

# Amoy Stephenson

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looking for an opportunity to grow within a company and to create new skills in an environment that pushes me to the best of my capabilities; while providing me the ability to help creative new ways to enhance company image or message, while giving you timely results.

## Work Experience

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### **CUSTOMER SERVICE ASSOCIATE**

Jays IPTV - Mississauga, ON  
May 2019 to August 2019

Assisted customers with questions regarding their device

Sold customers various plans and products based on their needs  
Handled cash and updated customer profiles

### **Sales Associate**

Canada's Wonderland - Vaughan, ON  
April 2019 to August 2019

Completed cleanup duties as required- ensuring a clean and safe environment for staff and customers  
Re-stocked supplies as required, ensuring sufficient materials and food supplies on hand to serve our guests  
Took orders from our guests and served our guests their respective orders in a timely manner while upselling our company product.

### **ASSISTANT DANCE TEACHER**

LYNN MORRISON SCHOOL OF BALLET  
September 2013 to June 2014

Taught students their syllabus and prepared them for ballet exams  
Took attendance helped with bathroom breaks  
Taught student's technique to put on shoes and do hair

## Education

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### **BA in BIOLOGY**

NIPISSING UNIVERSITY  
September 2018 to Present

CENTER DUFFERIN DISTRICT HIGH SCHOOL  
June 2018

## Skills

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- CUSTOMER SERVICE
- Customer Support
- Customer Care
- Time management

## Additional Information

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### SKILLS

- Excellent Customer Service
- Strong Leadership
- Collaboration
- Teamwork
- Adaptable