

Mindy Pierson

Manager

Brush Prairie WA., 98606 / 3604492010 / Mindyp46@gmail.com



Employment history

NOV 2021 - PRESENT

WOODLAND WA

Server Manger , Mali Thai Cafe

- Maintained hands-on knowledge of job roles and regularly stepped in to perform business duties.
- Resolved customer complaints and handled refunds and returns to promote satisfaction.
- Coordinated kitchen workflow to optimize supply usage and preparation time.
- Analyzed sales reports and customer feedback to inform menu revisions and seasonal promotions.
- Performed food preparation and service tasks, such as, clearing tables and serving food and drink.

MAY 2017 - NOV 2021

VANCOUVER WA

Restaurant Manager , Thai Time Vancouver

- Cultivated a weekly schedule for employees.
 - Keep and maintained a professional appearance and demeanor.
 - Provided ongoing training and implemented company procedures.
 - Interviewed prospective new hires.
 - Coached and motivated team, driving sales and delivering exceptional customer service.
 - Offered constructive feedback to team members, boosting overall job performance.
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Education

NOV 2024

VANCOUVER WA

Associate in Arts- Business Administration , Clark College

MAY 2026

VANCOUVER WA

Bachelors- MIS, Washinton State University

Currently Pursing