Vertiv MP1000 Operational Support Runbook

# Section 1: Ashburn Site

This section details the operational support checklist for the standalone MP1000 deployment in Ashburn.

## Daily Operational Tasks

- Verify MP1000 management services are running  
- Confirm device connectivity (PDUs, KVMs, appliances)  
- Review active alerts and event logs  
- Confirm AD/LDAP authentication and watch for failed login attempts

## Weekly Operational Tasks

- Review system logs and audit trails  
- Validate device reporting  
- Ensure configuration/database backups are successful  
- Check Vertiv portal for patches/firmware updates

## Monthly Operational Tasks

- Review CPU, memory, and storage usage  
- Validate database growth and purge old data  
- Audit user roles and permissions  
- Verify SSL/TLS certificate validity and security settings

## Quarterly / As-Needed

- Apply patches and upgrades  
- Run vulnerability scans and remediate findings  
- Confirm backups restore successfully  
- Review device counts vs. license capacity

# Section 2: Hillsboro Site

This section details the operational support checklist for the standalone MP1000 deployment in Hillsboro.

## Daily Operational Tasks

- Verify MP1000 management services are running  
- Confirm device connectivity (PDUs, KVMs, appliances)  
- Review active alerts and event logs  
- Confirm AD/LDAP authentication and watch for failed login attempts

## Weekly Operational Tasks

- Review system logs and audit trails  
- Validate device reporting  
- Ensure configuration/database backups are successful  
- Check Vertiv portal for patches/firmware updates

## Monthly Operational Tasks

- Review CPU, memory, and storage usage  
- Validate database growth and purge old data  
- Audit user roles and permissions  
- Verify SSL/TLS certificate validity and security settings

## Quarterly / As-Needed

- Apply patches and upgrades  
- Run vulnerability scans and remediate findings  
- Confirm backups restore successfully  
- Review device counts vs. license capacity