



Less Than 30 Days of Installation with Troubles

April 18, 2013

Affected Site ***PHILAMLIFE-BINONDO MANILA PRIMARY***
Service/Circuit ID ***IC-AIZ-6670***
Activation Date ***03/18/2013***
Circuit Maturity ***2 Days old from first outage***
Project Engr ***SIP***
Status ***NEW ACTIVATION***

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1066778	04/03/2013 06:40:07	Link Down	04/17/2013 10:55:12	20415	0	clocking mismatch		16

Affected Site ***PUERTO PRINCESA CATV-PUERTO PRINCESA***
Service/Circuit ID ***IC-AIZ-4811***
Activation Date ***04/17/2013***
Circuit Maturity ***142 Days old from first outage***
Project Engr ***D_LEAD***
Status ***NEW ACTIVATION***

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1070458	04/17/2013 11:14:06	PD due to TD 13340181/1 Puerto Princessa CATV INC IC-AIZ-4811 13340205/1 WhyPay Zone IC-AIZ-3548 (Credit Initiated)	04/17/2013 11:27:21	13	0	INVALID TICKET	INVALID TICKET	1

Affected Site **THE BACOLOD CETRALINK-NEGROS OCCIDENTAL**

Service/Circuit ID **IC-AIZ-3803**

Activation Date **04/16/2013**

Circuit Maturity **198 Days old from first outage**

Project Engr **D_LEAD**

Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1070283	04/16/2013 21:35:03	Link Down - THE BACOLOD CETRALINK-NEGROS OCCIDENTAL	04/17/2013 12:42:09	907	76	Link confirmed up by Mr. Boy/HQ after reconnection of circuit.	Link confirmed up by Mr. Boy/HQ after reconnection of circuit.	1

Affected Site **ASPONE-FIRST METRO INVESTMENTS MAKATI**

Service/Circuit ID **IC-AAZ-2974**

Activation Date **03/26/2013**

Circuit Maturity **210 Days old from first outage**

Project Engr **KPV**

Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1068398	04/10/2013 12:14:02	IC-AAZ-2974 (Urgent: Circuit Is Down)	04/17/2013 12:45:01	10111	0	Defective disconnection module.	RFO: Defective disconnection module. Action Taken: Replaced disconnection module	15

Affected Site **GT-CABADBARAN**

Service/Circuit ID **IC-AIZ-7114**

Activation Date **03/19/2013**

Circuit Maturity **24 Days old from first outage**

Project Engr **JSL**

Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1069970	04/16/2013 12:42:46	Link Down ONE NETWORK BANK-CABADBARAN AGUSAN DEL NORTE IC-AIZ-7114	04/17/2013 12:58:38	1456	630	Faulty SCC Card at CDO-P-001	Circuit already confirmed up by Jason/HQ.RFO: Faulty SCC Card at CDO-P-001 Action Taken : Switch-over SCC Card.	28

Affected Site **GT-GAPAN**

Service/Circuit ID **IC-AIZ-6259**

Activation Date **03/22/2013**

Circuit Maturity **25 Days old from first outage**

Project Engr **ERH**

Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1069823	04/16/2013 10:04:29	Link Down_Eastwest Gapan [IC-AIZ-6259]	04/17/2013 16:15:12	1811	9	Monitored with historical intermittent Rx signal is AIS at Gapan port.	According to Joshua/HQ link is already up as of 04/16/2013 1600H. Advised there is no action taken done yet by our line contractor. RFO: Monitored with historical intermittent Rx signal is AIS at Gapan port.	25

Affected Site

Service/Circuit ID **IC-AIZ-7375**

Activation Date **03/26/2013**

Circuit Maturity **22 Days old from first outage**

Project Engr **HOL**

Status **NEW ACTIVATION**

Ticket Id	Rcvd Date/Time	Trouble Reported	Close Date/Time	Duration()	Pending Time(in minutes)	Reason For Outage	Last Action Taken	Aging(in days)
1070542	04/17/2013 14:16:06	Link Down - PHILCOX SURIGAO - IC-AIZ-7375	04/17/2013 16:43:54	148	0	Power failure in remote site.	Confirmed up by Gani/HQ. RFO: Power failure in remote site.	22