

ONLINE HOME SERVICE

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1. Project Overview?

Home service website is an easy to use application, including most features and flexible service booking and management portal. This provides verified service professionals to customers. This site takes away the pain of finding the right home service expert to cater to your needs like cleaning, repairing etc.. with reasonable price. Customers can avail home services in certain locality with just a few clicks of button.

2. To what extent the system is proposed for?

Nowadays every one running on a tight schedule and have little time to find employees for home services. Home Service website provides verified service professionals to customers. To safeguard and ensure the customers safety all inhouse professionals have their backgrounds checked and verified.

3. Specify the Viewers/Public which is to be involved in the System?

Public customers who need home service experts to cater their needs like cleaning, repairing etc..

4. List the Modules included in your System?

Registration, service booking, add booking, search, payment.

5. Identify the users in your project?

Admin, Employee, Registered user.

6. Who owns the system?

Admin of online home service organization, So can approve the qualified employees, only approved employees can become part of the site. He has the right to block and unblock the employees and customers. Admin can view all employee details, customer details. Can add essential information like new

service available district,new category of services .Can view account and payment details.

7. System is related to which firm/industry/organization?

For public customers ,who need service.

8. Details of person that you have contacted for data collection?

Did a detailed conversation with a service provider organization known as housejoy.

9. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?

1.What is the purpose of the website?

Purpose of this site is to provide a user friendly platform for users who need online home services .

2. What information must be on the home page?

Home page information contains description about this company,our services and contact details etc.

3.Do you like to add online payment option?

Yes,we will like to add online payment options for users.

4.What types of actions do you want your visitors to take on your website?

Registered users must login in the website,and book date for services and make a payment online.

5. Do you require your site to be responsive design?

Yes we need.

6. Do you need the high security to website like password encryption?

Ofcourse.

7. Do you like to involve user review in your website?.

Yes we want to know about user reaction.

8. Who is your targeted audiences?

Public customers who need the services provided in our site.

9. Which are the essential services need?

Room cleaning, bathroom cleaning, appliances service, painting etc.

10. Do you require online chat features?

Yes, we require chat features that help the users to easily communicate with team.