Making Business Decisions Based on Data Project

Context

You are an analyst at a big online store. Together with the marketing department, you've compiled a list of hypotheses that may help boost revenue. You need to prioritize these hypotheses, launch an A/B test, and analyze the results.

Step 1. Prioritizing Hypotheses

```
In [41]: #Load Libraries
    import matplotlib.pyplot as plt
    import matplotlib as mpl
    import numpy as np
    import pandas as pd
    import seaborn as sns
    import warnings; warnings.simplefilter('ignore')

from functools import reduce
    from math import factorial
    from scipy import stats as st
    from statistics import mean
    from IPython.display import display

pd.set_option('display.max_columns', 500)

In [42]: hypotheses = pd.read_csv('/datasets/hypotheses_us.csv',delimiter=';')
    hypotheses
```

Out[42]:

	Hypothesis	Reach	Impact	Confidence	Effort
0	Add two new channels for attracting traffic. T	3	10	8	6
1	Launch your own delivery service. This will sh	2	5	4	10
2	Add product recommendation blocks to the store	8	3	7	3
3	Change the category structure. This will incre	8	3	3	8
4	Change the background color on the main page	3	1	1	1
5	Add a customer review page. This will increase	3	2	2	3
6	Show banners with current offers and sales on	5	3	8	3
7	Add a subscription form to all the main pages	10	7	8	5
8	Launch a promotion that gives users discounts	1	9	9	5

To try to priotirize hypothesis let's first try ICE score.

```
In [43]: hypotheses['ICE'] = hypotheses.Impact * hypotheses.Confidence / hypotheses.Effort
hypotheses.sort_values('ICE', ascending=False)
```

Out[43]:

	Hypothesis	Reach	Impact	Confidence	Effort	ICE
8	Launch a promotion that gives users discounts	1	9	9	5	16.200000
0	Add two new channels for attracting traffic. T	3	10	8	6	13.333333
7	Add a subscription form to all the main pages	10	7	8	5	11.200000
6	Show banners with current offers and sales on	5	3	8	3	8.000000
2	Add product recommendation blocks to the store	8	3	7	3	7.000000
1	Launch your own delivery service. This will sh	2	5	4	10	2.000000
5	Add a customer review page. This will increase	3	2	2	3	1.333333
3	Change the category structure. This will incre	8	3	3	8	1.125000
4	Change the background color on the main page	3	1	1	1	1.000000

According to ICE I should prioritize hypothesis 8, but this method doesn't include reach in it. Let's apply RICE, which includes reach in it.

```
In [44]: hypotheses['RICE'] =hypotheses.Reach * hypotheses.Impact * hypotheses.Confidence / hypotheses.Effort
hypotheses.sort_values('RICE', ascending=False)
```

Out[44]:

	Hypothesis	Reach	Impact	Confidence	Effort	ICE	RICE
7	Add a subscription form to all the main pages	10	7	8	5	11.200000	112.0
2	Add product recommendation blocks to the store	8	3	7	3	7.000000	56.0
0	Add two new channels for attracting traffic. T	3	10	8	6	13.333333	40.0
6	Show banners with current offers and sales on	5	3	8	3	8.000000	40.0
8	Launch a promotion that gives users discounts	1	9	9	5	16.200000	16.2
3	Change the category structure. This will incre	8	3	3	8	1.125000	9.0
1	Launch your own delivery service. This will sh	2	5	4	10	2.000000	4.0
5	Add a customer review page. This will increase	3	2	2	3	1.333333	4.0
4	Change the background color on the main page	3	1	1	1	1.000000	3.0

After adding reach to the equasion I got really different result. Despite that fact that it takes more effort to test hypothesis number 7 and it will have fewer impact on users it applies to, it's better to select this hypothesis over 8, because it will reach higher amount of users. Hypothesis 8 has rank 1 for reach parameter, while hypothesis 7 has the highest reach of all and therefore will affect the highest amount of users. All said I really think that we should test hypothesis 7.

```
In [45]: print ('Hypothesis for testing:', hypotheses['Hypothesis'][7])
```

Hypothesis for testing: Add a subscription form to all the main pages. This will help you compile a mailing list

Part 2. A/B Test Analysis

You carried out an A/B test and got the results described in the files orders_us.csv and visits_us.csv.

```
In [46]: orders = pd.read_csv('/datasets/orders_us.csv')
         visits = pd.read_csv('/datasets/visits_us.csv')
In [47]: | orders.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 1197 entries, 0 to 1196
         Data columns (total 5 columns):
         transactionId
                        1197 non-null int64
         visitorId
                          1197 non-null int64
                          1197 non-null object
         date
         revenue
                          1197 non-null float64
                          1197 non-null object
         group
         dtypes: float64(1), int64(2), object(2)
         memory usage: 46.9+ KB
In [48]: | visits.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 62 entries, 0 to 61
         Data columns (total 3 columns):
                   62 non-null object
         date
                   62 non-null object
         group
         visits
                   62 non-null int64
         dtypes: int64(1), object(2)
         memory usage: 1.6+ KB
In [49]: visits.head()
Out[49]:
```

	date	group	VISITS
0	2019-08-01	Α	719
1	2019-08-02	Α	619
2	2019-08-03	Α	507
3	2019-08-04	Α	717
4	2019-08-05	Α	756

```
In [50]: orders.head()
Out[50]:
                             visitorId
              transactionId
                                          date revenue group
               3667963787 3312258926 2019-08-15
                                                   30.4
                                                            В
               2804400009 3642806036 2019-08-15
                                                   15.2
                                                            В
               2961555356 4069496402 2019-08-15
                                                   10.2
                                                            Α
               3797467345 1196621759 2019-08-15
                                                  155.1
                                                            В
               2282983706 2322279887 2019-08-15
                                                   40.5
                                                            В
In [51]: #change data types
          orders['date']= pd.to_datetime(orders['date'], format="%Y-%m-%d")
          visits['date']= pd.to_datetime(visits['date'], format="%Y-%m-%d")
In [52]: | orders.describe(include='all')
Out[52]:
```

	transactionId	visitorId	date	revenue	group
count	1.197000e+03	1.197000e+03	1197	1197.000000	1197
unique	NaN	NaN	31	NaN	2
top	NaN	NaN	2019-08-05 00:00:00	NaN	В
freq	NaN	NaN	48	NaN	640
first	NaN	NaN	2019-08-01 00:00:00	NaN	NaN
last	NaN	NaN	2019-08-31 00:00:00	NaN	NaN
mean	2.155621e+09	2.165960e+09	NaN	131.491646	NaN
std	1.229085e+09	1.236014e+09	NaN	603.004729	NaN
min	1.062393e+06	5.114589e+06	NaN	5.000000	NaN
25%	1.166776e+09	1.111826e+09	NaN	20.800000	NaN
50%	2.145194e+09	2.217985e+09	NaN	50.200000	NaN
75%	3.237740e+09	3.177606e+09	NaN	130.400000	NaN
max	4.293856e+09	4.283872e+09	NaN	19920.400000	NaN

Looks like data here has been collected for one month - August 2019, and average revenue per transaction has been \$131. Now let's check data for sanity, let's see if all users stayed in one group for whole time of the test.

So we have 58 users who have appeared both in group A and in group B.

It is reather high percentage, but nonetheless I'm going to have to drop it because it will deffinatly affect futher analysis.

```
In [56]: orders = orders.groupby('visitorId').filter(lambda x: x['group'].nunique()<2)
orders.shape</pre>
Out[56]: (1016, 5)
```

With that out of the way now I will check how many values there are in each group.

There are more orders from group B. I should keep it in mind, when I will be doing analysis in absolute value. Also I'm gonna make numbers even when I get to testing hypothesis.

Graph cumulative revenue by group. Make conclusions and conjectures.

First step here is to create an agregative table for amount of orders made by each group on each day. But I'm going to work with sums so to make it even I'll have to delete some random enteries from group B to make them the same length).

Out[60]:

	date	group	transactionId	visitorId	revenue
55	2019-08-01	Α	23	19	2266.6
140	2019-08-01	В	14	14	770.9
175	2019-08-02	Α	42	36	3734.9
216	2019-08-02	В	34	33	3038.2
291	2019-08-03	Α	66	60	5550.1
689	2019-08-29	В	435	421	66737.8
757	2019-08-30	Α	460	437	52363.7
866	2019-08-30	В	454	440	68764.1
958	2019-08-31	Α	468	445	53212.0
994	2019-08-31	В	468	454	70366.0

62 rows × 5 columns

Now let's add info about amount of visits for each day to the table.

```
In [61]: visits_a = visits.query('group=="A"')
    visits_a['cumulative_visits'] = visits_a.visits.cumsum()
    visits_b = visits.query('group=="B"')
    visits_b['cumulative_visits'] = visits_b.visits.cumsum()
    visits_ = pd.concat([visits_a, visits_b]).sort_values(by=['date', 'group'])
    visits_
```

Out[61]:

	date	group	visits	cumulative_visits
0	2019-08-01	Α	719	719
31	2019-08-01	В	713	713
1	2019-08-02	Α	619	1338
32	2019-08-02	В	581	1294
2	2019-08-03	Α	507	1845
59	2019-08-29	В	531	17708
29	2019-08-30	Α	490	18037
60	2019-08-30	В	490	18198
30	2019-08-31	Α	699	18736
61	2019-08-31	В	718	18916

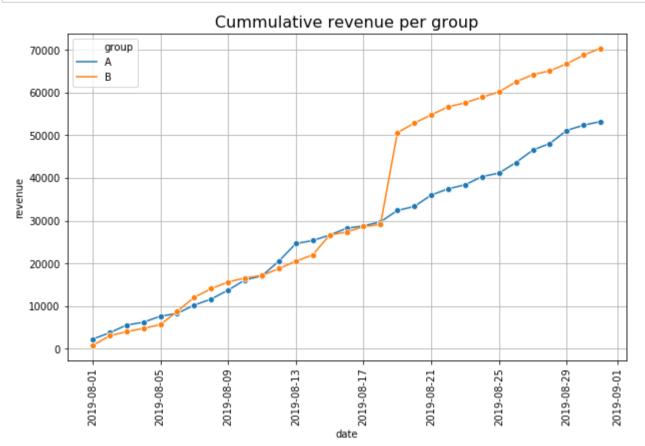
62 rows × 4 columns

Out[62]:

	date	group	orders	buyers	revenue	visits
0	2019-08-01	Α	23	19	2266.6	719
1	2019-08-01	В	14	14	770.9	713
2	2019-08-02	Α	42	36	3734.9	1338
3	2019-08-02	В	34	33	3038.2	1294
4	2019-08-03	Α	66	60	5550.1	1845
57	2019-08-29	В	435	421	66737.8	17708
58	2019-08-30	Α	460	437	52363.7	18037
59	2019-08-30	В	454	440	68764.1	18198
60	2019-08-31	Α	468	445	53212.0	18736
61	2019-08-31	В	468	454	70366.0	18916

62 rows × 6 columns

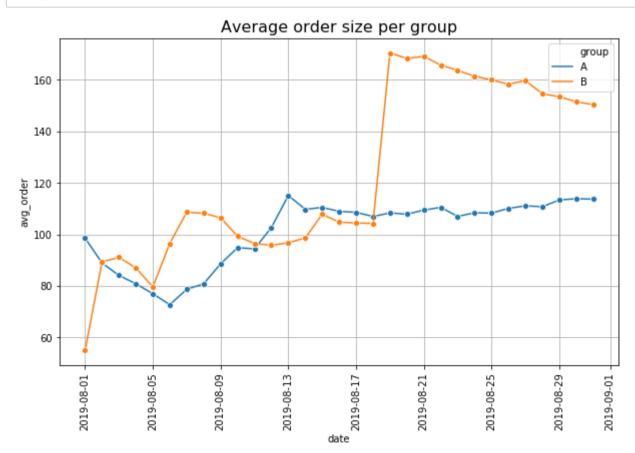
```
In [63]: fig, ax = plt.subplots(figsize=(10, 6))
    ax.set_title('Cummulative revenue per group',fontsize=16)
    plt.xticks(rotation=90)
    sns.lineplot(x="date", y="revenue", hue="group", data=cumulativedata, marker="o", ax=ax)
    plt.grid()
```



It looks like revenue from both groups was going "back to back" before some strange and wild increase within group B. Maybe someone has made one big order. I should check it later to find if it's due to some outlier (I'm almost certain that it is).

Graph cumulative average order size by group. Make conclusions and conjectures.

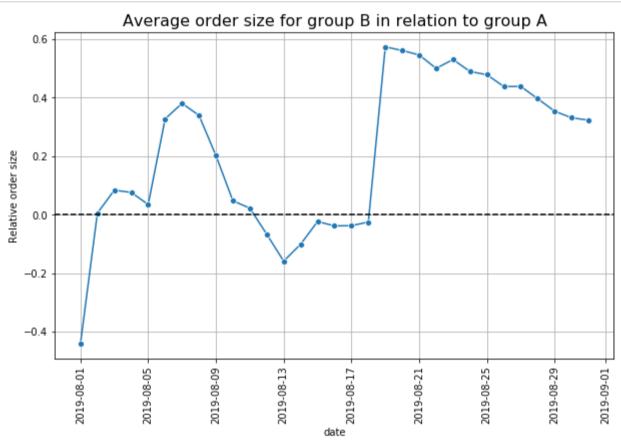
```
In [64]: cumulativedata['avg_order'] = cumulativedata['revenue'] / cumulativedata['orders']
fig, ax = plt.subplots(figsize=(10, 6))
ax.set_title('Average order size per group',fontsize=16)
plt.xticks(rotation=90)
sns.lineplot(x="date", y="avg_order", hue="group", data=cumulativedata, marker="o", ax=ax)
plt.grid()
```



Data fluctuates a lot, we see this high peak in average order size from group B around August, 18-19th, but then it starts to decline. Let's look at it in comparisment to group A.

Out[65]:

	uate	avg_orderA	avg_orderB
0	2019-08-01	98.547826	55.064286
1	2019-08-02	88.926190	89.358824
2	2019-08-03	84.092424	91.090909
3	2019-08-04	80.851948	86.969091
4	2019-08-05	77.006061	79.653521



Here We can see that despite that peak in group B it has been going close to group A. After that rise of average order size its average order size has been declining mostly to the fact that most of the orders after that have stayed at much smaller size. We'll have to revisit it later while checking data without outliers.

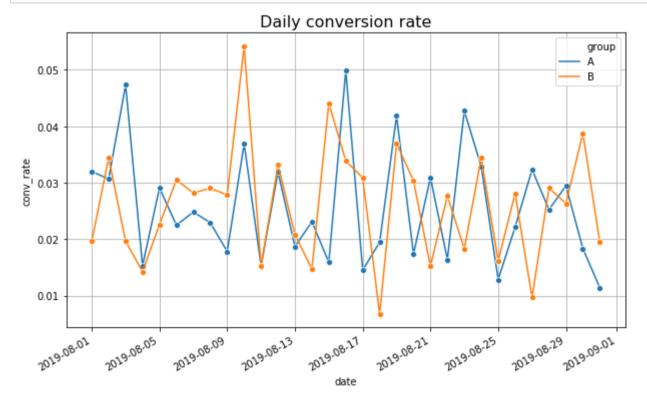
Calculate each group's conversion rate as the ratio of orders to the number of visits for each day. Plot the daily conversion rates of the two groups and describe the difference. Draw conclusions and make conjectures.

Here I'm going to have to make a table that contains not cumulative data, but data for each date. That way I will be able to calculate conversion for each day.

Out[67]:

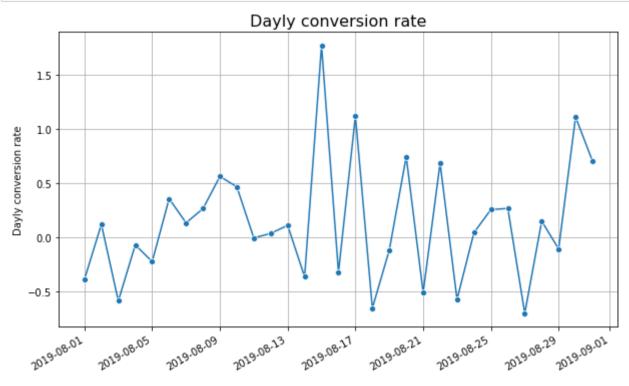
	date	group	orders	buyers	revenue	visits	conv_rate
0	2019-08-01	Α	23	19	2266.6	719	0.031989
1	2019-08-01	В	14	14	770.9	713	0.019635
2	2019-08-02	Α	19	18	1468.3	619	0.030695
3	2019-08-02	В	20	19	2267.3	581	0.034423
4	2019-08-03	Α	24	24	1815.2	507	0.047337
57	2019-08-29	В	14	14	1660.4	531	0.026365
58	2019-08-30	Α	9	8	1228.9	490	0.018367
59	2019-08-30	В	19	19	2026.3	490	0.038776
60	2019-08-31	Α	8	8	848.3	699	0.011445
61	2019-08-31	В	14	14	1601.9	718	0.019499

62 rows × 7 columns



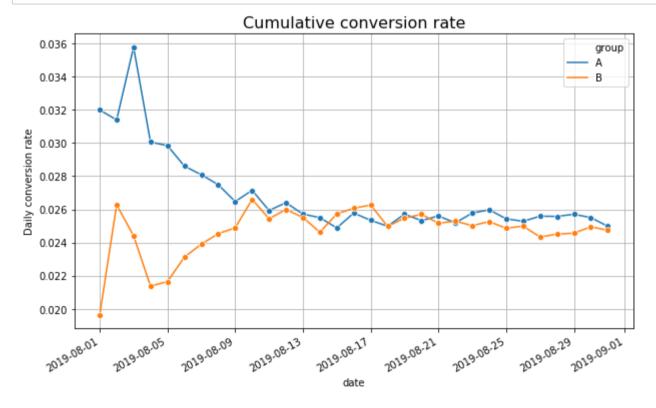
```
In [69]: #now let's plot conversion rate for group B in relation to A
    df = dayly_orders.pivot_table(columns='group',values='conv_rate', index='date').apply(lambda x: x['B'] / x['A'] - 1, a
    xis=1)

fig, ax = plt.subplots(figsize=(10, 6))
    ax.set_title('Dayly conversion rate', fontsize=16)
    plt.ylabel('Dayly conversion rate')
    sns.lineplot(data=df, marker="o",ax=ax)
    fig.autofmt_xdate()
    plt.grid()
```



Now let's look at cumulative conversion.

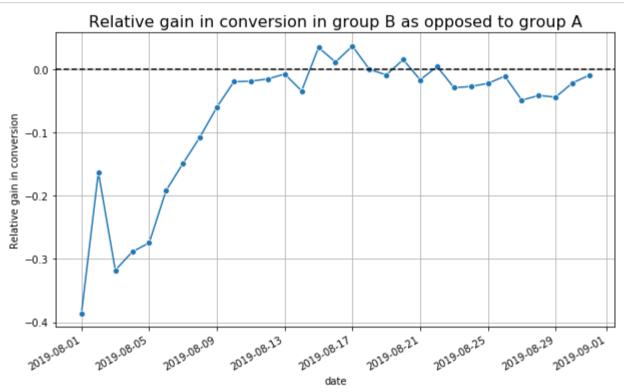
```
In [70]: cumulativedata['conv_rate'] = cumulativedata.orders / cumulativedata.visits
    fig, ax = plt.subplots(figsize=(10, 6))
    ax.set_title('Cumulative conversion rate',fontsize=16)
    sns.lineplot(x="date", y="conv_rate", hue="group", data=cumulativedata, marker="o",ax=ax)
    plt.ylabel('Daily conversion rate')
    fig.autofmt_xdate()
    plt.grid()
```



We see that in the begining of the research data for conversion was not stable, but then it has stabilised and got to somewhat similar values for both group. Let's check relative values for group B in relation to group A.

Out[71]:

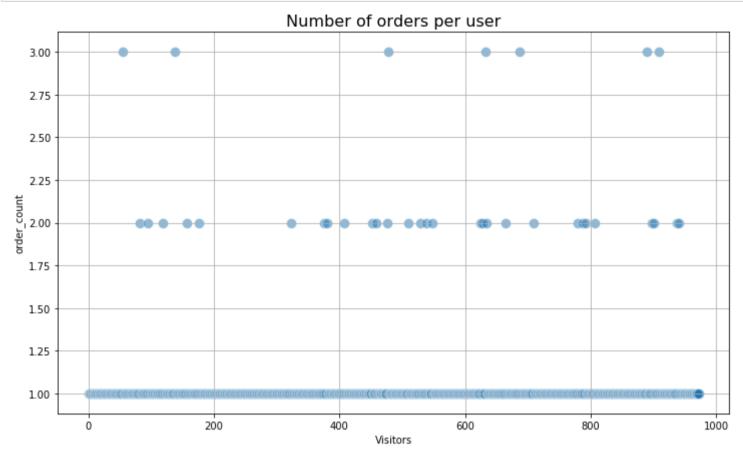
	uate	ConversionA	Conversions
0	2019-08-01	0.031989	0.019635
1	2019-08-02	0.031390	0.026275
2	2019-08-03	0.035772	0.024404
3	2019-08-04	0.030055	0.021376
4	2019-08-05	0.029837	0.021646



From here I see that group B had smaller conversion than group A through most of the month. We see that at the begining the difference was higher, but then it stabilized and stayed a little bit lower than conversion of group A.

Plot a scatter chart of the number of orders per user. Make conclusions and conjectures.

```
In [81]: df = orders.groupby(['visitorId']).agg(order_count=('transactionId','nunique'),group=('group','max')).reset_index()
    fig, ax = plt.subplots(figsize=(12, 7))
    ax.set_title('Number of orders per user',fontsize=16)
    plt.grid()
    sns.relplot(x=range(0, len(df['visitorId'])), y="order_count", data=df, ax=ax, s=100, alpha=0.5)
    ax.set_xlabel('Visitors')
    plt.close(2)
```



Most of users have made 1 order in a month, there were some who've done 2 and even fewer who have done 3. Let' check now which data can we consider an anomaly.

Calculate the 95th and 99th percentiles of order prices. Define the point at which a data point becomes an anomaly.

```
In [74]: np.percentile(df['order_count'], [95, 99])
Out[74]: array([1., 2.])
```

We see that 95% of users have made on order and 99% of users have made not more than 2 orders, therefore I'll consider people who have done 3 or more (in our case only 3) an anomaly.

Plot a scatter chart of order prices. Make conclusions and conjectures.

```
In [83]: fig, ax = plt.subplots(figsize=(12, 7))
    ax.set_title('Order prices',fontsize=16)
    plt.grid()
    sns.scatterplot(x=range(0, len(orders['transactionId'])), y="revenue", data=orders, ax=ax, s=100, alpha=0.4)
    plt.ylabel('Revenue',fontsize=14)
    ax.set_xlabel('Visitors')
    plt.close(2)
```



Looks like there are some serious outliers. Let's look at the data using log scale for y axis. Let's also add group as hue.

```
In [80]: df = orders.reset_index()
    fig, ax = plt.subplots(figsize=(12, 7))
    ax.set_title('Order prices',fontsize=16)
    plt.yscale('log')
    plt.ylim(1,1000000)
    sns.scatterplot(x='index', y="revenue", data=df, hue='group',ax=ax, s=100, alpha=0.8)
    plt.ylabel('Revenue',fontsize=14)
    ax.set_xlabel('Visitors')
plt.grid()
```



So I see that most of orders were from 5 dollars up to a hundreed. There are really few orders that went above a thousand dollars. Also there are some very high valued orders: one was for something like 5000 and one was worth more than 20000! I think that he's the one who was the reason for that raise of relative order size for group B. These're definitely outliers! Let's see percentiles.

```
In [77]: np.percentile(orders['revenue'], [95, 99])
Out[77]: array([414.275, 830.3 ])
```

As I have said most of our orders have been worth less than a thousand bucks. So I think that we can consider everything that's worth more than 900 to be an outlier.

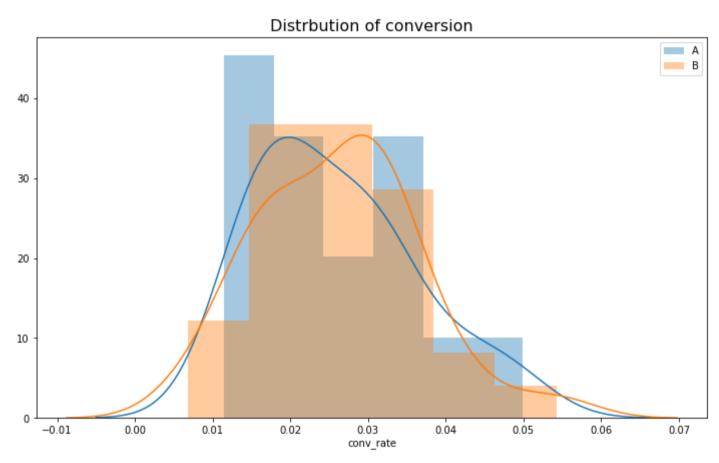
Find the statistical significance of the difference in conversion between the groups using the raw data. Make conclusions and conjectures.

It's important to notice that we have here really small amount of samples of data. Therefore out test won't be percise enough. Let's first check the distribution of the data here to choose the right way to find statistical significance.

```
In [78]: fig, ax = plt.subplots(figsize=(12, 7))
    ax.set_title('Distrbution of conversion',fontsize=16)

sns.distplot(dayly_orders.query('group=="A"').conv_rate, ax=ax, label="A", bins='auto')
sns.distplot(dayly_orders.query('group=="B"').conv_rate, ax=ax, label="B")
plt.legend()
```

Out[78]: <matplotlib.legend.Legend at 0x7f81d5ee0ed0>



So I think that I will be using here Mann-Whitney Test because out data is not non-parametric (not normally distributed).

```
In [79]: #create samples with values for group A and group B
    sample_a = dayly_orders.query('group=="A"').conv_rate
    sample_b = dayly_orders.query('group=="B"').conv_rate
    alpha = .05
    print("P-value: {0:.10f}".format(st.mannwhitneyu(sample_a, sample_b)[1]))
    print('Significance level:', alpha)
    print ("Relative conversion gain for group B in relation to group A: {:.3f}".format(sample_b.mean()/sample_a.mean()-1
    ))

P-value: 0.4329199476
    Significance level: 0.05
    Relative conversion gain for group B in relation to group A: 0.010
```

P-value is much smaller than significance level, therefore we reject the theory that these samples are same. **There isn't a significant diffference in convertion between two groups.** And as we can see conversion there is only 0.5% relative conversion gain for group B.

P-value is much bigger than significance level, therefore we reject the theory that these samples are same. **There isn't a significant diffference in convertion between two groups.** And as we can see conversion there is only 0.5% relative conversion gain for group B.

Find the statistical significance of the difference in average order size between the groups using the raw data. Make conclusions and conjectures.

```
In [40]: sample_a=orders_[orders_['group']=="A"]['revenue']
    sample_b=orders_[orders_['group']=="B"]['revenue']
    alpha = .05
    print("P-value: {0:.10f}".format(st.mannwhitneyu(sample_a, sample_b)[1]))
    print('Significance level:', alpha)
    print ("Relative gain in order size for group B in relation to group A: {:.3f}".format(sample_b.mean()/sample_a.mean()
    -1))

P-value: 0.3389087497
    Significance level: 0.05
    Relative gain in order size for group B in relation to group A: 0.337
```

P-value is higher than significance level, therefore we can't reject the theory that these samples are same. **There** <u>isn't</u> a significant diffference in average order size between two groups. But there's also some gain in order size for group B. (It may change a little depending on the size of sample of data that is taken from group B).

Find the statistical significance of the difference in conversion between the groups using the filtered data. Make conclusions and conjectures.

First let's find amount of users that we can consider outliers and make a list of them. Based on previous analysis thethe are users who have made 3 orders or more and users who have spend more than 1000\$.

```
In [52]: | users_many_orders = (orders
                               .groupby('visitorId')
                               .agg({'transactionId':'nunique'})
                               .query('transactionId >=3')
                               .reset_index()
                               .visitorId
          users_expensive_orders = (orders.query('revenue > 900').revenue)
          abnormal_users = pd.concat([users_many_orders,users_expensive_orders], axis=0).drop_duplicates()
         print(abnormal_users.head())
         print(abnormal_users.shape[0])
         0
              2.498647e+08
         1
              6.110592e+08
         2
              2.108163e+09
         3
              2.742574e+09
              2.988191e+09
         dtype: float64
         16
```

Now let's make samples for finding statistical significance.

```
In [53]: | dayly_orders_filtered = (orders_
                          .query('visitorId not in @abnormal_users') #get rid of anomalies
                          .groupby(['date','group'])
                          .agg({'transactionId':'nunique','visitorId':'nunique', 'revenue':'sum'})
                          .reset_index()
                          .sort_values(by=['date','group'])
         dayly_orders_filtered = dayly_orders_filtered.merge(visits, left_on=['date', 'group'], right_on=['date', 'group'])
         dayly_orders_filtered.columns = ['date','group','orders','buyers','revenue','visits']
         dayly_orders_filtered['conv_rate'] = dayly_orders_filtered.orders / dayly_orders_filtered.visits
         #create samples with values for group A and group B
         sample_a = dayly_orders_filtered.query('group=="A"').conv_rate
         sample_b = dayly_orders_filtered.query('group=="B"').conv_rate
         alpha = .05
          print("P-value: {0:.10f}".format(st.mannwhitneyu(sample_a, sample_b)[1]))
         print('Significance level:', alpha)
         print ("Relative conversion gain for group B in relation to group A: {:.3f}".format(sample_b.mean()/sample_a.mean()-1
         ))
         P-value: 0.3467148387
         Significance level: 0.05
         Relative conversion gain for group B in relation to group A: 0.026
```

There ism't much change in P-value here, it has actually decreased with filtered data. So I can safely say that **there isn't any real significant difference between conversion**. We can see that in relative values there is a gain in conversion for group B, but it isn't statistically significant.

Find the statistical significance of the difference in average order size between the groups using the filtered data. Make conclusions and conjectures.

```
In [54]: sample_a=orders_.query('visitorId not in @abnormal_users and group =="A"' ).revenue
sample_b=orders_.query('visitorId not in @abnormal_users and group =="B"' ).revenue
alpha = .05
print("P-value: {0:.10f}".format(st.mannwhitneyu(sample_a, sample_b)[1]))
print('Significance level:', alpha)
print ("Relative gain in order size for group B in relation to group A: {:.3f}".format(sample_b.mean()/sample_a.mean()
-1))

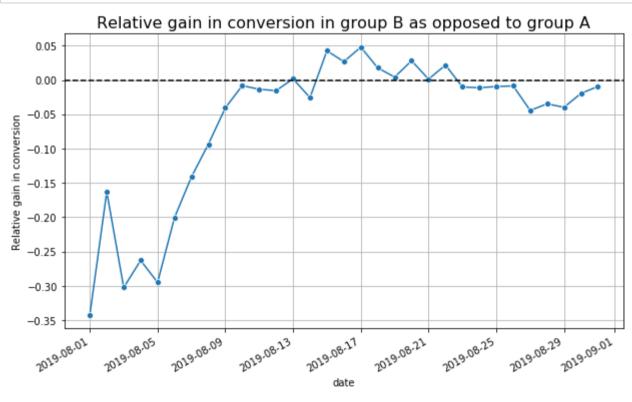
P-value: 0.4090229093
Significance level: 0.05
Relative gain in order size for group B in relation to group A: 0.336
```

Even with filtered data P-value is much higher than significance level, therefore we can't reject the theory that these samples are same. **There** <u>isn't</u> a significant diffference in average order size between two groups. Despite the fact that there's some gain in order size for group B, we can't consider it to be statistically significant.

Conclusion

After performing this analysis and A/B testing of the resulting data that there are several conclusions that can be made:

- 1. There isn't a statistically significant difference in conversion between the groups, according to both the raw and the filtered data.
- 2. Both the raw data and filtered data didn't show a statistically significant difference between the groups in terms of average order size.



- 1. When we look at relative gain of conversion for group B opposed to group A we don't see that there is any conversion gain that may show us that there is any reason to continue test.
- 2. Based on previous conclusion I see that there is no reason to continue this test, because there is no significant difference between the groups. Therefore I recomend to stop the test and try other methods to increase conversion and order size.