



MIR JAVED JAHANGER

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SUMMARY

Expert in frontend development utilizing React JS, Next JS, and Angular JS, with robust backend capabilities in Nest JS, Express JS, Laravel, and Django. Strong software engineering skills combined with practical DevOps experience. Proven ability to enhance team communication and collaboration for successful project outcomes.

SKILLS

- Fin-tech operations and system engineering
- Project management and team leadership
- Communication and teamwork
- User interface design
- Odoo development experience
- Programming and bug fixing
- System monitoring and troubleshooting
- Linux Administration
- Networking and router configuration
- Backend development with NestJS, ExpressJS, and Django
- Frontend development with ReactJS and Angular
- API development including REST API and authentication workflows
- AI-powered workflows and automation pipelines
- Version control with Git and GitHub
- Package management using NPM and Yarn
- Monitoring tools including Grafana, Loki, and Zabbix
- Deployment tools like Teleport and Konga
- Productivity tools including MS Office Suite and Google Workspace
- Quality assurance
- Agile methodologies
- API integration
- Client communication
- Team collaboration
- Training support
- Mentorship
- Incident management
- Web application development
- Backend development
- System architecture
- Organization and time management
- Planning
- Process improvement
- System monitoring
- Project management

EXPERIENCE**SYSTEM ENGINEER (SOC) & FULL STACK DEVELOPER**, 06/2025 - Current

Sheba Platform Limited, Dhaka, Bangladesh

- Monitored and ensured 24/7 uptime of Sheba Pay services, proactively detecting and resolving issues to maintain service reliability.
- Handled incident response, troubleshooting, and root cause analysis across backend, frontend, and system operations, resulting in minimized downtime.
- Collaborated with DevOps and development teams on system updates, deployments, and version releases, achieving seamless integration and fewer deployment errors.
- Develop backend services using NestJS, ExpressJS, and integrate APIs with frontend applications (ReactJS, Angular).
- Develop frontend features and maintain web applications, ensuring smooth UI/UX and functional integrity.
- Deploy and manage system updates using Teleport and ensure rollback readiness.
- Implemented monitoring tools and dashboards, enhancing system visibility and reinforcing security best practices with Grafana, Loki, Superset, Zabbix, and Konga.
- Documented system architecture, operational processes, and development workflows to facilitate knowledge transfer and maintain operational continuity.
- Debug and optimize system performance using LOKI, SUPERSET, TELEPORT, ZABBIX, KONGA, and other observability tools.
- Collaborate on AI-powered backend workflows, integrating LLM-based automation and data enrichment pipelines.
- Participate in design and development discussions, contributing to scalable, maintainable, and efficient system architecture.
- Developed system architecture for new software solutions and applications.
- Mentored junior engineers on best practices in systems engineering and design principles.
- Implemented RESTful APIs to facilitate seamless data exchange between client and server.
- Collaborated with cross-functional teams to define software requirements and specifications.
- Developed responsive web applications using modern frameworks and libraries.
- Generated engineering documentation and oversaw design projects.

CO-FOUNDER & WEB DEVELOPER (PART TIME), 01/2022 - Current

Metasoft Info

- Developed modern applications using Laravel, PHP, and MySQL, delivering user-friendly solutions.
- Consulted with clients to gather project requirements, translating needs into actionable development plans.
- Enhanced application features to address bugs and improve overall performance and reliability.

SENIOR ASSOCIATE (QA), 11/2020 - 06/2025

Quantanite

- Conducted quality assurance and IT support, evaluating reporting associates' performance to ensure compliance and enhance reporting accuracy.
- Delivered detailed quality reports to team leader and manager, supporting informed decision-making through effective training support.

- Process improvement planning and implementation.
- Performed root cause analysis to identify and address performance issues.
- Analyzed daily performance metrics for team activities, identifying trends to streamline reporting processes.
- Facilitated client communication through regular updates and feedback sessions.

WEB DEVELOPER (INTERN), 02/2020 - 04/2020**Southtech Group**

- Built banking applications using Angular JS 8, Java, and MySQL, enhancing user experience and expanding application functionality.
- Developed accounting software for Southtech Group, enabling support for multiple currencies and user profiles to improve usability.
- Collaborated with product manager to define minimal viable product and translate features into actionable user stories.

EDUCATION**Jahangirnagar University, Savar,Dhaka, 09/2023****Masters of Computer Science and Engineering: CSE**

GPA: CGPA: 2.85/4.00

Southeast University, Dhaka, 03/2020**Bachelor of Computer Science and Engineering: CSE**

GPA: CGPA: 2.71/4.00

Satkhira Govt. College, Satkhira, 07/2014**Higher Secondary School Certificate: Science**

GPA: GPA: 4.00/5.00

Satkhira Govt. High School, Satkhira, 12/2012**Secondary School Certificate: Science**

GPA: GPA: 4.63/5.00

PROJECTS**• Sheba Platform Limited – Core Website**

Frontend development and maintenance; improved performance and responsive UI.

<https://sheba-platform.xyz/>

• Sheba Pay – Monitoring & SOC Systems

Built real-time monitoring dashboards (Loki, Zabbix, Superset); improved uptime, alerts, and incident response.

• SOLVIO AI Hackathon Project (Full-Stack)

Built a full-stack application using React, Node.js/Express with AI integration; delivered MVP within deadline.

<https://solvio.sheba-platform.xyz/>

• Pulse Project (Frontend & API Integration)

Implemented frontend features, API integrations, and optimized data flow and UI

responsiveness.

- **SOC Dashboard (Payments System)**

Supported payment workflows, banking reconciliation, and backend validation improvements.

- **Brighten Bangladesh – Website & CMS (Full-Stack)**

Developed full-stack website and CMS panel using **NestJS (backend)** and **React (frontend)**.

- **Tufan Resort – Full Management System (Full-Stack)**

Built an end-to-end management system using **Next.js** and **NestJS**, covering operations and administration.

- **Blish School – Website & CMS Panel**

Developed full website and CMS panel using **Laravel**, enabling dynamic content and admin control.

- **Ex-Students Association Website**

Built an alumni management platform with structured content and user roles.

- **Lake View Café & Restaurant System**

Designed and developed a restaurant management system.

- **KRC Educational Website**

Developed an educational platform with CMS-based content management.

- **Satkhira Journal Website**

Built a CMS for academic journal publications.

- **TopGeek Agency Website (RACE GROUP LTD)**

Developed a corporate website with modern, responsive UI.

PERSONAL SKILLS COMPETENCES

- Ability to communicate with internal and external people.
- Enjoys sharing knowledge and encouraging development of others to achieve specific team goals.
- Good knowledge on computer and internet; Including Google Spreadsheet, MS Office.
- Planning and organizational skills that balance the work with team support.

CERTIFICATIONS & LICENSES

Advanced Certificate for Management Professionals (ACMP) 4.0 - IBA, Dhaka University (March 2025 - June 2025)

Professional Web Development Training - Southtech Group (May 2020 - October 2020)

AWARDS & HONORS

Above and Beyond Award - Quantanite- November 16, 2020 to February 29, 2024

ACTIVITIES

Mentor and organizer of the SOLVIO AI Hackathon 2025, organized by Sheba Platform Limited.

IT Administrator (Volunteer)

Ex-Students' Association, Satkhira Government High School
2012 – Present

IT Administrator (Alumni Association)
Satkhira Government College
2020 – Present

Software Support & System Administrator
Brighten Bangladesh

IT Administrator & Lifetime Member
Satkhira Central Public Library

PERSONAL INFORMATION

- Father's name: Mir Rashed Ali
- Mother's name: Jasmine Ara
- Date of birth: 10 May 1996
- Blood Group: A+
- Mobile Number: 01811480222
- E-mail: Javedmirjeetu.official@gmail.com
- Emergency Contact Details: 01306829548
- Emergency Contact Person Name & Relationship: Samiya Sohan (Spouse)
- Present address: Mirpur 1, Dhaka 1216
- Permanent address: H#23, R#11, W#01, Moddho Katia, Satkhira Sadar 9400

REFERENCES

- **Reference 1**
 - Name: Adnan Imtiaz Halim
 - Designation: Founder & GCEO
 - Organization: Sheba Platform LTD
 - Contact: +8801678242911
- **Reference 2**
 - Name: MD. Foysal Hasan
 - Designation: Assistant professor
 - Organization: Bangladesh Institute of Bank management (BIBM)
 - Contact: +8801914604323
- **Reference 3**
 - Name: Farid Ahmed
 - Designation: Lead, System Operations Center (SOC)
 - Organization: Sheba Platform Limited
 - Contact: +8801620011069
- **Reference 4**
 - Name: Ainun Nishat Mishu
 - Designation: Head of Enterprise
 - Organization: Sheba Business Enterprise
 - Contact: +8801726429363