



## Less Than 30 Days of Installation with Troubles

April 22, 2013

Affected Site **DPWH-CANAMAN CAMARINES SUR**

Service/Circuit ID **IC-AIZ-4755**

Activation Date **03/15/2013**

Circuit Maturity **27 Days old from first outage**

Project Engr **HOL**

Status **NEW ACTIVATION**

| Ticket Id | Rcvd Date/Time         | Trouble Reported                                   | Close Date/Time        | Duration() | Pending Time(in minutes) | Reason For Outage               | Last Action Taken  | Aging(in days) |
|-----------|------------------------|--|------------------------|------------|--------------------------|---------------------------------|--|----------------|
| 1068652   | 04/11/2013<br>09:29:13 | Down Site MPLS -<br>Camsur First and<br>Second DEO | 04/21/2013<br>03:59:13 | 14070      | 0                        | Loose DC<br>cable at<br>Canman. | As per transmission team, alarm already<br>cleared as of 11-Apr-13 20:32:54. RFO is due to<br>loose DC cable at Canman. TSC already sent<br>an email to customer for verification of current<br>circuit status. (AC) | 27             |