

AMERICAN INTERNATIONAL UNIVERSITY BANGLADESH

PROJECT: HELPING HAND MANAGEMENT SYSTEM

COURSE NAME: ADVANCE DATABASE MANAGEMENT SYSTEM

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Introduction

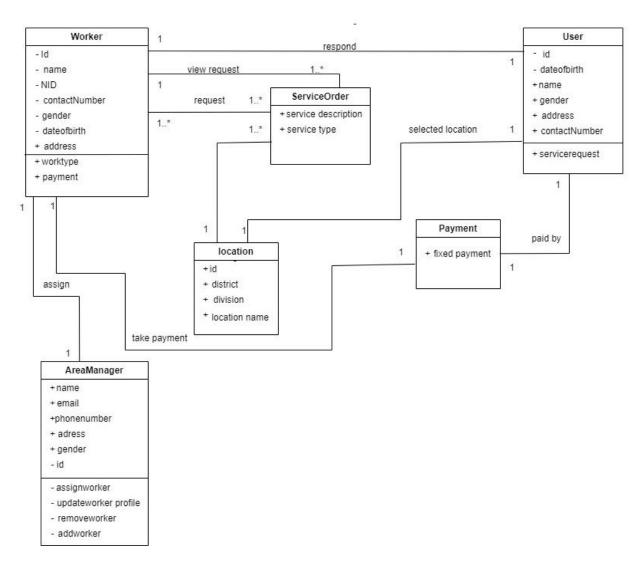
In today's dynamic and interconnected world, the demand for effective management systems to streamline assistance and support is more crucial than ever. Life can get pretty busy, and keeping track of everything at home can sometimes feel overwhelming. That's where our system comes in to lend a hand. It ensures that help reaches those who need it most, when they need it. With intuitive features and user-friendly interfaces, managing household tasks becomes a breeze, allowing you to spend more time enjoying moments together and less time worrying about the little details. By having such a system in place, we can optimize resource allocation, minimize waste, and maximize the impact of our assistance efforts, ultimately making a positive difference in the lives of individuals and communities in need.

Project Proposal

A Helping Hand Management System makes our daily lives easier by giving us quick access to essential services like healthcare and social support. It saves time and effort by organizing assistance efficiently. During tough times, it ensures help arrives fast, giving us peace of mind. Plus, it provides personalized support that targets our specific needs. By connecting us with local resources and support networks, it helps us feel more connected and supported in our daily routines. Our management system offers most of the features that needs a good management system. We aim to refine the system to meet the specific needs of our target users, empowering them to manage their daily responsibilities more effectively and fostering a harmonious and supportive household environment.

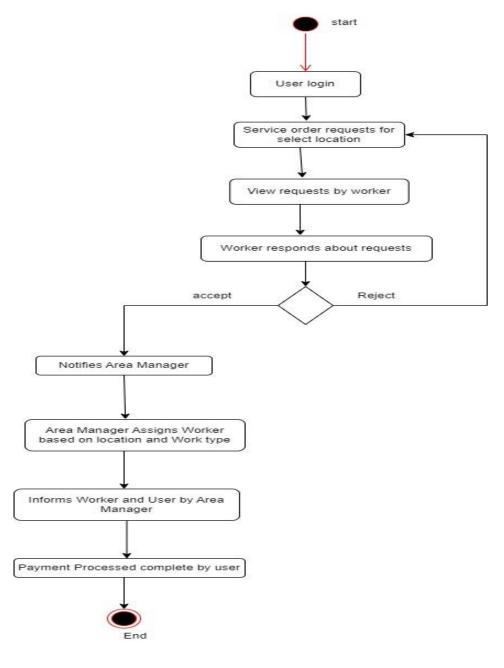
Class Diagram

An User can request for a service order. For creation a service order request the user need to create a user id first, by giving their User Name, Email, Date of Birth, Gender, Contact Number, Address. The user can send the service order request for their services. Under the service order that includes details about the requested service. A worker after seeing this he can confirm the service order. After confirmation an area manager can assigns workers to service orders based on location.. An area manager also can add worker, remove worker. If the user request for many service order the area manager assign workers same process but for different services. After completing services the user payment upon budget that fixed for different services. The payment will accept by worker.



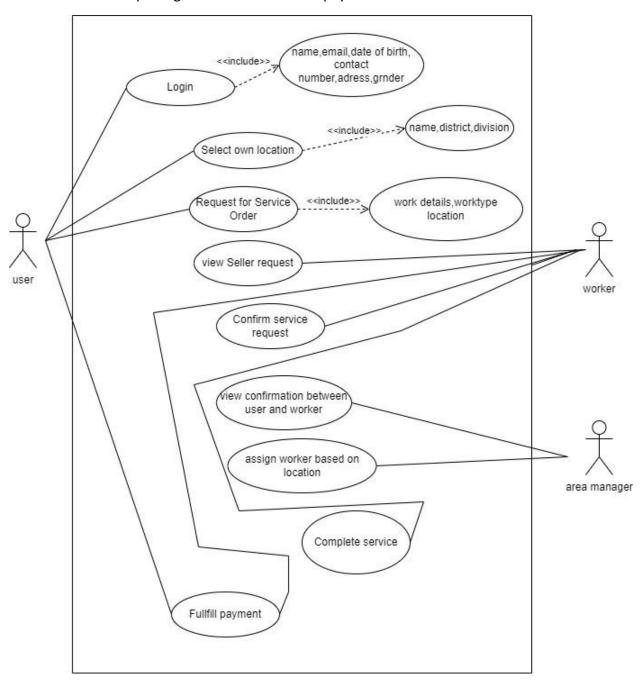
Activity Diagram

The user can submit a request for service order through the online system. This request includes details like service type, location, and others. The system automatically appear this notification to all available workers profile in the user's area. A worker with this qualification interested in the service order he can respond and showing their availability. Otherwise they can cancel reject the request. This process notifies by the Area Manager about the service request and worker response. Based on worker work type and location the Area Manager assigns a worker to the service request. Then area manger informs both the assigned worker and the user about the confirmation. The payment processing will happend between the user and the worker.



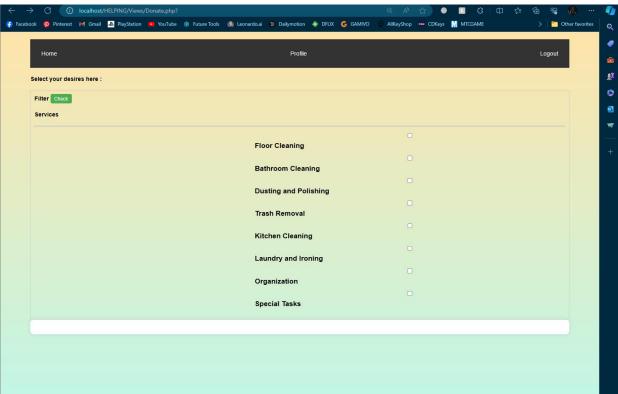
Use Case Diagram

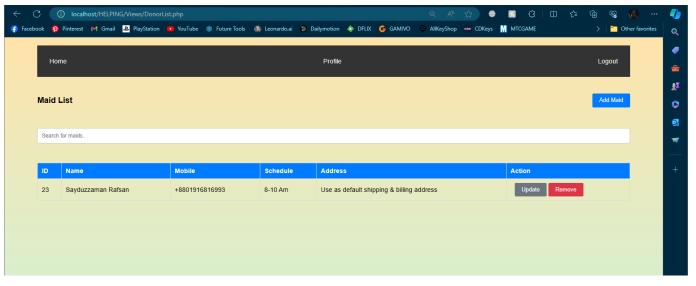
The user can send request for service order for many services(house keeper, transfer goods others). The user includes their all service details in this request. And the requests will appear separate worker based on their work type by the system process. Then the workers of this location with the order type qualification will responds. The worker can accept the request. After notifies this the area manager of this location assign the workers by their work type and location. After completing the services user will payment the workers.

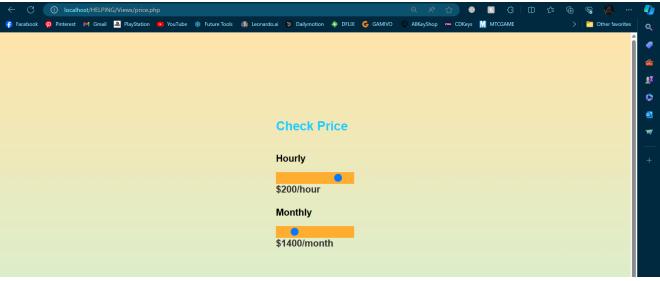


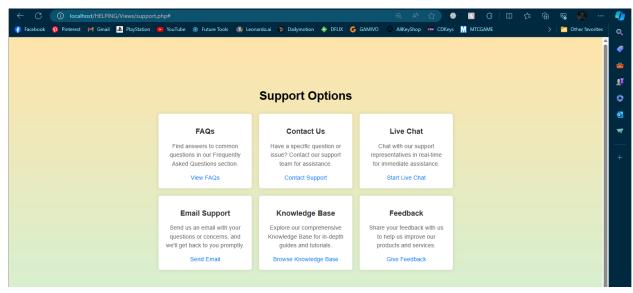
User Interface







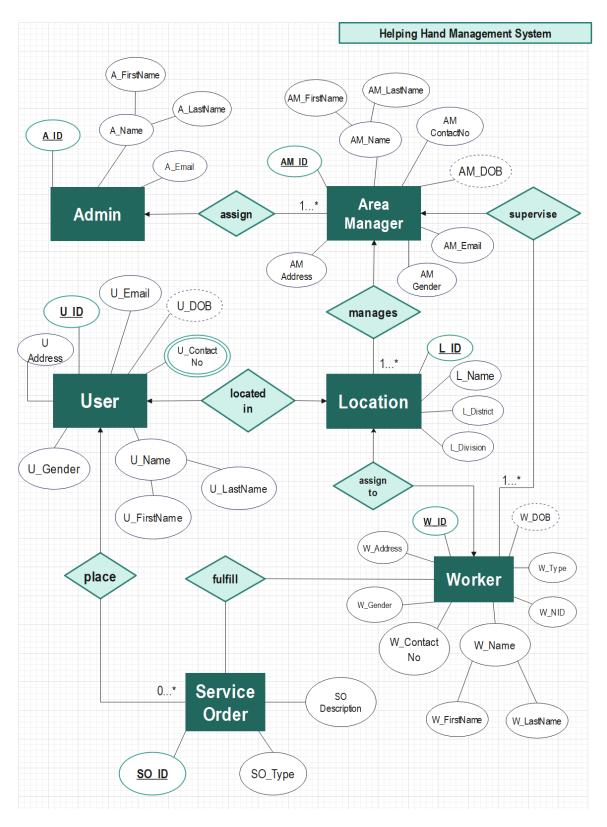




Scenario Description

In a Helping Hand Management System, An Admin can assign at least one Area Manager. The Area Manager information composed of Name, Email, Contact Number, Date of Birth, Address, Gender and identified by Area Manager ID which is assign by exactly one Admin. The database also stores the Admin Name, Email and Identify by Admin ID. The Area Manager manages at least one Location. The Location address is composed of Location Name, District, Division and identified by Location ID which is manages by exactly one Area Manager. Exactly one Worker assign to exactly one Location. The Worker information composed of Name, Gender, Contact Number, NID, Date of Birth, Worker type, Address and identify by Worker ID. Exactly one User Located in exactly one Location. The database stores the User information which is composed of User Name, Email, Date of Birth, Gender, Contact Number, Address and identify user by its User ID. Database can store multiple Contact Number of the User. The User can place many Service Order but many Service Order may place by exactly one User. Also, Many Service Order fulfil by many Workers. The information of Service Order (Service Type, Service Description) will be stored in the database. And Service order is identified by Service Order ID. The Area Manager supervise at least one Worker but the Worker is supervised by exactly one Area Manager in the database system. The database also records individuals' Names by storing the First Name in one field and the Last Name in another.

ER Diagram



Normalization:

Assign:

UNF: <u>A ID</u>, A_FirstName, A_LastName, A_Email, <u>AM ID</u>, AM_FirstName, AM_LastName, AM Address, AM ContactNo, AM Email, AM Gender, AM DOB

1NF: 1st: <u>A ID</u>, <u>AM ID</u>, A_FirstName, A_LastName, A_Email, AM_FirstName, AM_LastName, AM Address, AM ContactNo, AM Email, AM Gender, AM DOB

2NF: 1st: A ID, A FirstName, A LastName, A Email

2nd: **AM ID**, AM_FirstName, AMLast_Name, AM_Address, AM_ContactNo, AM_Email, AM_Gender, AM_DOB, **A_ID**

3NF: 1st: A ID, A FirstName, A LastName, A Email

2nd: **AM ID**, AM_FirstName, AM_LastName, AM_Address, AM_ContactNo, AM_Email, AM_Gender, AM_DOB, **A_ID**

Manages:

UNF: <u>AM ID</u>, AM_FirstName, AM_LastName, AM_Address, AM_ContactNo, AM_Email, AM_Gender, AM_DOB, <u>L ID</u>, L_Name, L_District, L_Division

1NF: 1st: <u>AM_ID</u>, <u>L_ID</u>, AM_FirstName, AM_LastName, AM_Address, AM_ContactNo, AM_Email, AM_Gender, AM_DOB, L_Name, L_District, L_Division

2NF: 1st: <u>AM_ID</u>, AM_FirstName, AM_LastName, AM_Address, AM_ContactNo, AM_Email, AM_Gender, AM_DOB

2nd: <u>L ID</u>, L_Name, L_District, L_Division, AM_ID

3NF: 1st: <u>AM_ID</u>, AM_FirstName, AM_LastName, AM_Address, AM_ContactNo, AM_Email, AM_Gender, AM_DOB

2nd: L_ID, L_Name, L_District, AM_ID

3rd: <u>L District</u>, L_Division

Supervise

```
UNF: AM ID, AM_FirstName, AM_LastName, AM_Address, AM_ContactNo, AM_Email, AM_Gender, AM_DOB, W ID, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, W_NID, W_Gender, W_DOB
```

```
1NF: 1<sup>st</sup>: <u>AM ID</u>, <u>W ID</u>, AM_FirstName, AM_LastName, AM_Address, AM_ContactNo, AM_Email, AM_Gender, AM_DOB, W_FirstName, W_LastName, W_ContactNo, W_Type, W Address, W NID, W Gender, W DOB
```

2NF: 1st: <u>AM_ID</u>, AM_FirstName, AM_LastName, AM_Address, AM_ContactNo, AM_Email, AM_Gender, AM_DOB

2nd: <u>W ID</u>, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, W_NID, W_Gender, W_DOB, **AM_ID**

3NF:1st: AM ID, AM_FirstName, AM_LastName, AM_Address, AM_ContactNo, AM_Email, AM Gender, AM DOB

2nd: <u>W_ID</u>, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, **W_NID**, **AM_ID**

3rd: W NID, W Gender, W DOB

Assign to:

```
UNF: <u>W ID</u>, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, W_NID, W_Gender, W_DOB, <u>L ID</u>, L_Name, L_District, L_Division
```

1NF: 1st: <u>W_ID</u>, <u>L_ID</u>, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, W_NID, W_Gender, W_DOB, L_Name, L_District, L_Division

2NF: 1st: <u>W ID</u>, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, W_NID, W Gender, W DOB, L ID

2nd: L ID, L Name, L District, L Division

3NF: 1st: W ID, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, W_NID, L_ID

2nd: W_NID, W_Gender, W_DOB

3rd: L ID, L Name, L District

4th: L District, L Division

```
Located in:
```

```
UNF: U ID, U FirstName, U LastName, U Gender, U Email, U ContactNo, U DOB, U Address,
L ID, L Name, L District, L Division
1NF: 1st: U_ID, U_ContactNo, L_ID, U_FirstName, U_LastName, U_Gender, U_Email, U_DOB,
U_Address, L_Name, L_District, L_Division
2NF: 1st: U ID, U ContactNo, U FirstName, U LastName, U Gender, U Email, U DOB,
U Address
    2<sup>nd</sup>: L ID, L Name, L District, L Division
    3<sup>rd</sup>: U ID, L ID
3NF: 1st: U_ID, U_ContactNo, U_FirstName, U_LastName, U_Gender, U_Email, U_DOB,
U Address
     2<sup>nd</sup>: L ID, L Name, L District
     3rd: L District, L Division
     4<sup>th</sup>: U_ID, L_ID
Place:
UNF: U ID, U FirstName, U LastName, U Gender, U Email, U ContactNo, U DOB, U Address,
SO ID, SO Type, SO Description
1NF: 1st: U ID, U ContactNo, SO ID, U FirstName, U LastName, U Gender, U Email, U DOB,
U Address, SO Type, SO Description
2NF: 1st: U ID, U ContactNo, U FirstName, U LastName, U Gender, U Email, U DOB,
U Address
    2<sup>nd</sup>: <u>SO ID</u>, SO_Type, SO_Description
    3rd: U ID, SO ID
3NF: 1st: U ID, U ContactNo, U FirstName, U LastName, U Gender, U Email, U DOB,
U Address
    2<sup>nd</sup>: SO ID, SO Type, SO Description
    3<sup>rd</sup>: U ID, SO ID
```

```
Fulfill:
```

UNF: <u>SO_ID</u>, SO_Type, SO_Description, <u>W_ID</u>, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, W_NID, W_Gender, W_DOB

1NF: 1st: <u>W ID</u>, <u>SO ID</u>, SO_Type, SO_Description, W_FirstName, W_LastName, W_ContactNo, W Type, W Address, W NID, W Gender, W DOB,

2NF: 1st: SO_ID, SO Type, SO Description,

2nd: <u>W ID</u>, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, W_NID, W_Gender, W_DOB

3rd: SO ID, W ID

3NF: 1st: SO ID, SO_Type, SO_Description,

2nd: W ID, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, W_NID

3rd: W NID, W Gender, W DOB

4th: SO ID, W ID

Final Table

Admin: <u>A ID</u>, A_FirstName, A_LastName, A_Email

Area_Manager: <u>AM_ID</u>, AM_FirstName, AM_LastName, AM_Address, AM_ContactNo, AM_Email, AM_Gender, AM_DOB, **A_ID**

Service_Location: L_ID, L Name, L_District, AM_ID

District_info: L_District, L_Division

Workers_Info: W ID, W_FirstName, W_LastName, W_ContactNo, W_Type, W_Address, W_NID, L_ID

Workers_Identity: W_NID, W Gender, W DOB

Users_Info: <u>U ID</u>, <u>U ContactNo</u>, U_FirstName, U_LastName, U_Gender, U_Email, U_DOB, U_Address

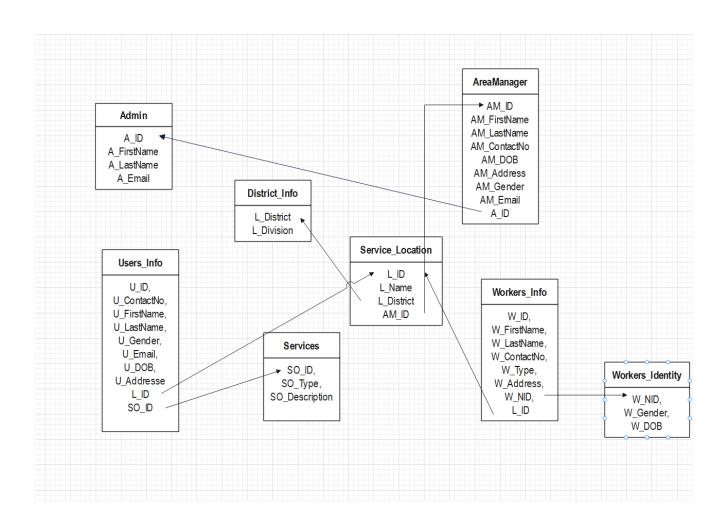
Users_Location: U ID, L ID

Services: SO ID, SO Type, SO Description

User_Service_Info: U ID, SO ID

Worker_Service_Info: SO ID, W ID

Schema Diagram



Create User

create user hhms identified by password;

grant connect, resource, create view, unlimited tablespace to hhms;

GRANT CREATE SYNONYM TO hhms;

ALTER USER hhms DEFAULT TABLESPACE USERS;

ALTER USER hhms TEMPORARY TABLESPACE TEMP;

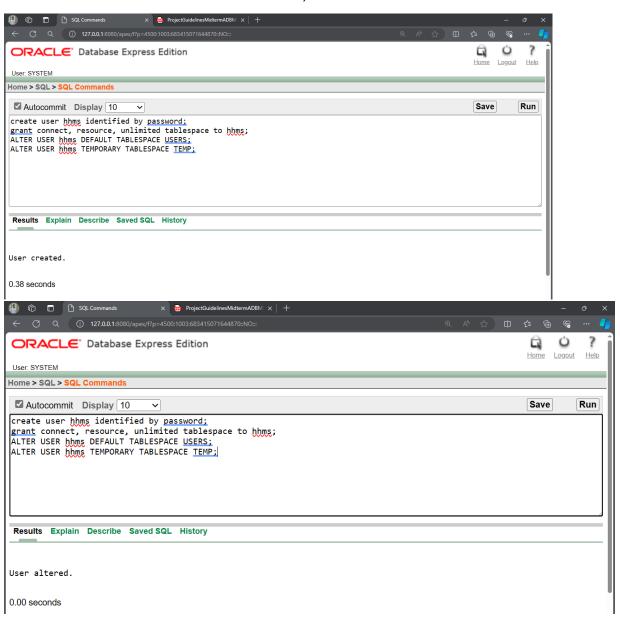


Table Creation:

Admin:

CREATE TABLE admin (

A_ID NUMBER PRIMARY KEY,

A_FirstName VARCHAR2(50),

A_LastName VARCHAR2(50),

A_Email VARCHAR2(100));

CREATE INDEX idx_A_Email ON admin(A_Email);

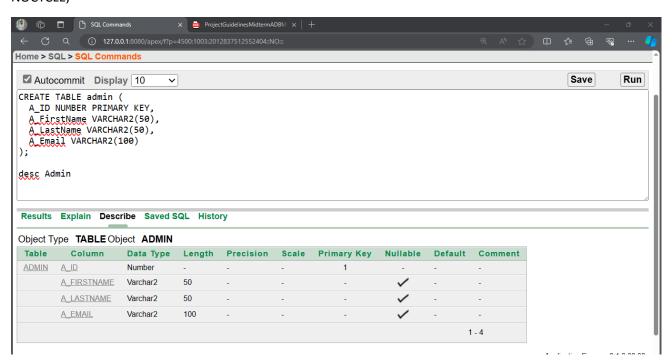
CREATE SEQUENCE admin_seq

START WITH 24101

INCREMENT BY 1

NOCACHE

NOCYCLE;



Area Manager:

CREATE TABLE Area_Manager(AM_ID NUMBER PRIMARY KEY, AM_FirstName VARCHAR2(50), AM_LastName VARCHAR2(50), AM_Address VARCHAR2(100), AM_ContactNo VARCHAR2(20), AM_Email VARCHAR2(100), AM_Gender VARCHAR2(10), AM_DOB DATE, A_ID NUMBER,

CONSTRAINT fk admin id FOREIGN KEY (A ID) REFERENCES admin(A ID));

CREATE INDEX idx_AM_Email ON Area_Manager(AM_Email);

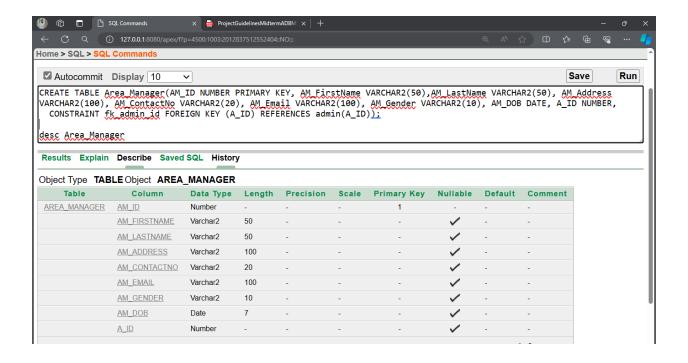
CREATE SEQUENCE areaManager_seq

START WITH 242001

INCREMENT BY 1

NOCACHE

NOCYCLE;



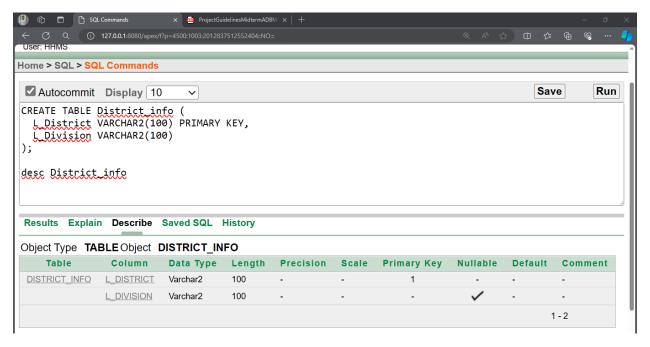
District Info:

CREATE TABLE District_info (

L_District VARCHAR2(100) PRIMARY KEY,

L_Division VARCHAR2(100));

desc District_info



Service Location:

```
CREATE TABLE Service_Location (

L_ID INT PRIMARY KEY,

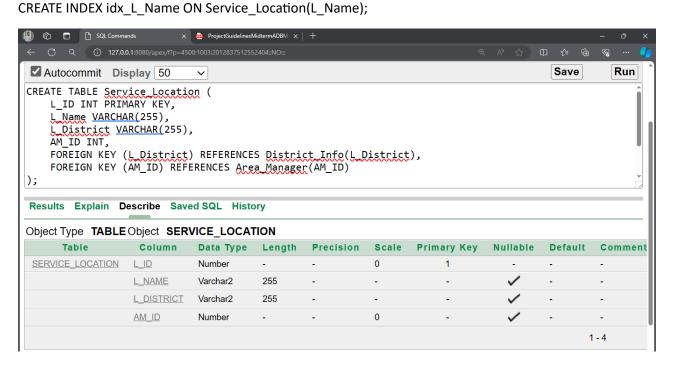
L_Name VARCHAR(255),

L_District VARCHAR(255),

AM_ID INT,

FOREIGN KEY (L_District) REFERENCES District_Info(L_District),

FOREIGN KEY (AM_ID) REFERENCES Area_Manager(AM_ID));
```



Workers Identity

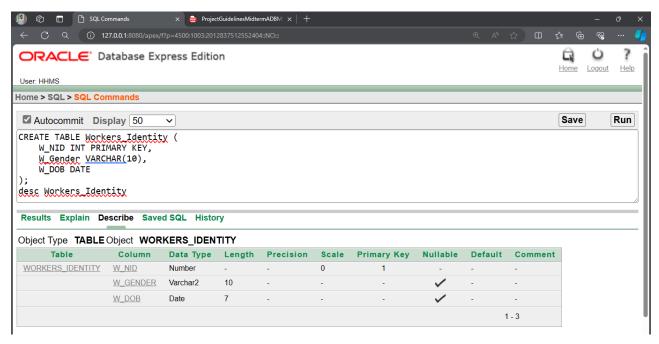
CREATE TABLE Workers_Identity (

W_NID INT PRIMARY KEY,

W_Gender VARCHAR(10),

W_DOB DATE);

desc Workers_Identity



Workers Info:

```
CREATE TABLE Workers_Info (

W_ID INT PRIMARY KEY,

W_FirstName VARCHAR(255),

W_LastName VARCHAR(255),

W_ContactNo VARCHAR(20),

W_Type VARCHAR(50),

W_Address VARCHAR(255),

W_NID INT,

L_ID INT,

FOREIGN KEY (W_NID) REFERENCES Workers_Identity(W_NID),

FOREIGN KEY (L_ID) REFERENCES Service_Location(L_ID) );

desc workers_Info
```

SQL Commands × ProjectGuidelinesMidtermADBM × + Autocommit Display 50 Save Run CREATE TABLE Workers_Info (
W ID INT PRIMARY KEY, W_FirstName VARCHAR(255), W_LastName VARCHAR(255), W_ContactNo_VARCHAR(20),
W_Type_VARCHAR(50),
W_Address_VARCHAR(255),
W_NID_INT,
L_ID_INT, FOREIGN KEY (W_NID) REFERENCES Workers Identity(W_NID), FOREIGN KEY (L_ID) REFERENCES Service Location(L_ID) Results Explain Describe Saved SQL History Object Type TABLE Object WORKERS_INFO Column Data Type Length Precision Scale Primary Key Nullable Default Comment WORKERS_INFO W_ID Number W_FIRSTNAME Varchar2 255 W_LASTNAME Varchar2 255 W_CONTACTNO Varchar2 20 W_TYPE Varchar2 50 W_ADDRESS Varchar2 255 W_NID Number L ID Number

Users Info

```
CREATE TABLE Users_Info (
U_ID INT,

U_ContactNo VARCHAR(20),

U_FirstName VARCHAR(255),

U_LastName VARCHAR(255),

U_Gender VARCHAR(10),

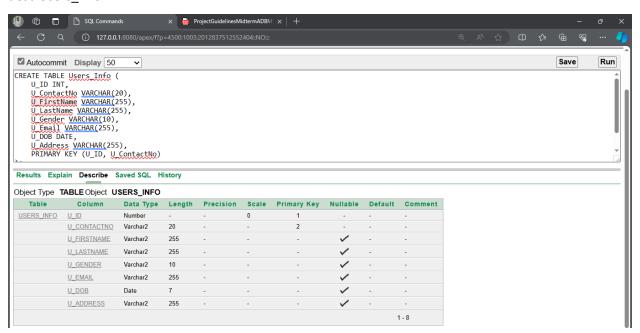
U_Email VARCHAR(255),

U_DOB DATE,

U_Address VARCHAR(255),
```

PRIMARY KEY (U_ID, U_ContactNo));

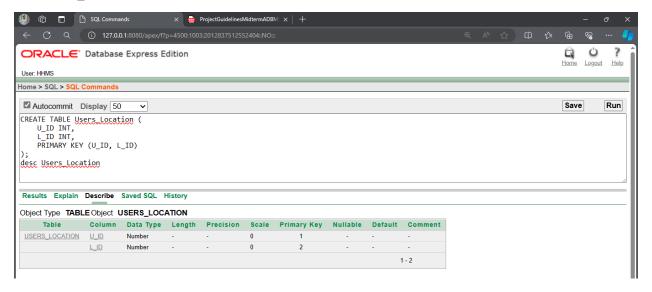
desc Users_info



Users Location:

```
CREATE TABLE Users_Location (
    U_ID INT,
    L_ID INT,
    PRIMARY KEY (U_ID, L_ID)
);
```

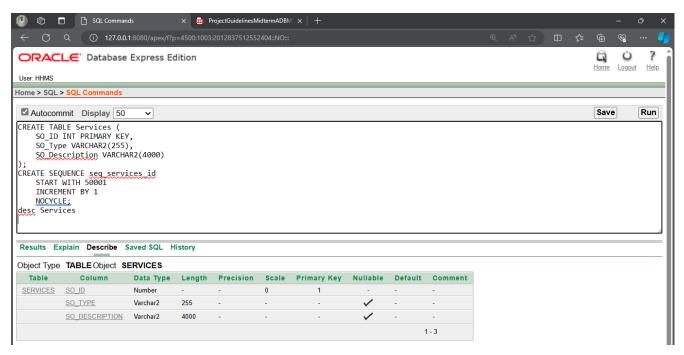
desc Users_Location



Services

```
CREATE TABLE Services (
SO_ID INT PRIMARY KEY,
SO_Type VARCHAR2(255),
SO_Description VARCHAR2(4000)
);
CREATE SEQUENCE seq_services_id
START WITH 50001
INCREMENT BY 1
NOCYCLE;
```

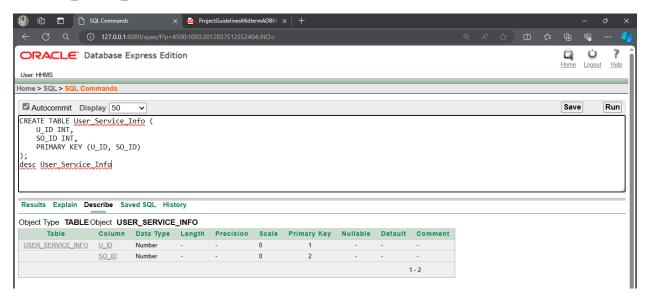
desc Services



User Service info

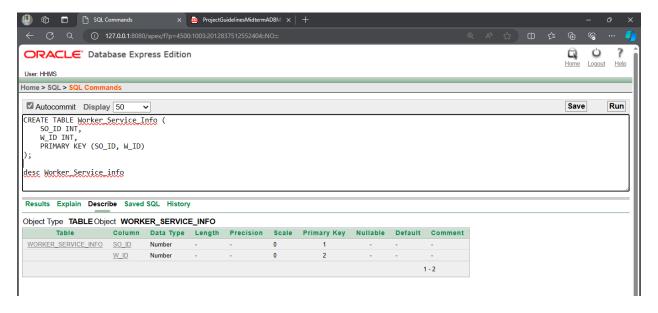
CREATE TABLE User_Service_Info (U_ID INT, SO_ID INT, PRIMARY KEY (U_ID, SO_ID));

desc User_Service_Info



Worker Service Info

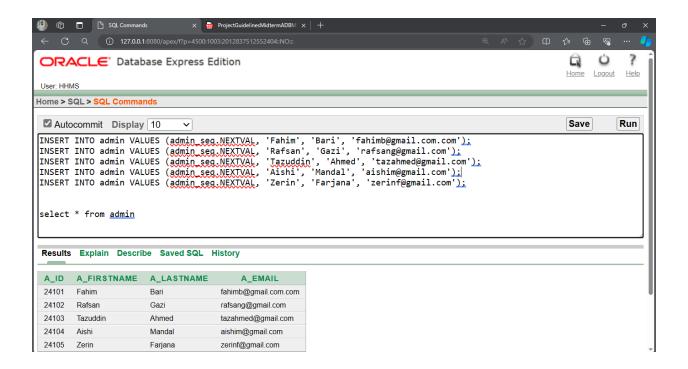
CREATE TABLE Worker_Service_Info (SO_ID INT, W_ID INT, PRIMARY KEY (SO_ID, W_ID))



Data Insertion

Admin:

INSERT INTO admin VALUES (admin_seq.NEXTVAL, 'Fahim', 'Bari', 'fahimb@gmail.com.com');
INSERT INTO admin VALUES (admin_seq.NEXTVAL, 'Rafsan', 'Gazi', 'rafsang@gmail.com');
INSERT INTO admin VALUES (admin_seq.NEXTVAL, 'Tazuddin', 'Ahmed', 'tazahmed@gmail.com');
INSERT INTO admin VALUES (admin_seq.NEXTVAL, 'Aishi', 'Mandal', 'aishim@gmail.com');
INSERT INTO admin VALUES (admin_seq.NEXTVAL, 'Zerin', 'Farjana', 'zerinf@gmail.com');



Area Manager

INSERT INTO Area_Manager (AM_ID, AM_FirstName, AM_LastName, AM_Gender, AM_DOB, AM_Email, AM_ContactNo, AM_Address, A_ID) VALUES (areaManager_seq.NEXTVAL, 'Karim', 'Khan', 'Male', TO_DATE('14-Feb-96', 'DD-Mon-YY'), 'karimkhan@gmail.com', '1721050698', 'H41, Kotwali, Chattogram', 24101);

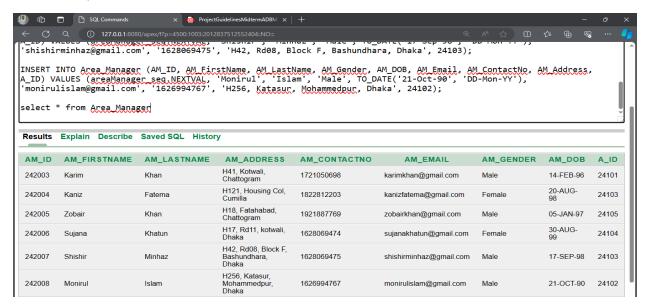
INSERT INTO Area_Manager (AM_ID, AM_FirstName, AM_LastName, AM_Gender, AM_DOB, AM_Email, AM_ContactNo, AM_Address, A_ID) VALUES (areaManager_seq.NEXTVAL, 'Kaniz', 'Fatema', 'Female', TO_DATE('20-Aug-98', 'DD-Mon-YY'), 'kanizfatema@gmail.com', '1822812203', 'H121, Housing Col, Cumilla', 24103);

INSERT INTO Area_Manager (AM_ID, AM_FirstName, AM_LastName, AM_Gender, AM_DOB, AM_Email, AM_ContactNo, AM_Address, A_ID) VALUES (areaManager_seq.NEXTVAL, 'Zobair', 'Khan', 'Male', TO_DATE('05-Jan-97', 'DD-Mon-YY'), 'zobairkhan@gmail.com', '1921887769', 'H18, Fatahabad, Chattogram', 24105);

INSERT INTO Area_Manager (AM_ID, AM_FirstName, AM_LastName, AM_Gender, AM_DOB, AM_Email, AM_ContactNo, AM_Address, A_ID) VALUES (areaManager_seq.NEXTVAL, 'Sujana', 'Khatun', 'Female', TO_DATE('30-Aug-99', 'DD-Mon-YY'), 'sujanakhatun@gmail.com', '1628069474', 'H17, Rd11, kotwali, Dhaka', 24104);

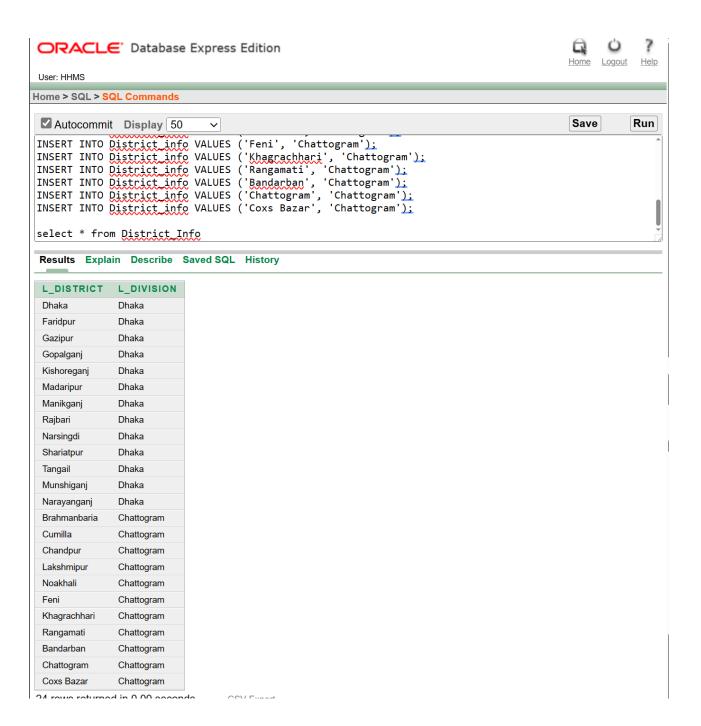
INSERT INTO Area_Manager (AM_ID, AM_FirstName, AM_LastName, AM_Gender, AM_DOB, AM_Email, AM_ContactNo, AM_Address, A_ID) VALUES (areaManager_seq.NEXTVAL, 'Shishir', 'Minhaz', 'Male', TO_DATE('17-Sep-98', 'DD-Mon-YY'), 'shishirminhaz@gmail.com', '1628069475', 'H42, Rd08, Block F, Bashundhara, Dhaka', 24103);

INSERT INTO Area_Manager (AM_ID, AM_FirstName, AM_LastName, AM_Gender, AM_DOB, AM_Email, AM_ContactNo, AM_Address, A_ID) VALUES (areaManager_seq.NEXTVAL, 'Monirul', 'Islam', 'Male', TO_DATE('21-Oct-90', 'DD-Mon-YY'), 'monirulislam@gmail.com', '1626994767', 'H256, Katasur, Mohammedpur, Dhaka', 24102);



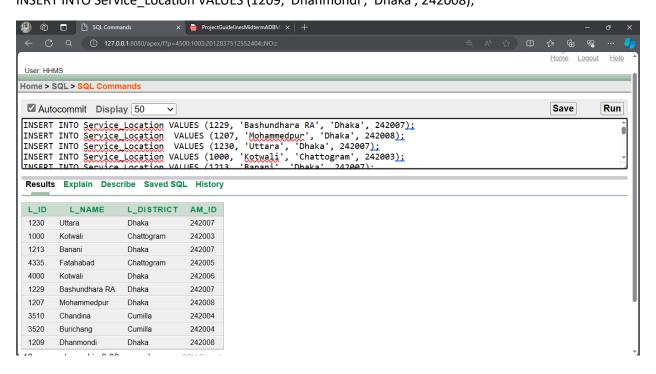
District Info:

```
INSERT INTO District info VALUES ('Dhaka', 'Dhaka');
INSERT INTO District_info VALUES ('Faridpur', 'Dhaka');
INSERT INTO District_info VALUES ('Gazipur', 'Dhaka');
INSERT INTO District_info VALUES ('Gopalganj', 'Dhaka');
INSERT INTO District info VALUES ('Kishoreganj', 'Dhaka');
INSERT INTO District info VALUES ('Madaripur', 'Dhaka');
INSERT INTO District info VALUES ('Manikganj', 'Dhaka');
INSERT INTO District info VALUES ('Rajbari', 'Dhaka');
INSERT INTO District info VALUES ('Narsingdi', 'Dhaka');
INSERT INTO District info VALUES ('Shariatpur', 'Dhaka');
INSERT INTO District info VALUES ('Tangail', 'Dhaka');
INSERT INTO District info VALUES ('Munshiganj', 'Dhaka');
INSERT INTO District_info VALUES ('Narayanganj', 'Dhaka');
INSERT INTO District info VALUES ('Brahmanbaria', 'Chattogram');
INSERT INTO District_info VALUES ('Cumilla', 'Chattogram');
INSERT INTO District info VALUES ('Chandpur', 'Chattogram');
INSERT INTO District info VALUES ('Lakshmipur', 'Chattogram');
INSERT INTO District info VALUES ('Noakhali', 'Chattogram');
INSERT INTO District info VALUES ('Feni', 'Chattogram');
INSERT INTO District info VALUES ('Khagrachhari', 'Chattogram');
INSERT INTO District info VALUES ('Rangamati', 'Chattogram');
INSERT INTO District info VALUES ('Bandarban', 'Chattogram');
INSERT INTO District_info VALUES ('Chattogram', 'Chattogram');
INSERT INTO District info VALUES ('Coxs Bazar', 'Chattogram');
```



Service Location:

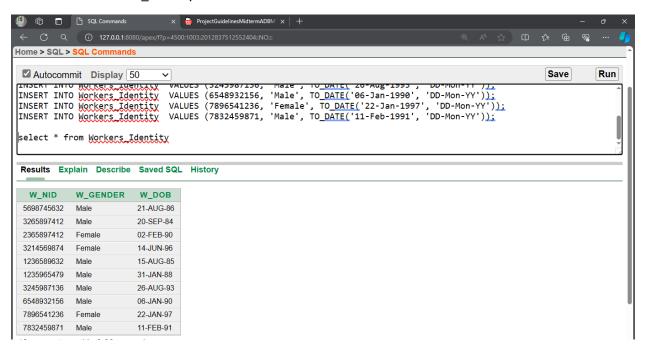
INSERT INTO Service_Location VALUES (1229, 'Bashundhara RA', 'Dhaka', 242007);
INSERT INTO Service_Location VALUES (1207, 'Mohammedpur', 'Dhaka', 242008);
INSERT INTO Service_Location VALUES (1230, 'Uttara', 'Dhaka', 242007);
INSERT INTO Service_Location VALUES (1000, 'Kotwali', 'Chattogram', 242003);
INSERT INTO Service_Location VALUES (1213, 'Banani', 'Dhaka', 242007);
INSERT INTO Service_Location VALUES (4335, 'Fatahabad', 'Chattogram', 242005);
INSERT INTO Service_Location VALUES (4000, 'Kotwali', 'Dhaka', 242006);
INSERT INTO Service_Location VALUES (3510, 'Chandina', 'Cumilla', 242004);
INSERT INTO Service_Location VALUES (3520, 'Burichang', 'Cumilla', 242004);
INSERT INTO Service Location VALUES (1209, 'Dhanmondi', 'Dhaka', 242008);



Workers Identity

INSERT INTO Workers_Identity VALUES (326589745632, 'Male', TO_DATE('21-Aug-1986', 'DD-Mon-YY'));
INSERT INTO Workers_Identity VALUES (3265897412, 'Male', TO_DATE('20-Sep-1984', 'DD-Mon-YY'));
INSERT INTO Workers_Identity VALUES (2365897412, 'Female', TO_DATE('02-Feb-1990', 'DD-Mon-YY'));
INSERT INTO Workers_Identity VALUES (3214569874, 'Female', TO_DATE('14-Jun-1996', 'DD-Mon-YY'));
INSERT INTO Workers_Identity VALUES (1236589632, 'Male', TO_DATE('15-Aug-1985', 'DD-Mon-YY'));
INSERT INTO Workers_Identity VALUES (1235965479, 'Male', TO_DATE('31-Jan-1988', 'DD-Mon-YY'));
INSERT INTO Workers_Identity VALUES (3245987136, 'Male', TO_DATE('26-Aug-1993', 'DD-Mon-YY'));
INSERT INTO Workers_Identity VALUES (6548932156, 'Male', TO_DATE('06-Jan-1990', 'DD-Mon-YY'));
INSERT INTO Workers_Identity VALUES (7896541236, 'Female', TO_DATE('22-Jan-1997', 'DD-Mon-YY'));
INSERT INTO Workers_Identity VALUES (7896541236, 'Female', TO_DATE('11-Feb-1991', 'DD-Mon-YY'));
INSERT INTO Workers_Identity VALUES (7832459871, 'Male', TO_DATE('11-Feb-1991', 'DD-Mon-YY'));

select * from Workers Identity



Workers Info

INSERT INTO Workers_Info VALUES (243001, 'Karim', 'Khan', 'Electrician', '1721994455', 'H45, Kuratoli, Dhaka', 5698745632, 1229);

INSERT INTO Workers_Info VALUES (243002, 'Abul', 'Hossain', 'Laundry Man', '1725669988', 'H21, Jagannathpur, Dhaka', 3265897412, 1229);

INSERT INTO Workers_Info VALUES (243003, 'Zorina', 'Khatun', 'Maid', '1721001100', 'H88, Sector 11, Uttara, Dhaka', 2365897412, 1230);

INSERT INTO Workers_Info VALUES (243004, 'Amena', 'Begum', 'Maid', '1721006694', 'H103, Rd11, Nikunja, Dhaka', 3214569874, 1229);

INSERT INTO Workers_Info VALUES (243005, 'Russel', 'Mia', 'Cleaner', '1698745632', 'H81, Katasur, Mohammedpur', 1236589632, 1207);

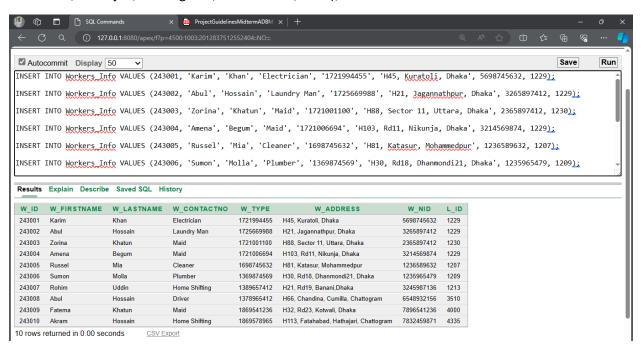
INSERT INTO Workers_Info VALUES (243006, 'Sumon', 'Molla', 'Plumber', '1369874569', 'H30, Rd18, Dhanmondi21, Dhaka', 1235965479, 1209);

INSERT INTO Workers_Info VALUES (243007, 'Rohim', 'Uddin', 'Home Shifting', '1389657412', 'H21, Rd19, Banani, Dhaka', 3245987136, 1213);

INSERT INTO Workers_Info VALUES (243008, 'Abul', 'Hossain', 'Driver', '1378965412', 'H66, Chandina, Cumilla, Chattogram', 6548932156, 3510);

INSERT INTO Workers_Info VALUES (243009, 'Fatema', 'Khatun', 'Maid', '1869541236', 'H32, Rd23, Kotwali, Dhaka', 7896541236, 4000);

INSERT INTO Workers_Info VALUES (243010, 'Akram', 'Hossain', 'Home Shifting', '1869578965', 'H113, Fatahabad, Hathajari, Chattogram', 7832459871, 4335);



Users Info

```
INSERT INTO Users_Info VALUES (244001, '01721786523', 'Anik', 'Sen', 'Male', 'aniks@gmail.com', TO_DATE('30-Aug-99', 'DD-Mon-YY'), 'H21, Rd02, Bashundhara, Dhaka');
```

```
INSERT INTO Users_Info VALUES (244002, '01721741524', 'Fazle', 'Rabbi', 'Male', 'fazles@gmail.com', TO_DATE('17-Sep-98', 'DD-Mon-YY'), 'H56,Rd10, Nikunja, Dhaka');
```

INSERT INTO Users_Info VALUES (244002, '01721741500', 'Fazle', 'Rabbi', 'Male', 'fazles@gmail.com', TO_DATE('17-Sep-98', 'DD-Mon-YY'), 'H56,Rd10, Nikunja, Dhaka');

INSERT INTO Users_Info VALUES (244003, '01721366525', 'Prajukta', 'Majumder', 'Female', 'prajuktam@gmail.com', TO_DATE('21-Aug-02', 'DD-Mon-YY'), 'H23, Rd23, Sector11, Uttara, Dhaka');

INSERT INTO Users_Info VALUES (244004, '01721712326', 'Pranto', 'Islam', 'Male', 'prantoi@gmail.com', TO_DATE('26-Feb-01', 'DD-Mon-YY'), 'H99, Banani, Dhaka');

INSERT INTO Users_Info VALUES (244005, '01721786458', 'Tomal', 'Paul', 'Male', 'tomalp@gmail.com', TO_DATE('31-Jan-00', 'DD-Mon-YY'), 'H88, Bashundharai, Dhaka');

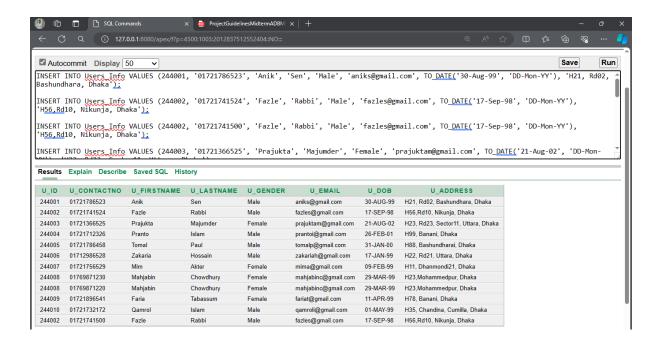
INSERT INTO Users_Info VALUES (244006, '01712986528', 'Zakaria', 'Hossain', 'Male', 'zakariah@gmail.com', TO_DATE('17-Jan-99', 'DD-Mon-YY'), 'H22, Rd21, Uttara, Dhaka');

INSERT INTO Users_Info VALUES (244007, '01721756529', 'Mim', 'Akter', 'Female', 'mima@gmail.com', TO_DATE('09-Feb-99', 'DD-Mon-YY'), 'H11, Dhanmondi21, Dhaka');

INSERT INTO Users_Info VALUES (244008, '01769871230', 'Mahjabin', 'Chowdhury', 'Female', 'mahjabinc@gmail.com', TO_DATE('29-Mar-99', 'DD-Mon-YY'), 'H23,Mohammedpur, Dhaka');

INSERT INTO Users_Info VALUES (244008, '01769871220', 'Mahjabin', 'Chowdhury', 'Female', 'mahjabinc@gmail.com', TO_DATE('29-Mar-99', 'DD-Mon-YY'), 'H23,Mohammedpur, Dhaka');

INSERT INTO Users_Info VALUES (244009, '01721896541', 'Faria', 'Tabassum', 'Female', 'fariat@gmail.com', TO_DATE('11-Apr-99', 'DD-Mon-YY'), 'H78, Banani, Dhaka');



Users Location

INSERT INTO Users_Location (U_ID, L_ID) VALUES (244001, 1229);

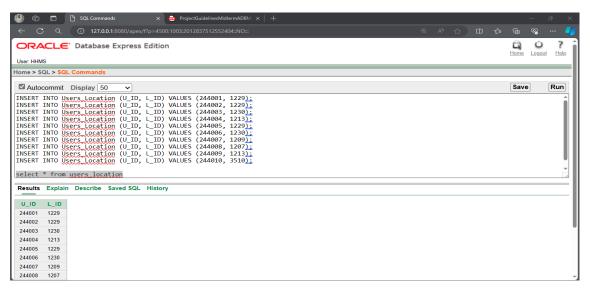
INSERT INTO Users_Location (U_ID, L_ID) VALUES (244002, 1229);

INSERT INTO Users_Location (U_ID, L_ID) VALUES (244003, 1230);

INSERT INTO Users_Location (U_ID, L_ID) VALUES (244004, 1213);

INSERT INTO Users_Location (U_ID, L_ID) VALUES (244005, 1229);

INSERT INTO Users_Location (U_ID, L_ID) VALUES (244006, 1230);



Services

INSERT INTO Services (SO_ID, SO_Type, SO_Description) VALUES (seq_services_id.NEXTVAL, 'Cleaning', 'AC, Sofa, Fan, Car, Home etc');

INSERT INTO Services (SO_ID, SO_Type, SO_Description) VALUES (seq_services_id.NEXTVAL, 'Laundry', 'Washing Sofa, car, dress etc');

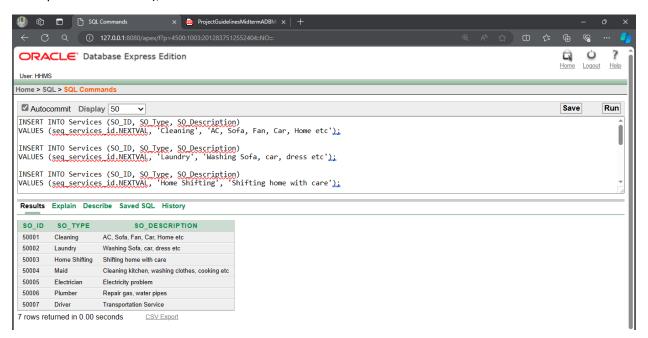
INSERT INTO Services (SO_ID, SO_Type, SO_Description) VALUES (seq_services_id.NEXTVAL, 'Home Shifting', 'Shifting home with care');

INSERT INTO Services (SO_ID, SO_Type, SO_Description) VALUES (seq_services_id.NEXTVAL, 'Maid', 'Cleaning kitchen, washing clothes, cooking etc');

INSERT INTO Services (SO_ID, SO_Type, SO_Description) VALUES (seq_services_id.NEXTVAL, 'Electrician', 'Electricity problem');

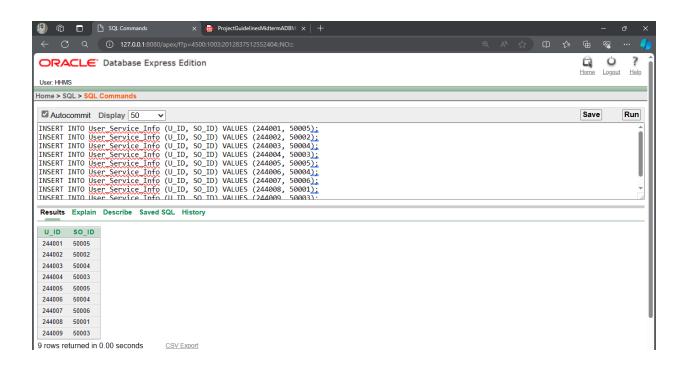
INSERT INTO Services (SO_ID, SO_Type, SO_Description) VALUES (seq_services_id.NEXTVAL, 'Plumber', 'Repair gas, water pipes');

INSERT INTO Services (SO_ID, SO_Type, SO_Description) VALUES (seq_services_id.NEXTVAL, 'Driver', 'Transportation Service');



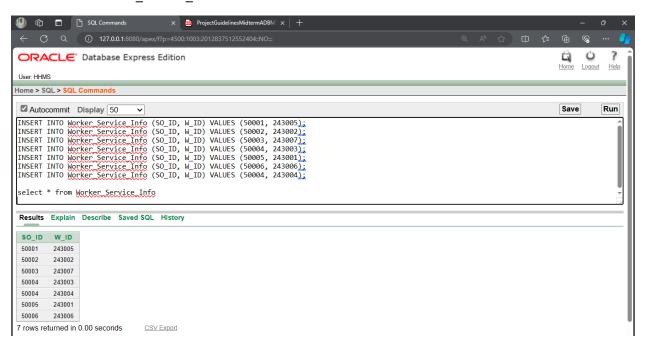
User Service Info

```
INSERT INTO User_Service_Info (U_ID, SO_ID) VALUES (244001, 50005);
INSERT INTO User_Service_Info (U_ID, SO_ID) VALUES (244002, 50002);
INSERT INTO User_Service_Info (U_ID, SO_ID) VALUES (244003, 50004);
INSERT INTO User_Service_Info (U_ID, SO_ID) VALUES (244004, 50003);
INSERT INTO User_Service_Info (U_ID, SO_ID) VALUES (244005, 50005);
INSERT INTO User_Service_Info (U_ID, SO_ID) VALUES (244006, 50004);
INSERT INTO User_Service_Info (U_ID, SO_ID) VALUES (244007, 50006);
INSERT INTO User_Service_Info (U_ID, SO_ID) VALUES (244008, 50001);
INSERT INTO User_Service_Info (U_ID, SO_ID) VALUES (244009, 50003);
Select * from User_Service_Info
```



Worker Service Info

```
INSERT INTO Worker_Service_Info (SO_ID, W_ID) VALUES (50001, 243005);
INSERT INTO Worker_Service_Info (SO_ID, W_ID) VALUES (50002, 243002);
INSERT INTO Worker_Service_Info (SO_ID, W_ID) VALUES (50003, 243007);
INSERT INTO Worker_Service_Info (SO_ID, W_ID) VALUES (50004, 243003);
INSERT INTO Worker_Service_Info (SO_ID, W_ID) VALUES (50005, 243001);
INSERT INTO Worker_Service_Info (SO_ID, W_ID) VALUES (50006, 243006);
INSERT INTO Worker_Service_Info (SO_ID, W_ID) VALUES (50004, 243004);
select * from Worker_Service_Info
```



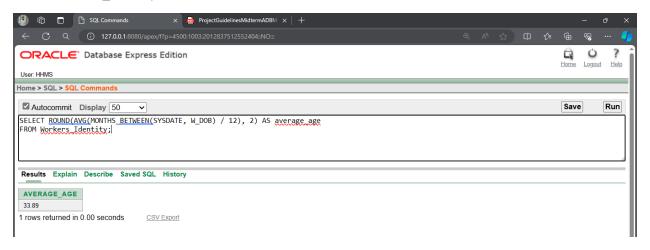
Query Writing

Group Function

QS1: What is the average age of all workers?

ANS: SELECT ROUND(AVG(MONTHS_BETWEEN(SYSDATE, W_DOB) / 12), 2) AS average_age

FROM Workers_Identity;

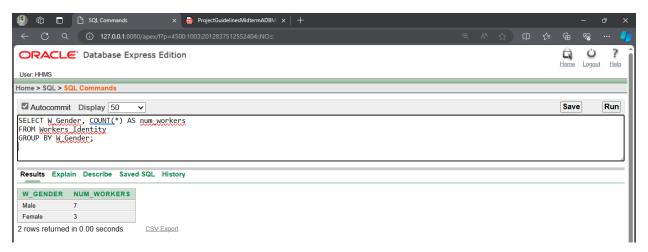


QS2: What is the total number of workers in each gender category?

ANS: SELECT W Gender, COUNT(*) AS num workers

FROM Workers Identity

GROUP BY W_Gender;

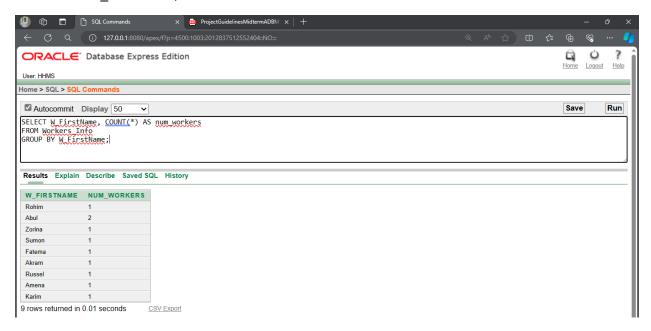


QS3: How many workers share the same first name?

ANS: SELECT W_FirstName, COUNT(*) AS num_workers

FROM Workers_Info

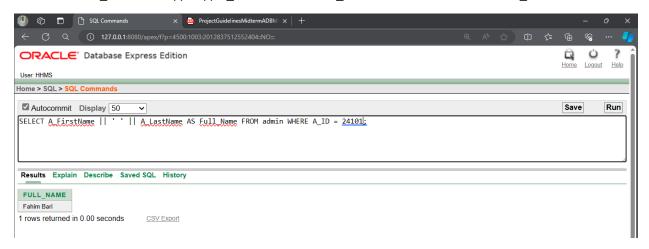
GROUP BY W_FirstName;



Single Row Function

QS1: What is the full name of the administrator with ID 24101?

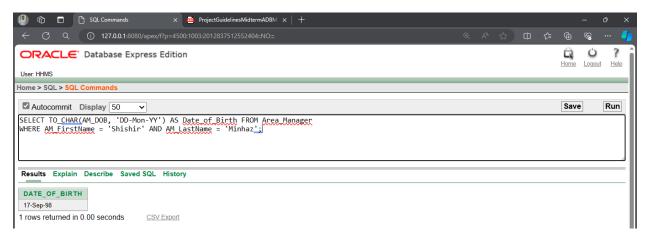
ANS: SELECT A_FirstName | | ' ' | | A_LastName AS Full_Name FROM admin WHERE A_ID = 24103;



QS2:When was the area manager named "Shishir Minhaz" born?

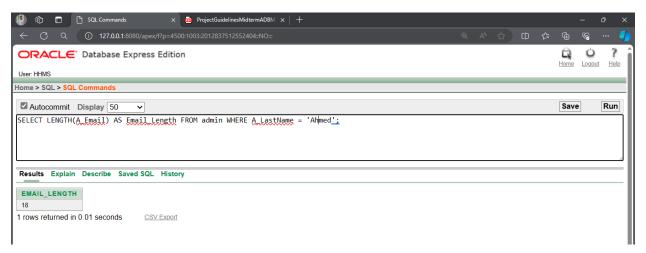
ANS: SELECT TO_CHAR(AM_DOB, 'DD-Mon-YY') AS Date_of_Birth FROM Area_Manager

WHERE AM_FirstName = 'Shishir' AND AM_LastName = 'Minhaz';



QS3: What is the length of the email address for the administrator with the last name "Ahmed"?

ANS: SELECT LENGTH(A_Email) AS Email_Length FROM admin WHERE A_LastName = 'Ahmed';



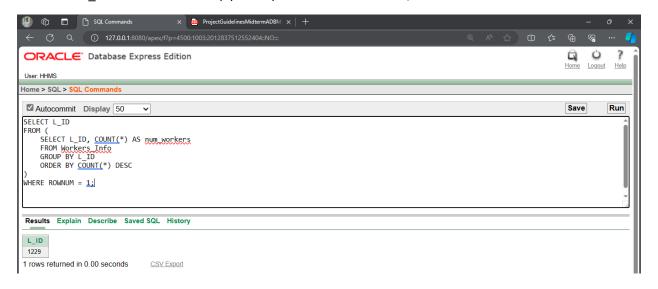
Subquery

QS1: Which service location has the highest number of workers?

ANS: SELECT L_ID

FROM (SELECT L_ID, COUNT(*) AS num_workers FROM Workers_Info

GROUP BY L_ID ORDER BY COUNT(*) DESC)WHERE ROWNUM = 1;

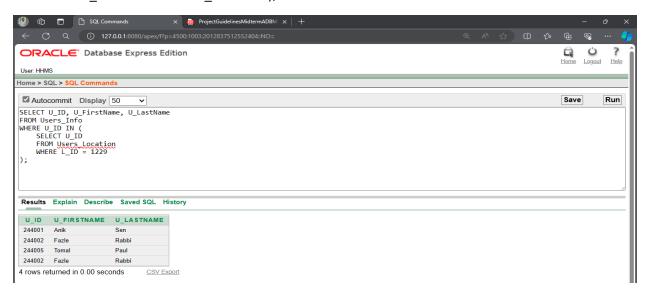


QS2: Who are the users located in location ID 1229?

ANS: SELECT U_ID, U_FirstName, U_LastName FROM Users_Info

WHERE U_ID IN (SELECT U_ID

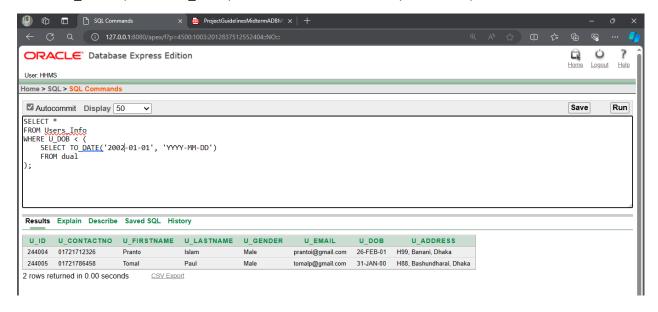
FROM Users_Location WHERE L_ID = 1229);



QS3: Which users were born before January 1, 2002 according to the Users Info table?

ANS: SELECT * FROM Users_Info

WHERE U_DOB < (SELECT TO_DATE('2002-01-01', 'YYYY-MM-DD')FROM dual);

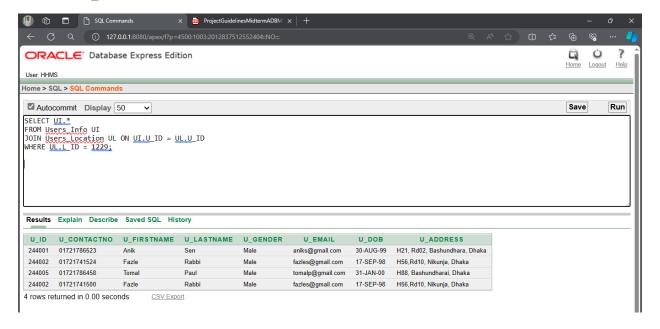


Joining

QS1: Show all the information of a user who's postal code is 1229?

ANS: SELECT UI.* FROM Users_Info UI JOIN Users_Location UL ON UI.U_ID = UL.U_ID

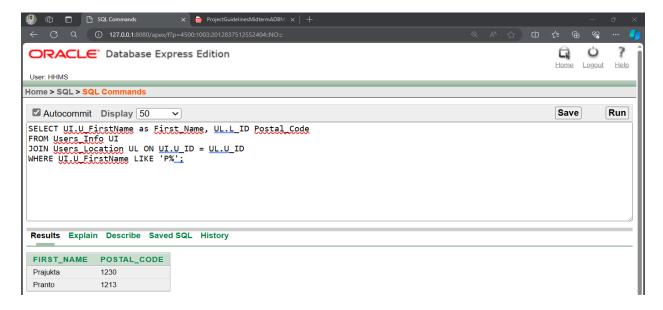
WHERE UL.L ID = 1229



QS2: Show the postal code of the user who's First Name start with "P"?

ANS: SELECT UI.U_FirstName as First_Name, UL.L_ID Postal_Code FROM Users_Info UI

JOIN Users_Location UL ON UI.U_ID = UL.U_ID WHERE UI.U_FirstName LIKE 'P%';

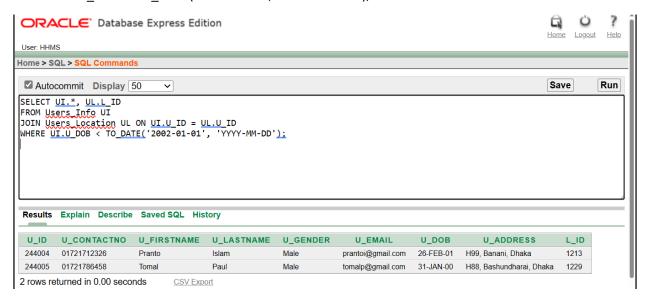


QS3: Which users, along with their associated location IDs, were born before January 1, 2002, according to the data stored in the database?

ANS: SELECT UI.*, UL.L_ID FROM Users_Info UI

JOIN Users_Location UL ON UI.U_ID = UL.U_ID

WHERE UI.U DOB < TO DATE('2002-01-01', 'YYYY-MM-DD');



View

QS1: What is the detailed identity information for all workers in the database?

ANS: CREATE VIEW Worker_Identity_Info AS

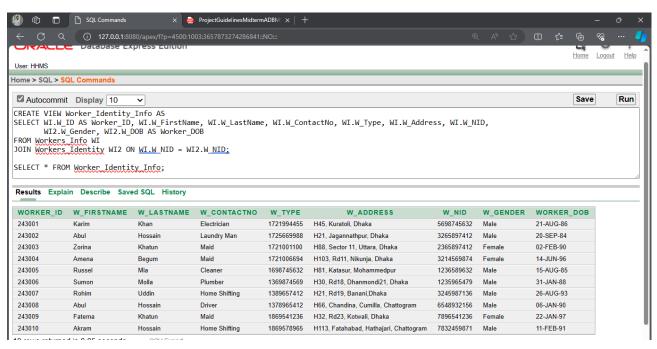
SELECT WI.W_ID AS Worker_ID, WI.W_FirstName, WI.W_LastName, WI.W_ContactNo, WI.W_Type, WI.W_Address, WI.W_NID,

WI2.W_Gender, WI2.W_DOB AS Worker_DOB

FROM Workers_Info WI

JOIN Workers_Identity WI2 ON WI.W_NID = WI2.W_NID;

SELECT * FROM Worker_Identity_Info;



QS2: Which area managers are associated with their respective administrative details?

ANS: CREATE VIEW Area_Manager_Admin_Info AS

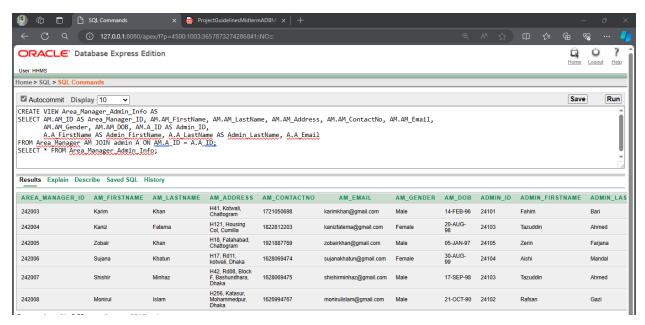
SELECT AM.AM_ID AS Area_Manager_ID, AM.AM_FirstName, AM.AM_LastName, AM.AM_Address, AM.AM_ContactNo, AM.AM_Email,

AM.AM_Gender, AM.AM_DOB, AM.A_ID AS Admin_ID,

A.A_FirstName AS Admin_FirstName, A.A_LastName AS Admin_LastName, A.A_Email

FROM Area_Manager AM JOIN admin A ON AM.A_ID = A.A_ID;

SELECT * FROM Area_Manager_Admin_Info;



QS3:What are the services assigned to each worker?

ANS: CREATE VIEW view_Worker_Service_Info AS

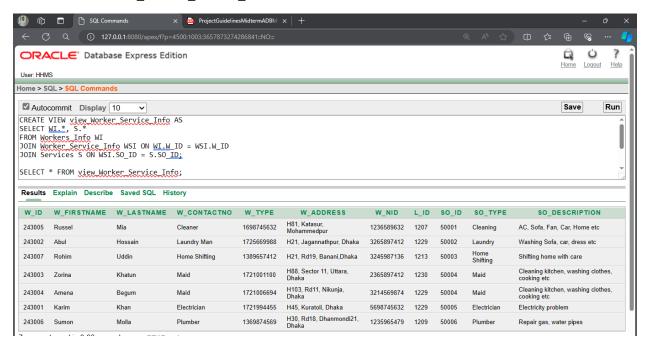
SELECT WI.*, S.*

FROM Workers_Info WI

JOIN Worker_Service_Info WSI ON WI.W_ID = WSI.W_ID

JOIN Services S ON WSI.SO_ID = S.SO_ID;

SELECT * FROM view_Worker_Service_Info;

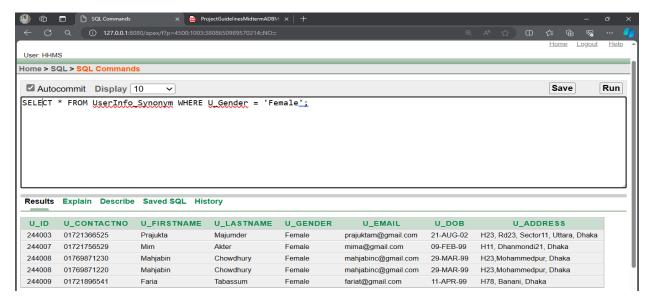


Synonym

QS1: What are the details of female users stored in the system?

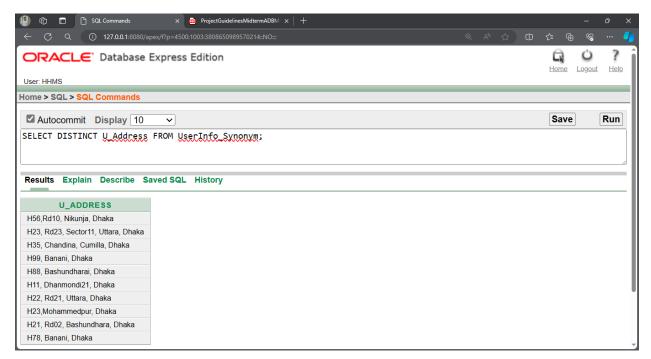
ANS: CREATE SYNONYM UserInfo_Synonym FOR Users_Info;

SELECT * FROM UserInfo_Synonym WHERE U_Gender = 'Female';



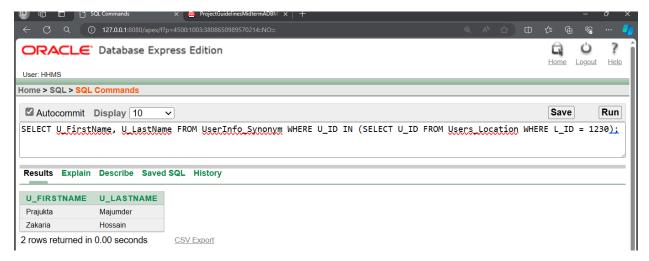
QS2: What are the unique addresses of users stored in the system?

ANS: SELECT DISTINCT U_Address FROM UserInfo_Synonym;



QS3: Who are the users located in the area with ID 1230?

ANS: SELECT U_FirstName, U_LastName FROM UserInfo_Synonym WHERE U_ID IN (SELECT U_ID FROM Users_Location WHERE L_ID = 1230);



Relational Algebra

QS1: What are the distinct addresses of users in the system?

ANS: π U Address (Users Info)

QS2: How many distinct service types are available in the system?

ANS: COUNT(π SO Type (Services))

QS3: List the area managers along with their corresponding emails.

ANS: π AM_FirstName, AM_LastName, AM_Email (Area_Manager)

QS4: What are the names and contact numbers of users who live in Dhaka?

ANS: π U_FirstName, U_LastName, U_ContactNo (σ L_District = 'Dhaka' (Users_Info \bowtie Users_Location))

QS5: How many users were born after January 1, 1995?

ANS: COUNT(σ U DOB > TO DATE('1995-01-01', 'YYYY-MM-DD') (Users Info))

Conclusion

Our project findings demonstrate the effectiveness of the Helping Hand Management System in streamlining service management, workforce allocation, and user engagement. Through a well-structured database schema, we have successfully facilitated core functionalities such as admin and area manager management, worker assignment, user handling, and service order processing. However, to further enhance the project for the Final Term, we propose several key improvements. Firstly, we plan to refine the user experience by optimizing the frontend design and ensuring seamless navigation. Additionally, integrating advanced reporting and analytics capabilities will empower stakeholders with valuable insights for data-driven decision-making. We aim to introduce an online payment system to facilitate secure transactions and improve user convenience. Furthermore, the implementation of a robust complaint management system will enable users to submit and track complaints efficiently, enhancing overall satisfaction. Lastly, developing a mobile application will enhance accessibility and flexibility for users, allowing them to access services and communicate with stakeholders conveniently. These enhancements will elevate the Helping Hand Management System into a more comprehensive and user-centric platform, delivering enhanced functionality, efficiency, and user satisfaction.