

# MING-HSUAN, CHEN

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## PROFESSIONAL SUMMARY

Aspiring full-stack engineer with hands-on project experience and a background in digital content and design. Driven by curiosity and clarity, I enjoy turning real-world needs into practical web solutions.

## TECHNICAL SKILLS

<b>Frontend</b>	HTML, CSS, JavaScript, TypeScript, React
<b>Backend</b>	Python, Flask, Node.js, Java, SQL, MongoDB, ERD
<b>Tools &amp; Workflow</b>	Git, AWS, Linux, Numpy, Pandas, Tableau, Agile / Scrum, Jira, Trello, DevOps, SEO, Campaign Design, Social Media Marketing, Adobe Photoshop
<b>Languages</b>	English, Mandarin, Taiwanese

## WORK EXPERIENCE

<b>Product Specialist</b>   PChome E-commerce Company - Taipei, Taiwan	Oct. '21 - May. '23
<ul style="list-style-type: none"><li>Ranked #1 out of 6 teams by running targeted and data-driven online ads.</li><li>Used Excel (VLOOKUP, pivot tables) to keep product data clean and easy to track.</li><li>Handled multiple tasks simultaneously by implementing effective time management strategies.</li></ul>	
<b>Intern</b>   Foodpanda (food and grocery delivery platform) - Taipei, Taiwan	Jan. '21 - May. '21
<ul style="list-style-type: none"><li>Boosted customer satisfaction by addressing customer inquiries with exceptional efficiency.</li><li>Streamlined office procedures to reduce delays and improve team efficiency.</li></ul>	
<b>Math Tutor</b>   Changhua, Taiwan	Jun. '18 - Sep. '20
<ul style="list-style-type: none"><li>Enhanced student performance by 30% through real-time analysis and personalized lesson plans.</li><li>Improved student comprehension by simplifying abstract math concepts with clear, tailored explanations.</li><li>Received positive feedback from students and parents for delivering engaging tutoring sessions.</li></ul>	
<b>Founding Staff</b>   Fat Daddy American Fried Chicken - Changhua, Taiwan	Dec. '17 - Jun. '20
<ul style="list-style-type: none"><li>Increased customer traffic by 50% with social media content and campaigns.</li><li>Boosted daily revenue by 30% via hosting interactive physical events.</li></ul>	

## EDUCATION

<b>Master of Information Technology</b>   RMIT - Australia	Mar. '24 - Present
<ul style="list-style-type: none"><li>GPA: 3.6 / 4.0</li><li>Relevant Coursework: Web Programming, Database Systems, Cloud Computing, Software Engineering</li></ul>	
<b>Bachelor of Arts</b>   National Changhua University of Education - Taiwan	Sep. '17 - Jun. '21
<ul style="list-style-type: none"><li>GPA: 3.7 / 4.0</li></ul>	

## LEADERSHIP & VOLUNTEERING

<b>Chairman</b>   Taipei Student Association - Changhua, Taiwan
<ul style="list-style-type: none"><li>Generated ~23k TWD in income by initiating group buying programs.</li><li>Organized monthly events with over 200 participants to create a platform for student engagement.</li><li>Led a team of 20 members, advocating for student welfare.</li></ul>
<b>Volunteer</b>   Melbourne, Australia
<ul style="list-style-type: none"><li>Maddie's Match 2025: Fundraised to support patients and families affected by bone marrow failure syndromes.</li></ul>

## PROJECTS

<b>TeachTeam (TT) Web System</b> - React, TypeScript, Chakra UI, localStorage
<ul style="list-style-type: none"><li>Developed a responsive web prototype for tutor hiring, with sign-up/sign-in functionality, applicant submission, and data storage.</li></ul>
<b>Pharmacy Management System</b> - Python, OOP, CLI, File I/O
<ul style="list-style-type: none"><li>Built a CLI-based pharmacy system with product editing, customer management, purchasing, and data storage functions.</li></ul>