

Mina Mikhael

Full Stack Web Developer | Software Engineer

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TECHNICAL SKILLS

Front End: HTML, CSS, JavaScript, AJAX, React.js, Redux, Context API, Jest, Cypress, Axios, Tailwind

Back End: Node.js, Express, Knex, MySQL, SQLite3, RESTful API

Additional: Data structures, Algorithms, Debugging, Deployment, Authentication, Authorization, Agile Methodologies

Bilingual: English, Arabic

PROJECTS

Photo-Gallery, Front-End Developer - React | CSS | SwiperJS

[GitHub](#) | [Website](#)

- Developed a photo gallery using **React** and **SwiperJS** to dynamically display photos
- Implemented **CSS media queries** for web-page responsiveness and utilized **FlexBox** to organize components

Weather App, Front-End Developer - React | AJAX | React-Router

[GitHub](#) | [Website](#)

- Collaborated with 2 team members using **Agile** project management and **GIT** for version control
- Created sign-up and sign-in functionality using **JWTs** to provide user log-in with authenticated application access
- Developed responsive React application that provides users with current weather data and displays options to view recent search history using **AXIOS** and **AJAX** to make API calls to the correct endpoints

HR Portal, Full Stack Developer - React | Node | MySQL

[GitHub](#) | [Website](#)

- Crafted a **RESTful API** with **CRUD** functionality that allows HR to manage and view workforce information
- Utilized foreign keys within created **Schema tables using Knex** to normalized data structures on **MySQL** database
- Constructed **custom middleware** to manage admin-user authentication to access protected endpoints with **JWTs**
- Built the front-end user interface components using **ReactJS**, styled with **CSS** and **Tailwind**

EXPERIENCE

Quest Diagnostics- Tampa, FL - Data Entry Rep.

2020 - 2022

- Extracted patient data from test requisitions and managed record update processes for lab database files
- Performed high volume Covid19 testing requisitions and facilitated accurate and timely result disclosure

Air Canada - Tampa, FL - Customer Service Rep.

2019 - 2020

- Provided superior customer service to 50+ customers per day, consistently exceeding performance metrics by 10%
- Resolved a wide range of technical and non-technical issues, most proud of helping a lot of passengers get to their destination or catch a connecting flight during rough times of flight disruptions by evaluating the situation and utilizing Amadeus GDS rebooking tools to reroute or reschedule the reservation and reissue the ticket.

Mobile - Brandon, FL - Customer Service Clerk

2016- 2019

- Engaged customers and fulfilled product and service sales processes, merchandising, and order management
- Increased store sales achievements by 20% each quarter and contributed to excellent customer services ratings
- Promoted products, maintained product knowledge, and inventory reports, and helped reduce monthly costs by 5%

Al Yasra Food company - Kuwait - QA Supervisor

2013- 2016

- Performed quality evaluation for a diverse range of incoming shipments of food products
- Reported and documented quality assurance activities into proprietary database data on a daily and weekly basis
- Created annual statistical analysis presentation for QA teams, used inventory log data to review and compare from previous years to best determine development and efficiency operations for improvement

EDUCATION

BloomTech Institute of Technology, Graduate, Full-Time Program, Full Stack Web Development

May 2022 - Nov 2022

Helwan University, Egypt, Bachelor of Science - Microbiology & BioChemistry

2007 - 2011