

# Class 1: Introductions to the Course, Surveys and RMarkdown

MAST5953: Creating Your Own Data

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30 October 2023

# Outline of Today's Class

Course Introduction

Surveys: An Introduction

R & RMarkdown

# Course Introduction

# MAST5953 Structure

## Survey Design - Autumn Term

*Mon - 4-6pm (except Nov 20 when we'll start at 5!!), room: KS15*

1. **Week 13 - 30 October 2023:** Class 1: Introduction to the Course, Resources and to RMarkdown
2. **Week 14 - 6 November 2023:** Class 2: Principles in Survey Question Design
3. **Week 15 - 13 November 2023:** Class 3: Sampling & Data Collection Methods
4. **Week 16 - 20 November 2023:** Class 4: Survey Error & Bias Correction
5. **Week 17 - 27 November 2023:** Class 5: Ethics, Recap & Assessment Q&A **\*\*start your survey!\*\***
6. **Week 18 - 4 December 2023:** Class 6: Working Together on Assignment 1
7. **Week 19 - 11 December 2023:** Class 7: Data Science – Data Collection Strategies & Primer on Web Technologies

## Web-Scraping & Text Mining - Spring Term

*Time Slot and Location TBC - check your timetable in December/January*

1. **Week 25 - 15-19 January 2024:** Class 8 Web Scraping & Regular Expressions
2. **Week 25 - 15-19 January 2024:** Class 9 Preparing for Assignment 2: Web Scraping Speeches
3. **Week 26 - 22-26 January 2024:** Class 10 Text Mining I - Text Pre-Processing
4. **Week 26 - 22-26 January 2024:** Class 11 Text Mining II - Topic Models

# MAST5953 Structure

## 1. Support/Contacts

- ▶ For all your questions use the [Discussion Forums](#)
  - ▶ But also: exchange contact info with each other and study together! There is no better way to learn than in teams!
- ▶ For extenuating circumstances/mitigation/extensions contact CEMS Student Support: [cemssupport@kent.ac.uk](mailto:cemssupport@kent.ac.uk)
- ▶ Office Hours straight after class, no need to book just approach me after class ;)

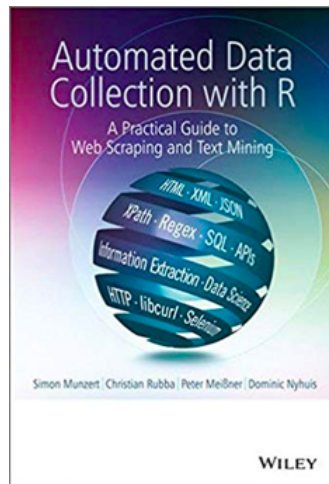
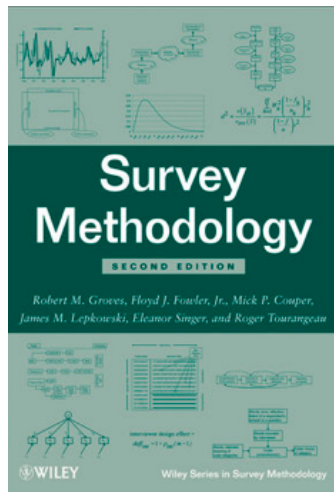
## 2. Course Details & Materials

- ▶ [Course Moodle Page](#)

# MAST5953 Learning Outcomes

1. Design survey/text analysis protocols/codebooks
2. Collect web and survey data independently
  - ▶ Building Web Scrapers via R
  - ▶ Generating, administering and analysing survey data
3. Analyse text data via machine learning

# MAST5953 Core Textbooks



# MAST5953 Assessment & Feedback - Report 1

[Details on Assessment tab on Moodle](#)

- ▶ Survey design task - 50%, due: Mon, Jan 22 2024
- ▶ 1,000 words (excluding Appendix, Tables/Figures/References, R code)
- ▶ What you need to do:
  - ▶ Cognitive Interview (Qual) with 2,3 people
  - ▶ Questionnaire survey with 10,15 people
  - ▶ Qual. analysis of cogn. interview responses (using response process model)
  - ▶ Graphs/correlation analysis of questionnaire survey responses
- ▶ Start thinking about a topic
- ▶ Remember: a measurement exercise, not an answer to a research question!



# Surveys: An Introduction

## Discussion

Have you ever been interviewed? What was the interview like?

# Survey Research

- ▶ “Obtaining information through asking questions” (Wolf et al. 2016: 4)
- ▶ “[...] a crucial building block in a modern information-based society” (Groves et al 2009: 3)

# Survey Research

- ▶ Its importance has not been displaced in an era of big data
- ▶ Survey research is fundamental to describe a population accurately

## Survey Research: Some Terminology ...

- ▶ **Survey:** Information-gathering method that works via administration of a list of questions
- ▶ **Interview:** Generally synonymous with survey but the interview implies a person-to-person 'conversation'
- ▶ **Poll:** private-sector surveys, mostly in relation to vote-intention/prediction

# Types of Surveys/Interviewing

## Structured vs. Semi-Structured vs. Unstructured

Q10 We have a number of parties in "country" each of which would like to get your vote. How probable is it that you will ever vote for the following parties? Please answer on a scale where 0 means "not at all probable" and 10 means "very probable".  
[PARTY LIST C, PTV list up to 10 parties]

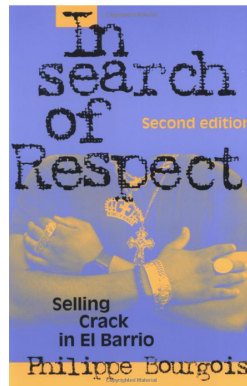
<Source: EES2014 QPPI2>

	0	1	2	3	4	5	6	7	8	9	10	very probable	Don't know the party
Party 1	0	1	2	3	4	5	6	7	8	9	10	98	
Party 2	0	1	2	3	4	5	6	7	8	9	10	98	
Party 3	0	1	2	3	4	5	6	7	8	9	10	98	
Party 4	0	1	2	3	4	5	6	7	8	9	10	98	
Party 5	0	1	2	3	4	5	6	7	8	9	10	98	
Party 6	0	1	2	3	4	5	6	7	8	9	10	98	
Party 7	0	1	2	3	4	5	6	7	8	9	10	98	
Party 8	0	1	2	3	4	5	6	7	8	9	10	98	
Party 9	0	1	2	3	4	5	6	7	8	9	10	98	
Party 10	0	1	2	3	4	5	6	7	8	9	10	98	

Q11 In political matters people talk of "the left" and "the right". What is your position? Please indicate your views using any number on an 11-point-scale. On this scale, where 0 means "left" and 10 means "right," which number best describes your position?

<Source: EES 2014 QPPI2>

	0	1	2	3	4	5	6	7	8	9	10	DK
Left												
Right												
	0	1	2	3	4	5	6	7	8	9	10	98



# Quantitative Interviewing

## Strengths and Weaknesses

### Strengths:

- ▶ Less expensive quick results
- ▶ Strong assurance of anonymity (especially self-administered ones)
- ▶ Lower interviewer-induced bias
- ▶ Consistent measures: higher comparability
- ▶ High reliability and replicability

### Weaknesses:

- ▶ Clarifications/re-formulation difficult
- ▶ Partial responses more likely (especially in self-administered ones)
- ▶ Assumes complete knowledge on the phenomenon

# Qualitative Interviewing

## Strengths and Weaknesses

### Strengths:

- ▶ Allow theory and conceptual exploration / conceptual refinement
- ▶ Allow to gain missing knowledge, respondent is the expert
- ▶ Allow direct evaluation of the role of socio-cultural context on attitudes/behaviours

### Weaknesses:

- ▶ Interviewer effects are expected to be very strong
- ▶ Can lead to digressions from research aims
- ▶ Cannot be used for causal inference / hypothesis testing
- ▶ Sampling usually by convenience, cannot be used for hypothesis testing
- ▶ Reliability & replicability difficult



# Which Type Should I Use?

1. What is the target population?
  - ▶ Elite/experts: qualitative
  - ▶ Public/large group: quantitative
2. What is the nature of the phenomenon/concept of interest?
  - ▶ Unknown: qualitative
  - ▶ Established/measurable: quantitative

# Types of Survey Mode

## Mode Effects

- ▶ Face-to-Face (PI: personal interviewing)
  - ▶ **Pros:** they boost response rates and allow for meaningful clarification
  - ▶ **Cons:** require costly interviewer training to ensure consistency and similar levels of experience + not appropriate when sensitive questions are asked + interviewer demographic characteristics might impact responses (say on race or gender).
- ▶ Telephone (CATI)
- ▶ Mail or Web-based (Self-Administered)
  - ▶ **Pros:** they guarantee privacy + reduce costs and increase response timeliness
  - ▶ **Cons:** suffer from higher non-response and item non-response rates + web-based surveys face the additional problem of building adequate sampling frames

# Applied Example

## The European Election Study

- Check out the [questionnaire](#)

# R & RMarkdown

# Course Requirements: R

Particularly for the Spring Term Sessions!

- ▶ Prior knowledge of R is a must, make sure you understand the language basics (packages, objects/vectors, core functions and vector + data management operations), and that you know how to trouble-shoot errors and install packages
  - ▶ Great R Intro Resources:
    - ▶ Adler, Joseph. 2009. *R in a Nutshell. A Desktop Quick Reference*. O'Reilly
    - ▶ Teetor, Paul. 2011. *R Cookbook*. O'Reilly.
    - ▶ I recommend the following website for revisions:  
<https://stats.idre.ucla.edu/r/>

## Course Requirements: R

- ▶ Make sure you have installed R and RStudio and everything is up-to-date.
  - ▶ R:
    - ▶ Follow the instructions to download R here: [R Installer](#)
- ▶ RStudio:
  - ▶ Updates needed: Go to «Help» - «Check for Updates» - & follow instructions in the pop-up
  - ▶ To download RStudio: [RStudio Installer](#)

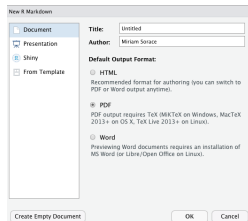
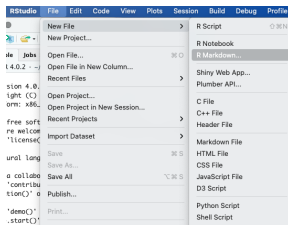
# R debugging

## Examples of some common errors

- ▶ If it says: **there is no package called 'xxx'** you just need to type:
  - ▶ `install.packages("xxx")`
- ▶ If it says: **could not find function 'xxx'**, just call the library by typing:
  - ▶ `require(xxx)` or `library(xxx)`
- ▶ If it says: **cannot open the connection**, it means you have not specified the correct working directory (i.e. folder) where the file is located
  - ▶ `setwd()`
- ▶ Great Resources to Trouble-Shoot Errors:
  - ▶ ChatGPT (or Phind)!!!
  - ▶ StackOverflow/Stack Exchange
  - ▶ **Googling/using AI to build your code is not cheating!! :)**

# Creating an RMarkdown File

## ► From scratch:



- Opening an existing file/template: «File» - «Open File» -  
Navigate to the folder where you saved the .Rmd file & select the file.



## RMarkdown Exercise

- ▶ Practical Exercise with RMarkdown Template.Rmd file in Class 1 Section on Moodle (see [Course Moodle Page - Class 1](#))
- ▶ Also: Check Out the [RMarkdown Cheat Sheet](#)

## For Next Time

- ▶ Is there some phenomenon on which you'd like to measure public opinion/attitudes (support/behaviour frequency/importance)? Which is it?
- ▶ Think of a survey question that you might want to ask ...

# What did we learn today?

- ▶ Course structure and website
- ▶ Different types of surveys
  - ▶ Structured
  - ▶ Semi-structured
  - ▶ Unstructured
- ▶ How to write a report using RMarkdown