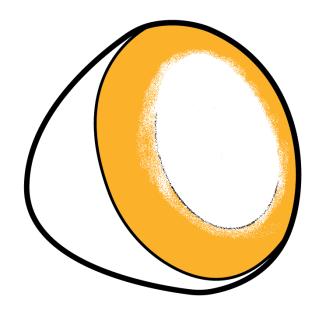


#### Say "Nestor"



#### **USE**

To wake up, lay down the device. Battery level is shown.

To interact, say "Nestor".

Ask your question when you see a full orange ring.

#### **AFTER USE**

Put it up-right. The tangible interface will go to sleep, not listening to what you say.

Keep it charging with the magnetic cable. Please check that the light of the magnetic cable is on.

### To get to know about NESTORE, try to say or ask:

"Hello"

"What's your name?"

"Why is your name Nestore?"

"Who are you?"

"Do you believe in god?"

"Where do you come from?"

- "When were you born?"
  "Can you tell me about yourself?"
- "How can you help me?"
  "What is your job?"
- "How many languages do you speak?"
- "What are your hobbies?"

## To get to know how to use the tangible interface, try to ask:

"How can I use you?"

"What does a red color mean?"

"What does a yellow color mean?"

"How can I know the battery level?"

### To get suggestions during the intervention phase:

"What should I do today?"

"Can you tell me about my scheduled activities?"

"Can you tell me my score?"

...then specify in which domain:

"physical", "nutritional", "social", "cognitive", "emotional"

## Possible problems (spoken aloud by the coach):

"You are not connected to the internet. To do so, you need to send me your WIFI credentials from Nestore Connect mobile application."

Internet not detected. If the WiFi connection was just temporarily lost or the WiFi router was turned off, it is not needed to reconfigure the WiFi. Keep the tangible interface in sleep and it will connect again, as soon as there is Internet available. If the Internet password or network name was changed, it is necessary to do the setup again with NESTORE Connect. Generally, the same problem might be displayed with the following lights.



"I don't have your Nestore account signed in. Please login in Nestore Connect mobile application and send your configuration to be able to give a personalized user experience."

It seems that the tangible interface is not able to access to the well-being data. Configuring again the tangible might solve the issue. Try also to logout and login again in the Nestore connect app. Please report the problem to the pilot contact, trying to specify the question that caused the error.

# "I have a technical problem. Please contact the administration or try later"

Please report the problem to the pilot contact, trying to specify the question that caused the error.

# Other Possible Problems: No lights in the tangible coach, strange lights behaviours and not answering

Try to put the tangible device in sleep and then try to interact again. If the device it is still not working, reboot the device: using a pen, press the button in the side panel for 20 seconds, until the all the lights go off. Push shortly the button again to turn on.

#### Add here the pilot Staff Contact Information