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| Elena Kashkan | | | |
| QA/UAT engineer | | | Contact |
| With over 18 years of work experience in the IT sector, I am a seasoned QA/UAT engineer who is passionate about delivering high-quality software solutions that meet the needs and expectations of the clients. I have a strong background in business analysis, requirements engineering, testing, and documentation, as well as a keen interest in learning new technologies and tools. | | | Eleni.Kashkan@gmail.com  +375 (29) 633 22 24  Minsk, Belarus |
| Education Institute of informAtion technology bsuir – minsk, belarus Qualification: Business Analyst – Programmer  2023-2025 Belarusian State Economic Univercity – Minsk, belarus Bachelor of International Economic Relations  2000-2005 |  | Experience QA/UAT support engineer Allied testingMar 2020 - Present At Allied Testing, I am responsible for managing the testing activities of various projects, from planning and designing test cases, to executing tests, reporting, and tracking defects. I use Jira and other tools to ensure reliability, functionality, and performance of the software systems. I also collaborate with the developers, project managers, and business users to ensure proper implementation and integration of the systems.  I actively participated in 9 projects for Refinitiv, LSEG business, and successfully completed 13 UATs.  I am always eager to improve my skills and knowledge, and I have recently obtained certifications in Learning REST APIs, Postman Essential Training, and Test Automation Foundations from LinkedIn. Managing Director Kruzhevnica.by web storeOct 2014 – Dec 2022 Managed all activities for the e-commerce business.  Key contributions:   * Administration of online shop. * Setting up business processes. * Processing customers’ orders. * Customer support. * Work with payment services.  Business Analyst STER groupMay 2004 – Dec 2013 Lead the development for the accounting software “1C: Enterprise CRM”.  Key contributions:   * Requirement analysis. * Testing the system and creating the user manuals including the system documentation. * Liaising with system architects and developers to ensure proper implementation of the system. * Supporting business users. | |
| Skills Salesforce.comSAPServiceNowQA/UATJIRAConfluenceSystem Integration Testing Microsoft Excel |

