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Date: 18/09/2025

To whom it may concern

This is to certify that Mr. Mainul Islam Rayhan, student of the Department of Business Administration, Shahjalal University of Science and Technology (SUST), has successfully served as a Research Assistant under my supervision from August 2023 to June 2024.

Mr. Rayhan was primarily involved in the research project titled “Addressing Sustainability through IoT and Big Data Analytics in Tertiary Industry: A Literature Review and Bibliometric Analysis to Explore Future Avenues.”

During this period, he contributed significantly in the following areas:

- Conducting systematic literature reviews and bibliometric analysis.
- Collecting, organizing, and interpreting data using relevant tools.
- Preparing draft sections of the manuscript and assisting with research documentation.
- Engaging in academic discussions and contributing innovative ideas to strengthen the research framework.

Mr. Rayhan performed his duties with utmost sincerity, diligence, and a notable capacity for independent problem-solving. His technical skills in Python, SQL, and data analytics as well as his strong academic background made him an invaluable member of the research team. He exhibited excellent teamwork, responsibility, and intellectual maturity throughout his assistantship.

I am confident that the skills and experience he has gained during this research assistantship will serve him well in his future academic and professional pursuits.

I wish him continued success in all his endeavors.

Sincerely,

Mohammad Mizanur Rahman 18.09.2025

Dr. Mohammad Mizanur Rahman
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