CELYNE KYDD

Contact: celynekydd@gmail.com

linkedin.com/in/celyne-kydd / github.com/mimi-netizen

SKILLS

Programming	Python, JavaScript, SQL
Frameworks	Django, Flask, React
DevOps Tools	Docker, Kubernetes, Terraform, Jenkins, Artifactory, Ansible, Prometheus, Grafana, SonarQube
Cloud Platforms	Amazon Web Services (AWS), Google Cloud Platform (GCP)
Operating Systems	Ubuntu, RHEL, CentOS, Windows
Networking	Network Design, Troubleshooting, VLAN Configuration, Firewalls, Load Balancers, TCP/IP, DNS, DHCP
Soft Skills	Agile Project Management, Communication, Teamwork, Problem-Solving, Time Management, Adaptability, Customer support, Business management, Sales & Customer Service

EXPERIENCE

DevOps Apprenticeship   May 2024 - Jan 2025

StegHub   *United Kingdom (Remote)*

- Automated infrastructure deployment using tools like AWS, Docker, and Kubernetes.

- Designed and implemented Terraform scripts for scalable resource provisioning.

- Enhanced cloud security by applying best practices in IAM and encryption.

- Designed and deployed secure VPCs in AWS to optimize network segmentation.

- Collaborated with team members to optimize system performance and scalability.

Business Co-Owner   Jan 2019 - Present

Classy Computers   *Nairobi, Kenya*

- Delivered customer-centric IT solutions including hardware/software troubleshooting.

- Ensured quality assurance through rigorous testing of products and systems.

- Maintained 90%+ customer satisfaction rate through excellent relationship management and after-sales support.

- Developed and implemented customer retention strategies resulting in 15% increase in customer retention rate.

TRAINING

DevOps & Cloud Computing   May 2024 – Jan 2025

StegHub   *United Kingdom (Remote)*

Google IT Support Professional Certificate   Sep 2024 – Nov 2024

Coursera   *Kenya (Remote)*

Google IT Automation with Python Professional Certificate   Mar 2024 –Oct 2024

TomKin Outreach   *United States (Remote)*

Software Development   Feb 2024 – Jun 2024

Power Learn Africa   *Kenya (Remote)*

Web Development   Oct 2023 – Feb 2024

SheCodes   *United States (Remote)*

EDUCATION

Bachelor of Science, Business Administration   2016 – 2020

Major – Procurement & Supply Chain Management

Kiriri Women's University of Science & Technology   Nairobi, Kenya