

MINGHUA WANG

Cybersecurity Analyst

I am a motivated security analyst seeking a cybersecurity position where I can apply my skills in network security, security policy, and organizational risk management.

Montreal, QC, Canada
(514) 5063-557
mingh.w5631@gmail.com
[linkedin.com/in/minghua-wang](https://www.linkedin.com/in/minghua-wang)

Portfolio:
github.com/minghua2wang/PORTFOLIO

EXPERIENCE

SSENSE / CX-FC specialist

OCTOBER 2022 - PRESENT, MONTREAL

As a CX-FC agent, we utilize Slack, Zendesk, Matflo OM, Matflo OI, WMS, HQM, and HQ to fulfill requests from personal stylists and associate personal stylists, such as returns, rush orders, item transfers, special orders, pictures, etc.

We identify and solve any problems that may arise and work collaboratively with other departments to ensure the VIP orders are fulfilled on time. We also deal with CX agent requests on Zendesk and deliver gifting orders for brands.

DISTRIBUTION DODO WHEELS INC./Warehouse Customer Service

JANUARY 2022 - APRIL 2022, MONTREAL

DODO WHEELS INC. is a wholesale company that sells car tires and rims.

My job is to take orders from car shops and garages via phone calls, forward the orders to the respective departments for delivery, and maintain an accurate record of the orders.

EDUCATION

CONCORDIA UNIVERSITY / Fine Art,

2016-2018 MONTREAL

COURSERA/ Google Cybersecurity Certification,

OCTOBER 2024 - JANUARY 2025 MONTREAL

COURSERA/ Google Prompting Essential, FEBRUARY 2025 MONTREAL

CompTIA/ Security+ Certified, APRIL 2025 MONTREAL

CURRENT GOAL

To obtain one to two of the following certificates by the end of 2025
CCNA/CySa+/Cloud based certificates

SKILLS

Critical-thinking

Knowledge of frameworks and industry standards(NIST CSF, CIA Triad, ISO27001)

Problem-solving

Basic web dev knowledge(HTML, CSS, JavaScript, Git)

Generative AI prompting

Adaptability

SIEM(SPLUNK)

Networking(Wireshark)

Python, SQL, Linux command line

IPS/IDS

Collaboration

Knowledge of network protocols (TCP/IP, DNS, HTTP, SSL/TLS, etc.)

Windows/MacOS/Linux

Vulnerability scanner(Nessus)

Malware analysis(VirusTotal)

Google-fu

LANGUAGES

English/French/Mandarin