

STEPHANIE RICE



EXPERIENCE

TEAM LEADER- WHOLE FOODS MARKET

August 2014,-Present

- Leader for the customer service and e-commerce teams daily operations including cash management, expense control, buying, merchandising, labor, regulatory compliance and department programs
- Set, and achieve, the highest standards in retail execution
- Leads and develops a team of 40 including hiring, training and team development
- Excellent interpersonal and customer relationship skills
- Strong performance standards by meeting and exceeding program metrics to be one of the top teams in the region

MARKETING MANAGER- LEGACY PATTERNS

November 2011-August 2014

- Assisted in startup, development and growth of quilt pattern company
- Developed, updated and continually improved company website
- Attended and coordinated set-up and operation of booth for multiple quilt industry trade shows, within budget guidelines
- Product development, including writing instructions, creating diagrams, and designing packaging
- Coordinated inventory, shipping and receiving as well as general office administration
- Managed customer relationships domestically and internationally
- Freelance designed fabric for RJR Fabrics

MARKETING & WEB DESIGN- STARWOOD PATTERN COMPANY

July 2003 – November 2011

- Assisted in startup and growth of quilt & sewing pattern distribution company for over 250 designers
- Developed, updated and continually improved company website
- Created and maintained company catalog and catalog customer list
- Selected products for purchase and consignment as well as managed inventory within budget guidelines
- Managed customer and vendor relationships domestically and internationally

PERSONAL SKILLS

Organized
Time Management
Fast Learner
Creative
Highly Motivated

COMPUTER SKILLS

Adobe InDesign
Adobe Photoshop
Adobe Lightroom
HTML
CSS
Microsoft Suite

EDUCATION

**BACHELORS OF BUSINESS IN
MARKETING & ENTREPRENEURSHIP**
Wichita State University
Graduated 2007

CERTIFICATE IN CODING
University of Kansas
Graduating 2021

CONTACT

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