

Quang Minh Nguyen

Atlanta, GA | (678) 764-5975 | gminh0618@outlook.com | [LinkedIn](#) | [Portfolio](#)

EDUCATION

Georgia State University, J. Mack Robinson College of Business

Atlanta, GA

Bachelor of Business Administration (BBA) in Computer Information Systems

Graduation Date: May 2025

Concentration: Cybersecurity

Relevant Coursework: Database Management Systems, Systems Analysis, Intro to Security, Principles of Computer Science I & II

EXPERIENCE

AT&T Technology Academy

Jun 2024 - Jul 2024

AT&T

Remote

- Developed technical skills in troubleshooting networks and configuring TCP/IP, DNS, and subnets, doubling my ability in troubleshooting my homelab project.
- Acquired insights in the field of telecommunication technology including network architecture, troubleshooting, and system integration.
- Engaged in weekly seminars and discussions pertaining to the latest trends in AI, cloud computing, networks, and personal development.

Restaurant Service Lead

Aug 2021 - Jun 2024

Hong Kong Express

Forest Park, GA

- Generated an increase of \$12,000 in sales yearly by optimizing inventory management processes and streamlining operations.
- Minimized downtime by 40% through troubleshooting and running diagnostics on POS systems and Wi-Fi networks

PROJECTS

Sniffing Security Tool

Apr 2024 - Jul 2024

- Improved **network security** monitoring by examining **network** traffic utilizing **Wireshark** and **tcpdump**.
- Identified and mitigated **security** vulnerabilities by capturing **network packets** and analyzing protocols such as **HTTP**, **IP**, **TCP**, and **SSH**.
- Detected multiple unsecured data transmissions by implementing **TLS/SSL encryption** protocols, reducing overall security exposure and threats.

Pokedex Website

Jan 2024 - May 2024

- Developed a user-friendly website using Next.js and React.js, improving user engagement with over 10+ active users.
- Optimized API data retrieval through asynchronous processing, boosting site performance and speed by 75%

SKILLS & CERTIFICATIONS

Programming Languages: Java | JavaScript | Python | SQL | HTML | CSS

Technologies: Microsoft Office 365 | Active Directory | Azure | PowerShell | Power BI | Splunk Enterprise | Wireshark

Certifications: Microsoft Certified: Azure Fundamentals | CompTIA Network+ (Expected: Oct 2024)

LEADERSHIP ROLES

Vice President of Operations

May 2024 – Present

Association for Information Systems

- Increased member participation by 50% within 4 months by organizing leadership engagement events focused on professional development and networking.
- Administered and networked with Fortune 500 companies and Big 4 consulting firms to coordinate career advancement events, resulting in a 30% increase in employment for members.
- Reduced processing time of tickets by 20% and improved budget accuracy by 35% through optimizing tickets and forms for budget approvals.