



Legal Aid  
Agency

## Share bank statements with online banking

Your client can share their bank statements with us through online banking via a third party called TrueLayer.

It's a fast, safe and accurate way to access your client's transactions and means your client does not need to gather statements.

### What is TrueLayer?

TrueLayer is a trusted third-party financial service provider that acts as a messenger between your client's bank and the Legal Aid Agency (LAA).

TrueLayer needs one-time, read-only access to your client's bank account information. If your client agrees, TrueLayer will securely collect 3 months of statements and share them with the LAA.

They're regulated by the Financial Conduct Authority (FCA) and will not:

- store your client's bank account information
- see your client's online banking sign-in details
- share your client's data with anyone other than the LAA
- have ongoing access to your client's bank accounts

### How it works

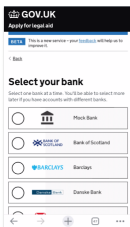
#### 1. Access 'Apply for legal aid'

Your client will receive an email clearly labelled from the Legal Aid Agency (LAA) asking them to share 3 months of bank statements.

There's a link in the email directing them to 'Apply for legal aid' to get started.

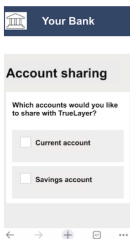
#### 2. Select a bank

Your client selects their bank then signs in to their online banking website or app.



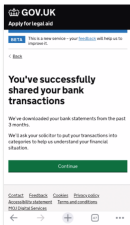
#### 3. Choose which accounts to share

Your client must share all of their bank accounts, including joint accounts and accounts with no money in them. Bank statements from the last 3 months will be shared securely with the LAA.



#### 4. Confirmation

Your client will see a message confirming they've successfully shared their bank statements. They'll be asked if they have any more bank accounts to share.



#### 5. What happens next

You need to sort your client's transactions into categories so we can understand their financial situation and process your application quickly.



TRUELAYER