

Quang Minh Nguyen

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EDUCATION

Georgia State University, J. Mack Robinson College of Business

B.B.A in Computer Information Systems

Expected Graduation: May 2025

Atlanta, GA

Concentration: Cybersecurity

Awards & Honors: President's List (Fall 2023), Dean's list (Spring 2023, Summer 2023, Spring 2024)

Relevant Coursework: Computer Information Systems, Managing IT Projects, Business Analysis, Database Management Systems

PROJECTS

Sniffing Security Tool

Apr 2024 - Present

- Improved **network security** monitoring by examining **network** traffic utilizing **Wireshark** and **tcpdump**
- Identified and mitigated **security** vulnerabilities by capturing **network packets** and analyzing protocols such as **HTTP**, **IP**, **TCP**, and **SSH**.
- Detected multiple unsecured data transmissions by implementing **TLS/SSL encryption** protocols, reducing overall security exposure and threats.

Foodies Restaurant Website

Jan 2024 – Apr 2024

- Developed a dynamic and responsive full-stack restaurant website utilizing HTML and CSS on the front end, and JavaScript on the backend.
- Communicated with project team members to **troubleshoot** compatibility and **network** issues across numerous web browsers, resulting in a 30% improvement in server latency.
- Managed **network** infrastructure on the website by utilizing QoS policies to ensure site reliability and information security.

Pokedex Website

Jan 2024 – Present

- Programmed a website utilizing Next.js and React.js that includes a functional search bar where users can find information on any Pokémon.
- Designed a user-friendly interface by applying HTML, CSS, and Poke API, enhancing optimized **data retrieval**.
- Monitored website performance and speed utilizing tracking tools to minimize downtime and increase user experience.

EXPERIENCE

Restaurant Service Lead

Aug 2021 – Jun 2024

Hong Kong Express

Forest Park, GA

- Led a team of 5 that oversaw the production of numerous cuisines for approximately 5,000 customers monthly.
- Resolved company problems by **troubleshooting** POS systems and diagnosing **WIFI network** issues.
- Secured company finances by managing POS systems, monitoring assets, and implementing cost control.
- Trained and mentored more than 10 new employees on company procedures, customer relationship management, and business operations.

LEADERSHIP ROLES

Vice President | Association for Information Systems

May 2024 – Present

- Collaborated with other members to develop and implement strategic plans for the organization.
- Oversee organization finances, ensuring that resources are allocated effectively.
- Promoted innovation and career insights in technology by networking with companies and organizations.

SKILLS

Programming Languages: Java | JavaScript | Python | SQL | HTML | CSS

Technologies: Microsoft Office 365 (Excel & PowerPoint) | PowerShell | Splunk Enterprise | Wireshark | Linux

Other: Troubleshooting | Technical Support | System Administration | DNS/DHCP | TCP/IP | Firewalls | SIEM | LAN/WAN

Certifications: CompTIA Network+ (Expected August 2024)