

## RETURNS AND SHIPPING

### ONLINE RETURN POLICY

We are glad to exchange any full price, unworn, unwashed merchandise within 7 days of receipt of your on-line order. All items that are returned for an exchange or refund must be unworn and have their original tags and packaging. All sale items are final sale. All sales final on sale merchandise, swimwear, undergarments and books. The buyer is responsible for any return shipping costs. William Okpo is not responsible for return shipping costs nor duty reimbursement in the case of international purchases. All sales are final after 7 days of purchase.

### RETURNS

Your return will be processed as soon as possible but allow up to 7 days for your refund to be processed. We hold the right to deny refunds if the merchandise returned does not meet our return policy requirements.

Returns should be addressed to:

**Les Gamins LLC.**

**6 Fulton St**

**New York New York**

**USA 10038**

**212-482-8869**

### SHIPPING

Orders are processed the following business day, Monday through Friday, excluding holidays. Orders received on weekends and holidays will be processed the next business day. Orders are processed from New York, NY.

Availability of products is not guaranteed.

If you have ordered an item that is not available or that is delayed, we will notify you via email or telephone.

Buyer will receive a shipment confirmation email with the shipping tracking number.

Signature is required unless you note otherwise.

Residents of New York will pay state tax on their purchase (8.875%).

Expected arrival date for international orders is approximately 10-14 days from the order date. For international orders, a customs duty will be charged to you depending upon the country in which you reside. William Okpo is not responsible for payment of this duty.

You may choose either FedEx or USPS for international orders; we strongly recommend FedEx for faster, more reliable service.

### STORE RETURNS POLICY

Merchandise in saleable condition with all original tags attached may be exchanged or receive store credit within 7 days of purchase when accompanied by the original sales receipt for the current selling price.

No refunds. No price adjustments. Store Credit is valid for 90 days after Purchase.

All sales final on sale merchandise, swimwear; books undergarments and beauty products.

We hold the right to deny exchanges or store credit if the merchandise returned does not meet our return policy requirements.

**ALL SALE ITEMS ARE FINAL SALE.**

ANY FURTHER INQUIRIES SHOULD BE DIRECTED TO  
[customerservice@les-gamins.com](mailto:customerservice@les-gamins.com)

