

# CONVERTIFY

SERVICE PROVIDER



CONVERTIFY



Convertify

admin@admin.com

.....

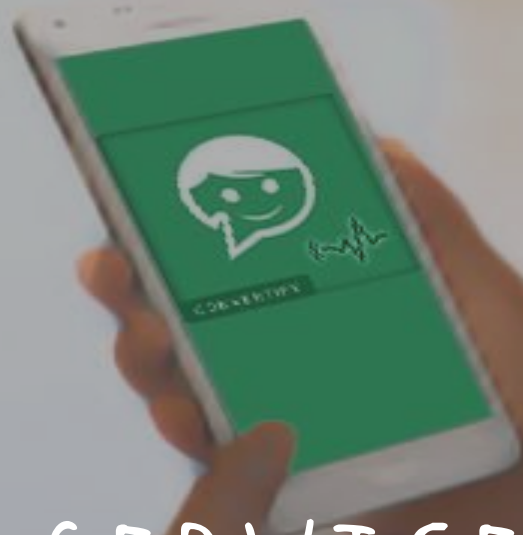


Forgot your password?

# LOGI

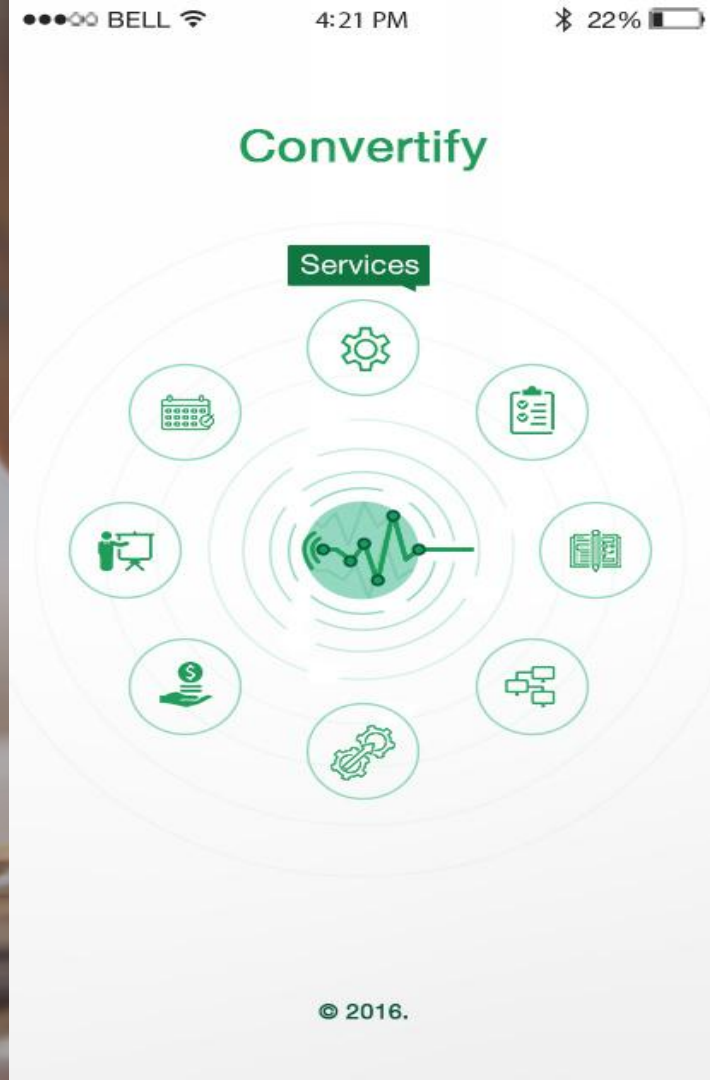
Start the call by logging  
into convertify app with  
the dedicate password  
and user.





# SERVICE

Select the icon services to go into  
more types of service and template



# SERVICE

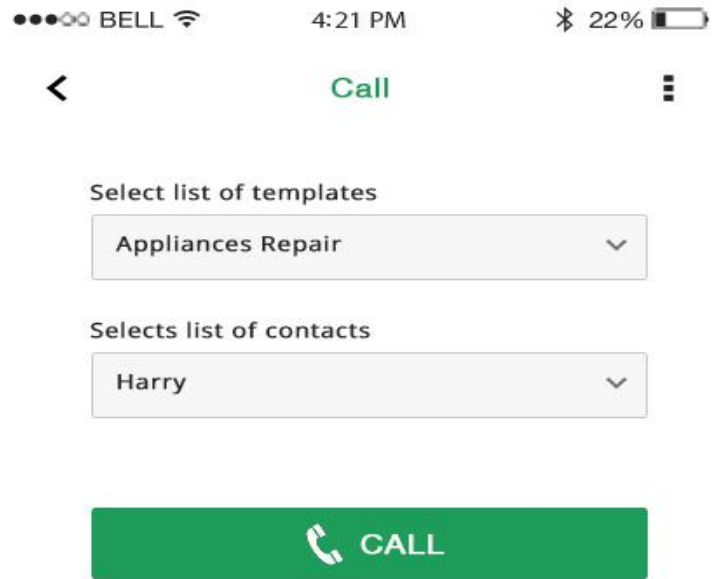
Select the service icon to start.



# TEMPLATES

Select “appliances repair” from the list of templates available.

Next select the person from contacts list whom user want to call.



# TEMPLATES

Select the template for  
appliances repair and contact  
and press “ call “ to start





# RECORDING

Me: Hi my tv screen suddenly has no display only audio sound

Repairman: How did it happen.

Me: Not sure , I turned on the tv last nite when I wake up this

afternoon when switching on it was like this.

Repairman:Whats the brand model and how many inches

Me: Panasonic 4K latest 55 inch smart tv

Repairman: Ok I will check it out for you.

Me: How much will this cost?

Repairman: Transport with service will be 80 bucks , if spare parts is required I will purchase the item and bill accordingly

Me: Ok please come by 13th oct at 3pm .

BELL

4:21 PM

22%

Recording...



6:20:11

Uploading in progress...



# RECORDING

A stylized illustration of a woman with long black hair, wearing a pink long-sleeved shirt, sitting and ironing a yellow garment on a grey surface. She is holding a mobile phone to her ear with her left hand. The background is a solid reddish-brown color with some faint geometric shapes on the right side.

Recording mode running while  
user on phone calling for  
repair service men.



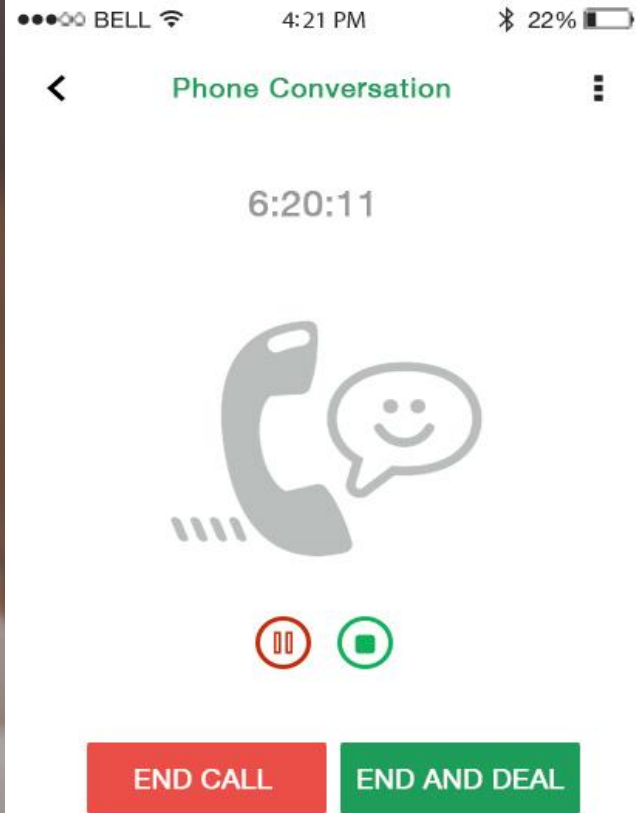
# REPAIRMAN

Recording mode running at  
repairman's end

# END & DEAL

While recording, the system will automatically record the details and duration.

Once the call conversation end, you may also end the call or choose to end the call to deal the service,



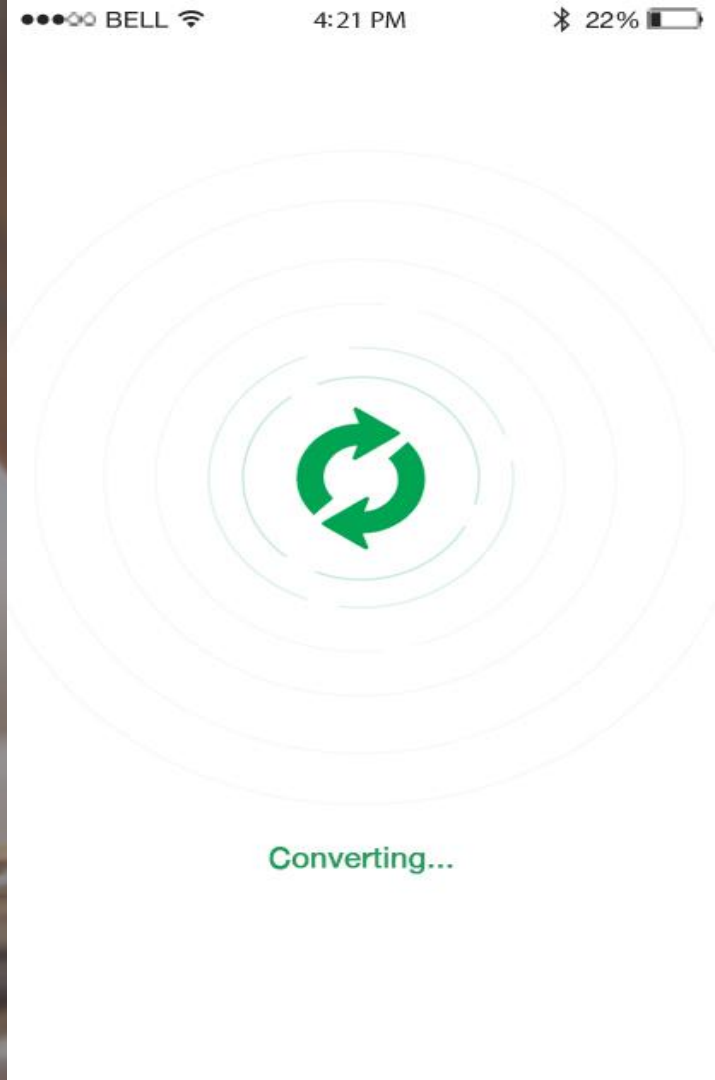
# END & DEAL

Once the call conversation ends, you may also end the call directly or choose to end the call to deal the service on the spot.



# CONVERTING

After the call end and deal, the system will automatically starts to convert and summarize the conversation.



# CONVERT

convert and summarize  
the conversation.







# CONVERTING

convert and summarize the  
conversation on both users end.



# DRAFT CONTRACT

If conversation goes well and wrap the deal. both user will receive the generated draft overview based on the summary of the conversation. Users can edit if the informations is insufficient or wrong.

●●●● BELL 4:21 PM 22%

< Vocify

Service Contract

Jobsite Address

38 Bishan Walk #02-239

Scheduled 13th Oct 3pm

Contact Person Eva Huang

Service Provider

Hutson Service Pte Ltd

Job Description

Hutson Service Pte Ltd

Problem

screen suddenly has no display only audio sound

Chargeable

SGD 80


Remarks

Additional charge may apply.

# DRAFT

Summary of the conversation edited from the draft overview will generate into contract overview for both user.





The image shows a repairman in a blue shirt and safety glasses working at a cluttered workbench. A tablet is propped up on the left, displaying a service contract overview. The background is filled with various tools, parts, and storage bins.

Convertify	
Service Contract	
Jobsite Address	
39 Ulehan Walk #02-239	
Scheduled	Contact Person
13th Oct 3pm	Eve Huang
Service Provider	
Hutson Service Pte Ltd	
Job Description	
Hutson Service Pte Ltd	
Problem	
screen suddenly has no display only audio sound	
Chargeable	
SGD 80	
Remarks	
Additional charge may apply.	

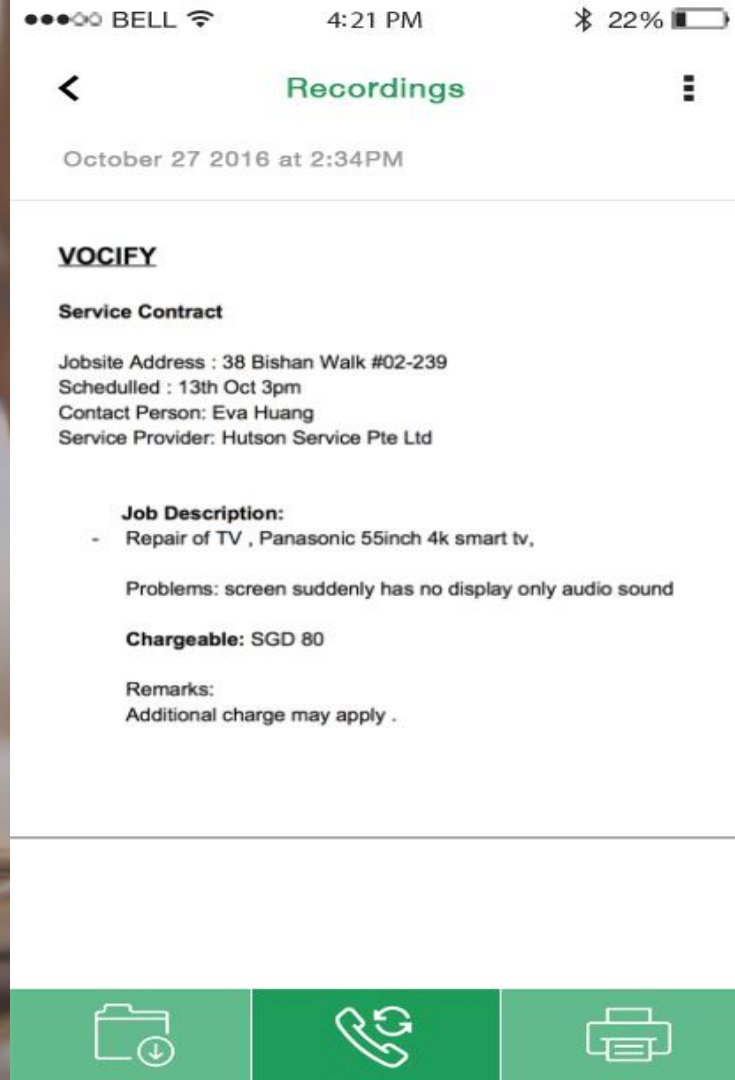
# CONTRACT

Repairman's overview at his end.

# DRAFT

# CONTRACT OVERVIEW

Summary of the conversation edited from the draft overview will generate into contract overview for both user

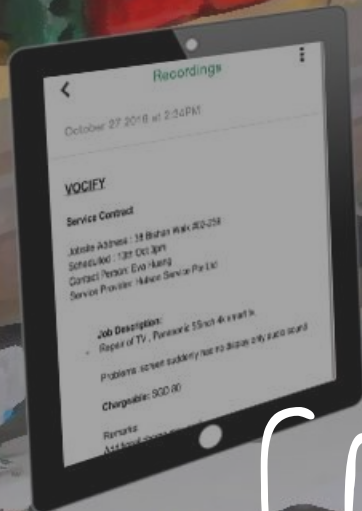




# CONTRACT

Summary of the conversation based on the template. Edit to make changes.





# CONTRACT OVERVIEW

Contract overview on repairmen end

# FINAL CONTRACT

Final agreement generated into pdf. This will be the final view for both user.

●●●● BELL 4:21 PM 22%

< Recordings >

Service Contract

Hutson Service Pte Ltd. 38 Bishan Walk #02-239  
13<sup>th</sup> Oct 3pm

Scheduled : 13<sup>th</sup> Oct 2016 3pm Contact Person : Eva Huang

Chargeable : SGD 80

Job Description : Repair of TV, Panasonic 55 inch 4k smart TV.

Problems : Screen suddenly has no display only audio sound

The signature of this Assignment is a warranty that I am legally capable of executing this Assignment and that no proceedings of insolvency or bankruptcy have been instituted by or against me.

*All the details and amendments will be reflect in the agreement with signature below.*



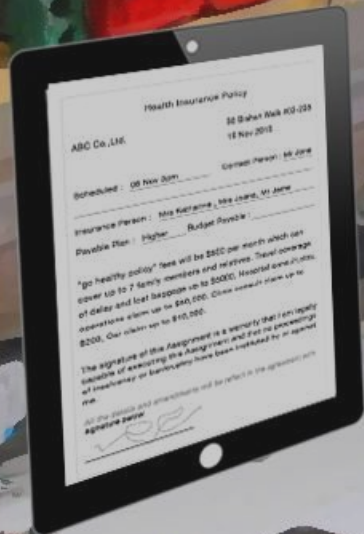
  



# FINAL

Final agreement generated into pdf. This will be the final view for both user.





# FINAL

Repairman will also have a  
final contract generated view