

Electromate Industrial Sales

RMA No.:	EISQ6746
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Return Material Authorization

Date:	3/8/2010
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Contact: Davey Chiu	Address: 3313 Sanzio Drive
Company: University of British Columbia	Vancouver, BC V5M 4C9
Phone: 778-883-2303	Canada
Fax:	
Email: daveychiu@ece.ubc.ca	Customer Original PO:

Thank you for your inquiry. I am pleased to quote the following products -

Qty	Supplier	Part Number, Serial Number and Problem Description
1	Maxon	373325 304546 + 166940 <i>Repair Reason: Encoder is broken.</i> <i>Ribbon Cable attached to cable are partly detached.</i> <i>Customer wishes to send back unit to swap/replace encoder.</i>

To ensure Electromate's proper receipt, expeditious repairs, and return of your unit(s), please attach the return address label below to your package(s). Please include a copy of this form with your shipment.

Please provide a Detailed Failure Description of your problem and enclose with a copy of this form in your shipment.

Please return to Electromate Industrial Sales Ltd. uninsured via prepaid freight. Warranty repairs will be returned to you prepaid by Electromate.

Minimum "Evaluation Fee" for non-warranty items assessed at Electromate is \$150.00/unit. The Evaluation Fee will be waived if repair charges are approved or a replacement unit is purchased. A purchase order for 70% of the cost of a new unit is required for all non-warranty repairs and for products without a serial number. Final charges cannot be determined until product is assessed by the manufacturer.

Unit(s) will not be assessed until a purchase order is received.

Ship To: Electromate Industrial Sales
4300 Steeles Ave. West
Unit #39
Woodbridge, ON L4L 4C2
Canada

Please Ship UNINSURED

Thank you,
Silvia Davis

Tel: 905-850-7447 / Fax: 905-850-7451
silvia@electromate.com