



Less Than 30 Days of Installation with Troubles

April 19, 2013

Affected Site **GT-BACOLOD**

Service/Circuit ID **IC-AFZ-0624**

Activation Date **04/17/2013**

Circuit Maturity **266 Days old from first outage**

Project Engr **D_LEAD**

Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1070943	04/18/2013 10:28:42	Re: PING TEST_IC-AFZ-0624	04/18/2013 11:40:49	72	0	Circuit is Temporary Disconnected due to Non-payment.	Circuit is Temporary Disconnected due to Non-payment.	1
Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1069948	04/16/2013 12:32:10	Link Down	04/18/2013 13:29:46	2938	0	Faulty SCC card at CDO-P-001.		25
Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1071065	04/18/2013 14:56:55	RCNT 13362784/1 CSK Tutorial IC-AFZ-0624 (Credit/Billing Initiated)	04/18/2013 15:59:18	62	0	Invalid Ticket	Invalid Ticket	1
Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)

1070367	04/17/2013 08:14:46	BPI sites monitored down under Globe	04/18/2013 16:52:53	1958	0	Incosistent trail.	Confirmed up by Rose/HQ as of 1513H April 17,2013. RFO: Incosistent trail. Action Taken: Alarms already cleared after recreate of VC4 trail via MCK-MRKT-VAL BAX ring by PMC.	21
Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1067531	04/05/2013 14:30:11	[MA04] Corporate Television - DIA assigned static IPs not working	04/18/2013 18:26:36	18956	515	NTU power off alarm in the circuit.	RFO: NTU power off alarm in the circuit. AT: Power on the modem then the circuit came up.	2
Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1069353	04/13/2013 15:50:24	Link Down - SUTHERLAND- LEGAZPI CITY	04/18/2013 20:26:52	7476	6	AIS alarm at Suth-mk2- 6-03 BG facing Suth_EMB-CE-01 T6.	RFO: AIS alarm at Suth- mk2-6-03 BG facing Suth_EMB-CE-01 T6.	11
Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1067153	04/04/2013 10:20:12	ic-aiz-7093 Link Down	04/18/2013 22:47:40	20907	14128	NTU power off	Confirmed link is up by Aaron/Client, upon initial checking circuit seen with ntu power off alarm	4

Affected Site	<i>PIESI-UP TECHNOHUB QUEZON CITY</i>
Service/Circuit ID	<i>IC-AIZ-7093</i>
Activation Date	<i>03/31/2013</i>
Circuit Maturity	<i>4 Days old from first outage</i>
Project Engr	<i>JCJ</i>

Status	NEW ACTIVATION
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Affected Site	SUTHERLAND-LEGAZPI CITY
Service/Circuit ID	IC-AIZ-7058
Activation Date	04/02/2013
Circuit Maturity	11 Days old from first outage
Project Engr	HCM
Status	NEW ACTIVATION

Affected Site	GT-AURORA
Service/Circuit ID	IC-AIZ-7226
Activation Date	04/03/2013
Circuit Maturity	2 Days old from first outage
Project Engr	JRB
Status	NEW ACTIVATION

Affected Site	
Service/Circuit ID	IC-AIZ-3706
Activation Date	03/27/2013

Circuit Maturity	<i>21 Days old from first outage</i>
Project Engr	<i>RAS</i>
Status	<i>NEW ACTIVATION</i>

Affected Site	<i>GT-BACOLOD</i>
Service/Circuit ID	<i>IC-AFZ-0624</i>
Activation Date	<i>04/17/2013</i>
Circuit Maturity	<i>266 Days old from first outage</i>
Project Engr	<i>D_LEAD</i>
Status	<i>NEW ACTIVATION</i>

Affected Site	<i>GT-CAGAYAN DE ORO NODE</i>
Service/Circuit ID	<i>IC-AAL-5466</i>
Activation Date	<i>03/22/2013</i>
Circuit Maturity	<i>158 Days old from first outage</i>
Project Engr	<i>JSL</i>
Status	<i>NEW ACTIVATION</i>