HR Analytics Project- Understanding the Attrition in HR

Introduction

Human Resource in one of the six functional areas of managing business, Human resource (HR) often deals in managing employee, company hires new employee every year and invest time and money on them to train, it is said that newly hired employee takes average 3 months to get trained and become productive to the companies, apart from this many companies also organizes several training programs and webinar for professional development of their existing employee,

In-spite of various initiative, few companies are struggling with the problem of high attrition. Attrition means an employee leaving an existing company for a new company, company having high attrition rates often spends more time and money on training new employee as compared to the company where employee are staying for the longer period of time

HR Analytic plays an important role in the process improvement in Human Resource. HR analytic gathers data on employee efficiency, and also helps us to identify the reason behind the employee leaving the company, it also aid the company in making relevant business decision for improving the overall process and getting better return on investment

Problem statement

A company with high attrition rate often spends money on hiring and training new employees, it also requires significant amount of time and resources to look for a better replacement. Apart from this company with high attrition rate often struggles with collective knowledge base due to which overall development of the business become slow because employees have less knowledge of the business process. In addition to this new worker tends to make more mistake as compared to old employees.

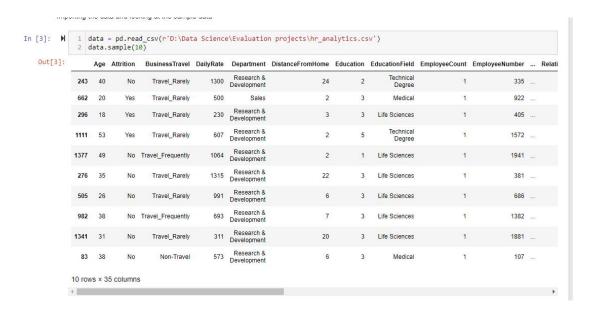
Data Analysis

Data Analysis is the very curcial part in develop before developing the predicative model as it shows the trend and connection between features and labels. In-Depth analysis of the data-set provided has been done in Python using various libraries such as pandas(for data Manipulation), numpy (for numerical Calculations), Matplotlib and sea-born(for Visualization)

```
import pandas as pd
import numpy as np
import seaborn as sns
import matplotlib.pyplot as plt
%matplotlib inline

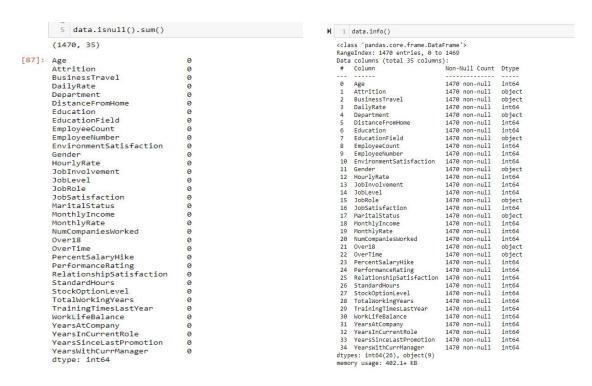
import warnings
warnings.filterwarnings('ignore')
```

Loading Data:



Data has been loaded in the Jupiter as a DataFrame Panda.read_csv function. Dataset contains 1470 rows and 35 columns.

Checking null/Missing Values:

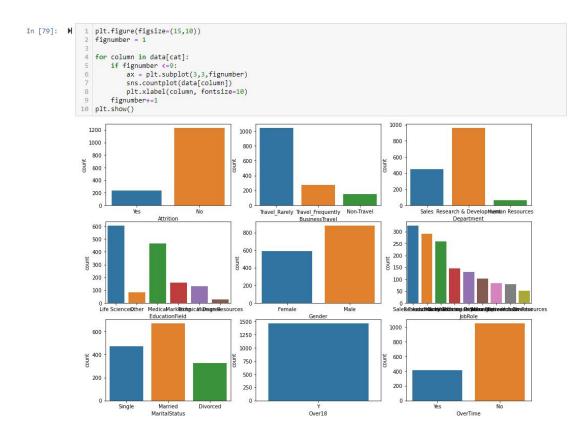


We checked for Null/ missing values pandas is-null function but we haven't found any missing values in the data-set. We also checked the data types of all the columns using pd.info() and we found that dataset and we found that data contains object and numerical columns. And it also confirms that there is no Missing or null value in the data-set

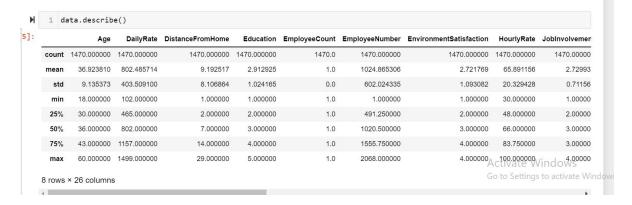
Data Exploration and Analysis:

```
image: Imag
```

First we created a list of all the categorical(Object) columns in the data-set using th above formula, which will help us in data exploration



After creating the list of all categorical columns, we have checked the distribution of all the categorical and we have found that data is imbalanced, as label data has 84% of the data as No and only 16 of the data as Yes. We have treated this going forward



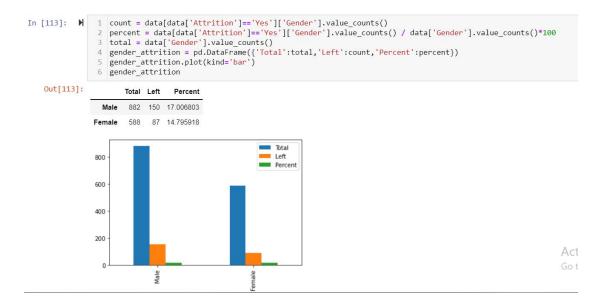
We have extracted the structure of the data-set using pd.describe() function and following observations have been made

- 1) employeeCount we have only one value for all the records in the dataset so we will drop this column
- 2) employeenumber its more of an employee ID so it wont contribute in the predicting the attrtion so we will drop this column
- 3) Standardhoours all the employee have standard hour of 80, so it wont contribution in identifying the attrition, so we will drop this column as well
- 4) over18 = from the structure of the data and countplot above we can see that all the employees are 18 plus so this column is not relevant so we will drop this column as well

we can also find some column with skewed data so we will deal with those data at a later stage

EDA:

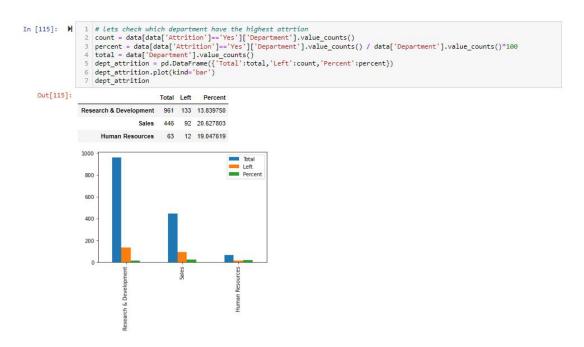
Comparing Various categorical columns with label data



As we can see from the above plot around 17% of the male have left the job and around 15% of the female have left the job



here we can see that the job which require frequent leads to higher attrition, however as the travel decreases attrition also decreases



the highest attrition is in sales department followed by HR and then research & development

```
#lets see how the distance from home impacts the attrition

print('avg distance of people who left --',data[data['Attrition']=='Yes']['DistanceFromHome'].mean())

print('avg distance of people who didnt left --',data[data['Attrition']=='No']['DistanceFromHome'].mean())

sns.boxenplot(x=data['Attrition'],y=data['DistanceFromHome'],data=data)

plt.show()

avg distance of people who left -- 10.632911392405063

avg distance of people who didnt left -- 8.915652879156529
```

as we can see people who live farther are more likely to leave the job, Commuting maybe the reason of people leaving the job

```
# lets check how monthly income is related to employee attrition

print('avg distance of people who left --',data[data['Attrition']=='Yes']['MonthlyIncome'].mean())

print('avg distance of people who didnt left --',data[data['Attrition']=='No']['MonthlyIncome'].mean())

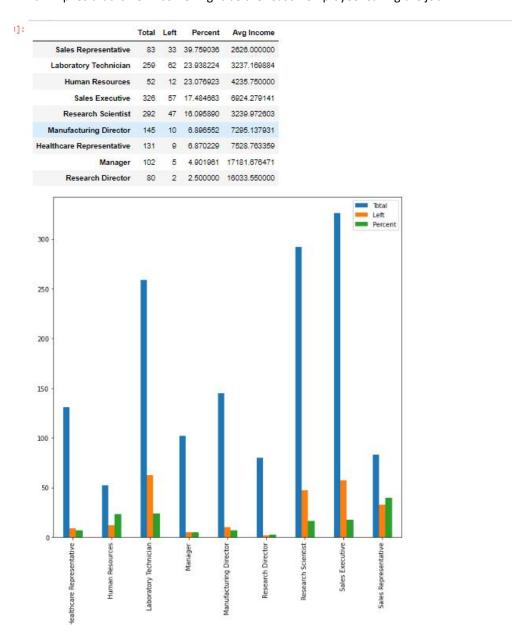
sns.boxenplot(x=data['Attrition'],y=data['MonthlyIncome'],data=data)

plt.show()

avg distance of people who left -- 4787.0928270042195

avg distance of people who didnt left -- 6832.739659367397
```

As we can that average income of employee who left is 4787 however those who didnt left is 6832, which implies that lower income might be the reason employee leaving the job

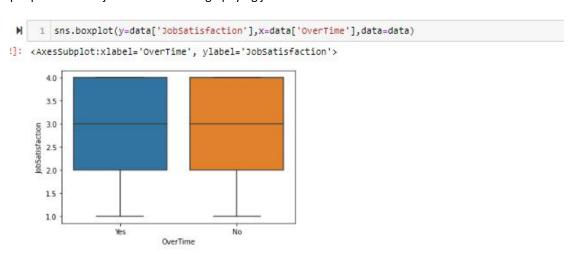


from the above table and graph it is clearly understandable the mean reason of employee leaving the company is because of salary,

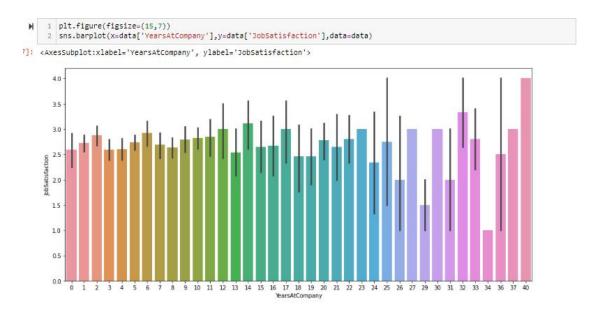
average salary of Manager and Research Director is the highest among the all profession (17181.67 & 16033.55), but in the contrary the attrition rate of both profession is merely 5% and 2.5% respectively

on the other hand, Sales Representative and Laboratory Technician age getting paid around 2626.00 and 3237.16, due to that reason the attrition rate is the highest

as we can see from the above data the younger people are more likely to leave the company, from the scatter plot we can see that younger people are tends to gets lower wage, so younger people leave the job to search for high paying job



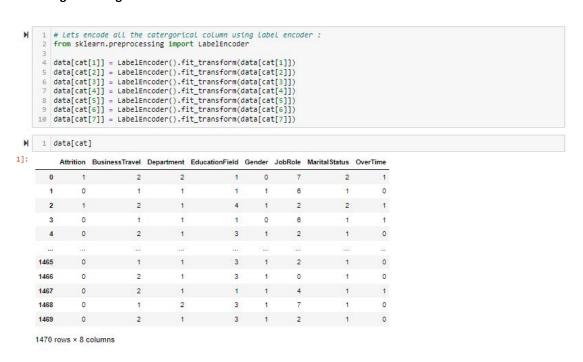
from the above box plot we can conclude that there is no relation of job satisfaction with the workload



From bar plot it is confirmed that there is no relation between year spent in the company and job satisfaction.

Pre-processing Pipeline

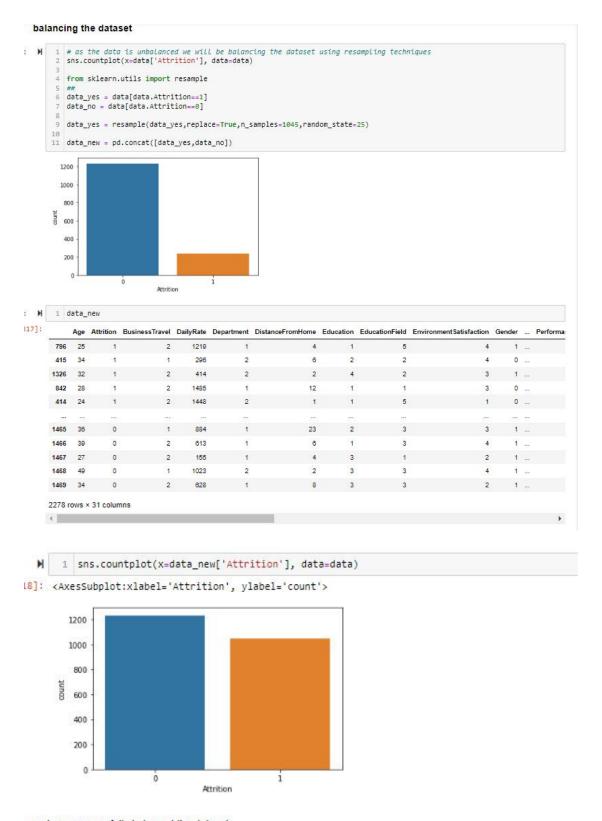
Encoding the Categorical Data



We have encoded all the categorical column using Label encoder

Balancing the Dataset

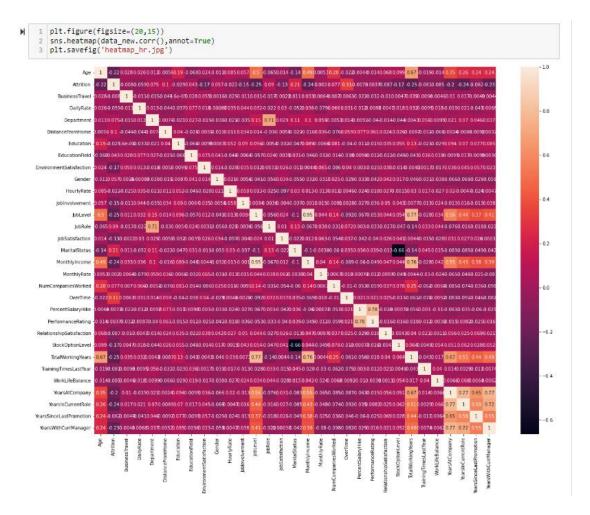
As mentioned earlier, the data-set in imbalanced so we have balanced the data-set using re-sampling technique, which means that we have created more data-points of Yes label so that we have more records of attrition = Yes



we have successfully balanced the dataset

Checking for multi co-linearity Problem:

After balancing the data set it is important to check the multi co-linearity because if independent features are highly co-related with each other, we might end up creating biased model, so it is very crucial to check for the multicolinearity before proceeding further



We have used .corr() function to check for the correlation between the variables and used heat-map for visualizing the result.

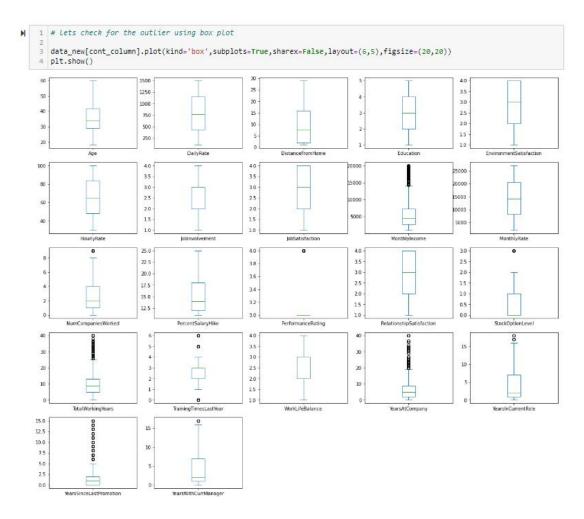
We found Monthly Income and job level are highly correlated with each other, so we have to remove one of the columns, after analyzing we decided to drop Job level column because job level is less related to label data as compared to Monthly Income

```
M    1    data_new = data_new.drop(columns='JobLevel')
2    data_new
```

Outlier detection and Removal:

After Fixing the multicolinearity problem, the next import step is identifying the outlier and removing it, outlier have great impact on the central tendency of the data-set, for instance, if there are significant outlier on the higher end of the continuous data, it push the mean of the dataset to the higher side, these may have great impact on the accuracy of the model we build,

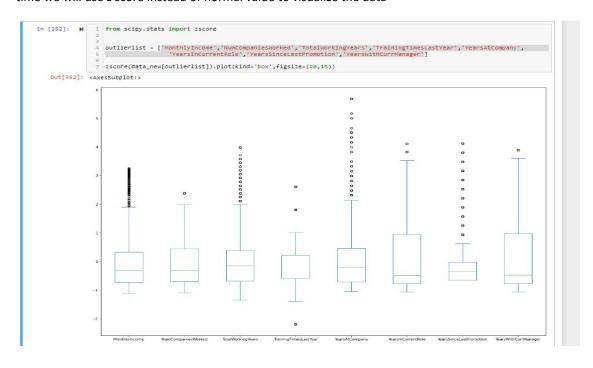
In this dataset we use the box plot to visualize the outlier in the continuous column



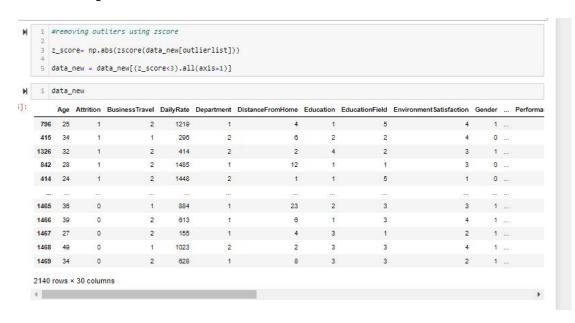
From the above box plots, we identified following columns have outliers

'MonthlyIncome','NumCompaniesWorked','TotalWorkingYears','TrainingTimesLastYear','YearsAtCompany','YearsInCurrentRole','YearsSinceLastPromotion','YearsWithCurrManager'

To further confirm, we will again use box plot to visualize the ouliers from the above columns, but this time we will use z score instead of normal value to visualize the data



Based on the above chart and thumb rule of zscore (between +3 and -3) except Numcompaniesworked and TrainingTimesLastyear all other columns contains outier, so we will remove it using zscore



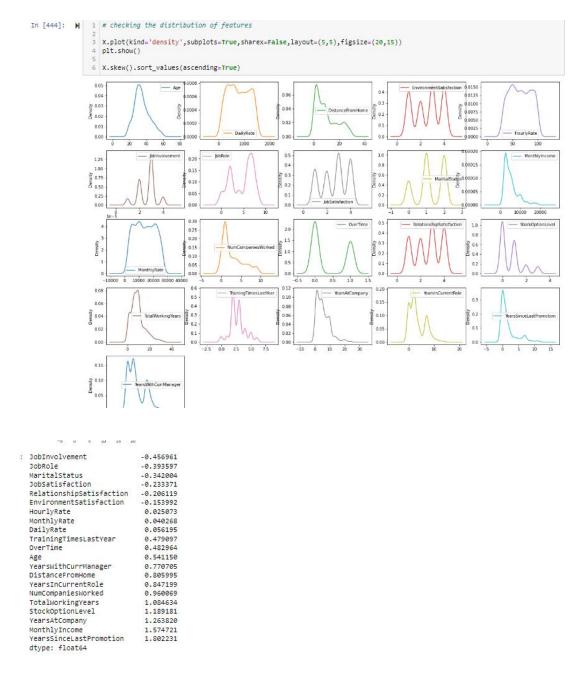
Feature reduction using chi-square:

After removing the outliers, we noticed that there are 29 features in the data set, some of them might not be important for predicting the label, and also too many labels can degrade the performance of the model,

We have used chi square technique to select the best features of the dataset, we have used the top 75% of the features and drop the least 25% of the features

Removing the skewness:

The next important step in the data preprocessing is to check and remove the skewness from all the continuous data, as Skewed data can prevent us from creating an efficient model



After plot the distribution plot, we see that few of the column have skewenss in the data, so we have used Cube root technique to remove the skewness in the data

Scaling the data:

The final step in Data proprocessing is to scale the data, As we see that all the features in the data set have different unit of measure or scale, so to create an accurate model we need to scale all the feature so that all the measure should have same scale.

We used Standard Scalar to scale the dataset

Building Machine Learning Models.

After in-depth data analysis and all the data preprocessing its time to train the model, I have used multiple model for training and will choose the best model in terms of accuracy

I will be using following model for prediction:

Logistics Regression
Decsion Tree
Random Forest
Knn (K Nearest Neighbor)

Logistics Regression:

```
Confusion matrix and clssification report - Logistics Regression
0]: N 1 #the random state from Logisitics regression is 61, so we will use to generate confusion matrix and classification repor 2 # we got best result from random forest classifier we will use that result 3 x_train, x_test, y_train, y_test = train_test_split(x_scaled,y,train_size=.8,random_state=61) 4 lm = LogisticRegression()
               5 lm.fit(x_train,y_train)
               6 y_pred = lm.predict(x_test)
7 pacc = accuracy_score(y_test,y_pred)
8 pscore = lm.score(x_test,y_test)
             print('Accuracy Score ---',accuracy_score(y_test,y_pred)*100,'%')
print('\n------ Classification Report -----\n',classification
                                                                           ort -----\n',classification_report(y_test,y_pred))
              12 print(confusion_matrix(y_test,y_pred))
            Accuracy Score --- 80.60747663551402 %
            ----- Classification Report
                                                      recall f1-score support
                           0 0.80 0.81 0.81
1 0.81 0.80 0.80
                  accuracy
                                                                      0.81
                                                                                       428
            macro avg 0.81 0.81 0.81
weighted avg 0.81 0.81 0.81
            [[175 40]
[ 43 170]]
```

First model I have used is logistic regression, First I have found the best random state for training, and after using the best random state(61), the accuracy score of the model is approx 81%

Decision Tree:

```
Confusion matrix and classification report - Decision Tree
      1 x_train, x_test, y_train, y_test = train_test_split(x_scaled,y,train_size=.8,random_state=97)
             = DecisionTreeClassifier()
      3 dt.fit(x_train,y_train)
      4 y_pred = dt.predict(x_test)
5 pacc = accuracy_score(y_test,y_pred)
6 pscore = dt.score(x_test,y_test)
      8 print('Accuracy Score ---', accuracy_score(y_test,y_pred)*100, '%')
9 print('\n------Classification Report -----\n', classification_report(y_test,y_pred))
     10 print(confusion_matrix(y_test,y_pred))
    Accuracy Score --- 94.39252336448598 %
    ----- Classification Report -----
                      precision
                                      recall f1-score support
                          0.99 0.90 0.94
0.90 0.99 0.94
    accuracy 0.94
macro avg 0.95 0.95 0.94
weighted avg 0.95 0.94 0.94
                                                                  428
                                                                   428
    [[204 22]
     [ 2 200]]
```

Second model I have used is Decision Tree, First I have found the best random state for training, and after using the best random state(97), the accuracy score of the model is approx 94% which is better than logistics regression, which is a good sign

K Nearest Neighbour:

```
Confusion matrix and classification report - KNN
                1 x_train, x_test, y_train, y_test = train_test_split(x_scaled,y,train_size=.8,random_state=49)
2 knn = KNeighborsclassifier()
3 knn.fit(x_train,y_train)
[466]: N
                 4 y_pred = knn.predict(x_test)
                 pacc = accuracy_score(y_test,y_pred)
pscore = knn.score(x_test,y_test)
                 8 print('Accuracy Score ---',accuracy_score(y_test,y_pred)*100,'%')
9 print('\n------Classification Report -----\n',classification_report(y_test,y_pred))
                10 print(confusion_matrix(y_test,y_pred))
               Accuracy Score --- 86.6822429906542 %
               ----- Classification Report -
                                    precision
                                                       recall f1-score support
                                         0.89 0.83 0.86 213
0.84 0.90 0.87 215

        0.87
        428

        0.87
        0.87
        0.87
        428

        0.87
        0.87
        0.87
        428

                    accuracy
               weighted avg
               [[177 36]
[ 21 194]]
```

Third Model is K nearest neighbour, I have used the same approach to find the best random state by running the for loops, then by plugging the best random state(49) the accuracy that I got Is 86.86% which is better than Logistics regression but still less than Decision Tree,

Lets check final Model

Random Forest:

```
Confusion matrix and classification report - Random Forest
469]: M 1 x_train, x_test, y_train, y_test = train_test_split(x_scaled,y,train_size=.8,random_state=20) 2 rf = RandomForestClassifier()
             3 rf.fit(x_train,y_train)
             4 y_pred = rf.predict(x_test)
                pacc = accuracy_score(y_test,y_pred)
             6 pscore = rf.score(x_test,y_test)
             print('Accuracy Score ---',accuracy_score(y_test,y_pred)*100,'%')
print('\n------ Classification Report -----\n',classification_report(y_test,y_pred))
            10 print(confusion_matrix(y_test,y_pred))
           Accuracy Score --- 99.06542056074767 %
           ----- Classification Report
                           0.99
0.99 0.99 0.99
0.99 0.99
               accuracy
                                                                   428
                                                                    428
               macro avg
           weighted avg
                                                                   428
           [[202
             1 22211
```

After using the same, approach as previous three model, the accuracy we got for random forest is whooping 99% which is way better than previous three model, precision and recall rate is close to perfect for this model, so we will use Random forest as the final model

Hyper Parameter Tuning:

Although, we have got 99% accurate model, lets see if we can further improve the performance by tuning the parameter of random forest

```
Hyper Parameter tuning
       1 from sklearn.model_selection import GridSearchCV
          RandomForestClassifier()
          param = {'criterion':['gini','entropy'],'min_samples_leaf': range(1,5),'min_samples_split': range(1,5),'max_depth':range
       5 grd = GridSearchCV(rf, param_grid=param)
       7 grd.fit(x_train, y_train)
       9 print(grd.best_params_)
         4.
      {'criterion': 'gini', 'max_depth': 4, 'min_samples_leaf': 1, 'min_samples_split': 2, 'random_state': 3}
: M 1 ri = 0
       rf.fit(x_train,y_train)
y_pred = rf.predict(x_test)
              pacc = accuracy_score(y_pred,y_test)
             if pacc > acc:
                acc = pacc
ri = i
      11
                 score = pscore
print('Accurancy Score - ',acc,'random state -',ri)
     Accurancy Score - 0.985981308411215 random state - 1
     Accurancy Score - 0.9883177570093458 random state - 3
Accurancy Score - 0.9906542056074766 random state - 6
Accurancy Score - 0.9929906542056075 random state - 22
```

After tweaking the parameter of the random forest, we are able to improve the model further by .24% so we will re train the model using the new parameter

```
x_train, x_test, y_train, y_test = train_test_split(x_scaled,y,train_size=.8,random_state=20)
rf = RandomForestClassifier(criterion='gini', max_depth=105, min_samples_leaf=1,min_samples_split=2,random_state=22)
     rf.fit(x_train,y_train)
  4 y_pred = rf.predict(x_test)
 5 pacc = accuracy_score(y_test,y_p
6 pscore = rf.score(x_test,y_test)
  8 print('Accuracy Score ---',accuracy_score(y_test,y_pred)*100,'%')
                      --- Classification Report ------\n',classification_report(y_test,y_pred))
print(confusion_matrix(y_test,y_pred))
Accuracy Score --- 99.29906542056075 %
------ Classification Report ------
                 precision
                               recall f1-score support
           0 1.00 0.99
1 0.99 1.00
                                        0.99
                                                         223
                                            0.99
                                                         428
    accuracy
macro avg 0.99 0.99 0.99
weighted avg 0.99 0.99 0.99
                                                    428
[[203 2]
 [ 1 222]]
```

Saving the model:

Now we have saved the model for future use

```
Saving the best Model - Random Forest
```

```
M 1 import pickle
2
3 filename = 'final_model.pk1'
4 pickle.dump(rf, open('rf.pkl', 'wb'))
```

Conclusion.

Dataset was quite clear, there was no missing value. It was mix of categorical and numerical features. We have performed multiple analyses to check that which factor plays important role in attrition. We checked outlier and found that few columns have some extreme value but it is very close to upper whisker and we didn't try treating them because the ensemble methods will deal with them. I have checked correlated of each features and found that couple of features were correlated so have deleted them.

As we saw at the initial phase of analysis that data was imbalance, we have corrected that by applying oversampling technique and then Model was trained. Random forest has given best F1 score and has taken it for final model.