Dominik Zblewski

Support Engineer · Front-End Developer

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🌐 porfolio   in /dominik-zblewski   /miniuwrz

Education

ZSE nr. 13 in Gdańsk — IT Technician (tech.-informatyk) 📅 Sep 2018 – Apr 2022

`JavaScript` `Python` `SQL` `Windows Server` `Networking`

- Programming: (JavaScript, Python, SQL)
- Database administration: (MySQL, MS Access, XAMPP, phpMyAdmin)
- Windows Server: (Active Directory, RDP, DHCP, DNS & NAT, Group Policy)
- Networking: (LAN/WAN, DNS, DHCP, VPN…)
- Computer systems administration: (Windows, Linux)

Experience

HCL Poland — Support Engineer 📅 Dec 2023 – present

`ServiceNow` `Microsoft 365` `Active Directory` `Windows Server`

- Opening, managing, and closing service requests and incidents in ServiceNow.
- Troubleshooting issues with Citrix VDI's, Windows, Mac, mobile devices, conference rooms & printers.
- Installing software on Windows, Mac and iPhone devices remotely & on-site
- Building & configuring new devices for users.

Featured Project

Carusel

`Next.js` `React` `MongoDB` `TypeScript` `TailwindCSS`   `In progress`

Carusel is a platform that connects car sellers with private buyers, offering tools like ad verification, a rating system, and options to promote listings. Its goal is to make transactions simple, secure, and efficient for everyone involved.

Skills & Tools

Underline indicators   `Frequently Used` `Occasionally`

Languages

| FE related | `JavaScript` `TypeScript` `CSS` `HTML` |
| BE related | `SQL` |

Technologies

FE related	`React` `Next.js`
UI related	`Tailwind CSS` `ShadCN`
BE related	`MongoDB`

Tools & Softwares

| Coder related | `VS Code` `Node.js` `Git` |
| Support related | `Active Directory` `ServiceNow` `Microsoft 365` `Citrix` `psExec` `RDP` |