

QUAN MINH TRAN NGUYEN

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Hard-working college student with a flexible timetable. Helpful and friendly team worker with coffee serving and barista experience.

EDUCATION

2021- On going **Diploma in Computer Programming**
Seneca College of Applied arts and Technology

EXPERIENCE

Oct 2021 **Team Member**
– Feb 2022 *Freshii*

- Patiently listening and carefully serving as per customer's requirement to deliver high level customer service
- Arrange and plan making efficiently to meet high demand of drink orders at peak hours
- Work smoothly and friendly in a team to serve under constant pressure of high order and strict requirement from customer
- Clean carefully after each shift to keep high level of hygiene in working area.
- Adapt and learn quickly all of new IT applications and devices such as order apps, handheld and touch devices to give faster service.
- Have a great and active strength, able to carry heavy stuff
- Quickly and carefully processing payment both by cash and credit card

SKILL AND CERTIFICATE

Jan 2021 **Barista technique Certificate**
– Mar 2021 *Vietnam Australia Vocational College*

Sep 2021 **Worker Health and Safety Awareness Certificate in 4 Steps**
Ministry of Labour, Training and Skills Development's

Sep 2021 **Food Safety Certificate**
FoodSafetyTraning.ca