

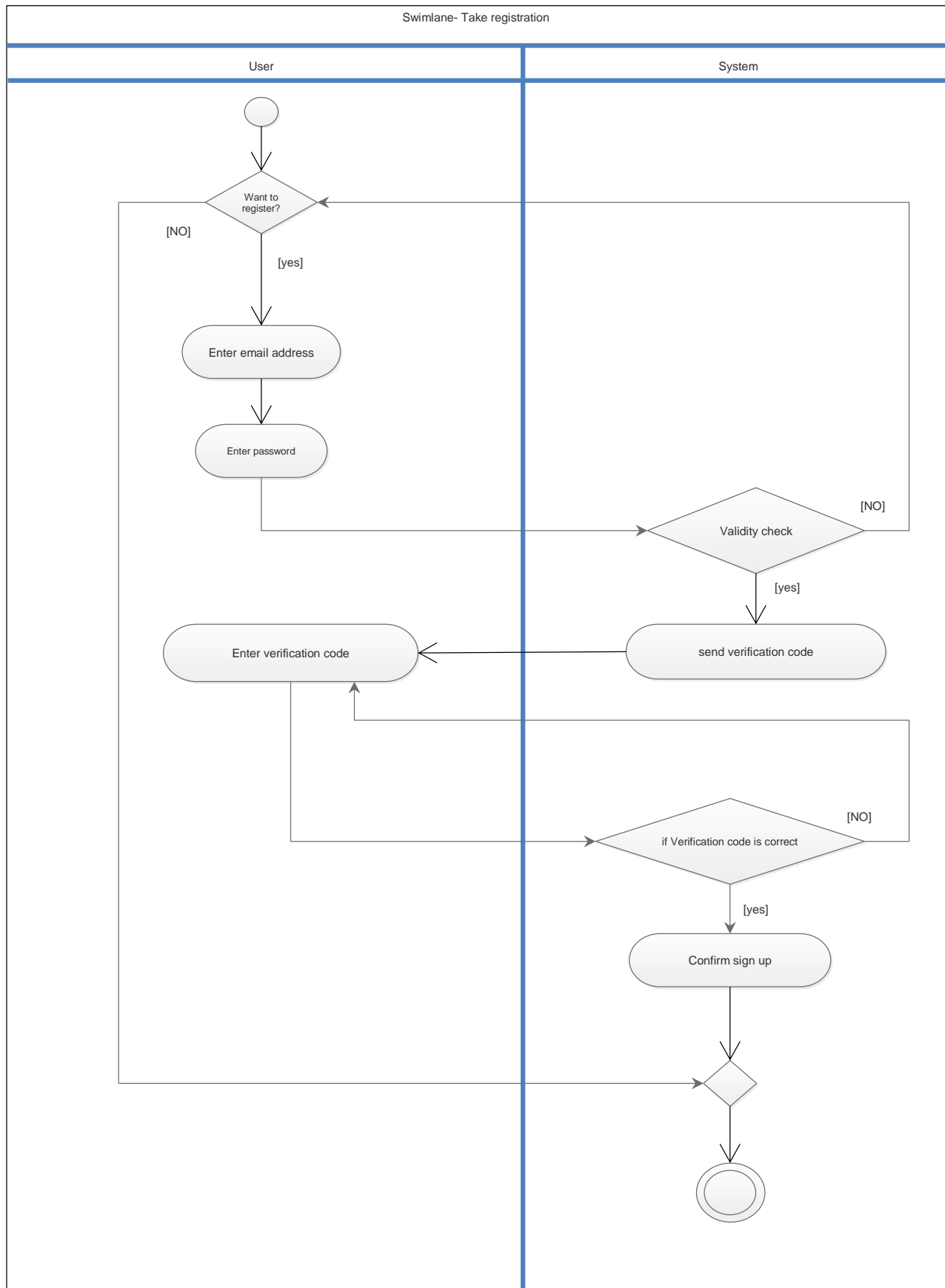
CRC Card- (Group no: 05)

Class name: User	
Subclass: City-corporation	
Superclass: System	
Responsibilities	Collaboration
Doing registration	System
Giving complaint	City corporation
Selecting and requesting product	
Manage payment	
Writing reviews	System

Class name: System	
Subclass: City-corporation, User	
Superclass:	
Responsibilities	Collaboration
Collect user information	User
Collect user complaint	
Forwarding user complaint	City-corporation
Confirm product booking	
Manage and collect payment	Booking

Class name: City-corporation	
Subclass:	
Superclass: System	
Responsibilities	Collaboration
Receiving complaints	system
Sending work done notification	system

Activity Diagram



Swimlane - Make Complaint

