

**Delivering business success  
with Temenos:  
A comprehensive suite  
of services from Luxoft**

# Why Temenos?

As the banking sector evolves, financial institutions are increasingly turning to digital transformation to meet customer demands, stay ahead of competitors, and drive business success. With Temenos, banks can take advantage of a comprehensive suite of software solutions that can be customized to meet their specific needs.

However, implementing and integrating Temenos software can be a complex process, which is why partnering with an experienced Temenos service provider is crucial. Luxoft, a DXC Technology Company, is a Temenos-certified global partner with a wide portfolio of services designed to help banks achieve their business goals.

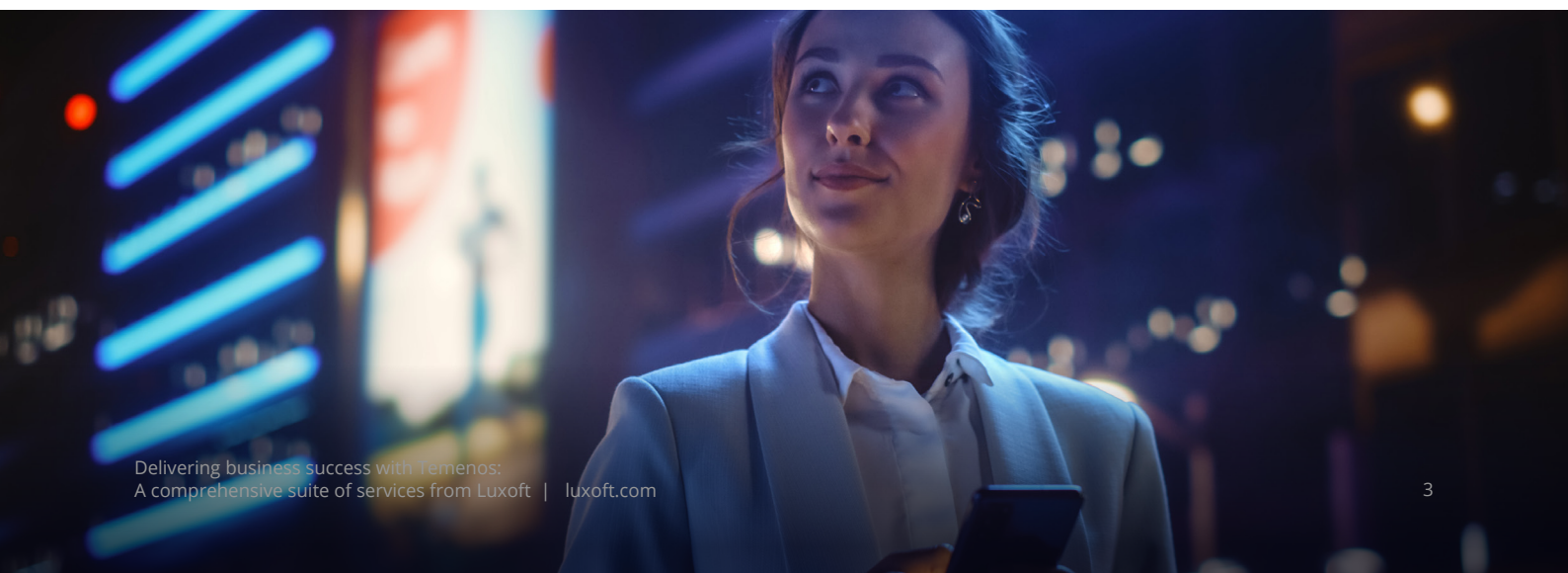
# Why Luxoft?

As a global Temenos partner, Luxoft has a proven track record of delivering end-to-end Temenos services to banks worldwide. With regional Centers of Excellence (COEs) providing coverage in all time zones, Luxoft offers the flexibility and agility to meet the needs of banks of all sizes. Our strong internal talent development programs ensure that teams are always up to date with the latest Temenos technology and best practices.

# A proven track record

At Luxoft, our end-to-end Temenos delivery is fully bespoke to our clients' needs.

- In a recent project for a large Austrian banking group, Luxoft was brought in for a project of complete digital transformation to support the reprivatization of the bank, including transforming CapEx to OpEx. A fully managed SaaS platform was the right solution for this client, and Luxoft delivered ITIL-based secure, reliable banking IT with ongoing maintenance and innovation governance, including T24 migration
- Another recent case involved a major European financial services company that had faced several pre-Go Live project implementation issues with system performance, delaying the bank's new system Go Live cutover. Luxoft was challenged with identifying issues and providing recommendations for improvements. Our team of experts used a three-stage approach of identification, consultation and validation, and went on to implement a program which allowed the client to reach the Go Live stage successfully
- Luxoft has also recently helped a commercial bank in Ireland achieve a comprehensive automated regression suite, resulting in zero regression defect leakage from the Temenos acceptance environment to bank's integration environment
- Taking over from a previous vendor, Luxoft managed the Temenos instance of a Japanese bank where the number of open incidents was critical and the overall state of processes was poor. The Luxoft BAU team stabilized the system, reduced the number of defects and incidents, supported test management, ensured regulatory compliance, and are making progress with an ongoing upgrade project



# Suite of services

Luxoft offers a comprehensive suite of Temenos services designed to help banks combat industry challenges and achieve business success. These services include:

- **SME Advisory:** Luxoft's banking and Temenos experts work closely with customers to understand their business needs and provide tailored solutions
- **Implementation:** Helping banks enter the market quickly and with confidence, leveraging expertise to ensure a smooth and successful implementation
- **System Integration:** Our system integration services ensure that Temenos software is seamlessly integrated into client-facing and internal systems, maximizing the benefits of cloud environments
- **Migration Services:** Experts navigate the complexities of migrating data to the new Temenos platform, ensuring timely and accurate data transfer
- **Technical Upgrades:** Luxoft's proven processes ensure a smooth transition to the latest versions of Temenos, providing additional features and functionality with improved technology
- **Enhancement Services:** Our self-contained teams deliver Temenos-related business requirements autonomously, with direction from a client business stakeholder only
- **Testing Services:** The techno-functional teams have strong domain experience and ensure that projects are delivered to meet project timelines with the expected quality, utilizing the latest tools and automation techniques
- **DevOps for Temenos:** Luxoft implements DevOps tools and pipelines for managing Temenos development and deployment, leveraging industry best practices to accelerate time-to-market and minimize deployment risk
- **Managed Run Services:** We utilize a proven governance structure and managed service capabilities to ensure that customer business goals are achieved
- **Temenos Certified Global Partner for Managed Upgrades:** Luxoft's TIM-aligned Transact upgrade methodology ensures that banks can benefit from the latest Temenos software with minimal disruption

# Academies

Luxoft's academy approach to scaling Temenos talent ensures that its teams have the skills and knowledge to deliver exceptional service. The academy offers customized learning programs that blend in-class, self-learning, and clinic sessions, with a ratio of in-class and self-learning trainings depending on the experience of trainees.

Luxoft's Temenos academies for juniors and upskilling programs for seniors offer a bespoke curriculum according to the client's requirements, with constant access to the TLC for self-learning and certification.

# Where we want to be

Luxoft's vision for its Temenos Centers of Excellence is to be the best-in-class software development team, combining Temenos savviness with experience in common methodologies and processes, and industrialized delivery

processes. Luxoft aims to increase its Temenos resources, expand its team to meet future demand, establish Temenos COEs in the EU (e.g., Serbia, Poland), India and South America.

# Why choose us?

Luxoft is a proven Temenos-certified global partner offering a comprehensive suite of services designed to help banks achieve their business goals. With a strong internal talent development program, regional Centers of Excellence, and a track record of delivering end-to-end Temenos services to banks worldwide, Luxoft is uniquely positioned to help financial institutions navigate

the complex process of implementing and integrating Temenos software. From SME Advisory to Managed Run Services, Luxoft's suite of services is tailored to meet the needs of banks of all sizes.

Contact us today [\[link\]](#) to find out how we can help with your Temenos needs.

## About Luxoft

Luxoft, a DXC Technology Company delivers digital advantage for software-defined organizations, leveraging domain knowledge and software engineering capabilities. We use our industry-specific expertise and extensive partnership network to engineer innovative products and services that generate value and shape the future of industries.

For more information, please visit [luxoft.com](https://luxoft.com)