

ABSTRACT

Topic: **ONLINE HOME SERVICE**

Project Nature: Mini Project Extension

Completion Level: 30%

Nowadays every one running on a tight schedule and have little time to find employees for home services. So we cannot get verified employees. In this way we cannot trust anyone. The existing system carries more time to find employees and costly and finding employees directly by people. And all records are keeping manually. So it's very difficult and time consuming. Since all these services are carried out by the normal people they are suffered from long distance journey. For this reason the online system is implemented.

Home Service website is an easy to use application, including most features and flexible service booking and management portal. This provide verified service professionals to customers. This site taking away the pain of finding the right home service expert to cater to your needs like cleaning, repairing etc.. with reasonable price. Customers can avail home services in certain locality with just a few click of button.

To safeguard and ensure the customers safety all inhouse professionals have their backgrounds checked and verified. By following this new approach, the information can be accessed from anywhere just with a mouse click. This helps the users by saving lot of time and providing the user with up to date information.

The website provides managable accounts for administrator ,employees and customers . This is for the great beneficial of home activities. It will be a simple platform for users to access services for their needs. It provides the services to the users who are registered in the site. The system includes 3 modules.

They are:

1. Customer

- ➔ Registered users can book professionals based on their location and schedule services on convenient date for both customer and employee.
- ➔ They can view their booked histories .
- ➔ Can update their details .
- ➔ Can add bank account details.
- ➔ Can add rating and reviews.
- ➔ Customers confirm their booking by sending notification through email to employees .

2. Employee

- ➔ Employee can request to Admin to become a part of home services.
- ➔ They can apply for leave .
- ➔ Can update their details.
- ➔ They get notification from customer through email.

3. Admin

- ➔ They get notification from customer through email.
- ➔ Approve the qualified employees, only approved employees can become part of the site.
- ➔ He have the right to block and unblock the employees and customers.
- ➔ Admin can view all employee details, customer details .
- ➔ Can add essential information like new service available district, new category of services
- ➔ Can view account and payment details.