50 Direct Mail Tips DMA 85th Annual Conference



Scott Swedenburg October 22, 2002



50 Tips

- 1. Plan
- 2. Lists are the most important component of your mailing.
- 3. Know your best customers and find more like them.
- 4. Segment your clients or donors.



50 Tips

- 5. Use a list broker
- 6. List hygiene
- 7. Dates matter
- 8. What's your offer?
- 9. Match offer to list



50 Tips

- 10. Exclusivity
- 11. Excitement
- 12. Simple
- 13. Guarantee
- **14. FREE**



50 Tips

- 15. Envelope teaser
- 16. Use front and back
- 17. Lumpy
- 18. Colors
- 19. Size



Top 50

- 20. Design for results
- 21. One to one letters
- 22. Dear Friend
- 23. Serif type
- 24. How long?



Top 50

- 25. Tell a story
- 26. Focus on the prospect not the product
- 27. P.S.
- 28. Use pictures
- 29. Ask for the order



Top 50

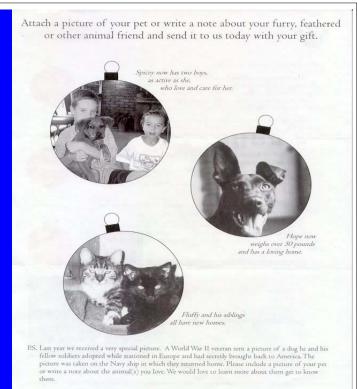
- 30. Ask again
- 31. Don't let your page end
- 32. You is good
- 33. Try messy
- 34. Be specific



Top 50

- 35. Testimonials
- 36. Vary paragraph lengths
- 37. Personalize
- 38. Lift Note
- 40. Involve the reader







50 Tips

- 41. Have a deadline
- 42. Mail a follow-up
- 43. Test stamps, meter and indicia
- 44. Take advantage of other media
- 45. Design for results and savings



50 Tips

- 46. Track results
- 47. Give options 1-800, website, fax
- 48. Reply vs. BRE
- 49. "Thank you" with a chance to buy again
- 50. Ask for email address



50 Tips

51. Find a partner



Thank You!

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