# Quang Minh Nguyen
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## EDUCATION

**Georgia State University, J. Mack Robinson College of Business | Atlanta, GA**          **Expected: May 2025**
Bachelor of Business Administration, Computer Information Systems

**Concentration:** Cybersecurity
**Awards & Honors:** President's List (Fall 2023), Dean's list (Spring 2023, Summer 2023)
**Relevant Coursework:** Computer Information Systems, Business Analysis, Business Communication
**Clubs:** Association for Information Systems, Cybersecurity Club, Vietnamese Student Association

## CERTIFICATES

- CompTIA A+ (Expected 06/24)
- CompTIA Security+ (Expected 08/20)

## PROJECTS

**Foodies Restaurant Website** | Full Stack Application
- Created a scalable, real-time chat app where more than 10 fellow friends & colleagues use to send messages, images, & files for social or work-related purposes.
- Programmed REST APIs that served data to the Node.js front-end based on dynamically chosen user inputs
- Utilized React.js & JavaScript to build back-end, while using JSON files to efficiently allow users to exchange data from server to client-side.

**Pokedex Website** | Web API & UI
- Developed a Flask app utilizing Python that displays a user's top songs from previous months on a receipt image.
- Designed a user-friendly UI by applying HTML and CSS which allows users to login and request authorization to access data from Spotify web API.
- Deployed app on Docker & used Docker Swarm as a production runtime environment permitting continuous background processes.

**Portfolio Website |** quangminh.vercel.app
- Created a dynamic portfolio website utilizing HTML, CSS, and JavaScript to display personal projects, experience, skills, and contact information.
- Deployed and tested website with Vercel and configuration tools to automate web setup and infrastructure components, reducing manual errors and bugs.

## TECHNICAL SKILLS

**Programming Languages:** Java | JavaScript | Python | SQL
**Technologies:** HTML | CSS | Linux | Microsoft Windows & Office (Excel & Powerpoint) | Tableau | PowerBI
**Other:** Troubleshooting | Communication | Customer Service | Technical Support | System Administration | DNS/DHCP | Firewalls | Networks | SIEM

## EXPERIENCE

**Hong Kong Express** | Food Service Lead          **Aug 2020 - Present**
- Led a team of 5 that oversaw the production of numerous cuisines for approximately 5,000 customers monthly.
- Developed company procedures and guidelines for sales that increased efficiency by 50% in the first 3 months after implementation.
- Trained and mentored 20+ new employees on company procedures, customer relationship management, and business ethics
- Operated multiple cash registers, processed customer payments, and ensured company finances were secure by calculating all sales every day.