



Making Complaints

Conversation Cheat Sheet

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Main Dialogue

Mark makes a complaint about the office.



Translation

Noriko Nagaoka: What's the matter?

Mark Lee: The office is hot.

Lesson Focus

{PLACE}很[KEY]。

{PLACE} hěn [KEY]。

The {Place} is ...

Example

办公室很冷。

Bàngōngshì hěn lěng.

The office is cold.

Key Vocabulary



冷

lěng

cold



吵

chǎo

noisy



暗

àn

dark



脏

zāng

dirty



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Everyday Complaints

造成推迟	<i>zàochéng tuīchí</i>	cause a delay
错过	<i>cuòguò</i>	miss
投诉	<i>tóusù</i>	complain
不方便	<i>bù fāngbiàn</i>	be inconvenienced
侮辱	<i>wǔrǔ</i>	insult
激怒	<i>jīnù</i>	irritate
粗鲁	<i>cūlǔ</i>	be rude
错误	<i>cuòwù</i>	mistake
拒绝	<i>jùjué</i>	reject
惹恼	<i>rěnnǎo</i>	annoy
造成问题	<i>zàochéng wèntí</i>	cause a problem
喊叫	<i>hǎnjiào</i>	yell

Shopping Complaints

可以给我退款吗?

Kěyǐ gěi wǒ tuìkuǎn ma?

Can I have a refund?

太小了。

Tài xiǎo le.

It's too small.

找零不对。

Zhǎo líng bùduì.

The change is wrong.

我买错颜色了。

Wǒ mǎi cuò yánsè le .

I got the wrong color.

这里有一点污渍。

Zhèlǐ yǒu yīdiǎn wūzì.

It has a stain here.

这里有一个洞。

Zhè lǐ yǒu yīgè dòng.

There's a hole here.

这里有一道裂缝。

Zhèlǐ yǒu yīdào lièfèng .

It has a crack here.

我可以换一个新的吗?

Wǒ kěyǐ huàn yīgè xīn de ma?

Can I exchange it for a new one?

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