



Less Than 30 Days of Installation with Troubles

April 23, 2013

Affected Site ***LRSI-POBLA SIQUIJOR***

Service/Circuit ID ***IC-AIZ-6608***

Activation Date ***04/08/2013***

Circuit Maturity ***11 Days old from first outage***

Project Engr ***HOL***

Status ***NEW ACTIVATION***

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration(in minutes)	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1071420	04/19/2013 17:30:09	Link Down	04/22/2013 08:23:10	3773	556	Affected by Electric company activity.	Confirmed up with James. RFO: Affected by Electric company activity. Action taken: Respliced jumper wire.	11

Affected Site ***DPWH-PAMPANGA***

Service/Circuit ID ***IC-AIZ-4681***

Activation Date ***03/15/2013***

Circuit Maturity ***28 Days old from first outage***

Project Engr ***HOL***

Status

NEW ACTIVATION

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration(in minutes)	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1068976	04/12/2013 11:17:21	Down Sites - MPLS	04/22/2013 11:03:43	14386	0	No current and historical alarms are monitored at GUA-1 2/1 QMH and able to ping CE IP.	Confirmed circuit is up by Ms. Julie/HQ. RFO: No current and historical alarms are monitored at GUA-1 2/1 QMH and able to ping CE IP.	28

Affected Site **DPWH-BUGIAS BENGUET**

Service/Circuit ID **IC-AIZ-4765**

Activation Date **03/06/2013**

Circuit Maturity **27 Days old from first outage**

Project Engr **ATB**

Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration(in minutes)	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1066612	04/02/2013 12:15:28	DPWH Catarman (IC-AIZ-4798) and Benguet 2nd Outage (IC-AIZ-4765)	04/22/2013 11:11:25	28736	5153	Monitored with RX signal is AIS and Unavailable state alarm at 6/4 BGO 01 QMH.		27

Affected Site **EPLDT-SAN FERNANDO LA UNION**

Service/Circuit ID **IC-AIZ-2600**

Activation Date **03/25/2013**

Circuit Maturity **25 Days old from first outage**
 Project Engr **JTE**
 Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration(in minutes)	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1071397	04/19/2013 16:28:34	ePLDT-BOC - San Fernando IC-AIZ-2600 IRN000000054154	04/22/2013 12:38:28	4090	0	FOC cut was hit by back hoe due to an ongoing DPWH drainage excavation	Affected circuits are confirmed up.	25

Affected Site **GT-MK2 NODE**
 Service/Circuit ID **IC-AIZ-7331**
 Activation Date **04/03/2013**
 Circuit Maturity **10 Days old from first outage**
 Project Engr **KPV**
 Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration(in minutes)	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1071660	04/21/2013 14:42:02	[Ticket#1069378] IC-AIZ-7331 CONVERGE Request for PM logs	04/22/2013 20:14:35	1773	0	No errors seen on 24 hour PM logs.	No errors seen on 24 hour PM logs.	18