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Date Completed: 11/9/2013

Candidate Name: Candidate 3	Company Name: Booz Allen Hamilton
CSR Number: 2013-6118	Clearance Level: TS/SCI, favorable polygraph
Labor Category: Software Quality Assurance Specialist/Applications Tester	Skill Level: Developmental
Skill Level Justification: (<i>Strong justification on SPECIFIC experience performing that skill level</i>) Mr. Candidate is a developmental performer in the field of software development, specializing in web development and testing. He is a recent college graduate and has been working as a Unix/Linux administrator while his clearances were completing. Mr. Candidate worked in computer related positions throughout his college career. He has a BS in Information Technology. His professional experience includes 6 months of related industry experience and 3 years for a Bachelor's degree for a total of 3.5 years of specialized experience.	

Mandatory Skills	Candidate's Skills/Experience
1. Demonstrated experience in multiple operating systems	1. Mr. Candidate has 3 years of experience working on multiple operating systems such as Windows, Windows Server and Mac OS. His duties include: installing servers, maintaining networks, configuring workstations, installing and upgrading software, and maintaining operating systems. Mr. Candidate also has over 6 months of experience working with RedHat Linux and HP-UX operating systems.
2. Demonstrated experience in Java application testing	2. Mr. Candidate has worked closely with many applications written in Java over the past 3 years with two different companies. While Mr. Candidate has not had experience in Java application testing, he has had experience in upgrading, installing, updating and troubleshooting Java applications. In addition, he installs and configures Tomcat web servers.
3. Demonstrated experience working with system developers to develop test plans and procedures.	3. For the past six months, Mr. Candidate has been working with multiple developers and testers from within his own company and from other subcontractor teams on a healthcare recordkeeping system for the Department of Defense. He develops and builds servers based on the developers' framework. During the building process, he routinely consults with the developers if changes are requested prior to the servers being sent on to the testing and production team.
4. Demonstrated experience in server/network design, configuration, troubleshooting techniques, and the use of diagnostic software and tools is required.	4. Mr. Candidate has over 3 years of professional experience in troubleshooting and diagnosing multiple systems using many common diagnostic tools. He uses Windows diagnostic tools to conduct system checks, perform defragmentation, run virus and vulnerability scans and registry checks. He uses Wireshark to track packets from sender to receiver and to troubleshoot, monitor and analyze networks. Mr. Candidate also uses NetApp software to back up data. He has 6 months of experience in server design and migration in Linux and HPUX. Mr. Candidate has used various manufacturer specific hardware diagnostic tools when he worked as a Repair Agent at Company

Commented [JLS1]: Mentions specific tools/technologies he uses.

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	<p>4. Mr. Candidate also gained experience in using various network/software/hardware troubleshooting and diagnostic tools while he was in college.</p> <p>5. Demonstrated experience making decisions within the scope of the position and to maintain continuous communication with management.</p> <p>Mr. Candidate makes decisions on a daily basis in his role as a UNIX/Linux Systems Engineer. He makes decisions regarding technical requirements and communicates those requirements to the testing and development teams. He keeps his manager apprised of daily work activities via email communication, Instant Messaging, and the ticketing log. Mr. Candidate also prepares reports each morning and afternoon, which outline the tasks he needs to accomplish that day and the final status. In his job as a Repair Agent at Company 4, Mr. Candidate provided diagnostic services to his customers which required him to identify the type of repair work needed, determine the solution and communicate it to the customer. Following each repair, he compiled a report outlining the steps taken in the repair process and the end result. This report was provided to management. He has over one year of experience as senior member of the Geek Squad Repair staff working directly with upper management in training new employees and coaching them on a regular basis.</p>
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Commented [JLS2]: Clearly responds to requirement and provides context for his relevant experience.

Desired Skills	Candidate's Skills/Experience
1. Demonstrated experience in Sponsor's operating environments and network requirements.	1. Mr. Candidate has not worked in the Sponsor's operating environments, nor does he have experience with the Sponsor's network requirements, however he will have the support of his company's resources that have this experience. Mr. Candidate is a quick learner and is confident that he would adapt readily and be able to contribute within a short period of time.
2. Demonstrated experience in organizational standards for operating configurations, security constraints, and procedures for managing organization software.	2. Mr. Candidate has a Bachelor's Degree in Information Technology with a concentration in Information Security, Information Assurance and Cyber Security. He has experience working within a large corporate structure and government structure. Mr. Candidate is familiar with government procedures for managing software.
3. Demonstrated experience in the Sponsor's Change Management System	3. While Mr. Candidate is not familiar with the Sponsor's Change Management System, he is familiar with his current development and testing team's Change Management System. This system is used to keep track of all changes including upgrades, SQL queries, accounts created, etc.

Commented [JLS3]: Provides solid response to all desired skills, even though his experience with them is limited at best.

EDUCATION			
Degree	School Name	Degree/Major	Completion Date:
BS	ABC University	Information Technology	2013

Certifications	
List of Certifications (relevant to this CSR, do not list Awards or Training)	Certification Date:
Apple Product Professional	2012
Cisco CCNA	2011

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Microsoft Office 2003 Certification	2007
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WORK EXPERIENCE			
Employers Name: Company 1	Start Date: 11/ 2013	End Date: Present	Position Held: Software Developer
• (11/2013 – Present) Software Developer. Awaiting assignment.			
Employers Name: Company 2	Start Date: 05/ 2013	End Date: 11/2013	Position Held: UNIX/Linux Systems Engineer
• (05/2013 – Present) UNIX/Linux Systems Engineer. Provided the technical support and software/hardware implementation for development and testing environments related to AHLTA/CHCS. Provided Engineering Tier 3 assistance in the management of Help Desk related issues in production. Worked directly with IT teams for implementation and configurations of both client desktops and servers. Provided IT system support, administration and maintenance for all development and testing environments related to AHLTA. Provided System Engineering Analysis for the review of system design specifications. Sought new position upon contract end.			
Employers Name: Company 3	Start Date: 05/ 2011	End Date: 09/2011	Position Held: Customer Service Representative
• (05/2011 – 09/2011) Customer Service Representative. Documented financial activities •Performed data mining, gathering and data analysis based on customer information and referred customers to matching products using Company 3's profiled system.			
Employers Name: Company 4	Start Date: 11/ 2010	End Date: 05/2013	Position Held: Advance Repair Agent
• (11/2010 – 05/2013) Advance Repair Agent. Provided diagnostic services, identified solutions and performed repairs on PC and Mac computers, as well as other electronic devices. Consulted with customers on upgrades and maintenance to their computer software, hardware and networks. Provided 'lesson sessions' and advised customers on electronic and computer usage. Compiled technical documentation of computer status and repairing processes Trained and coached new employees Performed recovery and transfer of data. Performed virus removal and repair security breaches Configured, set up and maintained networks and firewalls			

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