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# **Final Python Report**

# Recommendations for UMD Alumni Association on First Time Attendees and Major Prospects

Team BUDT704\_0507\_04

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#### **Team Work**

Overall, our team worked well together and we were able to accomplish the necessary tasks on time. We met once before Thanksgiving break in person to go over the assignment, brainstorm potential solutions, understand which variables we thought would be most useful in answering our mission objective, and begin some preliminary code. We then decided it was best to divide the variables one per person and test different methods over Thanksgiving break to see which solutions worked best. When we got back from break, we were able to meet many times in-person and on Zoom to go over our findings, compare results, ask questions, and bring up any concerns we may have.

Using a shared drive, we were able to check each person's code and collaborate on our doc/presentation. In the end, we were able to create a cohesive and comprehensive presentation that displayed our findings thoroughly. Looking back, we should have cut the material on our slides down slightly in order to meet the 8 minute time frame, but overall we felt it went well.

#### **Excel Transformation**

Our team challenged ourselves to not modify the Excel data in any way unless it was through python. For everyone in our group, this semester was the first time using Python and the first time getting to learn a coding language. While we were tempted to originally transform the data in Excel since we were more familiar with the platform and the data wasn't too extensive, we wanted to put our coding knowledge to the test. Although it did take some additional steps and outside research, we were able to categorize, group by, and plot all the necessary data in python itself. The only exception to this rule was putting each year's data into the same sheet after exporting the dummified 'group code' variables from python. This excel file has been titled "FullData".

#### **Initial Ideas**

During our first meeting we came up with a few ideas on how we wanted to approach this project. We knew activity code had the most unique data points, and it may be harder to group rows together using this variable. We decided to instead focus on other variables that could be categorized into meaningful sub-groups that would be easier to understand and analyze. Therefore, we turned our attention to four variables: location, group code, age, and date. We also considered creating additional mission objectives, such as seeing which events had the most recurring attendees, as these may have been more popular events and something the Alumni Association may want to market to potential first time attendees to build CLV. However, after some basic testing in Python, we realized this analysis may not be as important to the Alumni Association and we should focus the majority of our time and efforts on first time attendees and major prospects.

#### **Methods**

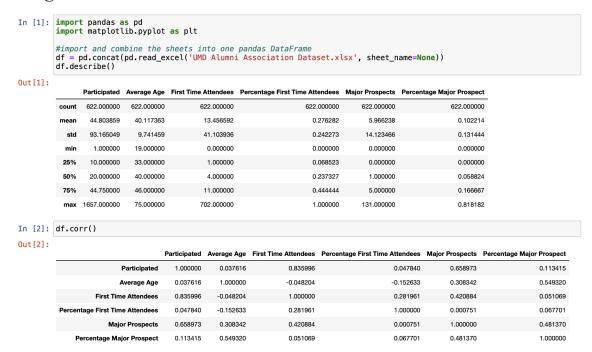
To start our project, our group wanted to combine all the data sheets into one data frame to make our analysis easier. We knew that environmental factors and unforeseen circumstances can affect event data annually (i.e. Covid-19), therefore we thought it was best to concatenate the data sheets to get a more representative data frame.

In order to understand which variables lead to greater attendance for both first time attendees and major prospects, our team utilized three methods mainly. The first method we used was a correlation analysis so we could get a general understanding of which variables had a strong statistical relationship. The correlation matrix was most useful for age, as it was the only numerical variable, and we were able to see its relationship with our two variables of interest.

The next method we utilized was k-means clustering, specifically for group code. We also tried clustering on average age and location, but found that no clusters were significant in explaining the dependent variable (low p-value) or that we couldn't find any obvious trends among the data points. We first separated the data using a 2-means cluster analysis but quickly realized we needed to increase the number of clusters in order to get a more even distribution. After some trial and error, we came to the conclusion of using 5 clusters. Once plotted, we were able to move on to our third method, linear regression.

We ran a linear regression on each cluster and returned the p-value. Using an alpha of 0.05, we wanted to see if any p-values were below this level, which would indicate that the data in the cluster is significant in explaining our independent variables, percentage of major prospects and percentage of first time attendees. We also plotted the linear regression of each cluster to see how the data points lie around the line of best fit. After printing the index, we were able to see which group codes belonged to which clusters, and then filtered the excel file to see if there were any trends in group code type/description.

## **Creating the Code**



At the beginning, we combine all the sheets into one pandas DataFrame so that we can analyze the whole data from many years at one time. We also run the correlation code to have a quick look into the relationship between variables.

#### 1. Average Age:

To analyze the relationship between average age and our mission objectives, we first use the "describe()" to get the summary that the mean average age for these events is around 40 years old. The youngest is 19 years old.

```
[ ] #Averagre Age Summary
    print(df['Average Age'].describe())
    #The average age is around 40 years old. The youngest age is 19 years old.
             622.000000
    count
    mean
              40.117363
               9.741459
    std
    min
              19.000000
    25%
              33,000000
    50%
              40.000000
    75%
              46.000000
              75.000000
    Name: Average Age, dtype: float64
```

We clean the data and get a new dataframe called "dfAge" which excludes all outliers of average ages that only have less than 5 events. we use "GroupBy" and ".sum()" to recalculate the percentage of first time attendees to analyze.

```
[] #clean age that has less than 5 ppl
dataClean = df.groupby(["Average Age"])["Event Name"].count()
clean = df['Average Age'].isin([19, 72,70, 69, 68, 65, 63, 61, 74, 75, 20, 64, 57, 60, 58, 67, 66, 24, 59, 54, 62])
dfAge = df[-clean]
```

Then, we use "GroupBy" and ".sum()" to recalculate the percentage of first time attendees and major prospects to analyze. At the beginning, we used "Group By AvgAge" to get the top 10 ages with high percentages of first time attendees or major prospects, so that we can focus on events that have average ages between these ranges to do further research. We also do a histogram plot to show the distribution of Average Age.

```
dataFT = dfAge.groupby(["Average Age"])["First Time Attendees"].sum()
dataPT = dfAge.groupby(["Average Age"])["Participated"].sum()
dataPFT = dataFT/dataPT
dataPFTsorted = dataPFT.sort_values(ascending=False)
print(dataPFTsorted.head(10))
plt.title("Average Age vs Percentage First Time Attendees")
plt.xlabel('Average')
plt.ylabel('Percentage First Time Attendees')
plt.bar(dataPFT.index, dataPFT)
plt.show()
dataMP = dfAge.groupby(["Average Age"])["Major Prospects"].sum()
dataPT = dfAge.groupby(["Average Age"])["Participated"].sum()
dataPMT = dataMP/dataPT
dataPMTsorted = dataPMT.sort_values(ascending=False)
print(dataPMTsorted.head())
plt.title("Average Age vs Percentage Major Prospect")
plt.xlabel('Average')
plt.ylabel('Percentage Major Prospect')
plt.bar(dataPMT.index, dataPMT)
plt.show()
```

After targeting the audience, we group the new data "dataFirstTop10" and "dataProspectTop" by Group Code as "dataFirstGroup" and "dataProspectGroup" to get the top 5 Group Codes within our target audiences. We also do the pie chart to show the distribution.

```
dataFirstTop10 = dfAge[dfAge["Average Age"].isin([21,26,22,27,23,30,25,35,51,50])]
dataFirstGroup = dataFirstTop10.groupby(["Group Code"])["Average Age"].count()
dataFirstGroupsorted = dataFirstGroup.sort_values(ascending=False)

print(dataFirstGroupsorted.head())

plt.pie(dataFirstGroup,labels=dataFirstGroup.index)
plt.title("Events with high first time attendees rate among top 10 ages")
```

```
dataProspectTop = dfAge[(dfAge["Average Age"] >= 50) & (dfAge["Average Age"] <= 55)]

dataProspectGroup = dataProspectTop.groupby(["Group Code"])["Average Age"].count()

dataProspectGroupsorted = dataProspectGroup.sort_values(ascending=False)

print(dataProspectGroupsorted.head(3))

plt.pie(dataProspectGroup,labels=dataProspectGroup.index)
plt.title("Events with high first major prospect rate with ages >= 50")
```

As with similar methods for Group Code, we also group the datas by "Location Code" as "dataFirstLoc" and "dataProspectLoc" to get top 5 Location Codes within our target audiences. We also do the pie chart to show the distribution.

```
dataFirstLoc = dataFirstTop10.groupby(["Location Code"])["Average Age"].count()
dataFirstLocsorted = dataFirstLoc.sort_values(ascending=False)

print(dataFirstLocsorted.head())

plt.pie(dataFirstLoc,labels=dataFirstLoc.index)
plt.title("Locations with high first time attendees rate among top 10 ages")

dataProspectLoc = dataProspectTop.groupby(["Location Code"])["Average Age"].count()
dataProspectLocsorted = dataProspectLoc.sort_values(ascending=False)

print(dataProspectLocsorted.head())

plt.pie(dataProspectLoc,labels=dataProspectLoc.index)
plt.title("Locations with high Percentage Major Prospect with ages >= 50")
```

To get further insight on Average Age, we divide people into two group. One is young people less than 30 years old and old people more than 50 years old.

```
[24] dataYoung = dfAge[dfAge["Average Age"] <= 30]
    dataElder = dfAge[dfAge["Average Age"] >= 50]
```

We group "dataYoung" and "dataElder" by Group Code to get the top three Group Code that young and old people first attending to.

```
dataYoungGroup = dataYoung.groupby(["Group Code"])["Average Age"].count()
dataYoungGroupsorted = dataYoungGroup.sort_values(ascending=False)
dataYoungGroupsorted.head(3)

dataElderGroup = dataElder.groupby(["Group Code"])["Average Age"].count()
dataElderGroupsorted = dataElderGroup.sort_values(ascending=False)
dataElderGroupsorted.head(3)
```

We use the same method as what we did on Group Code earlier to Location Code, so that we can get the top three locations of events that young and old people first attending to.

```
dataYoungLoc = dataYoung.groupby(["Location Code"])["Average Age"].count()
dataYoungLocsorted = dataYoungLoc.sort_values(ascending=False)
dataYoungLocsorted.head(3)

dataElderLoc = dataElder.groupby(["Location Code"])["Average Age"].count()
dataElderLocsorted = dataElderLoc.sort_values(ascending=False)
dataElderLocsorted.head(3)
```

At the end, we use pit chart to show the distribution of four results.

```
#Using pie chart to show the distribution
plt.figure(figsize=(15, 3))

plt.subplot(141)
plt.pie(dataYoungGroup,labels=dataYoungGroup.index)
plt.title("Young People Group Code")

plt.subplot(142)
plt.pie(dataElderGroup,labels=dataElderGroup.index)
plt.title("Elder Group Code")

plt.subplot(143)
plt.pie(dataYoungLoc,labels=dataYoungLoc.index)
plt.title("Young People Loc Code")

plt.subplot(144)
plt.pie(dataElderLoc,labels=dataElderLoc.index)
plt.title("Elder Loc Code")

plt.show()
```

#### 2. Date:

To analyze the trend of our objectives, we use ".split()" to split the event date into the year, month, and day.

df = df.join(df['Event Date'].astype(str).str.split('-',expand= True).rename(columns={0:'Year', 1:'Month', 2:'Day'}))	
df	

ntion		Group Description	Event Date	Participated	Average Age	First Time Attendees	Percentage First Time Attendees	Major Prospects	Percentage Major Prospect	LocationCode_dum	ActivityCode_dum	Year	Month	Day
MV- stern hore	PS9	CP Social- General		63	52	5	0.079365	12	0.190476	328	328	2019	07	06
line- oinar	PC9	CP ProDev- General	2019- 07-10	7	56	1	0.142857	0	0.000000	177	177	2019	07	10
CP east- NNJ	PC9	CP ProDev- General		28	45	2	0.071429	2	0.071429	159	159	2019	07	11

Then, we selected the columns that we needed to focus on, such as "Percentage First Time Attendees", "First Time Attendees", "Event Date", and so on. We also added a new column, "Year & Month," to make it easier to analyze.

Further, we use "GroupBy" and ".mean()" to recalculate each value in each group. And then, selected specific years(recent 4 years) for further analysis.

```
attendees_date = attendees.groupby(['Year','Month','Year&Month']).mean().reset_index()
attendees_date

analysis_2019 = attendees_date.query("Year == '2019'")
analysis_2018 = attendees_date.query("Year == '2018'")
analysis_2017 = attendees_date.query("Year == '2017'")
analysis_2016 = attendees_date.query("Year == '2016'")
```

Last but not least, we drew time series plots to analyze the trend of percentage of first-time attendees, number of first-time attendees, percentage of major prospects, and number of major prospects.

```
fig = plt.figure(figsize = (60,30),dpi = 300)
plt.plot(attendees date['Year&Month'], attendees date['Percentage First Time Attendees'])
plt.legend()
plt.xticks(fontsize=30, rotation=90)
plt.yticks(fontsize=30, rotation=90)
plt.xlabel('Year/Month', fontsize=50, color='red')
plt.ylabel('Percentage First Time Attendees', fontsize=40, color='red')
plt.title('Time Series', fontsize=70)
fig = plt.figure(figsize = (30,30),dpi = 200)
plt.plot(analysis_2019['Month'], analysis_2019['First Time Attendees'], 'ro-', label = '2019')
plt.plot(analysis 2018['Month'], analysis 2018['First Time Attendees'], 'go-', label = '2018')
plt.legend()
plt.xlabel('Month', fontsize=20, color='red')
plt.ylabel('First Time Attendees', fontsize=20, color='red')
plt.xticks(fontsize=20)
plt.yticks(fontsize=20)
plt.plot(analysis_2017['Month'], analysis_2017['First Time Attendees'], 'bo-', label = '2017')
plt.legend()
plt.plot(analysis_2016['Month'], analysis_2016['First Time Attendees'], 'co-', label = '2016')
plt.legend()
plt.title('Number of First Time Attendees vs Month', fontsize=20)
fig = plt.figure(figsize = (30,30),dpi = 200)
plt.subplot(411)
plt.plot(analysis_2019['Month'], analysis_2019['Percentage First Time Attendees'], 'ro-', label = '2019')
plt.plot(analysis_2018['Month'], analysis_2018['Percentage First Time Attendees'], 'go-', label = '2018')
plt.legend()
plt.xlabel('Month', fontsize=20, color='red')
plt.ylabel('Percentage First Time Attendees', fontsize=20, color='red')
plt.xticks(fontsize=20)
plt.yticks(fontsize=20)
plt.plot(analysis_2017['Month'], analysis_2017['Percentage First Time Attendees'], 'bo-', label = '2017')
plt.legend()
plt.plot(analysis_2016['Month'], analysis_2016['Percentage First Time Attendees'], 'co-', label = '2016')
plt.legend()
plt.title('Percentage First Time Attendees vs Month', fontsize=20)
```

#### 3. Group Code:

To analyze which event codes had the highest average number of first time attendees, we created a dictionary using a for loop.

```
[ ] #First Time Attendees Count
dict2 = dict()
```

This for loop ran an iteration on each row, and, if the event with a certain group code had at least one first time attendee, the value would be summed together with others belonging to the same group code (a). Simultaneously, the loop was keeping a count for the number of times this group code had at least one first time attendee (b). If the group code was not yet in the dict, using a elif statement, it would then be added and it's number of first time attendees would be counted.

```
for index, row in df.iterrows():
    group_code = row['Group Code']
    cnt_first_attendees = row['First Time Attendees']
    if group_code in dict2:
        dict2[group_code][0] += 1
        dict2[group_code][1] += cnt_first_attendees
    elif cnt_first_attendees > 0:
        dict2[group_code] = [1, cnt_first_attendees]
```

Once the loop was finished and the dictionary complete, we calculated an average by dividing (a) over (b). Since we used a dictionary of dictionaries to return these values, we had to use x[0] and x[1] to compute the average.

```
avgcnt_first_attendees = [[x[0], x[1][1]/x[1][0]] for x in dict2.items()]
for avg in avgcnt_first_attendees:
    avg[1] = round(avg[1], 3)
print(sorted(avgcnt_first_attendees, key=lambda x: x[1], reverse=True))

data = sorted(avgcnt_first_attendees, key=lambda x: x[1], reverse=True)
```

We rounded the data to three data places to make it easier to read and then sorted the data in descending order using "reverse=True."

The same process was repeated for percentage of first time attendees, number of major prospects, and percentage of major prospects.

Using a bar graph, we were able to visualize these results to see which group codes attracted the highest number/percentage of attendees for these two groups using matplotlib. By creating two arrays for the x and y values, we were then able to plot the bar graph.

```
x = [x for x, y in data]
y = [y for x, y in data]

plt.figure(figsize=(25, 5))
plt.xlabel("Group Code", fontsize=14,color='red')
plt.ylabel("Average Count", fontsize=14,color='red')
plt.title("Average Count of First Time Attendees per Group Code")
plt.bar(x, y)
plt.show()
```

Using group code, we also wanted to group the codes into meaningful clusters, and see if we could identify which group codes were significant in relationship to percentage of first time attendees and percentage of major prospects. To do this, we clustered the data using k-means. To

start, each group code needed to be categorized.

```
#5-Means Clustering - Percentage First Time Attendees

df['GroupCode_dum'] = df['Group Code'].astype('category').cat.codes
```

Next, using numpy, we created an array using the categorized group codes and percentage of first time attendees. We used percentage instead of count since each group code didn't have the same number of attendees and just using a count wouldn't be meaningful when comparing clusters. After trial and error, we decided on 5 clusters to get an even distribution.

```
data = np.array(df[["GroupCode_dum", "Percentage First Time Attendees"]])
# compute k-means with k = 5 (5 clusters)
centroids,_ = kmeans(data, 5)
```

We then assigned each sample/category of group codes to a cluster and plotted the five clusters using different colors.

```
data = np.array(df[["GroupCode_dum", "Percentage First Time Attendees"]])

# compute k-means with k = 5 (5 clusters)
centroids,_ = kmeans(data, 5)

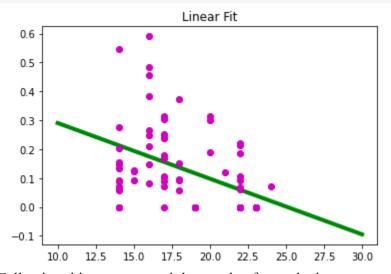
# assign each sample to a cluster
index,_ = vq(data,centroids)
from matplotlib.pyplot import plot, show

# plot different color for each cluster by its index
plot(data[index==0,0],data[index==0,1],'or')
plot(data[index==1,0],data[index==1,1],'ob')
plot(data[index==2,0],data[index==2,1],'oc')
plot(data[index==3,0],data[index==3,1],'oy')
plot(data[index==4,0],data[index==4,1],'ok')
plot(centroids[:,0],centroids[:,1],'sg',markersize=8)
show()
```

Once clustered, we wanted to run a linear regression analysis on all 5 clusters to see if any had significantly low (<0.05) p-values. We also plotted the data to see if any clustered data points followed the line of best fit.

```
# linear fit cluster 1
linSlope, linIntercept, linR, linP, linSE = linregress (data[index==0,0], data[index==0,1])
print(linIntercept, linSlope)
att, var = curve_fit(lambda dem, itc, slp: itc + slp * dem, data[index==0,0], data[index==0,1])
print(att)

dem = np.linspace(0, 50)
# plot linear fit
plt.title("Linear Fit")
plot(dem, linIntercept + linSlope * dem, '-g', linewidth=4)
plot(data[index==0,0], data[index==0,1], 'om')
# display figure
figure= plt.figure()
figure.tight_layout()
plt.show()
```



Following this, we returned the p-value for each cluster.

```
linSlope0, linIntercept0, linR0, linP0, linSE0 = linregress (data[index==0,0], data[index==0,1])
print(linP0)
linSlope1, linIntercept1, linR1, linP1, linSE1 = linregress (data[index==1,0], data[index==1,1])
print(linP1)
linSlope2, linIntercept2, linR2, linP2, linSE2 = linregress (data[index==2,0], data[index==2,1])
print(linP2)
linSlope3, linIntercept3, linR3, linP3, linSE3 = linregress (data[index==3,0], data[index==3,1])
print(linP3)
linSlope4, linIntercept4, linR4, linP4, linSE4 = linregress (data[index==4,0], data[index==4,1])
print(linP4)
```

After figuring out which cluster had a p-value below 0.05, we returned all data points in that cluster and exported the dummies into a new excel sheet. This allowed us to filter the codes based on our results, and we could analyze the group codes to see if there were any similarities between the descriptions.

```
print(data[index==1,:])

df.to_excel('FullData.xlsx')
```

The same steps were repeated for the percentages of major prospects.

We also ran a scatterplot on multiple variables to see if the findings were consistent. For this analysis, we split the excel sheets into their individual years so that the group codes could be easily read and ran it on the three most recent years. We wanted to see if there were any interactions between multiple various, and/or if any conclusions remained the same. We chose average age, group code, and percentage of first time attendees to see if there was any trend. From our results, we found that some group codes had a wide range of ages for first time attendees, while others seemed to have a more clustered or homogeneous age range. This could be useful to the alumni association to figure out which demographics, specifically age ranges, are attending these events as first time attendees.

```
import pandas as pd
df19 = pd.read_excel('UMD Alumni Association Dataset.xlsx', sheet_name='2017-18')
import matplotlib.pyplot as plt
fig = plt.figure(figsize = (10,20),dpi = 75)

plt.subplot(211)
plt.scatter(df19['Group Code'], df19['Average Age'], c=df19['Percentage First Time Attendees'],cmap=plt.cm.coolwarm, la
plt.colorbar()
plt.xlabel('Group Code', size=15)
plt.ylabel('Average Age', size = 15)
plt.ylabel('Average Age', size = 15)
plt.title('2019-20 Percentage of First Time Attendees \n vs Group Code and Average Age', size=15)
```

We repeated this same code for the percentage of major prospects across the same two variables.

```
import pandas as pd
d19 = pd.read_excel('UMD Alumni Association Dataset.xlsx', sheet_name='2019-20')
import matplotlib.pyplot as plt
fig = plt.figure(figsize = (10,20),dpi = 50)

plt.subplot(211)
plt.scatter(d19['Group Code'], d19['Average Age'], c=d19['Percentage Major Prospect'],cmap=plt.cm.coolwarm, label = 1-d19['Percentage Major Prospect'],cmap
```

#### 4. Location:

#### **For First Time Attendees**

First, we take the average of Percentage First Time Attendees (FTA) to see the Events with highest Percentage (FTA) as we thought using the percentage would be the best option to see the impact of Locations for us.

```
#Top 15 Locations for First Time Attendees (percentage)
df2 = df.groupby('Location Code')['Percentage First Time Attendees'].mean().sort_values(ascending = False)
top_15_FT_pct = df2[:20].copy()
labels_FT_pct = top_15_FT_pct.sort_values(ascending = False).index
plt.pie(top_15_FT_pct, labels = labels_FT_pct)
plt.title("Top 15 Locations for First Time Attendees (PCT)")
top_15_FT_pct
Location Code
        0.818182
POBR
        0.782609
PIUK
        0.750000
PWTU
        0.625000
PSJA
        0.500000
PSH0
        0.416667
        0.392308
PSAU
PSAT
        0.381905
P9NA
        0.371032
PWDE
        0.370318
PDNA
        0.340746
PWLA
        0.333915
PDON
        0.328679
PDHC
        0.320576
PNCH
        0.318306
Name: Percentage First Time Attendees, dtype: float64
 Top 15 Locations for First Time Attendees (PCT)
               PIUK
                          POBR
       PWTU
                                PISK
    PSJA
   PSHO
                                 PNCH
                                PDHC
                              PDON
                           PWLA
           P9NA PWDE
```

However, we then realized that in the dataframe, there can be many factors that can skew the insights we draw if we take them into account. For example: Events with high Percentage of First Time Attendees but were only hosted once in the past 6 years and the total number of Attendees for those events is not significant (e.g.: PISK, PIUK, POBR,...)

<pre>df.loc[(df["Location Code"]=="PIUK")]</pre>													
		Event Name	Activity Code	Activity Description	Location Code	Location Description		Group Description		Participated		First Time Attendees	Percentage First Time Attendees
2017- 18	- <b>1</b> 7	London Happy Hour	PEALN	CP AA- London Happy Hour	PIUK	CP International- UK	PS9	CP Social- General	2017- 11-29	8	27.0	6	0.75

PDNA

lf.lo	:[(	df["Loca	tion Cod	e"]=="PISK	")]								
		Ever Nam	nt Activit ne Cod								Average Age		Percentage First Time Attendees
2017- 18	4	Meet&Gree w/ Yun Hoga	ni PEAKN	CP AA-Mee and Gree with Yun Hoga	t PISK	Ci Internationa South Kore	l- PS9	CP Social- General			35.0	9	0.818182
<pre>df.loc[(df["Location Code"]=="POBR")]</pre>													
df.lo	c[(	(df["Loca	ation Co	de"]=="POB	R")]								
df.lo	c[(		Activity	de"]=="POB Activity Description	Location	Location Description		Group Description	Event Date	Participated	Average Age	First Time Attendees	Percentage First Time Attendees

But then if we use the number of FTA to draw insights, we will have to face situations in which those locations have events with high numbers of FTA, but low in Percentage of FTA. Therefore, in order to solve these aforementioned problems and effectively use the Location variable to see how events hosted in different locations affect the number of First Time Attendees and Major Prospects, we first looked at the description for the whole dataframe.

	ne Avg for Fir		dees is 0.276 and the st prospective locatio	Std is 0.24 ns for First Time Attendees		
	Participated	Average Age	First Time Attendees	Percentage First Time Attendees	Major Prospects	Percentage Major Prospec
count	622.000000	622.000000	622.000000	622.000000	622.000000	622.00000
mean	44.803859	40.117363	13.456592	0.276282	5.966238	0.10221
std	93.165049	9.741459	41.103936	0.242273	14.123466	0.13144
min	1.000000	19.000000	0.000000	0.000000	0.000000	0.00000
25%	10.000000	33.000000	1.000000	0.068523	0.000000	0.00000
50%	20.000000	40.000000	4.000000	0.237327	1.000000	0.05882
75%	44.750000	46.000000	11.000000	0.444444	5.000000	0.16666
max	1657.000000	75.000000	702.000000	1.000000	131.000000	0.81818

Then we identified that the Avg for Percentage First Time Attendees is 0.276, meaning for all the events in the dataframe, on average, 27.6% of the attendees were First Time Attendees with the standard deviation of 0.24. With the information, we decided to use 30% as our criteria to filter out events in order to list prospective locations for First Time Attendees.

We then used df.assign() and df.groupby().aggregate() to apply these filters and came down to a list of Locations with the Sum of the FTA and Count of the Events hosted in those Locations with % of FTA larger than 30%.

Using the list, we sorted by Sum instead of Count in order to filter out the Locations that might host many events but have a low number of total attendees. We picked the Top 10 from the list

and below is the result:

```
# List the Top 10 Locations with:
# 1. The sum of First Time Attendees
# 2. The count of events with the % of First Time Attendees > 0.30 hosted in that Location
# 3. Sorted by the sum of First Time Attendees
finalFT = (df.assign(newFT = df['First Time Attendees'].where(df['First Time Attendees'] > 0),
        newFTPCT = df['Percentage First Time Attendees'].where(df['Percentage First Time Attendees'] > 0.30))
             .groupby(df['Location Code'])
             .aggregate(sum = ('newFT', 'sum'),
                       count = ('newFTPCT', 'count')))
finalFTsorted = finalFT.sort_values(by = 'sum', ascending = False)
finalFTsorted[:10].copy()
 Location Code
    PDON
                3657.0
    POWE
                1015.0
    PDDC
                 501.0
    PNNY
                 429.0
    PDNA
                 409.0
                          20
    PDBA
                 369.0
                          18
    PDMC
                 315.0
    PWLA
                 206.0
     PDAN
                 155.0
    PSAU
                 140.0
```

The next steps are what we used to prepare the data for our plot to show the data we have in a more interactive way.

First, we created a new dataframe to store the information of Group Code, Location Code, and Average of First Time Attendees.

```
[ ] # Creating a new df to store the Avg First Time Attendees grouped by Group Code and Location Code
    df2= df.groupby(['Group Code', 'Location Code']).agg({'First Time Attendees': 'mean'}).sort_values(by='First Time Attendees', ascending=False).reset_index()
          Group Code Location Code First Time Attendees
               PSS
      0
                            PDON
                                              106 142857
                             PSAU
      2
               PC9
                            PDNA
                                               54.000000
                                               52.000000
      4
                PA9
                             PDON
                                               51.142857
     169
                PA9
                             PDFS
                                                0.000000
     170
                PA9
                             PWSD
                                                0.000000
     171
                PQB
                             PDMC
                                                0.000000
     172
                PA9
                             PNDE
                                                0.000000
                             PNBO
                                                0.000000
     173
                PSZ
     174 rows × 3 columns
```

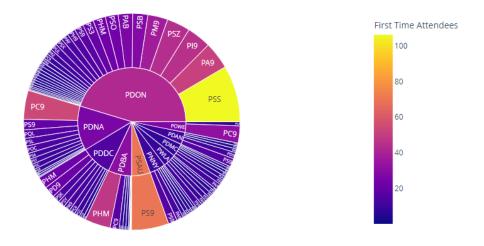
Then, we assigned data associated with each Location above into a new df and combined (concat) those df into another df to show all the events hosted in that location along with their Avg First Time Attendees. We also filtered out the events hosted in that location with no First

#### Time Attendees.

```
# Assigning data associated with each Location above into new df and combine (concat) those df into another df
# to show all the events hosted in that location along with their Avg First Time Attendees
# Filter out the events hosted in that location with no First Time Attendees
df_11 = df2.loc[(df2["Location Code"]=="PDON")]
df_12 = df2.loc[(df2["Location Code"]=="POWE")]
df_13 = df2.loc[(df2["Location Code"]=="PDDC")]
df_14 = df2.loc[(df2["Location Code"]=="PNNY")]
df_15 = df2.loc[(df2["Location Code"]=="PDNA")]
df_16 = df2.loc[(df2["Location Code"]=="PDBA")]
df_17 = df2.loc[(df2["Location Code"]=="PDMC")]
df_18 = df2.loc[(df2["Location Code"]=="PWLA")]
df_19 = df2.loc[(df2["Location Code"]=="PDAN")]
df_20 = df2.loc[(df2["Location Code"]=="PSAU")]
df_row_FT = pd.concat([df_11, df_12, df_13, df_14, df_15, df_16, df_17, df_18, df_19, df_20], axis = 0)
print(df_row_FT)
df_plot_FT = df_row_FT[df_row_FT['First Time Attendees']!=0]
   Group Code Location Code First Time Attendees
0
                                      106.142857
          PSS
                      PDON
          PA9
                       PDON
                                       51.142857
          PI9
                      PDON
6
                                        45.333333
          PSZ
                       PDON
                                        44.000000
8
          PM9
                      PDON
                                        37.333333
                      PDAN
                                        11.666667
45
          PD9
80
          PA9
                       PDAN
                                        6.666667
90
          PSY
                      PDAN
                                        6.000000
95
          P09
                       PDAN
                                         5.500000
          PS9
                      PSAU
                                        70.000000
[91 rows x 3 columns]
```

#### Lastly, we imported plotly.express as px and plotted our data using sunburst format.

Top locations for First Time Attendees with information of events hosted



(\*Notes: The visualization above is screenshot from Jupyter, not colab. We realized that with the same code, Jupyter used the average FTA for Group Code as the bench mark and provided a much clearer visualization.)

#### **For Major Prospects**

With Major Prospects, we went through the same process and also encountered a similar pattern in data.

Therefore, after identifying that the average Percentage of Major Prospects for each event is 10.22% with a standard deviation of 13.14%, we decided to use 15% as a criteria to list prospective locations for Major Prospects.

We then did the same steps we did when analyzing the relationship between Locations and FTA, and we got the following code and result:

	24111	count						
Location Code								
PDON	1539.0	46						
PNNY	519.0	16						
PDBA	179.0	6						
PDDC	162.0	5						
POWE	140.0	2						
PDMC	136.0	9						
PDNA	125.0	11						
PNNA	104.0	4						
PWSF	103.0	5						
PDAN	101.0	5						

sum count

For this time, we got the column Count as the number of events that have more than 10% of Major Prospects for each location, after that we sorted the data by Sum and picked the Top 10 from the list.

With the list of 10 prospective locations above, we also used the Location Code to locate and get information about events hosted for each location.

```
# Creating a new df to store the Avg Major Prospects grouped by Group Code and Location Code

df3= df.groupby(['Group Code', 'Location Code']).agg({'Major Prospects':'mean'}).sort_values(by='Major Prospects', ascending=False).reset_index()

df3
```

	Group Code	Location Code	Major Prospects
0	PA9	PNNA	51.000000
1	PH9	PDON	44.666667
2	PHM	PDBA	36.000000
3	PA9	PDON	32.428571
4	PC9	PDNA	30.000000
169	PSC	PDON	0.000000
170	PS9	PDWE	0.000000
171	PSK	PDON	0.000000
172	PSL	PDNA	0.000000
173	P09	PDBA	0.000000

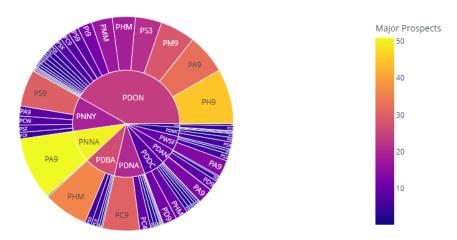
174 rows × 3 columns

```
# Assigning data associated with each Location above into new df and combine (concat) those df into another df
# to show all the events hosted in that location along with their Avg Major Prospects
# Filter out the events hosted in that location with no Major Prospects
df_1 = df3.loc[(df3["Location Code"]=="PDON")]
df_2 = df3.loc[(df3["Location Code"]=="PNNY")]
df_3 = df3.loc[(df3["Location Code"]=="PDBA")]
df_4 = df3.loc[(df3["Location Code"]=="PDDC")]
df_5 = df3.loc[(df3["Location Code"]=="POWE")]
df_6 = df3.loc[(df3["Location Code"]=="PDMC")]
df_7 = df3.loc[(df3["Location Code"]=="PDNA")]
df_8 = df3.loc[(df3["Location Code"]=="PNNA")]
df_9 = df3.loc[(df3["Location Code"]=="PWSF")]
df_10 = df3.loc[(df3["Location Code"]=="PDAN")]
df_row = pd.concat([df_1, df_2, df_3, df_4, df_5, df_6, df_7, df_8, df_9, df_10], axis = 0)
print(df row)
df_plot = df_row[df_row['Major Prospects']!=0]
```

```
Group Code Location Code Major Prospects
          PH9
                        PDON
                                    44.666667
3
          ΡΔ9
                        PDON
                                    32.428571
6
          PM9
                        PDON
                                    28.333333
8
          PS3
                        PDON
                                    21.400000
10
          PHM
                        PDON
                                    18.500000
          PA9
                        PDAN
                                    12.666667
14
25
          PD9
                        PDAN
                                     8.333333
          PS9
                        PDAN
                                     3.666667
59
                                     1.000000
109
          P09
                        PDAN
                                     0.000000
          PSY
                        PDAN
132
```

[91 rows x 3 columns]

Top locations for Major Prospects with information of events hosted



(\*Notes: The visualization above is screenshot from Jupyter, not colab. We realized that with the same code, Jupyter used the average FTA for Group Code as the bench mark and provided a much clearer visualization.)

## **Findings**

#### 1. Average Age:

#### a. First Time Attendees:

By dividing event attendees into groups by age, we found that younger people (aged 30 years old and below) have the highest percentage of first time attendees. Running this age group against group code and location code, we found that these individuals usually attend social and athletics events, primarily on campus (Appendix A). To get further insight by diving people into young and old people gorup based on age, we found out that both young peopl less than 30 years old and elders more than 50 years old usually first attend social and athletics events on campus.

#### b. Major Prospects:

By dividing the data into different groups by age, we found older people (around 50 years old) have the highest percentage of major prospects. Running this age group against group code as well as location code, we see that these people usually attend social or athletics events on campus (Appendix B).

#### 2. Date:

#### a. First Time Attendees:

Looking at the data broken up into month/year, we can see a large variation in the percentage of first time attendees in relation to the date. Comparing various years on the same plot, we don't

see any trend among percentage of first time attendees and month. This leads us to believe the time of year doesn't have a strong effect on the number of first time attendees (Appendix C).

#### b. Major Prospects:

After splitting the data by months and year, the line graph shows that the number of major prospects slightly declines over time. While there was a large spike in attendance from August-October in 2016, there does not appear to be any trend between the variables (Appendix D).

### 3. Group Code:

#### a. First Time Attendees:

Looking at the average number of first time attendees, we found that individuals are overwhelmingly interested in attending event code PSS (CP Social- Students). While this was a bit confusing at first, considering Alumni are no longer students, we found two activities (Grad Bash and Ring Ceremony) take place annually and attract a high number of first time attendees. Looking at which event codes had the highest rates of first time attendees, POO (CP Service-Muslim), P99(CP Social-General), and PSO(CP Service- MAM) were the top three. This data was very interesting and not expected, as Muslim services appeard in two of the top three and are not what most people think of immediately when they hear 'Almumni event'. However, it makes sense that Alumni that belong to these subgroups were probably involved in similar groups or clubs during their time at the University, and are likely to return if they have built friendships and community by attending these events. If the Alumni Association would like to put on a specific event that will bring in a high percentage of first time attendees, more niche events targeted toward specific sub-groups of individuals (i.e. Muslim-oriented events) would be ideal (Appendix E).

#### b. Major Prospects:

Focusing our attention on major prospects, we found that these individuals are more likely to attend event codes PSZ (CP Social-StuAlum), PH9 (CP Stewardship-General), and P99 (CP Social-General). Specifically, a high number of major prospects enjoy attending award ceremonies/galas and social events focused on giving back to the community (Appendix F). This finding was logical, as major prospects donate their money to helping out students, faculty, and other UMD members and are often very involved with the Terrapin network. Similarly, because these individuals are more affluent and contribute to the donor fund, they most likely attend fancier events like galas and ceremonies to be recognized by the University.

#### 4. Location:

#### a. First Time Attendees:

In general, events hosted **on campus in DMV** (PDON) attracted the most FTA, with a relatively high percentage of FTA of 32.9%. The events that are popular for this specific location are

Socials (PS-) and Athletic Events (PA-), with an average number of FTA for the Social Events for Students (PSS) is significantly high with more than 100 FTA for each event on average. Events hosted **around the DMV area** (PDNA - General, PDDC - Washington DC, PDBA - Baltimore) were also popular among FTA, with the % of FTA are 34%, 27.7%, 24.8% respectively. Aside from PSS, events for professional development in general (PC9) and events coded PHM (Stewardship-Membership) are also popular with attendees can be around 40-80 FTA for each event.

In the most recent year, due to Covid, total attendance and first time attendees decrease and only one fourth prefer going to in-person events on campus in CP DMV (PDON), while the percentage of first time attendees prefer joining online webinars increases. Events hosted in Montgomery County also attract a larger percentage of first time attendees in the most recent year.

(Appendix G)

#### b. Major Prospects:

In general, major prospects tend to join events hosted **on campus** in the CP DMV area (PDON). Events hosted in **Northeast** (PNNY-New York, PNNA-General) and events in **other area in DMV** (PDBA-Baltimore, PDNA-General, PDDC-Washington DC) as well as in the **West** are the next in terms of preference by Major Prospects.

The events that attract Major Prospects the most are Stewardship-Membership (PHM), Socials (PS-), and Athletic Events (PA9-General). (Appendix H)

## **Accomplishments and Recommendations**

From our analysis, we would like the Alumni Association to take into account the following items when planning their next events. It is our hope that by focusing on the recommended age groups, group codes, and locations, they will be able to increase their number of first time attendees and major prospects.

In order to attract more first time attendees, the Alumni Association should host professional development, social, and athletic events that take place on campus and virtual. First time attendees are younger, aged less than 30 years old, and are likely recent graduates of UMD.

- Professional development events help progress these individual's careers and/or allow them to network.
- Social and athletic events provide them with an opportunity to relive their college days and rekindle with old friends.

To increase major prospect attendance, the Alumni Association should host service/stewardship, athletic, and social events. Major prospects are older, mainly 50-55 years old, and attend events

that take place on campus, in the DMV area, and states in the Northeast region, such as New York.

- Major prospects prefer events that can positively impact the community. Seeing as they are donating large sums of money to the University, these types of events align with their motives to support Terrapin students, staff, and faculty.
- Like first time attendees, major prospects enjoy athletic events on campus. They also attend social events in the DMV (DC, Baltimore), Northeast (New York) and Southeast (Florida) regions.

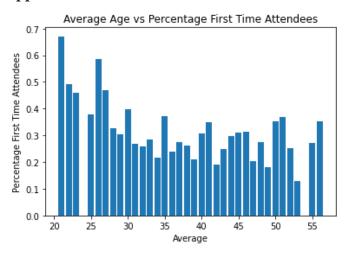
#### **Future Work**

For the future, we believe the Alumni Association could increase their number of first time attendees and major prospects by tracking and including marketing strategies in their analysis. I, Haley, am a current alumnus of the University of Maryland having graduated with my Bachelors degree in May of 2021. I often receive emails from the Alumni Association and use their email newsletters to stay updated about what is happening on campus. I have also attended service events on campus because of their email marketing. This got our group questioning how these major prospects and first time attendees are hearing about alumni events. Is it through emails? Social media? Word of mouth? Obviously, alumni are most likely no longer on campus regularly and need to be contacted about these events through other methods.

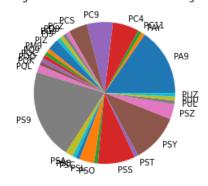
If we had known how individuals were being contacted, we could have recommended strategies to increase outreach and engagement. Additionally, because major prospects are important individuals at the University of Maryland, we could have tracked whether, say, a personalized invitation made the major prospects more inclined to attend these events. Advertising is a large part of event attendance so it would be nice to have this data in the future.

#### **APPENDICES**

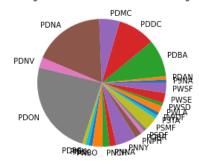
## Appendix A

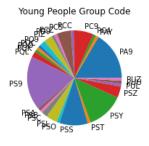


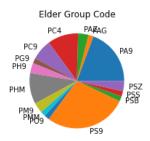
Events with high first time attendees rate among top 10 ages

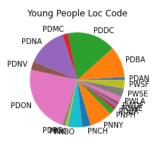


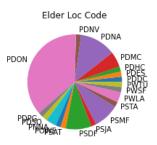
Locations with high first time attendees rate among top 10 ages



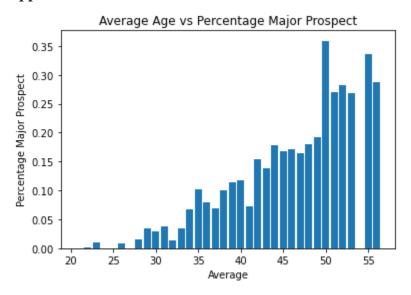




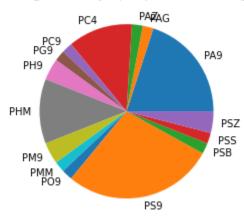




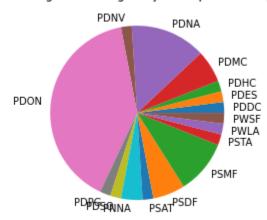
## Appendix B



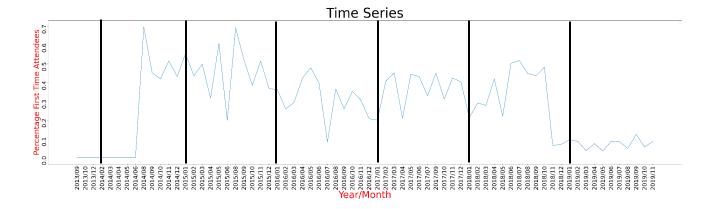
Events with high first major prospect rate with ages >= 50

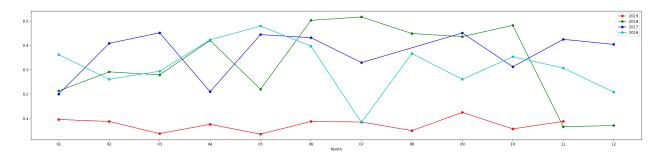


Locations with high Percentage Major Prospect with ages >= 50

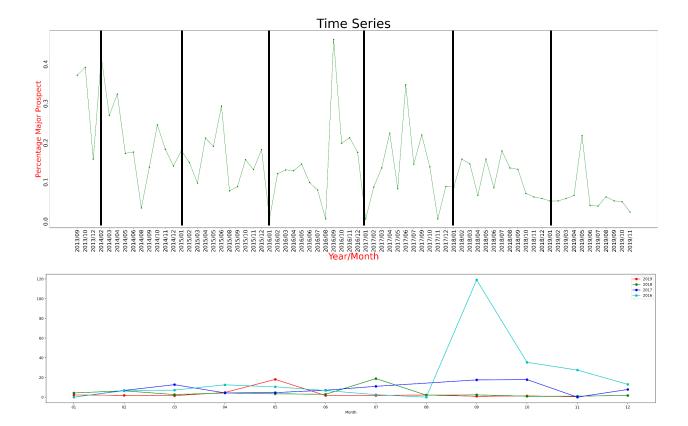


# Appendix C

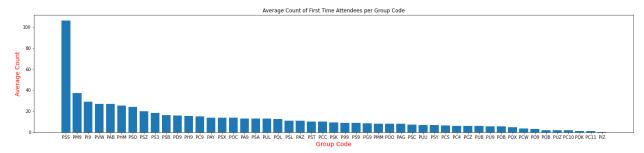


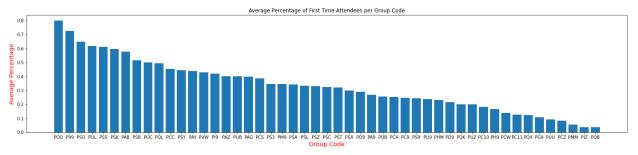


# Appendix D

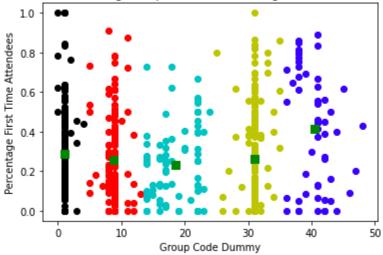


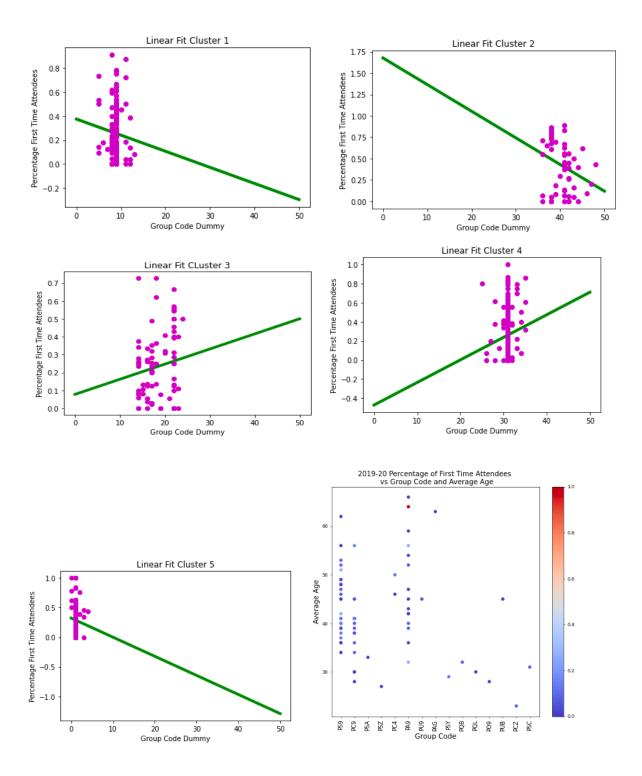
# Appendix E

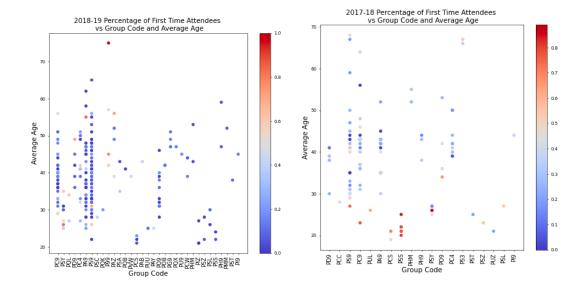




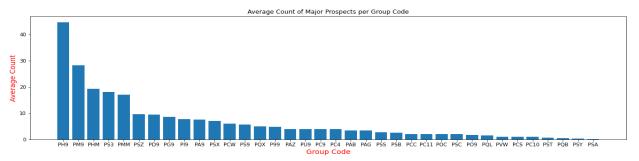
## 5-Means Clustering Group Code vs Percentage First Time Attendees

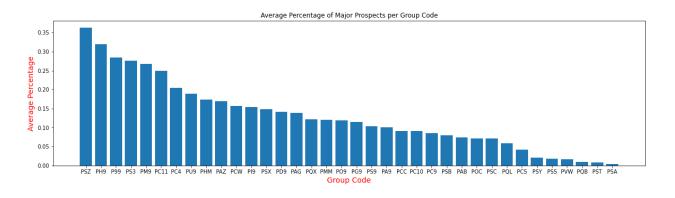


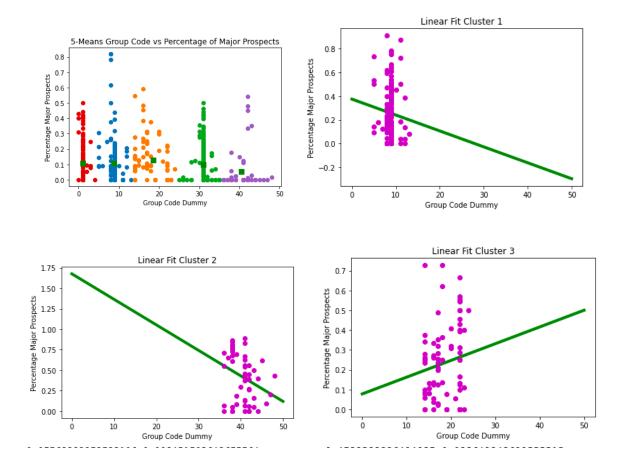


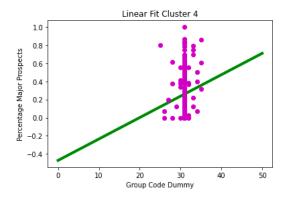


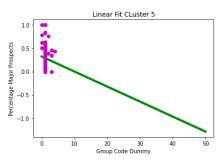
# Appendix F

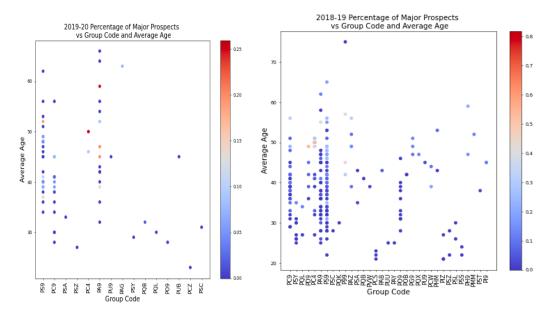


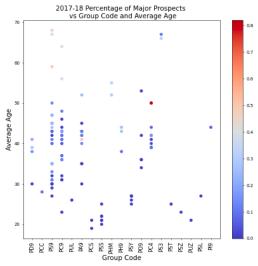






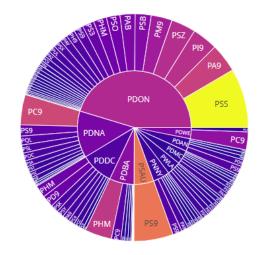


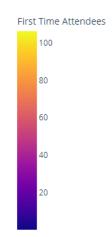




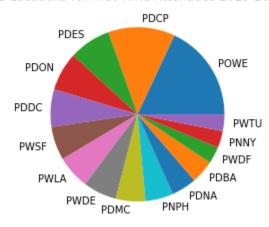
## Appendix G

Top locations for First Time Attendees with information of events hosted





Top 15 Locations for First Time Attendees 2019-20 (AVG)



## Appendix H

Top locations for Major Prospects with information of events hosted

