## Dipl.-Ing. Michael Ion

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## github.com/mionisation

Experience

Data Engineer (Scala/Python), ClearScore - London, UK - Feb 2020-Present

- Credit Report Events: Porting data processing logic from AWS Lambda into microservices (Scala)
- **Zendesk metadata ingestion:** End-to-end implementation, testing and deployment of an app that consumes metadata from a Zendesk API and ingests it into a data lake
- Enhancing "Nested Tracking" gateway: Enhancing nested data processed in a microservice
- End-to-end Integration Tests: Ensuring data sent to API is ingested correctly, BDD with Pytest
- Airflow workflows: Adding new spark jobs using airflow operators to extract credit offer data
- Utilised: Scala, Python, SQL, Terraform, Spark, Jenkins, AWS: S3, Lambda, Kinesis, Redshift

Software Engineer (Data), Hive - London, UK - Jan 2019-Jan 2020

- **CRM Project:** Delivering real-time data pipelines of IoT devices and their usage for CRM / Marketing related purposes; leveraging Kafka Streams and Scala
- Data Lake: Ingestion of IoT hub data with Kinesis. ETL and Curation according to business requirements using Scala + Spark/Glue from IoT Hubs into S3 Data Lake. Instantiating needed infrastructure using Terraform modules.
- Automation of batch feeds of usage data on <u>hivehome.com</u> and mobile apps from Adobe Omniture using S3-event triggered Lambdas written in Python, sending monitoring data to Cloudfront.
- Writing CI/CD pipelines for Jenkins, scaling/monitoring K8s instances with kubectl.
- <u>Utilised</u>: Scala, Python, SQL, Kafka Streams, Spark, SBT, Jenkins, Kubernetes, Terraform, AWS: S3, Lambda, Kinesis, Athena, Redshift

Data Engineer in Supply Chain, Intern; Amazon, Luxembourg; May 2017–Nov 2017

- **Transfer Tool:** Designed algorithm to pick transfers maximising inventory selection. Written in Python using input from different data sources, the tool was used in production and generated +10 million inventory transfers during the launch of new warehouses in the UK, Italy and Spain.
- VIP Dashboard: Created a web-based metrics and data visualisation dashboard with R Shiny, tracking weekly performance of an inventory optimisation model. Added PDF export functionality.
- **Root cause dashboard:** Developed an visual analytics tool that used custom inventory metrics to help identify root causes that have led to badly placed inventory. Used in support rota.
- Automatisation of processes: Auto-submitters for inventory transfers to internal sites with Java and Selenium, SQL code generators for recurring queries
- Reporting / SQL queries for quantitative analysis of supply chain systems performance; close collaboration with operations research scientists, business analysts and BI teams
- <u>Utilised:</u> Python (Plotly, Dash, Pandas), Redshift, Oracle, Bash, R (+Shiny), HTML/CSS, Java + AWS SDK, PostgreSQL, Selenium, Excel

Education

Technical University of Vienna; Vienna, Austria – Diploma study (MSc) in Business Informatics, 2019

- Master Thesis: Designing and Evaluating a Recommender System for Board Games
- Published Research Paper at RecSys Conference: https://dl.acm.org/doi/10.1145/3341105.3375780
- Coursework: Adv. Software Engineering, Software Testing, Business Intelligence, Econometrics,...

Technical University of Vienna; Vienna, Austria - BSc in Computer Science, 2016

- Bachelor Thesis: Communicating Uncertainty in Information Visualisation
- Erasmus Exchange Semester in Lyon, France
- Coursework: Software Engineering, Databases, Computer Graphics, Computer Vision, Statistics, Algebra & Discreet Maths, Mathematical Analysis, Data Visualisation, Multimedia Systems,...