

ABHISHEK MISHRA

IT PROJECT COORDINATOR

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SUMMARY

Highly analytical IT Project Coordinator with a strong background in AI/ML project lifecycles. Expert in bridging the gap between technical development teams and business stakeholders to ensure timely delivery of high-quality solutions. Skilled in Agile methodologies, release management, and using Azure DevOps for tracking deliverables.

TECHNICAL SKILLS

Category	Skills
Project Management	Azure DevOps (ADO), JIRA, Agile/Scrum, Kanban, SDLC
Technical Concepts	Python, Machine Learning Lifecycles, ETL Pipelines, API Integrations
Data & Reporting	Power BI, Tableau, Excel (Advanced), SQL, Kusto Query Language (KQL)
Cloud & Operations	AWS, Docker, CI/CD Pipeline Coordination, Azure Monitor
Documentation	Technical Writing, User Stories, Release Notes, Requirement Gathering

PROFESSIONAL EXPERIENCE

Dhanush Healthcare System Pvt. Ltd. | IT Project Coordinator **April 2025 – Present**

AddIT Solutions Pvt. Ltd. | IT Project Coordinator (formerly Data Scientist) **Nov 2023 – March 2025**

KEY PROJECTS

Project 1: AI-Driven Analytics Automation

Client: AddIT Solutions (Internal) - Azure Monitor, KQL

- Role: Coordinated the development of automated analytics workflows to replace manual reporting processes.
- Managed the project backlog, user stories, and sprint tasks using Azure DevOps to ensure visibility across the team.

- Facilitated requirements gathering sessions between business stakeholders and the engineering team to define KPI metrics.
- Oversaw the timeline for the development of ETL pipelines and Power BI dashboards.
- Coordinated the deployment schedule for real-time model inference via FastAPI.

✓ **Use of KQL :-**

- **(Alerting):** "Configured KQL queries in Azure Monitor to track ETL pipeline failures and alert the engineering team on API latency spikes."
- **(Reporting/Visibility):** "Developed shared Azure Dashboards using KQL to visualize daily data ingestion volumes, providing stakeholders with real-time system health transparency."
- I used KQL to see if the API was slow.

Project 2: Product Recommendation Engine

Client: External - - Azure Monitor,KQL

- Role: Project Coordinator for the implementation of a customer-facing recommendation system.
- Managed the release pipeline and containerization tasks (Docker) using Azure DevOps Boards and Repos.
- Defined project scope and milestones for the development of collaborative filtering algorithms.
- Coordinated A/B testing phases to measure Click-Through Rate (CTR) improvements and gathered feedback for iteration.
- Ensured comprehensive documentation of feature logic and testing results for client handover.

✓ **Use of KQL :-**

- **(Validation):** "Utilized KQL to query application logs and validate A/B testing data (Click-Through Rates), ensuring the new model outperformed the baseline."
- **(Troubleshooting/Support):** "Performed initial triage of production incidents by querying Azure Application Insights with KQL, allowing for faster root cause analysis by the engineering team."

Project 3: Fraud Detection System

Client: FinTech (External) – Jira , JQL

- Role: Coordinated the deployment of a high-compliance fraud detection solution.
- Utilized Azure DevOps for defect tracking, managing hotfixes, and sprint planning during the testing phase.
- Collaborated with QA and financial compliance teams to ensure the model met regulatory standards.
- Managed the backlog for anomaly detection features and API trigger implementations on AWS Lambda.
- Oversaw the threshold tuning phase to ensure false positives were minimized before production release.

✓ Use of JQL

- "Constructed advanced **JQL (Jira Query Language)** filters to track 'Critical' compliance defects and monitor SLA breaches, ensuring zero high-severity bugs before the production audit."
- "Designed custom Jira Dashboards using JQL to visualize bug resolution velocity, providing the financial compliance team with real-time status reports."
- I used JQL to find all bugs that have been open for more than 5 days.

EDUCATION

B.Tech – CSE (AIML) | JB Institute of Engineering and Technology, Hyderabad |