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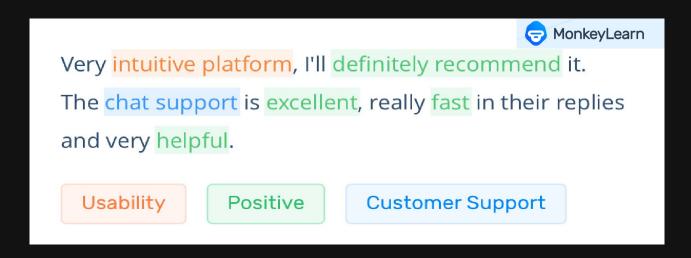
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NATURAL LANGUAGE PROCESSING

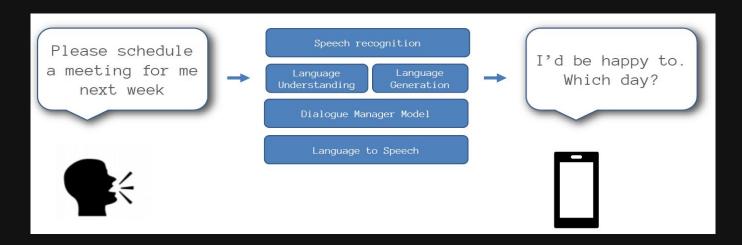


understanding

Taking some spoken/typed sentence and working out what it means



NATURAL LANGUAGE PROCESSING

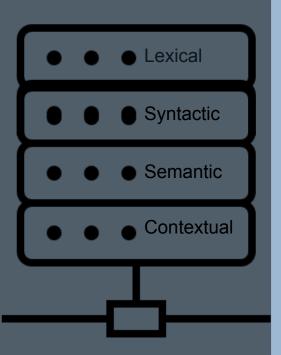


generation

Taking some formal representation of what you want to say and working out a way to express it in a natural (human) language (e.g., English)



NLP Layers



Basic properties of words Spell check, NER

Order and structure of words Grammar check

Meaning of words — WordNet, etc.

Overall meaning of text Topic modeling, sentiment analysis





Natural Language Understanding

Raw Speech Signal Speech Recognition Sequence of words spoken **Syntactic analysis** using knowledge of the grammar Structure of the sentence Semantic analysis using the info about the meaning of words Partial representation of the meaning of sentence Pragmatic analysis using info about context Final Representation of meaning of sentence



Natural Language Understanding

Processing Stage Other data used Input/Output data Frequency spectrogram speech recognition Frequency of different sounds Word "He loves Mary" sequence Grammar of language syntactic analysis Sentence structure He loves Mary Meanings of words semantic analysis Partial Ex loves(x,mary) Meaning Context of utterance pragmatics Sentence loves(john,mary) <u> Neura</u>me aning

Speech Recognition



Input
Microphone records voice

Analog Signal

Frequency spectrogram *e.g. Fourier transform*



Speech Recognition

Typical communication episode

- Frequency spectrogram (basic sound signals, e.g. phonemes)
- Words

Complications

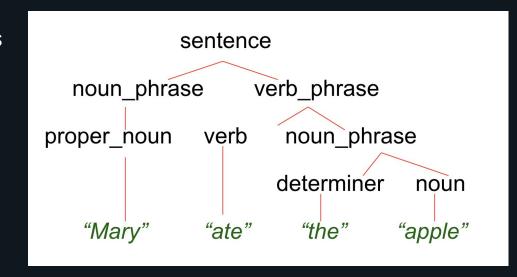
- No simple mapping between sounds and words
 - Variance in pronunciation due to gender, dialect, ...
 Restriction to handle just one speaker
 Same sound corresponding to diff. words
 - - e.g. bear, bare
 - Finding gaps between words
 - "how to recognize speech"
 "how to wreck a nice beach"
 - Noise
 - Pitch and Loudness



Syntactic Analysis

Complications

- Rules of syntax (grammar) specify the possible organization of words in sentences and allows us to determine sentence's structure(s)
 - "I saw Mary with a telescope"
 - I saw (the man with a telescope)
 - I (saw the man with a telescope)
- Parsing: given a sentence and a grammar
 - Checks that the sentence is correct according with the grammar and if so returns a parse tree representing the structure of the sentence





Syntactic Analysis Complications

- Syntatics ambiguity
 - "Fruit flies like a banana."
- Gerunds and adjectives
 - "Frightening kids can cause trouble."
- Having to parse syntactically incorrect sentences
 - "John talked drugs to the children about."



Semantic Analysis

Complications

- Handling ambiguity
 - Semantic ambiguity: "I saw the prudential building flying into Boston"

Newspaper Headlines

- Ban on Nude Dancing on Governor's Desk
- Iraqi Head Seeks Arms
- Juvenile Court to Try Shooting Defendant
- Teacher Strikes Idle Kids
- Stolen Painting Found by Tree
- Local High School Dropouts Cut in Half
- Red Tape Holds Up New Bridges
- Clinton Wins on Budget, but More Lies Ahead
- Hospitals Are Sued by 7 Foot Doctors
- Kids Make Nutritious Snacks

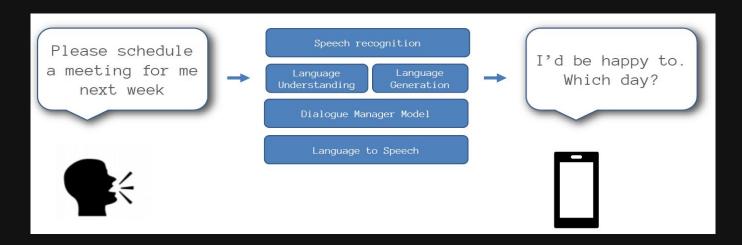


Pragmatics Complications

- Uses context of utterance
 - Where, by who, to whom, why, when it was said
 - Intentions: inform, request, promise, criticize, ...
- Handling Pronouns
 - "Mary eats apples. She likes them."
 - She="Mary", them="apples".
- Handling ambiguity
 - Pragmatic ambiguity: "you're late": What's the speaker's intention: informing or criticizing?



NATURAL LANGUAGE PROCESSING



generation

Taking some formal representation of what you want to say and working out a way to express it in a natural (human) language (e.g., English)



Natural Language Generation

- Talking back! ☺
- What to say or text planning
 - flight(AA,london,boston,\$560,2pm),
 - flight(BA,london,boston,\$640,10am),

How to say it

- "There are two flights from London to Boston. The first one is with American Airlines, leaves at 2 pm, and costs \$560 ..."
- Speech synthesis
 - Simple: Human recordings of basic templates
 - More complex: string together phonemes in phonetic spelling of each word
 - Difficult due to stress, intonation, timing, liaisons between words

