**CÂU 1:**

A: Where will they go on the next vacation?

B: ………………………

*Chọn một đáp án đúng*

1. Visit the Empire State Building.
2. She will call the front desk.
3. In about ten minutes.
4. Probably Los Angeles.

**CÂU 2:**

We need ………….. I want to wear this beautiful dress tonight. .

*Chọn một đáp án đúng*

1. extra towels
2. an iron
3. skirt hangers
4. a hair dryer

**CÂU 3:**

You will not be able to book a table at the restaurant if …………….. (you/not/call) before you come.

*Chọn một đáp án đúng*

1. you not called
2. you will not call
3. you do not call
4. you do not called

**CÂU 4:**

A: Please tell her Tim Karl called. I’ll meet her at the hotel at 3p.m.

B: ………………………

*Chọn một đáp án đúng*

1. Is that all?
2. Here you go.
3. You're welcome
4. Yes, thanks.

**CÂU 5:**

Mike Krause plans to use his room for business meetings with important customers. He needs …………….

*Chọn một đáp án đúng*

1. a smoking room
2. a suite
3. a roll-away bed
4. a single room

**CÂU 6:**

You should …………. a reservation soon--it's a very popular hotel.

1. *Chọn một đáp án đúng*
2. come
3. take
4. make
5. stay

**CÂU 7:**

Jody Miller called. She needs to talk to you immediately. Here is her phone number. Please ………………..

*Chọn một đáp án đúng*

1. meet her
2. wait for her to call you
3. call her back
4. come to see you

**CÂU 8:**

Which phrase means “help”?

*Chọn một đáp án đúng*

1. give you a hand
2. put this on
3. checking out of
4. satisfactory

**CÂU 9:**

Mr. Mann doesn’t smoke, so …………..(he /ask for) a smoking room.

*Chọn một đáp án đúng*

1. he will ask for
2. he won’t ask for
3. he will be ask for
4. he won’t be ask for

**CÂU 10:**

He/call/tomorrow.

*Chọn một đáp án đúng*

1. He will tomorrow calls.
2. He will call tomorrow.
3. He will calls tomorrow.
4. Call he will tomorrow.

**CÂU 11:**

Which service does the customer need?

“I check my email and work on my laptop in the evening.”

*Chọn một đáp án đúng*

1. Pet care
2. Internet service
3. Laundry service
4. Housekeeping service

**CÂU 12:**

Who will we call if we ……………. (need) laundry service?

1. *Chọn một đáp án đúng*
2. needed
3. needs
4. are need
5. need

**CÂU 13:**

A: Who will Anna call when she arrives?

B: ………………………

*Chọn một đáp án đúng*

1. She will call the front desk.
2. Probably Los Angeles.
3. Visit the Empire State Building.
4. In about ten minutes.

**CÂU 14:**

We need ………….. My hair is so wet.

*Chọn một đáp án đúng*

1. laundry
2. an iron
3. a hair dryer
4. skirt hangers

**CÂU 15:**

Which word is different from others?

*Chọn một đáp án đúng*

1. airport shuttle
2. single room
3. wake-up service
4. internet service