



## ***Less Than 30 Days of Installation with Troubles***

**April 24, 2013**

Affected Site **GT-MANDALUYONG HOST/SWITCH**  
Service/Circuit ID **IC-AIZ-6297**  
Activation Date **03/14/2013**  
Circuit Maturity **29 Days old from first outage**  
Project Engr **ATB**  
Status **NEW ACTIVATION**

<b>Ticket Id</b>	<b>Rcvd Date/Time</b>	<b>Trouble Reported</b>	<b>Close Date/Time</b>	<b>Duration(in minutes)</b>	<b>Pending Time(in minutes)</b>	<b>Reason For Outage</b>	<b>Last Action Taken</b>	<b>Aging(in days)</b>
1068939	04/12/2013 09:28:34	[EGIP]_NBS Head Office -- IC-AAA-8240	04/23/2013 14:29:10	16141	1721	Routing-instance hang-up.	Emailed client for verification of circuit status. RFO: Routing-instance hang-up.	29

Affected Site **GT-IC PLAZA NODE**  
Service/Circuit ID **IC-AIZ-5976**  
Activation Date **03/23/2013**  
Circuit Maturity **16 Days old from first outage**  
Project Engr **ERH**

Status

**NEW ACTIVATION**

<b>Ticket Id</b>	<b>Rcvd Date/Time</b>	<b>Trouble Reported</b>	<b>Close Date/Time</b>	<b>Duration(in minutes)</b>	<b>Pending Time(in minutes)</b>	<b>Reason For Outage</b>	<b>Last Action Taken</b>	<b>Aging(in days)</b>
1067969	04/08/2013 12:30:33	Ckt#IC-AIZ-5976 Ayala-Cebu(Intermittent)	04/23/2013 16:39:30	21849	1467	Circuit is erroneous	The circuit is confirmed stable by Nestor/HQ. and agreed to close the ticket. RFO: Circuit is erroneous Action Taken: Circuit become stable before the joint testing.	16