

### CÂU 1:

A: Where will they go on the next vacation?

B: .....

*Chọn một đáp án đúng*

- A. Visit the Empire State Building.
- B. She will call the front desk.
- C. In about ten minutes.
- D. Probably Los Angeles.

### CÂU 2:

We need ..... I want to wear this beautiful dress tonight. .

*Chọn một đáp án đúng*

- A. extra towels
- B. an iron
- C. skirt hangers
- D. a hair dryer

### CÂU 3:

You will not be able to book a table at the restaurant if ..... (you/not/call) before you come.

*Chọn một đáp án đúng*

- A. you not called
- B. you will not call
- C. you do not call
- D. you do not called

### CÂU 4:

A: Please tell her Tim Karl called. I'll meet her at the hotel at 3p.m.

B: .....

*Chọn một đáp án đúng*

- A. Is that all?
- B. Here you go.
- C. You're welcome
- D. Yes, thanks.

### CÂU 5:

Mike Krause plans to use his room for business meetings with important customers. He needs .....

*Chọn một đáp án đúng*

- A. a smoking room

- B. a suite
- C. a roll-away bed
- D. a single room

### CÂU 6:

You should ..... a reservation soon--it's a very popular hotel.

A. Chọn một đáp án đúng

- B. come
- C. take
- D. make
- E. stay

### CÂU 7:

Jody Miller called. She needs to talk to you immediately. Here is her phone number. Please .....

Chọn một đáp án đúng

- A. meet her
- B. wait for her to call you
- C. call her back
- D. come to see you

### CÂU 8:

Which phrase means "help"?

Chọn một đáp án đúng

- A. give you a hand
- B. put this on
- C. checking out of
- D. satisfactory

### CÂU 9:

Mr. Mann doesn't smoke, so .....(he /ask for) a smoking room.

Chọn một đáp án đúng

- A. he will ask for
- B. he won't ask for
- C. he will be ask for
- D. he won't be ask for

### CÂU 10:

He/call/tomorrow.

Chọn một đáp án đúng

- A. He will tomorrow calls.

- B. He will call tomorrow.
- C. He will calls tomorrow.
- D. Call he will tomorrow.

### CÂU 11:

Which service does the customer need?  
"I check my email and work on my laptop in the evening."

*Chọn một đáp án đúng*

- A. Pet care
- B. Internet service
- C. Laundry service
- D. Housekeeping service

### CÂU 12:

Who will we call if we ..... (need) laundry service?

*A. Chọn một đáp án đúng*

- B. needed
- C. needs
- D. are need
- E. need

### CÂU 13:

A: Who will Anna call when she arrives?  
B: .....

*Chọn một đáp án đúng*

- A. She will call the front desk.
- B. Probably Los Angeles.
- C. Visit the Empire State Building.
- D. In about ten minutes.

### CÂU 14:

We need ..... My hair is so wet.

*Chọn một đáp án đúng*

- A. laundry
- B. an iron
- C. a hair dryer
- D. skirt hangers

### CÂU 15:

Which word is different from others?

*Chọn một đáp án đúng*

- A. airport shuttle
- B. single room
- C. wake-up service
- D. internet service