

Dominik Zblewski

Support Engineer

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[portfolio](#)

[in /dominik-zblewski](#)

[miniurwz](#)

Education

ZSE nr. 13 in Gdańsk — IT Technician (tech.-informatyk)

📅 Sep 2018 - Apr 2022

JavaScript MySQL Windows Windows Server Linux Networking

- Programming: (JavaScript, Python, SQL)
- Database administration: (MySQL, MS Access, XAMPP)
- Windows Server: (Active Directory, Group Policy, RDP)
- Networking: (TCP/IP, LAN/WAN, DHCP, DNS, NAT, VPN...)
- Computer systems administration: (Windows, Linux)

Experience

HCL Poland — Support Engineer

📅 Dec 2023 - present

ServiceNow Office 365 Active Directory Windows Server

- Opening, managing, and closing service requests and incidents in ServiceNow.
- Troubleshooting issues with Citrix VDI's, Windows, Mac, mobile devices, conference rooms & printers.
- Resolving hardware & software issues
- Installing software on Windows, Mac and iPhone devices remotely & on-site
- Building & configuring new devices for users.

Featured Project

VMProtect

VMware ESXi Veeam Zabbix Azure Blob Storage

This project sets up a secure virtual infrastructure, using VMware for VM management and Veeam for backup and recovery. It streamlines protection, backup, and recovery. Zabbix handles monitoring, while Azure Blob Storage ensures scalable, secure cloud backups. The setup runs VMware ESXi on a Dell OptiPlex.

link to the project's page: [🔗](#)

Skills & Tools

Operating systems

Windows Windows Server Linux

Programming languages

React TypeScript SQL

Tools & Software

Support related

ServiceNow Office 365 Citrix psExec RDP

Admin related

Azure Active Directory VMware Veeam Hyper-V

Zabbix Group Policy

Certifications

AZ-900



Certification number:
05233A-C60A3C

Reference ID:
49D3426070ECE9DF

AZ-104



In progress