Using and Outlook and Teams

Using Outlook Effectively

3.1. Overview of Outlook Features

Inbox Organization:

- o Tips on filtering emails using categories, flags, and folders.
- Using rules to automatically sort emails.
- o Importance of an organized inbox and archiving old emails.

• Calendar Integration:

- o How to schedule meetings, set reminders, and track appointments.
- o Setting up recurring meetings and managing invites.

• Email Templates:

o Demonstrate how to create and use templates for routine responses.

• Task Management:

o Using the "Tasks" feature to manage to-do lists directly from your inbox.

Search Functionality:

 Tips for finding important emails using the search bar, filters, and advanced search options.

3.2. Best Practices for Using Outlook

Keep Your Folders Organized:

o Creating a filing system for emails, projects, and clients.

Utilizing Signature Features:

 Creating and managing email signatures for consistency and professionalism.

3.3. Demonstration

Link: https://www.youtube.com/watch?v=iWgyokscZRc

Using Teams Folders Effectively

4.1. Overview of Teams Folders and Channels

Creating and Organizing Teams:

Explain how to create a Team and the difference between Teams,
Channels, and Private Chats.

• Managing Files in Teams:

- o Uploading and sharing documents in channels and chats.
- o Creating and organizing folders within a Team's Files tab for easy access.

4.2. Collaboration Features in Teams

• Co-Authoring Documents:

- o Real-time document editing in Word, Excel, and PowerPoint.
- o Tips for version control and managing document history.

Channel Organization:

- How to organize channels for specific projects or topics.
- Using @mentions and tags to ensure proper attention to critical messages.

4.3. Best Practices for Team Communication and File Sharing

Etiquette for Team Chats:

 Be mindful of when to send messages vs emails. Avoid bombarding colleagues with constant pings.

File Naming Conventions:

 Establishing consistent file naming conventions for easy searching and organization.

Using Teams Folders to Streamline Workflow:

 Setting up folders for different stages of a project (e.g., "Planning", "In Progress", "Completed").

4.4. Demonstration

Link: https://www.youtube.com/watch?v=z6IUiamE3-U