



Less Than 30 Days of Installation with Troubles

April 17, 2013

Affected Site

Service/Circuit ID **IC-AIZ-4143**

Activation Date **03/15/2013**

Circuit Maturity **26 Days old from first outage**

Project Engr **MAC**

Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1068511	04/10/2013 16:28:35	request for load test - verizon structured cabling IC-AIZ-4143	04/16/2013 00:00:03	7651	0	requesting for access	for activity	26

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1069600	04/15/2013 11:56:38	Link Down	04/16/2013 10:59:37	1383	0	Fiber Optic Cable cut due to DPWH road widening	Confirmed up by Bernard/HQ, no provided estimated time when the link was monitored up. RFO: FOC cut due to DPWH road widening; Action Taken: Re-splliced affected FOC by QC-FO team.	16

Affected Site	BONIFACIO ART FOUNDATION-UP TECHNOHUB QUEZON CITY
Service/Circuit ID	IC-AIZ-7201
Activation Date	03/30/2013
Circuit Maturity	4 Days old from first outage
Project Engr	JCJ

Status	<i>NEW ACTIVATION</i>
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