# Flight Delay Forecasting Using Machine Learning A Data-Driven Approach to Improve Operational Efficiency in Air Travel

Name: Minaksi Yadav

Date: June 2025

#### **Problem Overview:**

Delays in air travel remain a critical bottleneck, leading to disrupted passenger experiences and increased operational overhead for airlines. These disruptions can escalate fuel consumption, hinder crew scheduling, and negatively impact service quality and reliability.

#### **Project Goals:**

This project utilizes past flight performance data to:

- Reveal underlying delay trends through targeted exploratory analysis
- •Develop a dual-phase ML system to predict delay likelihood and expected delay time
- •Deliver strategic recommendations enabling airlines to proactively minimize delays and optimize efficiency



# **Dataset Overview & Preprocessing Steps**

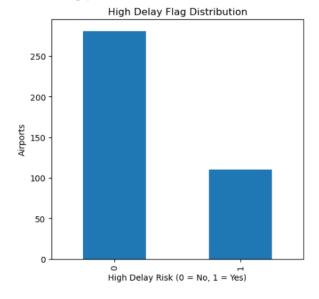
#### **Preprocessing Steps:**

- **Dropped Unnecessary Columns**: Removed year, carrier\_name, airport\_name.
- •Encoded Categorical Features: Transformed carrier and airport using frequency encoding
- Handled Missing Data:
  - •Eliminated rows with multiple missing fields
  - •Filled arr\_del15 using median values
- Outlier Processing:
  - Used IQR capping per airport for numerical delay fields
- Filtered Sparse Airport Data: Removed rare airports having freq=1
- Created Custom Target Metric:
  - Defined OAI (Operational Adjustability Index) using delays, cancellations, and encoded features

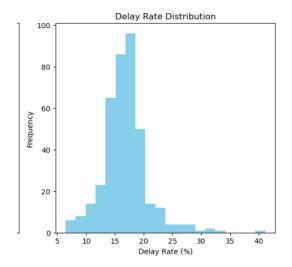
# EDA from next page:

#### **Key Variables:**

- Delay Counts: carrier\_ct, weather\_ct, nas\_ct, security\_ct, late\_aircraft\_ct
- Delay Durations: carrier\_delay, weather\_delay, nas\_delay, security\_delay, late\_aircraft\_delay
- •Flight Information: arr\_flights, arr\_del15, arr\_cancelled, arr\_diverted, arr\_delay, month, carrier, airport



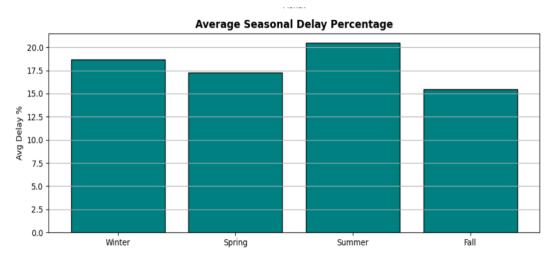
- Majority of airports
  (≈70%) show low delay risk.
- Only a smaller portion (~30%) are flagged as high delay risk.
- Highlights an **imbalance**, indicating that **delays are concentrated** at specific airports.
- Suggests potential for **targeted interventions** rather than broad policy changes.

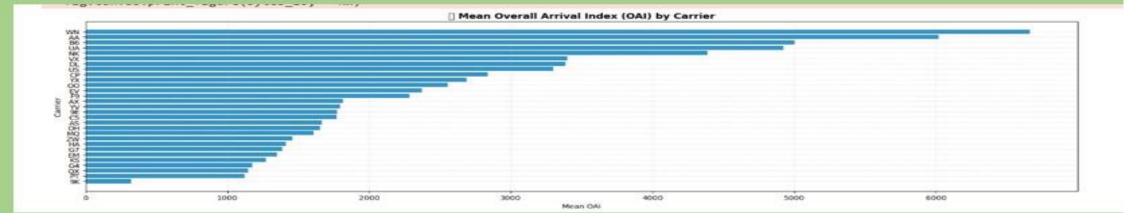


- Most airports have a delay rate between 13% and 20%, indicating a typical moderate delay trend.
- Few airports exceed 25% delay rate, suggesting high delays are rare but significant.
- The distribution is **right-skewed**, highlighting a concentration of airports with lower delay rates.



- June and July experience the highest delay percentages (over 21% and 20%), likely due to peak summer travel.
- September and November show the lowest delays, indicating more efficient operations or lower traffic.





**WN (Southwest Airlines)** has the highest mean Overall Arrival Index (OAI), indicating strong performance in on-time arrivals.

• **9K** shows the lowest OAI, suggesting relatively poor arrival punctuality among carriers



- KS and F9 carriers have the highest delay rates, exceeding 30% and 25% respectively.
- 9K, QX, and 9E exhibit the lowest delay rates, staying under 15%, indicating more reliable on-time performance.

#### **Model Architecture Overview**

# 1. Classification Module (XGBoost Classifier)

**Goal:** Determine if an upcoming flight is likely to face a delay.

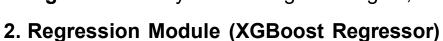
• **F1 Score**: 0.8569

• F2 Score: 0.8868 (puts more weight on recall for delay prediction)

• **ROC-AUC Score**: 0.8959

Key Drivers: late\_aircraft\_ct, arr\_flights, nas\_delay, carrier\_ct, carrier\_delay

**Insight:** Effectively detects high-risk flights, enabling early alerting and focused mitigation.



Goal: Estimate delay magnitude (in minutes) for predicted delayed flights.

• Mean Absolute Error (MAE): 247.30 minutes

• Root Mean Squared Error (RMSE): 1041.00 minutes

• R<sup>2</sup> Score: 0.7882 (solid explanatory strength)

Top Predictors:

carrier\_delay, carrier\_ct, weather\_ct, weather\_delay, late\_aircraft\_ct

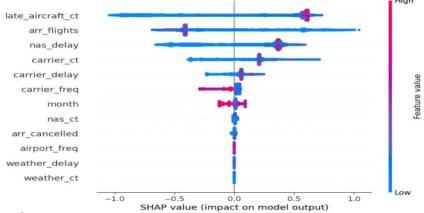
Insight: Provides a quantitative view of delay severity to better prioritize airline operations.

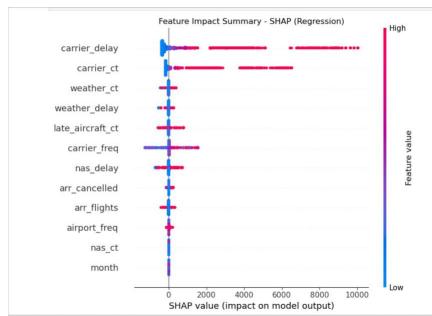
#### 3. Unified Prediction Pipeline

**Function:** predict\_flight\_delay(input\_df, xgb\_model\_clf, xgb\_model\_reg)

- Merges classification (will it delay?) and regression (how much?)
- ·Runs severity estimation only when delay is predicted
- Outputs clear, actionable values for each flight

Insight: An end-to-end intelligent pipeline for delay risk forecasting and impact assessment—deployment-ready.





# **Strategic Takeaways & Operational Suggestions**

# **Key Observations:**

- •Carriers with high OAI potential (e.g., WN, AA, DL) are mostly affected by manageable delays making them ideal candidates for operational fine-tuning.
- •Leading contributors to delays are typically associated with Late Aircraft and Carrier-based delays.
- •Carriers with low OAI (like 9K, EM, PT) often experience delays driven by external variables, leaving minimal room for direct intervention.

# **Suggested Actions for Delay Mitigation:**

# **Flight Schedule Rebalancing:**

Reorganize timings on routes with heavy congestion or frequent delays to ease pressure on operational systems.

### **Ground Handling Efficiency:**

Streamline refueling, baggage movement, and boarding through tighter coordination to speed up aircraft turnaround times.

# **Passenger-Focused Messaging:**

Use real-time delay updates and alternative travel options to manage expectations and reduce inconvenience.

# **Targeted Resource Deployment:**

Strategically assign more manpower and support at airports that historically experience frequent delays, especially during seasonal peaks or bad weather.

#### **Cross-Entity Collaboration:**

Encourage stronger alignment between airlines and airport authorities to resolve persistent infrastructure and logistics challenges.