

Quang Minh Nguyen

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EDUCATION

Georgia State University, J. Mack Robinson College of Business
B.B.A in Computer Information Systems

Expected Graduation: May 2025
Atlanta, GA

Concentration: Cybersecurity

Awards & Honors: President's List (Fall 2023), Dean's list (Spring 2023, Summer 2023, Spring 2024)

Relevant Coursework: Intro to Security, Principles of Computer Science I & II, Managing IT Projects, Database Management Systems

SKILLS

Programming Languages: Java | JavaScript | Python | SQL | HTML | CSS

Technologies: Microsoft Office 365 | Active Directory | SharePoint | PowerShell | Power BI | Splunk Enterprise | Splunk Query | Wireshark | Linux | Microsoft Teams

Certifications: CompTIA Network+

PROJECTS

Sniffing Security Tool

Apr 2024 - Present

- Improved **network security** monitoring by examining **network** traffic utilizing **Wireshark** and **tcpdump**.
- Identified and mitigated **security** vulnerabilities by capturing **network packets** and analyzing protocols such as **HTTP**, **IP**, **TCP**, and **SSH**.
- Detected multiple unsecured data transmissions by implementing **TLS/SSL encryption** protocols, reducing overall security exposure and threats.

Pokedex Website

Jan 2024 - May 2024

- Developed a user-friendly website using Next.js and React.js, improving user engagement with over 10+ active users.
- Optimized API data retrieval through asynchronous processing, boosting site performance and speed.

EXPERIENCE

AT&T Technology Academy

Jun 2024 – Jul 2024

AT&T

Remote

- Gained insights in the field of telecommunication technology including network architecture, troubleshooting, and system integration.
- Engaged in weekly seminars and discussions pertaining to latest trends in AI, cloud computing, networks, and personal development.
- Developed technical skills in troubleshooting networks and configuring TCP/IP, HTTPS, and DNS.

Restaurant Service Lead

Aug 2021 - Jun 2024

Hong Kong Express

Forest Park, GA

- Led a team of 5 that oversaw the production of numerous cuisines for approximately 5,000 customers monthly.
- Troubleshot and resolved technical issues with POS systems and WIFI networks, minimizing downtime and maintaining business continuity.
- Mentored and trained over 10 employees in operational procedures, improving team efficiency and customer service quality.

LEADERSHIP ROLES

Vice President of Operations | Association for Information Systems

May 2024 - Present

- Promoted innovation and career insights in technology by networking and planning events with companies including KPMG, Deloitte, Accenture, and Cox Enterprises.
- Organized leadership engagement events to enhance professional development and networking opportunities for members.
- Managed organizational operations and finances to streamline operations and ensure effective resource allocations.