# Less Than 30 Days of Installation with Troubles
**April 25, 2013**

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|---|---|
| Affected Site | **GT-VALERO HOST** |
| Service/Circuit ID | **IC-AIZ-7533** |
| Activation Date | **04/12/2013** |
| Circuit Maturity | **10 Days old from first outage** |
| Project Engr | **KPV** |
| Status | **NEW ACTIVATION** |

| Ticket Id | Rcvd Date/Time | Trouble Reported | Close Date/Time | Duration(in minutes) | Pending Time(in minutes) | Reason For Outage | Last Action Taken | Aging(in days) |
|---|---|---|---|---|---|---|---|---|
| 1071985 | 04/22/2013 20:00:40 | CHURCH OF CHRIST DBA IGLESIA NI CRISTO internal reference CTS13-042264 circuit# IC-AIZ-7533 | 04/24/2013 06:18:26 | 2058 | 0 | No alarms/trouble found. | Confirmed up with ATT's client as per Warren/ATT. No alarms/trouble found. | 10 |

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| Affected Site | **DPWH-SINDALAN PAMPANGA** |
| Service/Circuit ID | **IC-AIZ-4683** |
| Activation Date | **03/18/2013** |
| Circuit Maturity | **23 Days old from first outage** |
| Project Engr | **HOL** |

Status          **NEW ACTIVATION**

| Ticket Id | Rcvd Date/Time | Trouble Reported | Close Date/Time | Duration(in minutes) | Pending Time(in minutes) | Reason For Outage | Last Action Taken | Aging(in days) |
|---|---|---|---|---|---|---|---|---|
| 1069638 | 04/15/2013 13:34:52 | Link Down | 04/24/2013 13:19:51 | 12945 | 3924 | No historical alarms found | For verification during office hours. with Mr. Ryan Apolonio / 0459615005/09209457302 | 28 |

Affected Site

Service/Circuit ID    **IC-AIZ-7475**

Activation Date    **03/27/2013**

Circuit Maturity    **20 Days old from first outage**

Project Engr    **HOL**

Status    **NEW ACTIVATION**

| Ticket Id | Rcvd Date/Time | Trouble Reported | Close Date/Time | Duration(in minutes) | Pending Time(in minutes) | Reason For Outage | Last Action Taken | Aging(in days) |
|---|---|---|---|---|---|---|---|---|
| 1070203 | 04/16/2013 16:23:55 | Link Down II IC-AIZ-7475 | 04/24/2013 15:42:46 | 11479 | 5217 | No historical alarms found | RFO: No historical alarms found | 20 |