

Quang Minh Nguyen

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EDUCATION

Georgia State University, J. Mack Robinson College of Business
Bachelor of Business Administration, Computer Information Systems

Atlanta, GA
Expected Graduation: May 2025

Concentration: Cybersecurity

Awards & Honors: President's List (Fall 2023), Dean's list (Spring 2023, Summer 2023, Spring 2024)

Relevant Coursework: Computer Information Systems, Managing IT Projects, Business Analysis, Database Management Systems

Clubs: Association for Information Systems, Cybersecurity Club, Vietnamese Student Association

PROJECTS

Portfolio Website

December 2023 - Present

- Created a dynamic portfolio website utilizing HTML, CSS, and JavaScript to display personal projects, experience, skills, and contact information.
- Deployed and tested website with Vercel and configuration tools to automate web setup and infrastructure components, reducing errors and bugs.

Foodies Restaurant Website

January 2024 – April 2024

- Developed a dynamic and responsive full-stack restaurant website utilizing HTML and CSS on the front end, and JavaScript on the backend.
- Communicated with project team members to **troubleshoot** compatibility and **network** issues across numerous web browsers, resulting in a 30% improvement in server latency.
- Managed **network** infrastructure on the website by utilizing QoS policies to ensure site reliability and information security.

Pokedex Website

January 2024 – Present

- Programmed a website utilizing Next.js and React.js that includes a functional search bar where users can find information on any Pokémon.
- Designed a user-friendly interface by applying HTML, CSS, and Poke API, enhancing optimized **data retrieval**.
- Monitored website performance and speed utilizing tracking tools to minimize downtime and increase user experience.

EXPERIENCE

Restaurant Service Lead

Aug 2021 – June 2024

Hong Kong Express

- Led a team of 5 that oversaw the production of numerous cuisines for approximately 5,000 customers monthly.
- Resolved company problems by **troubleshooting** POS systems and diagnosing **WIFI networks** issues.
- Secured company finances by managing POS systems, monitoring assets, and implementing cost control.
- Trained and mentored more than 10 new employees on company procedures, customer relationship management, and business operations.

LEADERSHIP ROLES

Vice President | Association for Information Systems

May 2024 – Present

- Collaborated with other members to develop and implement strategic plans for the organization.
- Oversee organization finances, ensuring that resources are allocated effectively.
- Promoted innovation and career insights in technology by networking with companies and organizations.

TECHNICAL SKILLS

Programming Languages: Java | JavaScript | Python | SQL

Technologies: HTML | CSS | Linux | Microsoft Windows & Office (Excel & PowerPoint) | Tableau | PowerBI

Other: Troubleshooting | Communication | Customer Service | Technical Support | System Administration | DNS/DHCP | Firewalls | Networks | SIEM