

# Dominik Zblewski

IT Support Specialist

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portfolio



/dominik-zblewski



/miniurwz

## Education

### ZSE nr. 13 in Gdańsk — IT Technician (tech.-informatyk)

📅 Sep 2018 - Apr 2022

JavaScript MySQL Windows Windows Server Linux Networking

- Programming: (JavaScript, Python, SQL)
- Database administration: (MySQL, MS Access, XAMPP)
- Windows Server: (Active Directory, Group Policy, RDP)
- Networking: (TCP/IP, LAN/WAN, DHCP, DNS, NAT, VPN...)
- Computer systems administration: (Windows, Linux)

## Experience

### HCL Poland — IT Support Specialist

📅 Dec 2023 - present

ServiceNow Office 365 Active Directory Windows Server

- Opening, managing, and closing service requests and incidents in ServiceNow.
- Troubleshooting issues with Citrix VDI's, Windows, Mac, mobile devices, conference rooms & printers.
- Resolving hardware & software issues
- Installing software on Windows, Mac and iPhone devices remotely & on-site
- Building & configuring new devices for users.

## Featured Project

### VMProtect

VMware ESXi Veeam Zabbix Azure Blob Storage

This project sets up a secure virtual infrastructure, using VMware for VM management and Veeam for backup and recovery. It streamlines protection, backup, and recovery. Zabbix handles monitoring, while Azure Blob Storage ensures scalable, secure cloud backups. The setup runs VMware ESXi on a Dell OptiPlex.

link to the project's page: [🔗](#)

## Skills & Tools

### Operating systems

Windows Windows Server Linux

### Programming languages & frameworks

PowerShell Bash Python SQL ITIL

### Tools & software

Support related

ServiceNow Office 365 Citrix

Admin related

Azure Active Directory Kubernetes IIS

Hyper-V VMware Veeam Zabbix

### Languages

Polish (native) English (B2)

## Certifications

AZ-104



Certification number:  
05233A-C60A3C

Reference ID:  
49D3426070ECE9DF

CCNA



In progress