Quang Minh Nguyen

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EDUCATION

Georgia State University, J. Mack Robinson College of Business | Atlanta, GA

Bachelor of Business Administration, Computer Information Systems

Concentration: Cybersecurity

Awards & Honors: President's List (Fall 2023), Dean's list (Spring 2023, Summer 2023) **Relevant Coursework:** Computer Information Systems, Business Analysis, Business Communication **Clubs:** Association for Information Systems, Cybersecurity Club, Vietnamese Student Association

CERTIFICATES

• CompTIA A+ (Expected 06/24)

• CompTIA Security+ (Expected 08/20)

PROJECTS

Foodies Restaurant Website | Full Stack Application

- Created a scalable, real-time chat app where more than 10 fellow friends & colleagues use to send messages, images, & files for social or work-related purposes.
- Programmed REST APIs that served data to the Node.js front-end based on dynamically chosen user inputs
- Utilized React.js & JavaScript to build back-end, while using JSON files to efficiently allow users to exchange data from server to client-side.

Pokedex Website | Web API & UI

- Developed a Flask app utilizing Python that displays a user's top songs from previous months on a receipt image.
- Designed a user-friendly UI by applying HTML and CSS which allows users to login and request authorization to access data from Spotify web API.
- Deployed app on Docker & used Docker Swarm as a production runtime environment permitting continuous background processes.

Portfolio Website | quangminh.vercel.app

- Created a dynamic portfolio website utilizing HTML, CSS, and JavaScript to display personal projects, experience, skills, and contact information.
- Deployed and tested website with Vercel and configuration tools to automate web setup and infrastructure components, reducing manual errors and bugs.

TECHNICAL SKILLS

Programming Languages: Java | JavaScript | Python | SQL

Technologies: HTML | CSS | Linux | Microsoft Windows & Office (Excel & Powerpoint) | Tableau | PowerBI **Other:** Troubleshooting | Communication | Customer Service | Technical Support | System Administration | DNS/DHCP | Firewalls | Networks | SIEM

EXPERIENCE

Hong Kong Express | Food Service Lead

Aug 2020 - Present

Expected: May 2025

- Led a team of 5 that oversaw the production of numerous cuisines for approximately 5,000 customers monthly.
- Developed company procedures and guidelines for sales that increased efficiency by 50% in the first 3 months after implementation.
- Trained and mentored 20+ new employees on company procedures, customer relationship management, and business ethics
- Operated multiple cash registers, processed customer payments, and ensured company finances were secure by calculating all sales every day.