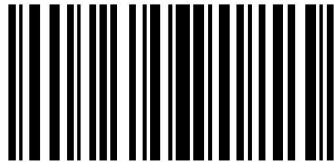


# BOOKING CONFIRMATION



## TRANZALPINE

MONDAY, 06 FEBRUARY 2017



### TranzAlpine Christchurch to Greymouth

**Departs:** 8:15am, Christchurch Station, Troup Drive, Christchurch

Located approximately 10 minutes by taxi to the city centre. Drop-off and pick-up parking. Limited parking is available for customers doing day trips outside the front of train station. Taxi and shuttle bus services are available from the front of the train station.

**Please check-in at least 20 minutes prior to the scheduled departure time.**

**Arrives:** 1:05pm, Greymouth Station, Mackay Street, Greymouth

Located 5 minutes walk to town centre. Drop off and pick up parking only. Rental car pick-up and drop-off is available at the train station for some rental car companies. Bus services for the Glaciers and Nelson depart from Greymouth train station car park. Taxi service is available.

Booking Name

**ZHANG**

Booking Date

**Saturday, 24 December 2016**

Tax Invoice for GST

**GST No. 56 132 864**

General Enquiries

**NZ - 0800 872 467  
INTL - +64 4 495 0775  
www.kiwirailscenic.co.nz**

Train Arrival and  
Departure Updates

**NZ - 0800 277 482**

## PAYMENT SUMMARY

Passengers booked	Adults	Children	Infants
J CHENG	1		
S CHENG	1		
X ZHANG	1		
Y CAI	1		
Y CHENG		1	
<b>Total passengers:</b>	<b>4</b>	<b>1</b>	
<b>Total amount paid</b> (includes a credit/debit card surcharge)		<b>\$813.00</b>	

Thanks for choosing  
KiwiRail Scenic.  
We hope you have  
a great journey.



# TERMS AND CONDITIONS

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Passengers joining the train at stations enroute must make themselves clearly visible to the driver. Trains may leave up to 10 minutes before the scheduled departure time if all pre-booked passengers are on board. To check for train delays call us free on 0800 ARRIVAL (0800 277 482).

## Baggage

KiwiRail Scenic a Division of KiwiRail Limited advises passengers to insure all baggage and personal items. Please remember to attach labels with your contact details at your origin.

Each fare paying passenger may take on board one small handbag and or personal items such as camera, coat, and umbrella. Passengers are asked not to leave personal items of value unattended at any time. KiwiRail Scenic a Division of KiwiRail Limited is not responsible or liable for the loss of items carried on board

## Checked baggage

Two items per person, maximum weight 20kg per item. Size must be no more than 200 linear cm (height plus length plus width). Baggage between 20 to 30kg; we require your assistance in loading and unloading your bag from the baggage van or you can repack into bags provided to meet the 20kg per item limit. For Sounds Air a maximum of 20kg may be taken, and then a charge of \$3 per extra kg up to 29kg will apply.

## Extra baggage

(e.g. surfboards) will be carried on the train only if booked in advance or if space is available at an additional cost per item per service. Non-personal items such as household equipment, crates of fruit etc, will be charged as extra baggage and carried only on train services if space is available and can be easily lifted and stored. Bicycles and other large objects such as surf boards cannot be carried on third party operators due to space constraints.

**Baggage ? Hazardous (Dangerous) Articles** For safety reasons, dangerous articles must not be packed in checked or carry-on baggage. Restricted articles include but are not limited to compression gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidising materials, poisons and infectious substances. Items rejected at check-in may be carried, however, will be separated and stored in a designated Dangerous Items area of the luggage van. Dangerous or offensive items cannot be carried on third party provided services. They will be declined at check-in.

## Children

The infant age is between 0-23 months, the child age is between 2-14 years inclusive. Children aged from two years must be allocated a seat. An adult must accompany all children under the age of 14 years. An Infant travels free if seated on an adult's knee, one infant per adult can travel in this manner, maximum of two infants per Sounds Air flight. If an infant under two years of age is to travel in a car seat, a seat is to be allocated at the applicable fare. On Sounds Air flights an infant travelling free is not allocated a luggage allowance, additional luggage charges will apply for car seats and pushchairs.

## Right to refuse carriage

KiwiRail Scenic a Division of KiwiRail Limited may refuse to carry a person or property, cancel a ticket and any reservation made in respect of it or refuse carriage under a ticket when, in the exercise of its absolute discretion, KiwiRail Scenic a Division of KiwiRail Limited decides:

(a) that action is necessary for reasons of safety; or (b) that action is necessary to prevent violation of any Other Law; or (c) that the conduct, age, mental or physical state, nature or condition (including intoxication) of a passenger or property, as applicable, may: (i) require special assistance from KiwiRail Scenic a Division of KiwiRail Limited or (ii) cause inconvenience, discomfort or objection to any other passenger; or (iii) involve any hazard or risk to any other passenger, person or property.

## Service delay or cancellation

KiwiRail Scenic a Division of KiwiRail Limited is not responsible or liable for any loss, damage or expense incurred by passengers as a result of the failure of the service to operate or depart or arrive at the scheduled time or location. KiwiRail Scenic a Division of KiwiRail Limited reserves the right to change the service at any time.

## Alcohol

All KiwiRail Scenic Journeys trains are fully licensed throughout the journey. A range of alcoholic beverages is available for purchase. Passengers are prohibited from taking their own alcohol on board a KiwiRail Scenic Journeys or third party provider service for consumption during travel. Passengers transporting alcohol (e.g. cases of wine) are asked to ensure it is carried in the baggage hold.

## Animals

No animals are permitted on KiwiRail Scenic Journeys trains or third party provided services other than seeing and hearing guide dogs. A small blanket must be provided for the dog to sit on.

## Pre-purchased food and drink

In the unlikely event that we cannot supply any part of a pre-ordered meal, we will offer the option of an alternative item from our on-board menu.

## Bicycles

Bicycles are charged at an additional rate per train journey and are limited to four bikes per train journey. Passengers must book in advance as space is limited and transport of bicycles, which are not pre-booked is not guaranteed. Removal of pedals, folding of handlebars, covering of chain and all sharp edges may be requested. Bicycles cannot be carried on third party providers due to space constraints (unless specified).

## Other large objects

Other large objects (e.g. surfboards) are charged at an additional rate per item per train journey and are carried only when space is available. There is a limit of one per passenger. Large objects cannot be carried on third party providers due to space constraints (unless specified).

## Radio/iPods/MP3 players

Any electronic music devices may be used only with earphones at a volume that cannot be heard by others. The operation of radio scanners is prohibited on board KiwiRail Scenic Journeys services by anyone other than KiwiRail Scenic Journeys staff.

## Smoking

By law, all KiwiRail Scenic Journeys trains and third party provided services are designated non-smoking. Passengers may not smoke anywhere on board, including when outside on an open air viewing platform.

## Wheelchairs and special assistance

Where your journey includes the train and other transportation, there is special criteria for those who require accessibility assistance on-board. A hoist to assist passengers to board is available on all trains. Each train service can accommodate a maximum of two passengers who must remain in their chair at all times or mobility scooters. Ease of access varies according to the platform height at each station. Our staff are trained in supporting passengers during the journey. If you have specific requirements that may assist us to make your journey more comfortable please advise us. Any wheelchairs where the passenger doesn't need to remain seated will be carried in our baggage van due to size constraints in the main carriage.

As third party providers often travel alone, they do have some limitations regarding the level of assistance that can be provided, and therefore passengers must be able to stand unaided when boarding and disembarking. Passengers who require somebody to lift them on and off the plane or bus must arrange for this assistance at pick-up and drop-off points.

For health and safety reasons, pilots and bus drivers are not permitted to assist in carrying of passengers. Passengers are advised that Sounds Air, InterCity and some third party operators, operate planes and buses that may feature steps to board and disembark, as well as internal stairways to passenger seating areas. Travelling with Wheelchairs or Mobility Scooter Due to the classification of battery acid as a hazardous material, third party operators are unable to store and/or carry motorised wheelchairs or motorised mobility scooters on any service. The terms and conditions of travel are contained in the General Conditions of Carriage for Passenger Services of KiwiRail Scenic a Division of KiwiRail Limited (the General Conditions), a limited liability company. The General Conditions are available at [www.kiwirailscenic.co.nz](http://www.kiwirailscenic.co.nz)

All terms and conditions are subject to change without notice. Where terms and conditions are amended the terms and conditions in force when the ticket was purchased apply.

Provisions in the General Conditions exclude or limit the liability of KiwiRail Scenic a Division of KiwiRail Ltd for loss or damage to your property or suffered by you. We have summarised below some of the General Conditions. If anything in this information conflicts with the General Conditions, the General Conditions apply.

