

Sandhya Mishra

Data Analyst

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Profile

Data Analyst with one year of experience in data analysis, visualization, and machine learning. Pursuing an PGCM, focused on driving data-driven decisions and delivering actionable insights.

Education

BCA , <i>Lelawati College Commerce of Computer Studies</i>	2016 – 2020 Pune, India
HSC , <i>Mahadev Balika Ucchatar Madhyamik vidyalaya</i>	2008 – 2009 Uttarpradeh, India
SSC , <i>Mahadev Balika Ucchatar Madhymik Intermediate School</i>	2005 – 2006 Uttarpradesh, India

Skills

Python

Pandas, Numpay, Matplotlib, Seaborn and core python

Database

MySQL , MongoDB, PostgreSQL

Business intelligence

PowerBI, Tableau, Advance Excel.

programing Language

JS, HTML, CSS

Data Analysis

Data Cleaning, Visulization

Professional Experience

Tech Support , <i>Maverick IT Industries</i>	10/2020 – present Pune
Provided technical support to clients, troubleshooting hardware and software issues, and ensuring smooth system operations. Assisted in system installations, updates, and maintenance while delivering excellent customer service and resolving technical problems efficiently.	

Certificates

Manual & Automation Testing

Certified tester by Fule
Engeneering IT Solution

Java

Certified by Omvsav IT Solution

Projects

Bike Showroom Management

Managed the end-to-end process of bike sales, including bill booking, receipt processing, and coordinating all related documentation. Played a key role in overseeing the entire project, ensuring smooth operations, accuracy, and timely customer service throughout the sales cycle.

Hotel Management

Oversaw daily hotel operations, ensuring excellent guest service and efficient management of bookings, check-ins, and check-outs. Managed staff, handled guest inquiries and concerns, and coordinated services to ensure a seamless experience for all guests.

Declaration

I hereby declare that the information provided is accurate to the best of my knowledge and belief.

Sandhya Mishra