# **HUY VO**

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#### **EXPERIENCE**

## Machine Learning Engineer

Otrafy Technologies Inc

June 2022 - September 2023 Buffalo, New York

- · Built and integrated Large Language Model on Microsoft Azure Machine Learning Studio for Otrafy's platform and maintaining the response time lower than 3 seconds with high relevancy for hundred of users.
- · Applied LLM libraries like LlamaIndex and Langchain to develop Retrieval Augmented Generation tasks for Otrafy's platform.
- · Designed a robust infrastructure to support a scalable end-to-end Machine Learning System, ensuring a 90% uptime for Natural Language Processing tasks focused on Agriculture and Quality Assurance.
- · Led a dynamic team that works with cross-functional department to build, deploy and maintain an end-to-end Machine Learning System that can serve million users.

**Data Scientist** 

July 2021 - June 2022

Otrafy Technologies Inc

St Paul, Minnesota

- · Fine-tuned pre-trained models for Optical Character Recognition and Natural Language Processing tasks, leveraging PyTorch, HuggingFace Transformers, MLFlow.
- · Conducted comprehensive survey research in Document AI and Optical Character Recognition and experimenting with state-of-art model for in-house features.
- · Applied inferential analysis to understand and predict user behavior using Random Forest, SVM and KNN.

#### Research Assistant - Data Scientist

Industrial AI Research Centre - University of South Australia

August 2020 - August 2021 Mawson Lake, South Australia

- · Conducted comprehensive survey research about Time Series Forecasting and Sequential Model in Deep Learning for Engineering and Logistics forecasting.
- · Designed and integrated a Recommendation Systems that helps business to improve Sales and User Engagement using Apriori algorithm and User analysis.
- · Analyzed and visualized analytical result for Sales Forecasting using PowerBI and RapidMiner.

#### Research Assistant - Data Analyst

Data Analytics Group - University of South Australia

August 2020 - August 2021 Mawson Lake, South Australia

- · Researched and developed computational methods for Causal Inference in Marketing and Customer Relationship Management.
- · Writing research paper and conduct different experiment to analyse the affect of Machine Learning in Marketing and Business Decision area.
- · In-depth explored Causality in Social and Business contexts to help business improve profit.

### Intern Data Analyst

January 2021 - May 2021

Centre of Change and Complexity in Learning Research Centre

Adelaide, South Australia

- · Applied Text Analytic using Spacy, TextBlob and NLTK along with Unsupervised Modelling to generate insight for Job Posting information.
- · Cooperated with the Educational team to build an Employability Recommendation System for University of South Australia students.
- · Collaborate with Doctorate to create a close-source library use for Job Recommendation and Scraping from different sources.

#### TECHNICAL STRENGTHS

Research Area NLP, Document AI, Causal Inferences

Language Python, R Script, and Java

Machine Learning Framework HuggingFace Transformers, PyTorch, Keras, Scikit-learn

Cloud System Microsoft Azure, Google Cloud Platform
Database MySQL, Snowflake, MongoDB, and Hadoop

Visualization Tools PowerBI, Tableau, Streamlit

**Development Tools** Git, Data Version Control, Bitbucket, Azure, and Slack

#### **EDUCATION**

RMIT University Vietnam Coursera

Bachelor of Information Technologies (DevOps)

Machine Learning Engineering Certification

University of South Australia Coursera

Bachelor of Software Engineering (Honours)

IBM Data Science Course Certification

#### AWARDS AND RECOGNITIONS

- Speaker at Predictive Analytics World Deep Learning Track (2023)
- Australian Mathematics Competition for High School (2019)
- Top 10 Hackathon Team in Cybersecurity Competition (2018)