# User Evaluation Assignment

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### **User Observation Form**

### Introduction:

- 1. Introduce the project and explain it's purpose
- 2. Explain what the purpose of the test
  - a. Ask them to be speak every thought they have, so I have all the information
  - b. Explain the tasks I am asking them to do

### Tasks:

- 1. Find a recipe.
- 2. Find where to learn about a Navajo word
- 3. Find history about a recipe
- 4. Turn the sound off and on
- 5. Navigate through the app for 5 minutes

### Conclusion:

- 1. Ask for feedback
- 2. Thank the user

#### User's name:

### Samantha Thompson

### Notes about task 1:

• Sam had no issue finding a recipe

#### Notes about task 2:

- Sam had an issue with trying to navigate back to the home page, there isn't a way to do
  that
- Sam took a while to realize that the dictionary was

### Notes about task 3:

- She initially clicked on the history button. After realizing that was just a general history, she clicked the recipe page and was able to find the history from that
- She didn't think the recipe's history button was obvious enough

### Notes about task 4:

No issues here

#### Notes about task 5:

• The only complaint was not being able to navigate to the main page

### Additional Feedback:

• none

# User's name: Cody Burt

### Notes about task 1:

No issues

### Notes about task 2:

No issues

### Notes about task 3:

- Clicked history initially, then recipe and learn more
- Complained about clarity and navigation here

### Notes about task 4:

No issues

### Notes about task 5:

• Nothing came up

### Additional Feedback:

• Rework the Recipe history workflow

# User's name: Steve Snyder

# Notes about task 1:

• No issues

# Notes about task 2:

• No issues

# Notes about task 3:

• No issues

# Notes about task 4:

No issues

# Notes about task 5:

• No issues

# Additional Feedback:

• No feedback

# User's name:

Rebecca Jensen

### Notes about task 1:

• No issues

### Notes about task 2:

• She struggled with this for a while, but was able to figure it out. She never got frustrated, and actually laughed when she finally clicked dictionary.

### Notes about task 3:

• She had similar issues as the other users with this.

### Notes about task 4:

No issues

### Notes about task 5:

No new issues

# Additional Feedback:

• No feedback

# Results

# Things I will fix:

- I will add a link back to the home page in the menu
- I will add a link to a recipe's history from the history page.

# Things I won't fix:

- I will not fix uses related to the dictionary
  - o This didn't seem like that big of an issue.