



## ***Less Than 30 Days of Installation with Troubles***

**April 27, 2013**

Affected Site **LCS-REPUBLIC CEMENT CORP BULACAN**

Service/Circuit ID **IC-AAV-9168**

Activation Date **03/25/2013**

Circuit Maturity **24 Days old from first outage**

Project Engr **SIP**

Status **NEW ACTIVATION**

<b>Ticket Id</b>	<b>Rcvd Date/Time</b>	<b>Trouble Reported</b>	<b>Close Date/Time</b>	<b>Duration(in minutes)</b>	<b>Pending Time(in minutes)</b>	<b>Reason For Outage</b>	<b>Last Action Taken</b>	<b>Aging(in days)</b>
1071121	04/18/2013 17:56:02	Re: [Ticket#1069098] Request for IP change of managed routers	04/26/2013 11:58:26	11162	0	IP request change.	IP request change.	24

Affected Site **GT-VALERO**

Service/Circuit ID **IC-AIZ-7900**

Activation Date **04/15/2013**

Circuit Maturity **11 Days old from first outage**

Project Engr **JRB**

Status

**NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration(in minutes)	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1072987	04/26/2013 11:43:21	IC-AIZ-7900	04/26/2013 12:05:00	22	0	INVALID TICKET	INVALID TICKET	11

Affected Site **GT-ERMITA SWITCH**

Service/Circuit ID **IC-AIZ-6161**

Activation Date **03/26/2013**

Circuit Maturity **29 Days old from first outage**

Project Engr **ATB**

Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration(in minutes)	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1072562	04/24/2013 16:14:47	RE: Error Light on Globe Modem	04/26/2013 18:32:34	3018	0	Client has no router. Wrong IP address assigned to computer when doing 1 pc isolation.	RFO: Client has no router. Wrong IP address assigned to computer when doing 1 pc isolation.	29