

Joshua Faria

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Dear Hiring Committee,

My name is Joshua Faria, I am completing my studies at Sheridan College within the Software Development and Network Engineering industry while also obtaining an honour's degree in Health Studies & Geography from York University in 2020. I am writing to express my interest in a programmer/IT internship within your organization. My prior educational and work background has given me years of experience and soft skills within a work environment and hard skills such as programming, analyzing, or reporting. I am confident in my ability to make a valuable contribution to your team.

I consider myself highly motivated, being a leader comes very naturally to myself, the capability of having a keen eye to solutions and beneficial dialect when speaking to co-workers comes effortlessly to me. I have prior experience in web development before starting at Sheridan College, I developed and operated of a Shopify e-commerce business. Conducting my Shopify business consisted of developing the website, allocating and integrating products from our suppliers into the webstore, interacting with customers and manufacturers, all solely by myself.

I am currently looking for a chance, an opportunity. I am known for always going above and beyond for my employers. I believe that my skills and experience combined with your organizations innovative approach to technology would allow me to thrive in this role. My energy is contagious, being able to light up an audience is powerful just as getting along and having harmony within the workplace.

Thank you for considering me for this position. I'm thrilled about getting to learn more about the company. I will be committed to continuously learning, growing, and applying my skills to support the team and engage the community. I look forward to hearing from you to schedule an interview at your earliest convenience.

Sincerely,



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PROFESSIONAL PROFILE

An accomplished/results-oriented professional and York University graduate with experience delivering quality service when working on projects and in the workforce. Strengths in communicating, problem solving, executing vision and providing top-notch customer service. Enthusiastic team player with high energy and determination. Impactful and innovative leader.

SUMMARY OF QUALIFICATIONS

- **Coordination** – proven planner/organizer conducting events and activities
- **Customer Service** – experienced representative providing excellent service at all times
- **Communication/Problem-Solver** – excellent communicator able to interact effectively with colleagues in various settings and develop strong business relationships
- **Advanced Computer skills** – extensive knowledge of Microsoft Office including Word, Excel and PowerPoint
- **Leadership** – Excellent coaching, influencing and motivational skills
- **Organizational skills** – Detail-oriented self-starter with the ability to arrange and delegate tasks

TECHINICAL SKILLS

Languages:

- Java + Java EE + Springboot
- Bash Scripting/Linux
- HTML5, CSS, JavaScript, PHP
- SQL
- C#

Software:

- Dozens of Cryptocurrency apps, ledgers ,wallets (Metmask, Coinbase, Binance, etc.)
- Dozens of finance apps (Questrade, Wealthsimple, Robinhood, Yahoo Finance, etc.)
- NetBeans, Eclipse, IntelliJ, Visual Studio, Bracket
- Microsoft Teams, Google utilities, Microsoft Office, GitHub
- Cisco Packet Tracer, XAMMP
- Shopify, Wix, Adobe, Canva

OS:

- MacOS
- Windows 10/11
- Unix/Linux

EDUCATION

Computer Systems Technology – Software Development & Network Engineering

Sheridan College | Brampton, Ontario
Advanced Diploma
January 2021 – January 2023

Honours Bachelor of Arts - Health Studies Major, Geography Minor

York University | Toronto, Ontario
Bachelor of Arts
September 2015 – April 2020

St. Marguerite d'Youville CSS | Brampton, Ontario

OSSD
September 2011 – June 2015

Related Projects

Shopify Store: Learnt core fundamentals of web development and operating a business. The website was created from the ground up and then later maintained by myself to make sales, adjusting the website, advertising, customer service, etc.

War Card Game (Java): Took the leadership role with a team of many personalities and leading them to a successful build/grade. The code was simplified to avoid any complexities for future users and developers.

Bash Scripting: Establish the ability to develop bash script programming such as applications taking and using user input, changing/moving files and improve robust navigation.

PHP / Database: Gained the capability of creating dynamic interfaces incorporating data into the database with the use of web development programming languages (PHP, SQL, HTML, CSS, JavaScript).

EMPLOYMENT HISTORY

**CEO & Founder,
Gamessories Corp.
March 2020 – 2022**

- Building and managing a website for online shopping via Shopify's platform
- Managing, buying and selling of goods online via eCommerce through third party sources such as Amazon.ca, eBay.ca and Alibaba.com

- Research of market competition, niches, and trends to maximize revenue through products
- Resolving customer service complaints, settling issues, ensuring quality and customer satisfaction
- Facilitating and performing procurements for products to evaluate further costs
- Social media marketing to advertise the shop to its global market through Facebook & Instagram ads by targeting specific audiences that have been identified as potential customers

Material Handler

FCA Chrysler Brampton Assembly Plant – Brampton, ON

July 2017 – Present

- Maintain the production and distribution of Chrysler products by diligently pulling orders from commercial trucks to the assembly line
- Operate company vehicles (Forklift and Tugger truck) to assist with daily work responsibilities
- Utilize strong communication skills to plan tasks and mitigate wasted resources by ensuring no overlap in responsibility
- Ambiguity in plant knowledge, has led to leadership positions
- Ensure co-worker safety by adhering to company and provincial legislation
- Interact with union representatives
- Presented versatility with learning multiple job assignments throughout the entire assembly plant

Sports Program Instructor

City of Brampton, Gore Meadows CC/Brampton Soccer Center

August 2015 – January 2018

- Coordinated, conducted, and supervised all recreational activities for children and young teenagers
- Ensured the safety of children by adhering to company policy during activity
- Planned specific activities to align with goals outlined in the program
- Taught relevant skills, tactics and techniques to improve on-field performance
- Developed training programs
- Coordinated with administrative staff to address both on and off-field issues

Waiter/General Labour

Eggsmart – Brampton

February 2014 – August 2022

- Handled customer complaints and concerns both professionally and adequately.
- Exhibited excellent communication, customer relationship management, sales, interpersonal skills and top-notch service excellence by creating a rapport with new and existing customers
- Kept customer satisfaction high by serving food in a polite and timely manner
- Organized kitchen to assist with efficiency of the serving process