

# Quang Minh Nguyen

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## EDUCATION

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**Georgia State University, J. Mack Robinson College of Business | Atlanta, GA**  
Bachelor of Business Administration, Computer Information Systems

**Expected: May 2025**

**Concentration:** Cybersecurity

**Awards & Honors:** President's List (Fall 2023), Dean's list (Spring 2023, Summer 2023)

**Relevant Coursework:** Computer Information Systems, Managing IT Projects, Business Analysis, Business Communication

**Clubs:** Association for Information Systems, Cybersecurity Club, Vietnamese Student Association

## PROJECTS

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**Portfolio Website** | [quangminh.vercel.app](https://quangminh.vercel.app)

- Created a dynamic portfolio website utilizing HTML, CSS, and JavaScript to display personal projects, experience, skills, and contact information.
- Deployed and tested website with Vercel and configuration tools to automate web setup and infrastructure components, reducing errors and bugs.

**Foodies Restaurant Website**

- Developed a dynamic and responsive full-stack restaurant website utilizing HTML and CSS on the front end, and JavaScript on the backend.
- Communicated with project team members to troubleshoot compatibility and network issues across numerous web browsers, resulting in a 30% improvement in server latency.
- Managed network infrastructure on the website by utilizing QoS policies to ensure site reliability and information security.

**Pokedex Website**

- Programmed a website utilizing Next.js and React.js that includes a functional search bar where users can find information on any Pokémon.
- Designed a user-friendly interface by applying HTML, CSS, and Poke API, enhancing optimized data retrieval.
- Monitored website performance and speed utilizing website performance tracking tools to minimize downtime and increase user experience.

## TECHNICAL SKILLS

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**Programming Languages:** Java | JavaScript | Python | SQL

**Technologies:** HTML | CSS | Linux | Microsoft Windows & Office (Excel & PowerPoint) | Tableau | PowerBI

**Other:** Troubleshooting | Communication | Customer Service | Technical Support | System Administration | DNS/DHCP | Firewalls | Networks | SIEM

## EXPERIENCE

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**Restaurant Service Lead** | Hong Kong Express

**Aug 2021 - Present**

- Led a team of 5 that oversaw the production of numerous cuisines for approximately 5,000 customers monthly.
- Resolved company problems by troubleshooting POS systems and diagnosing WIFI networks issues.
- Secured company finances by managing POS systems, monitoring assets, and implementing cost control.
- Trained and mentored more than 10 new employees on company procedures, customer relationship management, and business operations.

## LEADERSHIP ROLES

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**Vice President** | Association for Information Systems

**May 2024 – Present**

- Collaborated with other members to develop and implement strategic plans for the organization.
- Oversee organization finances, ensuring that resources are allocated effectively.
- Promoted innovation and career insights in technology by networking with companies and organizations.