Benjamin A Garza III

509-528-8831   minibeniite@gmail.com

Experience

IT ASSISTANT – CALIFORNIA STATE UNIVERSITY, BAKERSFIELD, CA – 2019 TO 2020

- Call center service technician providing excellent customer service
- Provide level one technical support to campus student, staff, and faculty
- Catalog interactions and tickets in ServiceNow ticketing system

TUTOR & INSTRUCTOR – WONDERFUL, CO – KERN COUNTY, CA – 2016 TO 2017

- Tutor High School Students in One-on-One and Group Sessions in all Standard Subjects
- Provide College Preparation Experience and Resources
- Instruct Classes, in the Classroom and Online, on ACT Subjects, Test Preparation, and Strategy

REGULATORY AFFAIRS INTERN – ENERGY NORTHWEST – RICHLAND, WA – 2015 - 2016

- Database Maintenance and Management
- Experience Running Reports and Creating/Managing Work Orders
- Project Support
- Administrative Clerical Support
- Regulatory Correspondence Records, Indexes, and Audits

Education

California State University, Bakersfield, CA – Bachelors in Computer Science, 2020
Bakersfield College, Bakersfield, CA – Associates in Computer Science, 2018
FreeCodeCamp – Responsive Web Design Certification (in progress)

Skills

- Technologically Proficient
- C++, Java, C, Bash, Perl
- MacOS, Linux, MacOS
- System/Server Administration
- Adaptable
- Building Computers
- Scheduling & Organization
- Programming Concepts and Methodologies
- Operating Systems Concepts and Design
- Clear Communication
- PostgreSQL Experience
- Helpdesk Technician Experience
- Quick Learning
- Problem Solving