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mindyng

I am passionate about combining descriptive analytics with results-oriented data problem-solving and bridging the knowledge gap across multiple disciplines and presenting insights/results to different audiences and teams.

Skills

PROJECT MANAGEMENT

Scoping out Business Problem
Defining Project Success
Metrics Development
Defining KPI's
Team-Player
Cross-Discipline Collaboration
Insights to Stakeholders

LANGUAGES

SQL
Python

DATA ENGINEERING (ELT)

Dataform
dbt
PostgreSQL
Meltano
Snowflake
Google Cloud Platform

DATA WRANGLING

Data Cleaning
Data Integrity Checks / Assertions

STATISTICS

Descriptive Statistics
Inferential Analytics
Hypothesis Testing
A/B Testing

MODELS / MACHINE LEARNING

Linear Regression
Logistic Regression
Natural Language Processing (NLP)

BUSINESS ANALYTICS

Time Series Analysis
Churn Prediction

VISUALIZATION / BUSINESS INTELLIGENCE

Looker
Superset
Tableau

MINDY NG

DATA SCIENTIST

Employment

Mercari US

Data Scientist

Helped build out search team's new metrics table in Dataform to power dashboards and assess experiment results.
Analyzed price elasticity between highest GMV/most searched for category groups to understand buyers' demand change in relation to item price changes.

Palo Alto, CA
Sept. 2022 to Oct. 2022

Mercari US

Business Intelligence Analyst

Created Search RFM segmentation to personalize search and increase GMV.
Investigated query chaining to understand search engine performance as well as searchers' persistence for casual and power users' high value purchases.
Performed user journey analysis across web to provide insights on platform's highest touch points for ML efforts to converge on.
Analyzed navigation vs search activity to improve our UI to cover all our users' intent to drive north star metrics.
Built statistical significance framework for experimentation at scale to add criteria for product roll out.

Palo Alto, CA
Aug. 2021 to Aug. 2022

Forethought

Implementation Engineer

On the Customer Experience team, leading all technical requirements and touching all aspects of the business: Engineering, Product, Sales and Customer Success
Implemented: State-of-the-art NLP models to help clients be geniuses at their job
Involved: Data Engineering, Data Science, Machine Learning/Artificial Intelligence, Business Intelligence -- owning whole data pipeline Post-Sale

San Francisco, CA
July 2020 to Sept. 2020

Queried MongoDB to create customer business rules.
Designed AI Training datasets to feed into XLNet and BERT models using Jupyter Python notebooks.
Analyzed trained models' performance to deploy best automated NLU models for clients.
Verified live models' predictions were successful via API calls to clients' Salesforce Help Desks.
Reduced client's SPAM from 64% to less than 1%.
Helped save client >\$20,000 in human labor cost from Customer Support Agents manually labeling tickets.
Completed data analysis that contributed to signing of >\$400,000 deal with Instacart.

Immuno Concepts

Quality Control Analyst

Built linear regression models to determine whether or not products were drifting from quality.
Tracked trends and outliers to make manufacturing recommendations to management to create efficiencies and increase profit margins.
Created product performance reports to drive key business investments for following quarter.

Sacramento, CA
July 2010 to Apr. 2019

University of California, Davis

Research Associate

Through repeated experimentation explored sigma70 subunit architecture to characterize macromolecular complexes involved in transcription of growth-related genes.
Narrowed down which protein chain substitution in antibody-derived proteins fit best with research aims in pre-targeting radioimmunotherapy for Non-Hodgkin's Lymphoma.

Davis, CA
Jan. 2005 to Dec. 2008

Projects

Deployed Web App for Business Stakeholder

Took a business stakeholder's question, translated it into a data question, performed ETL and created a web app with visualizations and analytic conclusion. Deployed web app with non-technical language using Streamlit's Sharing feature.

June 2021 to June 2021

Modern Analytics Data Stack Built from Scratch

Built from the ground up and maintaining- data pipeline to perform ELT and BI visualization layer. Stack included open source: PostgreSQL DB, Meltano, dbt and Superset.

Feb. 2021 to Feb. 2021

Time Series Forecasting on Uber Eats' Vendors

Utilized 7,911 samples of date-stamped data and predicted which vendors were worth continuing business with based on ROI.

Dec. 2018 to Dec. 2018

Trended each vendors' data with Facebook's Prophet. Trends performed over a span of 15 months. Data further broken down into weekly and daily trends. Resulting model performance based on 30-day horizon producing 0.01 - 0.03 RMSE.

Postmates New Market Analysis with Geospatial Heatmaps

Analyzed 3-sided market to explore contributors to conversion and churn, used heatmaps to visualize supply and demand, determined health of market and addressed data integrity issues.

Mar. 2019 to Mar. 2019

Publication

American Chemical Society Publications -
Mapping Protein-Protein Interactions by Localized Oxidation: Consequences of the Reach of Hydroxyl Radical
Results provided fundamental information for interpreting protein foot-printing experiments in other systems.

Feb. 2009 to Apr. 2009

Volunteering

CoronaWhy
Machine Learning Engineer

CoronaWhy is a globally distributed, volunteer-powered research organization of 1000+ members. They are using DS and AI to assist the medical community and policy makers answer key questions related to COVID-19. It's supported by Google, Amazon, NASA and other companies.

Apr. 2020 to June 2020

I was embedded within the Vaccine/Therapeutics Task team, helping the Paper Study Classification group build baseline models to filter papers based on study design.

Education

Springboard, Data Science Career Track

Jan. 2017 to Dec. 2017

University of California, Davis
Genetics Bachelor's of Science

Sept. 2003 to Dec. 2007