



Share bank statements with online banking

Your client can share their bank statements with us through online banking via a third party called TrueLayer.

It's a fast, safe and accurate way to access your client's transactions and means your client does not need to gather statements.

What is TrueLayer?

TrueLayer is a trusted third-party financial service provider that acts as a messenger between your client's bank and the Legal Aid Agency (LAA).

TrueLayer needs one-time, read-only access to your client's bank account information. If your client agrees, TrueLayer will securely collect 3 months of statements and share them with the LAA.

They're regulated by the Financial Conduct Authority (FCA) and will not:

- store your client's bank account information
- see your client's online banking sign-in details
- share your client's data with anyone other than the LAA
- have ongoing access to your client's bank accounts

How it works

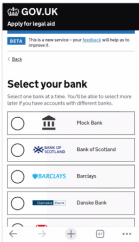
1. Access 'Apply for legal aid'

Your client will receive an email clearly labelled from the Legal Aid Agency (LAA) asking them to share 3 months of bank statements.

There's a link in the email directing them to 'Apply for legal aid' to get started.

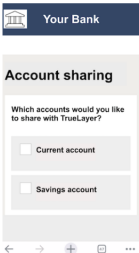
2. Select a bank

Your client selects their bank then signs in to their online banking website or app.



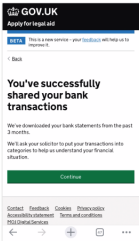
3. Choose which accounts to share

Your client must share all of their bank accounts, including joint accounts and accounts with no money in them. Bank statements from the last 3 months will be shared securely with the LAA.



4. Confirmation

Your client will see a message confirming they've successfully shared their bank statements. They'll be asked if they have any more bank accounts to share.



5. What happens next

You need to sort your client's transactions into categories so we can understand their financial situation and process your application quickly.

