



PRODUCTS & SERVICES GUIDE

2014



TABLE OF CONTENTS

- I. Background Information of all CMG Companies
- II. WIN/Airstream NMC Contacts and Escalation List
- III. WIN Services
 - A. Long Distance Trunking
 - B. Private Line
 - C. Network Overview & Network Map
 - D. Data Center
 - E. NMC Services
 - F. Fortinet
- IV. Airstream Services
 - A. Security Coverage
 - 1. SecureIT Plus, Live, Basic
 - 2. FileHopper Plus
 - 3. Password Genie
 - 4. NLA
 - 5. Security Advantage
 - 6. Mobile Suite
 - 7. TechHome
 - 8. Total Tech



TABLE OF CONTENTS

Airstream Services Cont.

- B. Content Filtering
- C. Member Network / Server Monitoring
- D. Web Hosting
- E. Wisconsin Sports Network

V. SMB GROUP

- A. Technology Consulting

VI. WASD GAME SERVERS

- A. Game Servers & Pricing

VII. MIDWEST VIDEO SOLUTIONS

VIII. Goi2i SERVICES

- A. High Definition Video Conferencing
- B. Pricing

IX. Clear2There

X. Indatel

- A. Network Map
- B. Member Map

XI. WINmetro

CMG Background Information

Communications Management Group, LLC, (CMG) is owned in equal shares by 31 independent telephone companies:

Amery Telcom	La Valle Telephone Cooperative
Amherst Telephone Company	Lemonweir Valley Telephone Company
Baldwin Telecom	Manawa Telephone Company
Bloomer Telephone Company	Marquette-Adams Telephone Cooperative
Bruce Telephone Company	Nelson Telephone Cooperative
Chequamegon Communications Cooperative (Norvado)	Price County Telephone Company
Chibardun Telephone Cooperative (Mosaic)	Richland-Grant Telephone Cooperative
Citizens Telephone Cooperative	Siren Telephone Company
Clear Lake Telephone Company	Spring Valley Telephone Company
Cochrane Cooperative Telephone Company	Tri-County Communications Co-op
Coon Valley Farmers Telephone Company	Union Telephone Company
Farmers Independent Telephone Company	Vernon Telephone Cooperative
Hager TeleCom (BEVCOMM)	West Wisconsin Telephone Cooperative
Hillsboro Telephone Company	Wittenberg Telephone Company
Indianhead Telephone Company (BEVCOMM)	Wood County Telephone Company (Solarus)
Lakeland Communications	

CMG is based in Eau Claire. It is governed by a Board of Directors, elected by and from the 31 Member companies. CMG has no operations; it is a holding company for several entities.

Wisconsin Independent Network, LLC (WIN) is primarily a wholesale transport provider. WIN operates a 5,000 mile fiber optic-based network with over 90 Points of Presence throughout Wisconsin and parts of Minnesota, Illinois, Iowa, and Michigan. WIN also operates a Data Center in its Eau Claire location. WIN is also a 1/3 partner in Midwest Video Solutions, LLC (MVS), an IPTV headed service provider. WIN's 24x7 NMC provides around-the-clock management of all services provided by the CMG Companies. WIN is a member of the INDATELgroup, a consortium of similar independent telephone company-owned statewide transport networks.

More information on INDATELgroup is available at: www.indatelgroup.org

Airstream Communications, LLC (Airstream) is a wholesale Internet service provider that serves most of the 31 Member companies. Airstream procures, transports, and manages Internet connectivity to/from Tier 1 Internet backbone providers, maintains various back-office servers (Radius, DBADD, Web, FTP, Email, etc), develops and offers value-added Internet based services, and provides technical support for the Telco-based ISP's it provides services to.



SMB Group, a member of the CMG family, is a technology-consulting company serving the upper Midwest. SMB prides itself on helping small and medium businesses affordably manage their IT. SMB's Chief Information Officer (CIO) services, onsite technicians, project engineers, and 24/7/365 help desk can be custom fit to support specific client needs. With expertise in a broad array of technologies, creative engagement structures, and specialties including healthcare & manufacturing, SMB Group is "Consulting Evolved".

WASD GAME SERVERS is a game service provider that caters to PC gamers who require a fast and stable gaming experience. We specialize in hosting game servers for today's popular multiplayer PC video games. We provide a superior game server service to our customers by leveraging the fastest and most stable hardware, networking equipment, and internet providers. We also provide supporting services such as voice over IP to help enable our customers to communicate with their friends and gaming groups "Real Gamers Use WASD Game Servers"

MIDWEST VIDEO SOLUTIONS (MVS) is member owned and member driven IPTV Solution in Production for over 30 years. MVS provides headend and Transport for IPTV Video Services. MVS delivers technology to bring families together!

Goi2i Goi2i Conferencing is High Definition Video from the Conference Room to the Desktop. Goi2i has partnered up with WIN to offer this High Resolution, High Definition Video conferencing from Conference Room to Desk Top, hosted in the WIN Data Center.

Clear2There

Clear2There, Viewbiquity and InfiniVi work together to create seamless automation, home and small business monitoring, M2M, and Online Video Storage Hosting Solutions

INDATEL GROUP is a telecommunications trade association. Members provide broadband, fiber-optic network-based services. The Members share this in common; their ownerships are made up primarily of independent rural telecom service providers.

WINmetro is a wholly-owned operating subsidiary of WIN, focused on the design, installation, management, and sales of metro-area fiber-based local access connection services. WINmetro is currently operating in the greater Madison area and is seeking out additional markets for solely-owned or private/public partnership opportunities for metro-area fiber networks.

Our Mission: CMG exists to help support the advancement of its Members

WISCONSIN INDEPENDENT NETWORK-WIN AIRSTREAM COMMUNICATIONS

NETWORK MANAGEMENT CENTER (NMC) 24x365 ESCALATION CONTACTS

NMC: 715-838-4420 or 866-206-2027

NMC Email Address: nmc@wins.net FAX: 715-832-3755

OPERATIONS ESCALATION - IF NO RESPONSE AFTER ONE HOUR

Jon Kable

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715-838-4425
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WIN PROVISIONING ESCALATION

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Nancy Woodford

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CMG MEMBER RELATIONS/SERVICES CONTACTS

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Scott Hoffmann

CEO
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EFFECTIVE 2014



LONG DISTANCE TRUNKING

Product Description:

- ◊ A T1 trunk service for connecting member switches to their underlying long distance carrier.
- ◊ Eligible carriers under this service are:
 - ◊ ANPI – Chicago
 - ◊ Zayo/Onvoy – Minneapolis
 - ◊ Solarus – Wisconsin Rapids

What it is not:

- ◊ This is not to be used for direct trunking enterprise customers to a Long Distance provider.

Member costs:

- ◊ \$50/T1/month, month-to-month term
- ◊ \$.0015/minute of use on first T1; \$.0010/minute of use on additional T1's

Benefits:

- ◊ Low cost transport solution for Long Distance traffic

How to order:

- ◊ Contact Tom Barry at WIN



PRIVATE LINE NETWORKING

Product Description:

- ◊ Direct traditional (T1, DS3, OC3, etc) or Ethernet (1 Mbps – 10Gbps) connectivity between two or more locations for voice and/or data traffic.
- ◊ Locations can be on or off the WIN network map.

What it is not:

- ◊ WIN does not currently support MPLS networking for multi-site networks. We offer multipoint Ethernet Solutions, which are less complex and less expensive to provide.

Pricing:

- ◊ Individual case basis, based on locations (distance), protected vs. non-protected, term, capacity, etc...

Benefits:

- ◊ Allows members to offer connectivity outside of their exchanges.

How to order:

- ◊ Contact Tom Barry at WIN prior to engaging customer.

Marketing Materials:

- ◊ WIN Map
- ◊ WIN Network Overview
(see next page)



network overview

Wisconsin Independent Network, LLC (WIN) is a full service provider of wholesale transport solutions and next generation IP solutions. Started in 1999, **WIN** is a privately-held company owned by 31 independent Member telephone companies.



WIN owns and operates the largest Wisconsin-based fiber optic transport network.

WIN has become the premier network provider in Wisconsin, Eastern Minnesota, and Northern Illinois by providing responsive customer service supporting the most reliable, dense, and redundant transport system in the Upper Midwest region.

WIN operates over 4100 miles of fiber network, connecting cities in 4 states through more than 90 Points of Presence, from large metro areas to smaller rural communities, on its reliable transport system.

WIN's network utilizes a combination of DWDM, SONET and Ethernet technologies to deliver bandwidth on 100% fiber optic facilities using primarily Cisco, Cyan, and Net Insight optics and electronics.

WIN provides:

- Private Line: DS1, DS3, OCn
- Carrier Ethernet: 5 Mbps to 10 Gbps
- MPLS Transport
- Wavelengths: 2.5Gbps and 10Gbps
- Ability to coordinate and bill local loops
- Next generation network solutions
- Custom builds/interconnections
- Engineering and technical services
- Data Center services
- Reliable low latency Internet transit

WIN's network availability: **99.999%**. We will meet your network latency requirements and standards.

WIN's wide range of customers trust their traffic to our state-of-the-art network. Many are telecommunication providers themselves, including a large number of wireless service providers, regional and national carriers, independent telephone companies, IP-TV video signal providers, healthcare and financial service providers, government and education network providers, and major CLECS.

WIN has:

Dedicated/Experienced teams:
Provisioning, Account Support,
Operations, Engineering Proactive network monitoring and management from our 24x7x365 Network Management Center.
Over 100 highly trained technicians from Member-owner independent telephone companies taking care of your valued services.

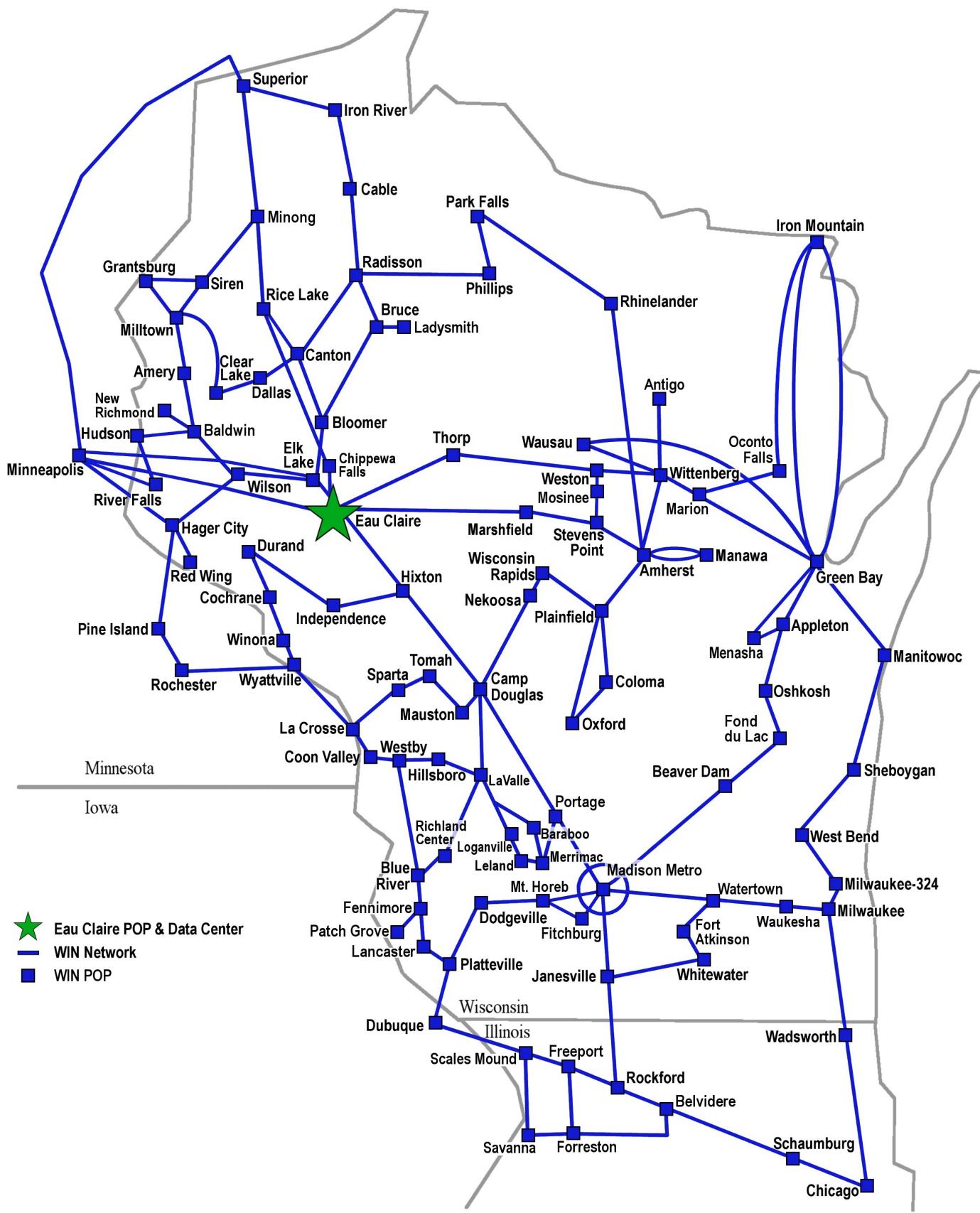
WIN's staff takes pride in offering reliable and dependable customer solutions and is focused on our "**we can get you there**" approach in achieving a high level of customer satisfaction.

WIN's customers will attest: **WIN** will meet and often exceed your expectations for service delivery, provisioning, and reliability.



we can get you there™

2014 WIN Network Map



EFFECTIVE 2014

EAU CLAIRE DATA CENTER COLLOCATION



Product Description:

- ◊ The WIN Data Center offers a technology-friendly environment (habitat for technology) for members and their customers to collocate production and/or back-up networking and IT equipment with the WIN network.
- ◊ WIN opened its Eau Claire Data Center in late 2007. The data center is located in a repurposed industrial facility, offering ample structural integrity and protection, power availability, and material handling (truck docks, forklift, freight elevator) to accommodate data center customers of all sizes.
- ◊ 3000 sq. ft. raised floor data center
- ◊ 1200 sq. ft. of additional protected space
- ◊ Back-up power – secondary sub-station, diesel generators, UPS systems



Wholesale Costs and Suggested Retail Pricing:

- ◊ Most contracts are based on customized pricing, based on the complexity and bundling of services.
- ◊ Use the chart below for budgetary pricing guidance. Please contact Tom Barry or Russell Berg prior to engaging customer.

WIN BUDGETARY WHOLESALE DATA CENTER ELEMENT PRICING

	Monthly Costs (36 month term)	Install Costs
Full cabinet with (2) 30 Amp PDUs (separate circuits from UPS)	\$1100 Per Month	\$1100
Full cabinet with (2) 20 Amp PDUs (separate circuits from UPS)	\$1000 Per Month	\$1000
Excess Power Charge (>2500KWH/Month/Cabinet)	\$.30 KWH	
Half cabinet	\$500 Per Month	\$500
Single rack unit	\$50 Per Month	\$50
1 Mbps Internet connection, and addt'l 1 Mbps increments	Based on Member Airstream Rate	\$100
SAN Storage (SATA Drives)	\$0.35/GB Per Month	
Managed Firewall (Fortinet 110C with VPN, A/V, IDS/IPS)	\$95 Per Month	\$150



EAU CLAIRE DATA CENTER COLLOCATION



WIN BUDGETARY SUGGESTED RETAIL

WIN BUDGETARY DATA CENTER ELEMENT SUGGESTED RETAIL PRICING	Monthly Costs (36 month term)	Install Costs
Full cabinet with (2) 30 Amp PDUs (separate circuits from UPS) (42 Rack Units)	\$1350 Per Month	\$1350
Full cabinet with (2) 20 Amp PDUs (separate circuits from UPS) (42 Rack Units)	\$1250 Per Month	\$1250
Excess Power Charge (>2500KWH/Month/Cabinet)	\$.30 KWH	
Half cabinet (21 Rack Units)	\$650 Per Month	\$650
Single rack unit	\$65 Per Month	\$65
1 Mbps Internet connection, and add'l 1 Mbps increments	\$25 Per Mbps	\$100
SAN Storage (SATA Drives)	\$0.50/GB Per Month	
Managed Firewall (Fortinet 110C with VPN, A/V, IDS/IPS)	\$120 Per Month	\$225



NMC services

WIN NMC Services give you complete peace of mind by providing monitoring and managed services for all your IT needs. Our 24x7x365 NMC staff watches your network monitoring and takes the necessary actions to restore your network to full working order in case of an issue. We strive for 80% one call resolution.

Network Monitoring

WIN NMC Services keep an eye on your network by providing monitoring services of your technology environment from our 24x7x365 Network Management Center. Should issues arise, we're available to address them immediately and let you rest easy knowing that your network is protected!

We can provide a customized response to fit the needs of your company. This can be anything from escalated notification to complete restoration of your network.



Remote Network Access

WIN NMC Services can manage almost all of your challenges with secure remote access to your network, without the added cost of being on-site. Remote access means that we are not in your way, taking up space, time, or computing resources. Remote Network Access allows us to provide you with real-time performance at a lower cost.

Total Solutions Provider

WIN NMC Services truly is your “Total Solutions Provider.” We pride ourselves on meeting and exceeding our clients’ IT goals in government and education, telecommunications, manufacturing distribution, and other industries. Our broad spectrum of network engineering and management services includes:

- LAN/WAN
- Firewall & Security
- Internet
- Intrusion Detection/Protection
- VPN, Desktop, Active Directory
- Cloud Services – Virtual Servers, Backup,
- Email, Email Security
- Fault Tolerant Engineering & Planning

Certifications of our staff include:

- VCP: Virtual Control Program
- LPIC: Local Prescribed Interexchange Carrier
- CCNA: Cisco-Certified Associate
- HIPAA: Health Insurance Portability and Accountability Act
- CompTIA Network+
- CompTIA Security+

we can get you there™



NMC services

WIN NMC Services has the combination of personnel and methodology that allows us to identify potential weaknesses within each client's network infrastructure and identify the right technologies to implement for reliable and affordable network solutions.

Whether you need a little help here and there with IT issues or are in need of an IT provider that can service your complete IT environment, **WIN NMC Services** are here for you!

The **WIN NMC Services** group works as team to provide you the best solutions. We work to put documentation in place for you so any of our specialists can address your needs. Our diverse pool of professionals works for you, so you don't have to worry about vacation time, sick days, or the enormous cost of training.

We provide full support including:

- Systems monitoring
- Network monitoring
- Problem determination and escalation
- OS upgrades
- Change control
- Version management
- Backup and recovery
- Capacity planning and performance tuning

A Proven Resource

WIN NMC Services are diversified enough to provide the sophisticated IT services you'd expect from larger firms, but responsive enough to provide the flexible and cost-effective personal attention you need. Our services smoothly integrate as an extension of your IT organization in order to do the things you don't have time, money, expertise, or desire to take on.

At **WIN NMC Services**, we completely customize our IT services to meet your exact requirements, and have the proven ability to work well with internal IT organizations to deliver the exact level of support you require.

Your network exists to serve your business

WIN NMC Services provides cost-effective, customized IT solutions to small, mid-sized and enterprise organizations nationwide. In essence, what we've created is a highly skilled remote IT department that can be onsite improving your bottom line in record time.



we can get you there™



FORTINET – UNIFIED THREAT MANAGEMENT PRODUCTS

Product Description:

- ◊ Fortinet develops, manufactures, and supports specialized network security devices ranging in size from home office to service provider network-based solutions.
- ◊ WIN is a Gold-level certified Fortinet reseller
- ◊ Product line-up available at: www.fortinet.com

Pricing:

- ◊ Units start at \$295; pricing varies by specific model and maintenance plans

Company Background:

- ◊ Fortinet is the pioneer and leading provider of ASIC-accelerated unified threat management, or UTM, security systems, which are used by enterprises and service providers to increase their security while reducing total operating costs. Fortinet solutions were built from the ground up to integrate multiple levels of security protection--including firewall, antivirus, intrusion prevention, VPN, web filtering, spyware prevention, and anti-spam -- designed to help customers protect against network and content level threats. Leveraging a custom ASIC and a unified interface, Fortinet solutions offer advanced security functionality that scales from remote office to chassis-based solutions with integrated management and reporting capabilities. Fortinet solutions have won multiple awards around the world and are the only security products that are certified in six programs by ICSA Labs: Firewall, Antivirus, IPSec VPN, SSL VPN, Network IPS, and Anti-spam. Fortinet is publicly held and based in Sunnyvale, California.

Benefits:

- ◊ Inexpensive network security solution.
- ◊ Provides a wide variety of protection services in one device.
- ◊ Scalable, with identical user interface regardless of device.
- ◊ Network traffic reporting and forensic information available.
- ◊ Fortinet provides a free network threat resource: <http://www.fortiguardcenter.com>

Competition:

- ◊ Cisco ASA, Pix
- ◊ Watchguard
- ◊ SonicWall
- ◊ Barrier1
- ◊ Netscreen

Applications/Opportunities:

- ◊ Member telco LAN protection
- ◊ Any business, school, or government office that uses Internet, whether it's yours or someone else's.



FORTINET – UNIFIED THREAT MANAGEMENT PRODUCTS

Applications/Opportunities:

- ◊ Member Telco LAN protection
- ◊ Any business, school, or government office that uses Internet, whether it's yours or someone else's
- ◊ Database-intensive businesses (can provide vulnerability scans and database security oversight)
- ◊ Businesses that rely on point-to-point or remote access VPNs

How to order:

- ◊ Contact Tom Barry prior to engaging customer





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SECURE IT PLUS, LIVE, AND BASIC

Product Description:

- ◊ A client-based PC security suite
- ◊ An outsourced service from SecurityCoverage in Cedar Rapids, IA
- ◊ Software supports Windows 2000, Windows 7 & 8, XP, and Vista
- ◊ 24x7 technical support
- ◊ Subscription service competing with software packages like Symantec, Norton, and McAfee

Wholesale Pricing:

Security Service	Number of Licenses	Member Cost per active License	Billed to Member
SecureIT Plus	0 – 1,000 >1000	\$3.75/month \$3.55/month	Monthly
SecureIT Live		\$2.95/month	Monthly
SecureIT		\$0.95/month	Monthly

One-time charges:

- ◊ Supported Remote Install Service= \$14.95/occurrence, or FreshStart Installation Service (includes Virus/Adware Scan and Removal)=\$29.95/occurrence

What it is not:

- ◊ This is **not** a total network security service. It protects individual PC's only.

Benefits:

- ◊ Value-added security offering
- ◊ Supplemented by TotalTech technical services
- ◊ Reduces support calls by automatically installing Windows patches and protecting PC's from viruses and other malicious software

Marketing:

- ◊ SecurityCoverage provides a wide variety of pre-designed marketing pieces and promotional literature on the partner portal website

Provisioning and Support:

- ◊ SecureIT services are provisioned through DBAdd
- ◊ SecurityCoverage's partner portal contains reports on installs, support cases, etc....



PACKAGE DESCRIPTIONS:

SecureIT Plus

Online Installation Executable	Fully Managed Antivirus Client
Fully Managed Antispyware Client	Two-way Multi Layer Personal Firewall
Parental Controls and Web Content Filtering	Fully Managed Microsoft Operating System Patch Management
Integrated Internet Explorer Pop-Up Blocker	Online Internet Reporting
Monthly Email Summary Report	Customizable Marketing Collaterals and Campaigns
Customizable Sales Collateral	Full Technical Support
Parental Controls	Content Filtering
Hard Drive Optimization and Ongoing Automated Maintenance	

SecureIT Live

Online Installation Executable	Fully Managed Antivirus Client
Fully Managed Antispyware Client	Two-way Multi Layer Personal Firewall
Parental Controls and Web Content Filtering	Fully Managed Microsoft Operating System Patch Management
Integrated Internet Explorer Pop-Up Blocker	Online Internet Reporting
Monthly Email Summary Report	Customizable Marketing Collaterals and Campaigns
Customizable Sales Collateral	Full Technical Support

SecureIT

Online Installation Executable	Fully Managed Antivirus Client
Fully Managed Microsoft Operating System Patch Management	Integrated Internet Explorer Pop-Up Blocker
Two-way Multi Layer Personal Firewall	Forum Support Only



Differences in package offerings

SecureIT Plus (In addition to Live and Basic Offerings)

Hard Drive Optimization and Ongoing Automated Maintenance	Content Filtering
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SecureIT Live (In addition to Basic Offerings)

Fully Managed Antispyware Client	Customizable Sales Collateral
Parental Controls and Web Content Filtering	Full Technical Support
Integrated Internet Explorer Pop-Up Blocker	Online Internet Reporting
Monthly Email Summary Report	Customizable Marketing Collaterals and Campaigns

SecureIT (offer the following)

Online Installation Executable	Fully Managed Antivirus Client
Fully Managed Microsoft Operating System Patch Management	Integrated Internet Explorer Pop-Up Blocker
Two-way Multi Layer Personal Firewall	Forum Support Only



FileHopper PlusSM

For Windows and Mac, FileHopper Plus features

- * Easy backup for photo's, music, documents, and more
- * Multiple Computer use. Install FileHopper Plus on any number of Windows and Mac Computers, all with the same account
- * File sharing capabilities
- * Backups are automatic and extremely fast for new, deleted or modified files
- * Free 24/7/365 Support

Protection from:

- * Accidental Deletion
- * Hard Drive Failures
- * Lost Data from Computer Theft
- * OS Reloads caused by viruses

PRICING

<u>Included Products</u>	<u>Member Cost</u>	<u>Billed to Member</u>
5 GB	\$1.95/license/month	Monthly
50 GB	\$4.25/license/month	Monthly
250 GB	\$9.50/license/month	Monthly



Password Genie saves all website usernames and passwords



SMART LOGINS: Password Genie saves usernames and passwords and provides auto-fill, auto-submit, and keystroke options



ADVANCED CUSTOM OPTIONS: Password Genie comes with multiple preference options that will make the experience unique and browsing hassle free



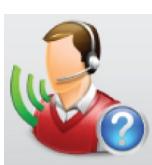
SAFE AND SECURE: All personal data and preferences are stored with 256-bit AES encryption and transferred with 128-bit SSL, the same technology used by secure sites and banks. In addition, data is further protected by requiring access to the computer with a password.



MULTIPLE USERS/ MULTIPLE PC'S: Password Genie can be installed on up to five (5) computers with unlimited users. Best of all, saved logins, usernames, passwords and preferences are synchronized across all installations so they are always available.



AUTOMATIC BACKUPS: Password Genie ensures that all saved website usernames and passwords are securely backed up and available in case a reinstall or transfer occurs.



24/7 SUPPORT: Phone, Chat, and E-mail Support are included 24 hours a day, 7 days a week, at no extra cost.



NETWORK LICENSE AGREEMENT

- ⇒ Member purchases licenses for all subscribers
- ⇒ Rate is the same if all licenses are used or not used by the subscribers
- ⇒ Rates listed below
- ⇒ Marketing Materials for all products can be found on the Security Coverage Website:
www.securitycoverage.com
- ⇒ For more information contact Tom Barry or Shannon Seyforth

PRICING

<u>Included Products</u>	<u>Member Cost</u>	<u>Billed to Member</u>
SecureIT Plus 5GB FileHopper Plus Password Genie	\$1.50/ Per Internet subscriber	Monthly

FILEHOPPER PLUS STORAGE PRICING

<u>Security Service</u>	<u>Member Cost per created license</u>	<u>Billed to Member</u>
FileHopper Plus 50GB	\$4.50/Mo.	Monthly
FileHopper Plus 250GB	\$10.00/Mo.	Monthly



The Security Advantage



SecureIT PlusSM
Complete. Computer. Protection.



FileHopper PlusSM



Password Genie
Secure. Password. Management.

PRODUCT	PRICE
SecureIT Plus, Password Genie, 5GB FileHopper Plus (a la carte, no commitment)	\$6/license
SecureIT Plus, Password Genie, 5GB FileHopper Plus (NLA, first 30 days FREE)	\$1.50/subscriber (purchased for all subscribers upfront)

TECH HoME

Technology Made Easy

SecurityCoverage®



SecureIT PlusSM
Complete. Computer. Protection.



FileHopper PlusSM



Password Genie
Secure. Password. Management.



TECH HoME

Technology Made Easy

Support

Support you want... protection you need.



TECH HoME

Technology Made Easy

Protect

Protection for today's life.



TECH HoME

Technology Made Easy

Assure

Complete coverage for your digital life.

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Product Name	Services Included	Monthly Rate
Protect (0-10,000) Subscribers	Protection, backup and password management for one desktop and one mobile device	\$0.75/subscriber
Protect (10,001-50,000) Subscribers	Protection, backup and password management for one desktop and one mobile device	\$0.68/subscriber
Protect (50,000+) Subscribers	Protection, backup and password management for one desktop and one mobile device	\$0.60/subscriber

Product Name	Services Included	Suggested MSRP
Support	Protect services for four devices, plus premium technical support and NetHero network management tools	\$14.99
Assure	Protect services and warranty coverage for 10 devices plus premium technical support and NetHero network management tools	\$29.99
Warranty (one device)	Warranty coverage for one consumer device	\$5.99
Warranty (four devices)	Warranty coverage for four consumer devices.	\$11.99
Desktop Protect	Additional entitlement for Protect software for one PC or laptop device	\$4.99
Mobile Protect	Additional entitlement for Protect software for one tablet or smartphone device	\$2.99

Product Name	Services Included	Monthly Rate
Protect	Protection, backup, and password management for one desktop and one mobile device.	\$4.49/subscriber
Support	Product services for four devices, plus premium technical support and NetHero network management tools	\$11.49/subscriber
Assure	Protect services and warranty coverage for 10 devices, plus premium technical support and NetHero network management	\$23.99/subscriber

Additional Subscription Services

Product Name	Services Included	Monthly Rate
Warranty (one device)	Warranty coverage for one consumer device	\$3.99/subscriber
Warranty (four devices)	Warranty coverage for four consumer devices	\$10.74/subscriber
Desktop Protect	Additional entitlement for Protect software for one PC or laptop device	\$3.99/subscriber
Mobile Protect	Additional entitlement for Protect software for one tablet or smartphone device	\$1.99/subscriber

Products Behind the Managed Service

 SecureIT Plus™ <small>Complete. Computer. Protection.</small>	 File Hopper Plus™	 Password Genie <small>Secure. Password. Management.</small>
<ul style="list-style-type: none"> • Anti-virus • Parental controls • Firewall • PC optimization 	<ul style="list-style-type: none"> • Online file backup • Cloud file storage • Easy file sharing • Multiple devices 	<ul style="list-style-type: none"> • Password manager • Shipping info • Payment info • Traveler numbers
<p>Outperforms national brands in detection rate with lower CPU and RAM usage.</p> <p>Recent case studies have shown decrease in support calls by >50% resulting in service cost savings.</p>	<p>Secure cloud backup: saves photos, financial documents, music, etc. up to 5GB. 50GB/250GB upgrades available.</p> <p>Easy drag-and-drop interface for file sharing across multiple PCs.</p>	<p>Saves time and securely stores logins and passwords for web sites, including multi-layer logins.</p> <p>Also saves birthdays, travel reward numbers, and shipping information.</p>



Total Tech
Personal. World-Class. Support.

Product Description:

- ◊ **TotalTech** is a phone and/or web-based technical support service that can be offered by your company to your customers. The best analogy is “a virtual Geek-squad” service, addressing your customers’ PC issues such as viruses, optimization, training, and software problem diagnosis and repair
- ◊ Customers can be referred by phone or website link to the Total Tech services
- ◊ Customers are billed via credit card at the time services are rendered. Alternately, service coupons are available for pre-purchase by members, for those customers who do not want to use a credit card
- ◊ Member company gets 20% revenue share of rendered services. Revenue share shows up as a credit on member’s Airstream invoice
- ◊ Refer to following page for specific service descriptions

Pricing:

- ◊ Refer to following page for retail pricing

What it is not:

- ◊ This is not an on-site repair service
- ◊ This does not repair hardware issues



Total TechSM
Personal. World-Class. Support.

COMPUTER TUNE UP	\$49.95
VIRUS & SPYWARE REMOVAL	\$89.95
EMAIL SUPPORT	\$49.95
GREEN PC	\$29.95
SOFTWARE INSTALL	\$39.95
ADVANCED REPAIR	\$89.95
SIMPLE REPAIR	\$39.95

Smart Phone Setup & Configuration	\$49.95
Smart Phone Network Install & Configuration	\$49.95

Gaming Console Connection	\$39.95
Blu-Ray Connection	\$39.95
Internet Ready TV	\$39.95
Setup/Configuration	\$49.95

Virus & Spyware Removal	\$89.95
Security Software Install & Configuration	\$49.95

MP3 / Audio Setup & Synch	\$49.95
Printer Setup & Configuration	\$49.95
Camera & Consumer	\$49.95

TotalTech Subscriptions

Ask a Tech

Annual Subscription	\$55.99
Monthly Subscription	\$5.00

- Initial tune up & PC registration
- Questions/Answers Only
- 20% off resulting TotalTech Services
- Minimum six-month subscription

Personal Plan

Annual Subscription	\$169.99
Monthly Subscription	\$15.00

- Supports one PC
- Provides customer access to all TotalTech services
- Initial tune-up and PC Registration
- \$30 setup
- Minimum six-month subscription

Family Plan

Annual Subscription	\$299.99
Monthly Subscription	\$30.00

- Supports three PCs
- Provides customer access to all TotalTech services
- Initial tune-up and PC Registration
- \$50 setup
- Minimum six-month subscription



CONTENT FILTERING

Product Description:

- ◊ Provides web content filtering for customers with static IP addresses that want/need limited access to objectionable web site content

Pricing:

- ◊ Wholesale – School and residential filtering available as part of base Airstream service portfolio
- ◊ Wholesale enterprise/business content filtering offered on an individual case basis;
Contact Tom Barry for specifics

Benefits:

- ◊ Compliance with regulatory requirements (schools)
- ◊ Peace of mind for parents
- ◊ Productivity gains for businesses

Market Opportunity:

- ◊ Any entity with a static IP address; does not have to be an Airstream member's customer.
(for example, we can offer this to schools served by WiscNet)

For more information contact Tom Barry or Russell Berg



MEMBER NETWORK/SERVER MONITORING

Product Description:

- ◊ Online portal providing statistical monitoring, graphing, and alerting on network element performance

Pricing:

- ◊ \$25/month minimum
- ◊ \$1/sensor/month

Benefits:

- ◊ Monitored by Airstream NMC
- ◊ Includes Airstream core network statistics
- ◊ Automatic notification and escalation when thresholds are crossed
- ◊ Centralized solution

Market Opportunity:

- ◊ Primarily for internal use
- ◊ Can be used to monitor customer networking & server equipment



WEB HOSTING

Product description:

- ◊ Based on cPanel web hosting platform, the industry leading web hosting panel product
- ◊ Web based administration of domain and DNS
 - Manage files via FTP and online file manager
 - Create and secure MySQL databases
 - Create and modify DNS records
 - Backup utilities
 - Site statistics and analysis
 - Security functionality (directory password protection, SSL, hotlink protection)
 - Management of subdomains, parked domains, and domain name redirects
- ◊ Management of advanced web server features (Apache handlers, directory index, error pages, MIME types)
- ◊ Multi-tenancy environment and simple management of customer services
- ◊ Supports PHP, Ruby, Perl, Html, JavaScript code

Pricing:

- ◊ Members are charged a flat rate of \$25 per month for web hosting services which includes:
 - Unlimited customer domains
 - Unlimited bandwidth
 - Unlimited storage
 - Web based administration tool for both member and member's customers
 - Dedicated IP's for SSL sites



WISCONSIN SPORTS NET

Product Description:

- ◊ Wisconsin Sports Net (www.wissports.net) (WSN) is a comprehensive Wisconsin high school athletics site, offering online rosters, schedules, stats, and discussion forums for every public and private high school in the state
- ◊ Airstream offers its members “Powered by:” logo placement and one online ad per school district in a member’s serving area on the WSN website
- ◊ Members have additional opportunities to sell ads for specific school sites

Pricing (member Powered by logo and ad):

- ◊ Airstream members: **FREE!** Extension to be determined. No term; this is a month-to-month service
- ◊ Non-Airstream members: \$.06 per broadband customer per month

Pricing (Non-member company ads):

- ◊ \$300 wholesale (annual cost) per school district or conference
- ◊ \$500 retail (annual cost) per school district or conference
- ◊ Limit of 7 ads per school district on first come; first served basis

Ad Sizes

- ◊ Data Bar: Width 960 pixels wide by 600 pixels tall
- ◊ Large Rectangle Ad: 300 pixels wide by 600 pixels tall
- ◊ Leaderboard Ad: 728 pixels wide by 90 pixels tall
- ◊ Logo File: As big as you got it!





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WHO WE ARE



We are a technology consulting firm that helps small and medium businesses take control of their technology, save money, and build a better company.

This is **Consulting EvolvedSM**, and we'd love the opportunity to show what it can do for you.

WHAT WE DO



Through technology consulting and Chief Information Officer services, we ensure that your business is best prepared to thrive today.

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OUR PROMISE



We are committed to providing elite technology services and GRC advice to small and medium businesses.

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SCAN CODE







WASD GAME SERVERS

REAL GAMERS USE WASD GAME SERVERS!



Play your favorite multiplayer games on the best game servers provided by WASD Game Servers.com. When you purchase a game server from us, we ensure that your gaming experience is liquid smooth. We make sure your game server is running correctly so that you can spend more time gaming, and less time managing your servers. We take pride in our low ping and rock solid game servers.



We provide the VoIP (Voice Over Internet Protocol) services that your clan mates demand. We offer Ventrilo and TeamSpeak 3 VoIP servers that will allow your clan to keep in constant contact with each other. Never miss a command from your squad leader again with our low latency and crackle free VoIP servers.



Is your clan in need of a webhosting provider that understands the needs of gamers? WASD Game Servers has you covered. We provide you everything that is needed to get your website up and running - including domain name registration, DNS, and email services.



Do you want to manage your own game server? We can provide you a dedicated virtual machine and give you direct access to the operating system so that you can have full control of everything. We only use the best virtualization technology and hardware to ensure your server responds fast and is always accessible.



COUNTER-STRIKE
SOURCE



TERRARIA



COUNTER-STRIKE



MINECRAFT



TEKKIT 3



COUNTER STRIKE:
GLOBAL OFFENSIVE

AVAILABLE GAME SERVERS



WASD GAME SERVERS

REAL GAMERS USE WASD GAME SERVERS!

AIRSTREAM MEMBERS SHARED PROFITS



Airstream Members receive a 30% shared profit on the initial purchase of service and 30% each month service is renewed. The coupon code will save the customer 35% on their order at www.WASDgameservers.com on their initial purchase. This is a subscription service so it will not be applied for the next time a server is up for renewal. The customer could pay for a whole year of service all at once and receive 35% off for the whole year. Or they can pay on a month by month basis and they would receive the first month at a 35% savings.

SAMPLE COUPON

GET IN ON THE ACTION!

GAME SERVERS AND VOIP SERVERS AT
WASDGAMESERVERS.COM

MINECRAFT
COUNTER-STRIKE
TEAM FORTRESS 2
LEFT 4 DEAD
DAY OF DEFEAT
HALF-LIFE²: DEATHMATCH
TEEWORLDS
Unreal
DAY OF DEFEAT: SOURCE
COUNTER-STRIKE: SOURCE
TOURNAMENT 2004
QUAKE III ARENA
KILLING FLOOR
LEFT 4 DEAD 2
CALL OF DUTY - MODERN WARFARE
Terraria
Quake 4
TRIBES NEXT
CALL OF DUTY - MW3
COUNTER-STRIKE: GLOBAL OFFENSIVE



SAVE 35%
on your first order
Use coupon code: xxxx



FAST PINGS - LOW PRICES!

Blazing fast servers, premium network, competitively priced game servers

EXPERT CUSTOMER SERVICE!

Friendly, helpful, and knowledgeable technical support staff.

START PLAYING WITHIN MINUTES!

No more waiting!

BUNDLE AND SAVE! Great for clans.



midwest
video solutions

www.midwestvideosolutions.com

THE MVS ADVANTAGE

Midwest Video Solutions runs on the powerful Wisconsin-based WIN network, and has additional connections into the national INDATEL network to transport your signal anywhere you need.

MVS was founded in 2008 by three Wisconsin companies with the goal of supporting wholesale video and transportation needs in the state.

Today we offer a complete package of services to manage, transport, and support your programming over our headend and fiber network.

Whether you need basic video transmission, specialized consulting services, or more, Midwest Video Solutions is here to help you and your business grow.



We take pride in being able to offer total signal delivery solutions to companies nationwide. Our external and internal headend, and powerful transportation backbone guarantee reliable throughput of your content and programming everyday.



- 171 MPEG4 Standard Definition Channels
- 71 MPEG4 High Definition Channels
- 5 off-air DMA channels

A few of our HD channels

- { A&E HD
- Animal Planet HD
- ESPN HD
- Fox News HD
- Golf HD
- HBO HD
- History HD
- MSNBC HD
- National Geographic HD
- TLC HD
- Travel HD
- & over 60 more!

Step 01

MVS pulls your signal down to a headend in Independence, WI.

Step 02

Your company delivers high quality programming to your end users through your IP network.

Why Not MVS?

We're confident that our robust lineup of programming, transportation services, consulting, and headend offerings will help you and your business.

Why wait? Give MVS a call today!



www.midwestvideosolutions.com

ABOUT MVS

Midwest Video Solutions is the premier provider of headend and transport services in the Midwest.

Through strategic partnerships with IneoQuest, WIN, and ExtremeNetworks we get content from diverse sources and have access to 24/7/365 monitoring of the headend.

Why wait? Give our team a call today and ask how the power of MVS can help you.

Midwest Video Solutions

Global Solutions, Local Support

IPTV

HEADEND

TRANSPORT

DISTRIBUTION

PROGRAMMING



DID YOU KNOW...?

Midwest Video Solutions was founded by three Wisconsin companies: Midwest Telnet, Tri-County Communications, and Wisconsin Independent Network.

All three founding companies continue to play a role in MVS today. WIN maintains the fiber backbone that allows MVS to transport your video anywhere in the country or world!

Midwest Video Solutions

Global Solutions, Local Support

100 Majestic Drive, Westby, WI, 54667
Phone: (608) 634-6902
Email: marty.nustead@midwestvideosolutions.com

www.midwestvideosolutions.com

www.MidwestVideoSolutions.com



Goi2iTM



ANYTIME, ANYWHERE

As video communications have become more integral to enterprise applications over the past few years, the limitations of the current crop of solutions have become uncomfortably apparent.

Goi2i's unique intellectual property of leverages the recently approved H.264/SVC Standard-Scalable Video Coding to create Goi2i Conferencing. This new technology makes it possible to separate video bit-streams into high-reliability and low-reliability channels. These different bit-stream components allow the system to dynamically adapt to varying network conditions such as packet loss, jitter, network bandwidth, network delay, and the like. Similarly, the use of multiple bit-stream components permits the flexibility to adapt to changing processing power at the video source as well as the receiving end-points.

We introduce to you Goi2iConferencing products that deliver higher-quality experiences and greater deployment flexibility –all at a lower cost!

By contrast, traditional video conferencing systems are highly sensitive to packet loss. Dropped frames add significant latency which in turn makes for blurred and choppy images on the receiving end. As a consequence, other systems break with as little as 5% packet loss. Goi2i on the other hand can work on any network that allows just web browsing.





PERSONAL

\$19

PER MONTH

4 CONCURRENT USERS

PRO

\$49

PER MONTH

10 CONCURRENT USERS

ENTERPRISE

\$99

PER MONTH

100 CONCURRENT USERS

All packages provide email support, accounts are encrypted and available in High Definition.

No set up fee's

Members receive a 30% Revenue Share when Goi2i is sold to one of their customers.

Recommended WebCams

- ◆ Logitech HD Pro Webcam C920
- ◆ Logitech HD Pro Webcam C910, B910
- ◆ Logitech Webcam Pro 9000
- ◆ Creative Live! Cam

Goi2i Mobile Benefits:

- ◆ Available as a free app for Android and iOS smartphones and tablets
- ◆ Ideal for multipoint conferencing on WiFi, 3G and 4G wireless networks
- ◆ Layout control of dynamic continuous presence or active speaker switching



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Service Provider Price List
Smart Home/Smart Business

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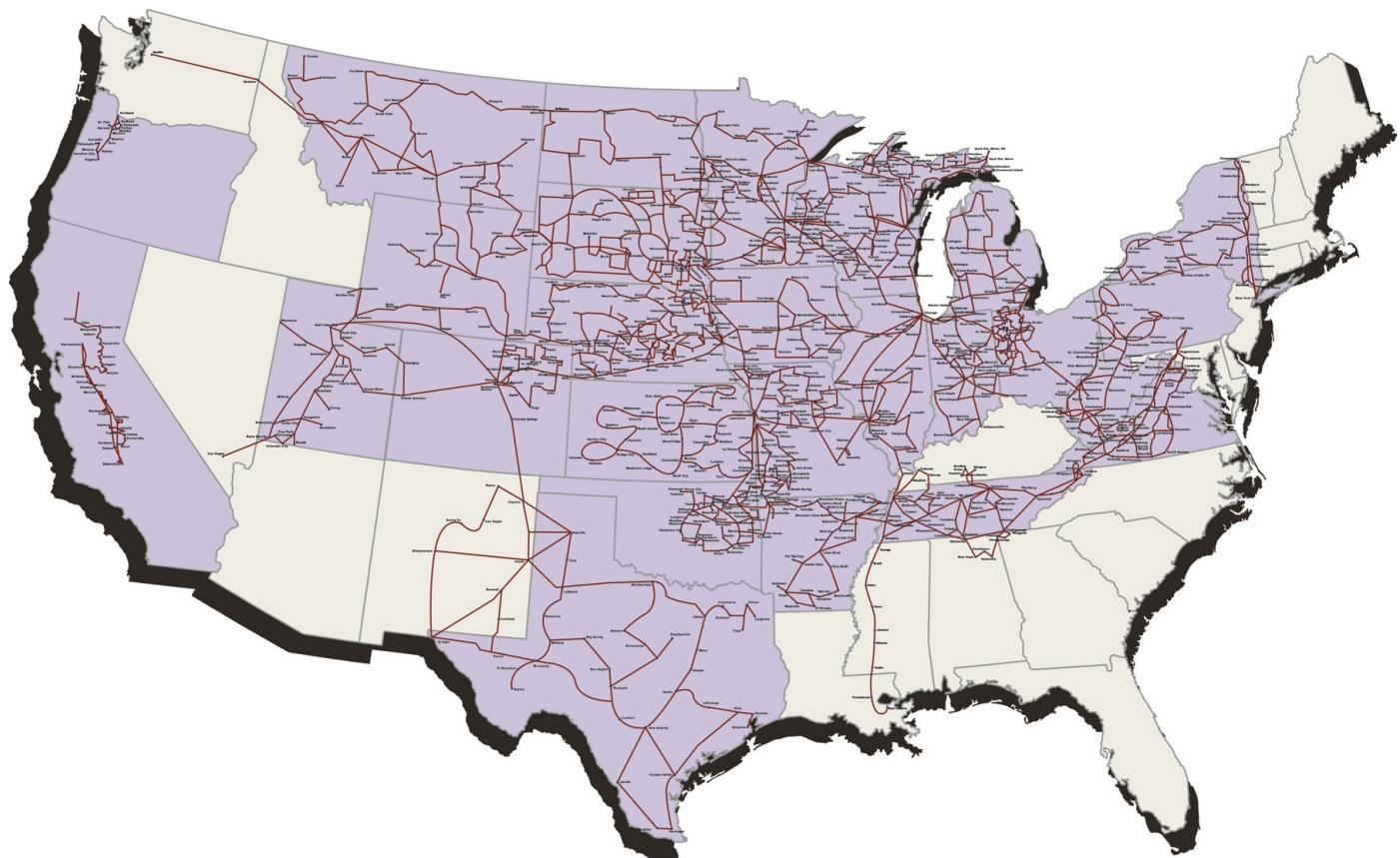
EFFECTIVE 2014



INDATELGROUP™ is a telecommunications trade association. Members provide broadband, fiber-optic network-based services. The Members share this in common; their ownerships are made up primarily of independent rural telecom service providers.

MISSION STATEMENT: The mission of INDATELGROUP™ is to promote and support state fiber networks owned by Independent Telco's through joint marketing information sharing and regulatory and technical education advocacy.

NETWORK MAP





TM

MEMBER MAP

