Shubham Kumar Mishra

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EXPERIENCE

Infosys Ltd — Noida, IN
Associate Business Analyst — *April 2024 – Present*

- Spearheaded development of **4+** merchandise and inventory-based web applications, leveraging **ASP.NET** and **MERN stack** skills, enhancing performance by **20%**.
- Streamlined system workflows by **30%** via **AWS RDS Aurora database** enhancements and Lambda-integrated **SNS/SQS** notifications.
- Designed and tested over **100+ RESTful APIs** using Postman, ensuring seamless integration and functionality.

RadicalX (now RadicalAI) — Ontario, CA
Software Developer Intern — *October 2023 – December 2023*

- Enhanced platform with Node.js, React, MongoDB, driving a 10% boost in performance and engagement.
- Launched RadicalX Missions and subscription page, increasing user adoption by 20%.

Accenture Solutions Pvt Ltd — Noida, IN
Application Development Associate — *February 2021 – December 2022*

- Managed the overhaul of **2** crucial **ASP.NET** based **CRM applications**, refining functionality and introducing features to address shifting **business demands**.
- Automated report generation processes, cutting manual effort by **75%** and reducing report creation time from **1 hour to 15 minutes**, significantly boosting productivity.
- Developed a Console application for component-level repairs, reducing end-user wait times by **10 hours/month**.
- Eliminated critical production bugs, saving **100 hours/month** and ensuring **99%** system uptime.
- Migrated VB6 application to **Azure Cloud**, improving scalability, performance & cutting costs by **15%**.
- Optimized SQL queries & procedures, boosting data retrieval speed & system performance by **20%**.
- Resolved over **95%** issues during SIT and UAT, ensuring smooth deployment with under **2% post-launch defects**.
- Remedied a SSIS Package bug/issue, protecting vital business data and averting a **€1.5 million** potential revenue loss.

EDUCATION

The Humber College Institute of Technology and Advanced Learning — Ontario, CA
PG Diploma, Web Development; GPA: 3.3/4.0 — *January 2023 – December 2023*

Guru Gobind Singh Indraprastha University — Delhi, IN
B.Tech, Electronics and Communication Engineering; GPA: 8.01/10.0 — *August 2016 – October 2020*

SKILLS

- **Technical**: C# (C Sharp), Python, JavaScript, Java, React, Node.js, MySQL, MongoDB, Snowflake, RESTful APIs, ASP.NET MVC, Azure Fundamentals, AWS (S3, Lambda, Batch, Cloud Formation), RDBMS, SDLC, Agile, Axway
- **Tools**: : JIRA, Putty, VS Code, Visual Studio, GitHub, S-Now (ServiceNow), Figma, DBeaver, SSIS, Tortoise SVN, TFS (Team Foundation Server), Power BI, Tableau, Jasmine, Cypress, JMeter, Postman

PROJECTS

- **Furry Friend Finder**: Engineered a web platform connecting **500+** pet enthusiasts using MERN with JWT access.
- **News Aggregator**: Created a Node.js-based site aggregating **200+** news articles daily via REST APIs.
- **Programming Language Learning App**: Designed a platform with HTML, CSS, and JS for **100+** active users.
- **E-Commerce Website**: Built a responsive Node.js-based E-commerce site for **100+** concurrent users.

CERTIFICATIONS

- Microsoft Azure Fundamentals (AZ–900)
- MERN stack Web Development
- Data Analytics
- Java Programming