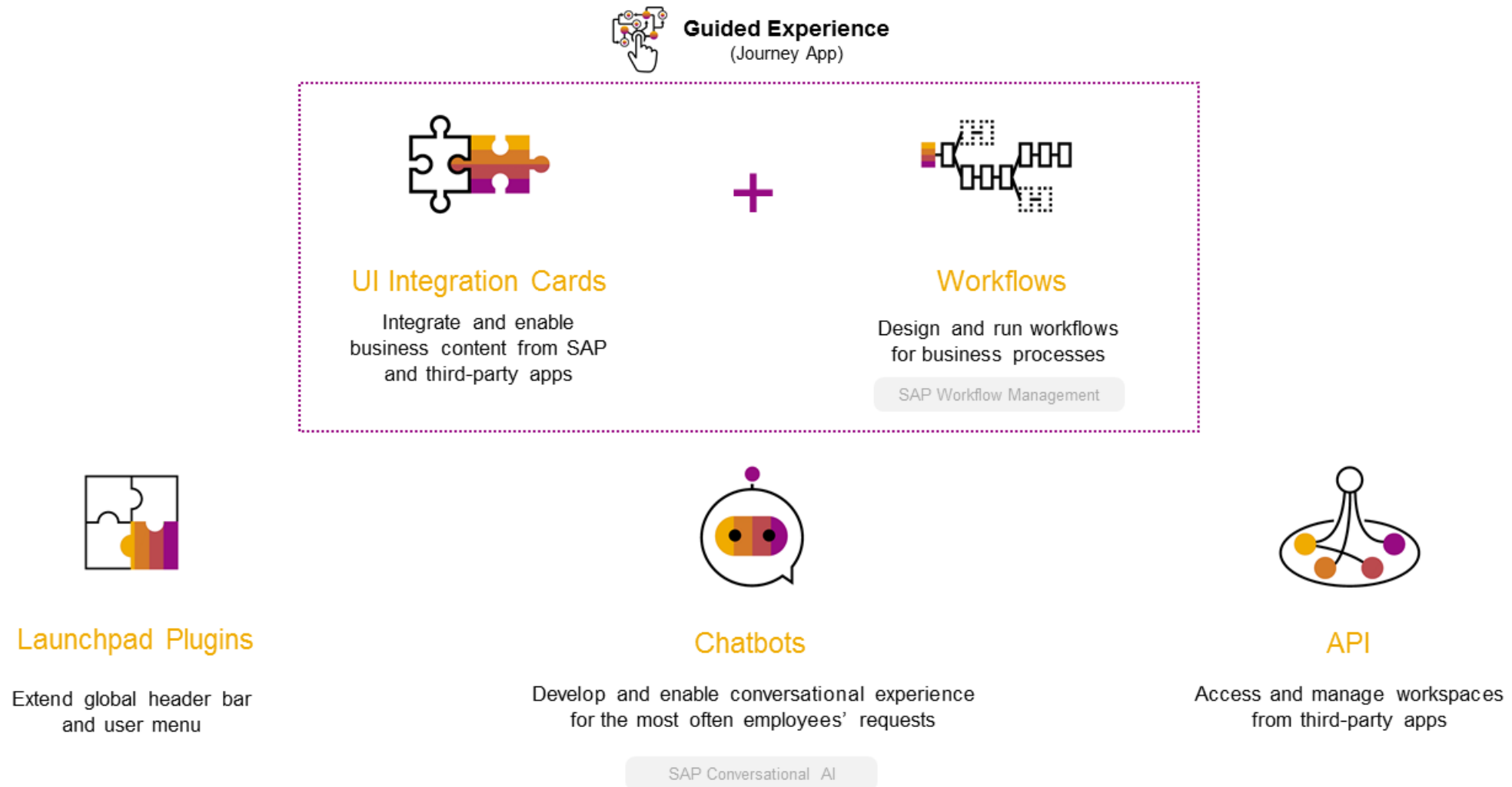
Application Focus

User Engagement and Interaction

Page Builder Experience



Extensibility Overview



Key Summary Points – Unit 7

Digital Experience (DX) Services Portfolio at SAP (2 main offerings)

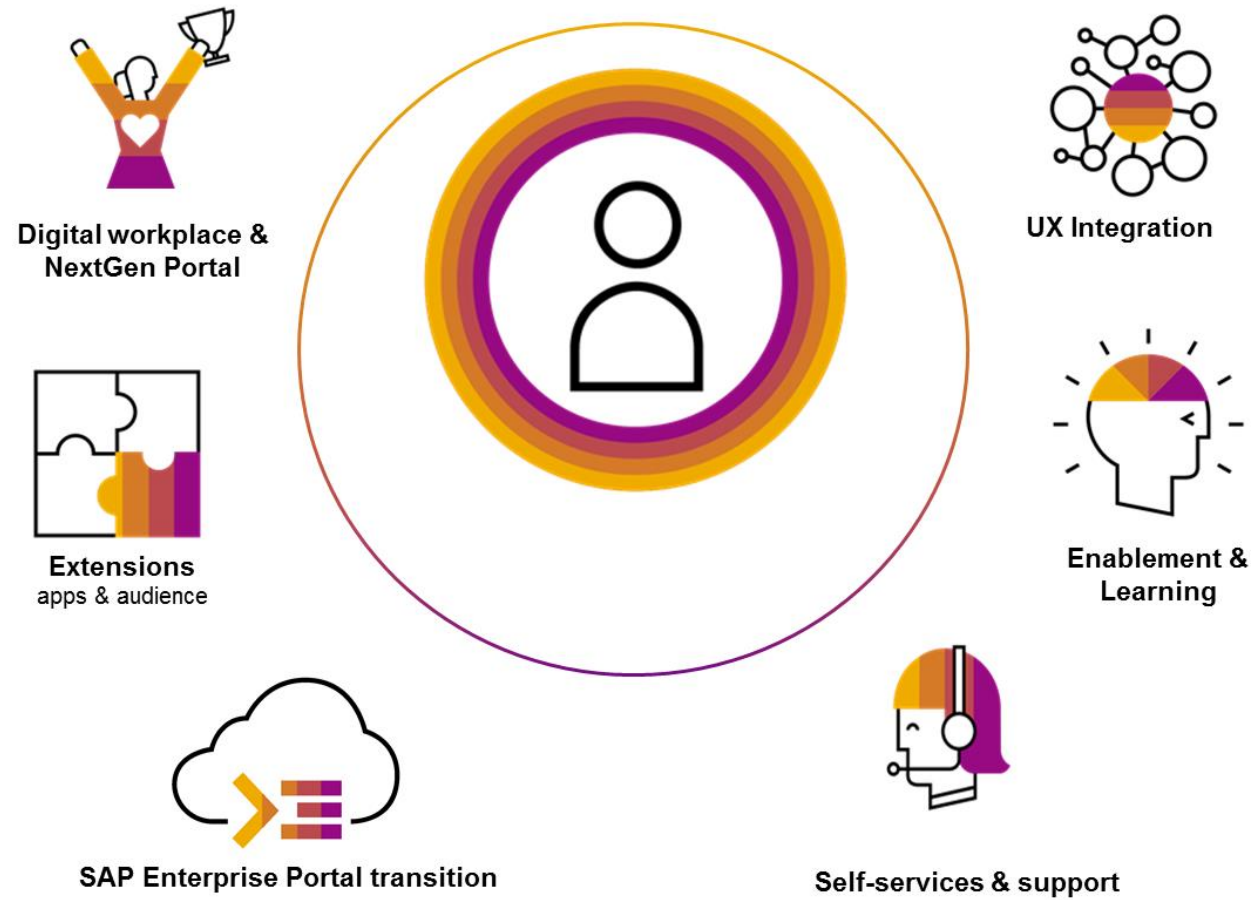
- SAP Launchpad Service
- SAP Work Zone

Key Summary Points – Unit 7

Digital Experience (DX) Services Portfolio at SAP (2 main offerings)

- SAP Launchpad Service
- SAP Work Zone

Key Summary Points – Unit 7



Typical Use Cases for SAP Work Zone

Key Summary Points – Unit 7

Capabilities of SAP Work Zone



App launcher
(link, tile, card)



Open app
in new tab, in-place



**Navigation &
URL parameters**



Language



**Theme &
branding**



**Single sign-on &
session management**



**Roles &
authorizations**



Content structure
(incl. roles and
apps)

Key Summary Points – Unit 7

Q1. In the context of user experience integration, which of the following dimensions were outlined?



Ability to launch applications



Roles and authorization handling



Web content management



Flexible URL parameters



Mobile access



Correct

Incorrect. The Ability to launch applications, Flexible URL parameters and Roles and authorization handling were outlined in the context of user experience integration.

Key Summary Points – Unit 7

Key Building Blocks of SAP Work Zone

- Administration
 - Enables role based access and business focused decentral ways of working
- Homepages
 - Design entry page experience for all users
- Workspaces
 - Web content presentation – core element of user interaction
- Applications Launchpad
 - Built-in launchpad capabilities

Key Summary Points – Unit 7

Q9. The application launchpad is an optional component of SAP Work.

☐ A True

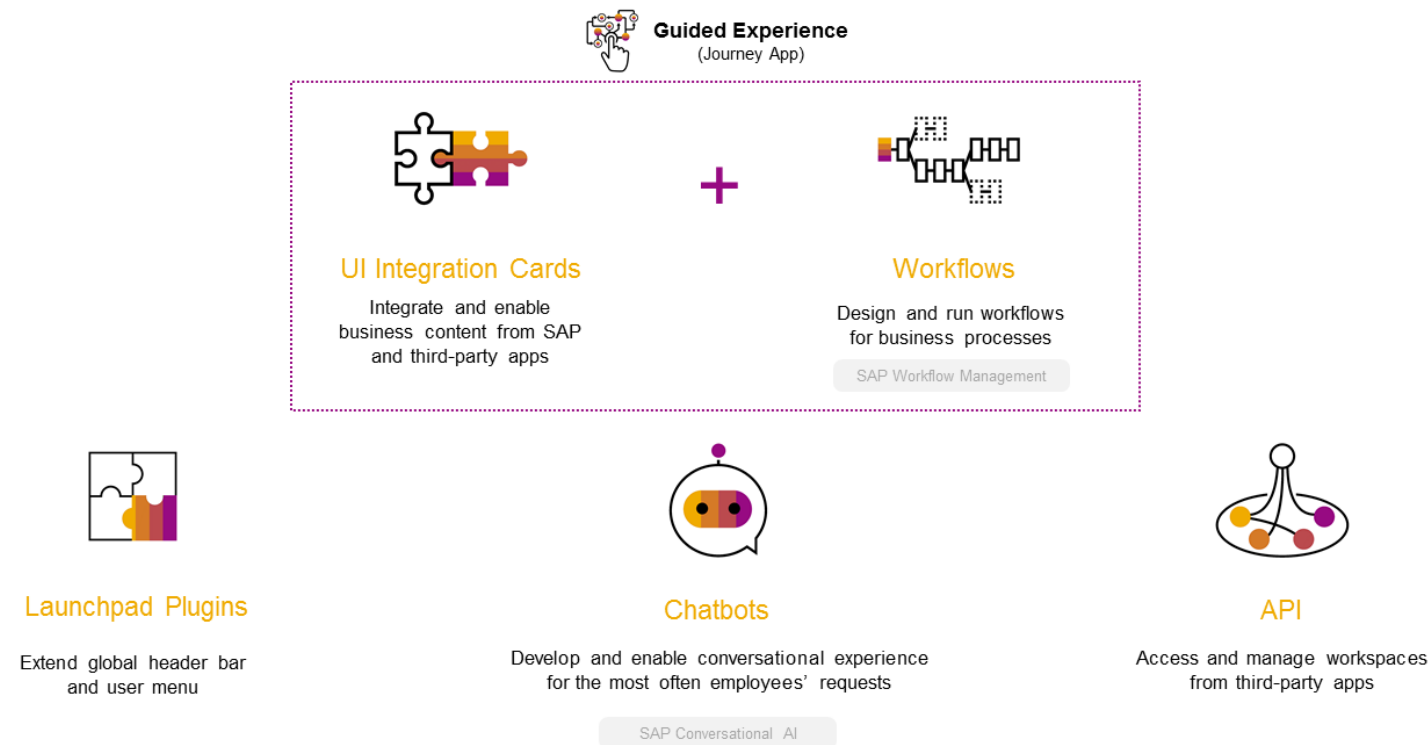
☒ False

☒ Correct

Correct. The application launchpad is not an optional component of SAP Work.

Key Summary Points – Unit 7

Extensibility Overview



Guided Experience

- UI Integration Cards
- Workflows

Key Summary Points – Unit 7

Q5. Which of the following best describes the concept of a guided experience?

- ☐ A Pre-built templates to be used when creating workspaces
- ☐ B Tool to display information and application content inside workspaces or homepages
- ☒ C Workflow-based cards that help you perform specific tasks through a multistep process possibly spanning multiple systems

☒ Correct

Correct. Guided experience is best describes as Workflow-based cards that help you perform specific tasks through a multistep process possibly spanning multiple systems.

Key Summary Points – Unit 7

Q4. The chatbot integration with SAP Conversational AI is an optional integration scenario for SAP Work Zone.

☐ A False

☒ True

☒ Correct

Correct. The chatbot integration with SAP Conversational AI is an optional integration scenario for SAP Work Zone.

Key Summary Points – Unit 7

Q8. Which of the following statements correctly describe the concept of the UI Integration Card?

- ☐ A Only SAP can build UI Integration Cards
- ☒ Cards from different business applications can be added to SAP Work Zone workspaces
- ☒ Declarative, consistent, and easy to consume
- ☒ Small content building blocks, consolidating data from different systems into one page

☒ Correct

Correct. UI Integration Cards are small content building blocks, consolidating data from different systems into one page. They are Declarative, consistent, and easy to consume, and cards from different business applications can be added to SAP Work Zone workspaces.

Key Summary Points – Unit 7

Q10. In addition to discussions, which of the following are part of the workspace forum(s)?

A Polls

✓ Ideas

✓ Questions

D Tasks

✓ Correct

Correct. Ideas and Questions are part of the workspace forums(s).

Organize forums to **discuss ideas and various business topics** with members of workspace

